State Systemic Improvement Plan (SSIP) Constituency Group B

Meeting Two



August 23, 2024





Housekeeping



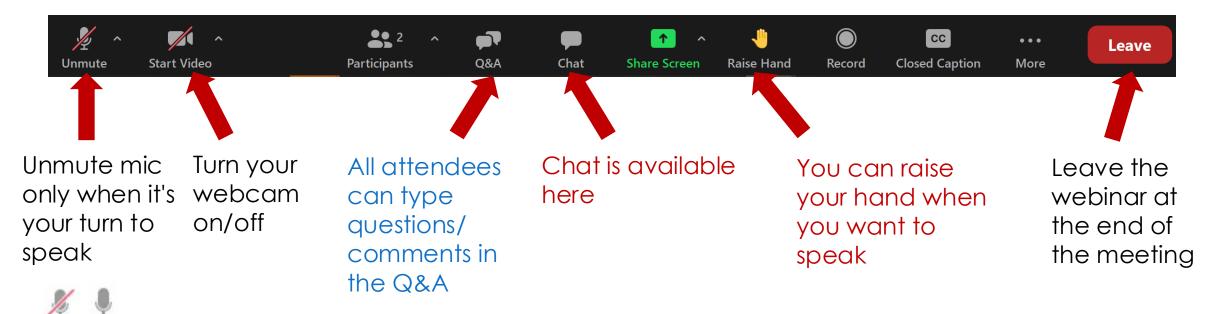
š=

- ASL interpreters have been "Spotlighted" and live closed captioning is active
- Materials are available at:
- <u>State Systemic Improvement Plan (SSIP) CA Department of</u> <u>Developmental Services : CA Department of Developmental</u> <u>Services</u>



Submit written comment via email to: <u>Earlystart@dds.ca.gov</u>

Zoom Tips



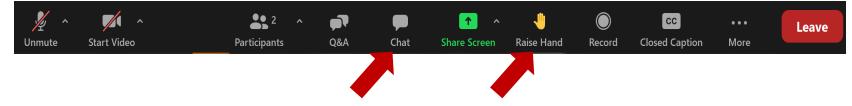


- Features will vary based on the version of Zoom and device you are using
- Some Zoom features are not available for telephone-only participants

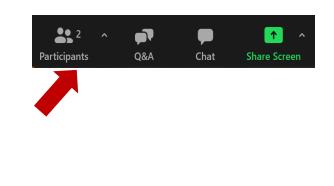


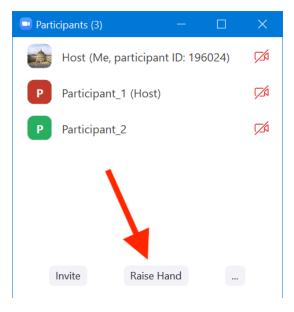
Providing Comments

• Please use the "Chat" or "Raise Hand" to comment.



• You may need to click on "Participants" and a new window will open where you can "Raise Hand."





Purpose of Today

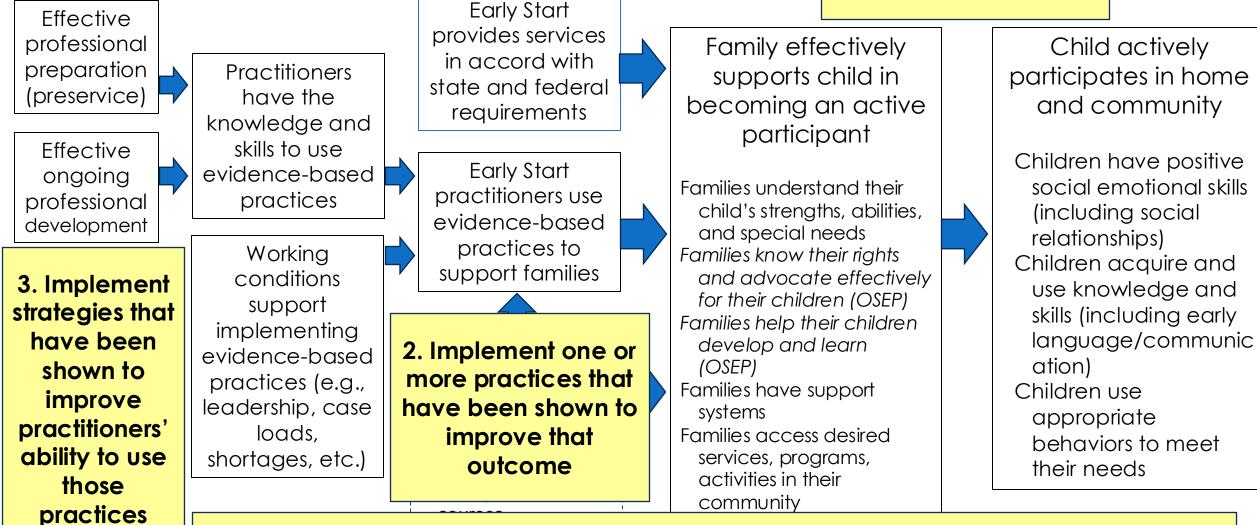
- Overarching Goal:
 - Help improve child and family outcomes for infants and toddlers with disabilities through the SSIP
- Today's Agenda:
 - Review the tentative SSIP theory of change
 - Provide input and feedback on proposed plan

In 2024, since April:

- Advisory Group: four meetings (and more to come)
- Constituency Groups: two series of meetings (and more to come)
 - A. Families and advocates
 - B. State colleagues and higher education
 - C. Regional centers and providers
- State Interagency Coordinating Council: upcoming
- Follows a series of meetings and discussions in 2022 that spurred Early Start to re-envision the SSIP

The SSIP in Program Context

1. Pick an outcome as the focus of the work



4. Ensure that the program infrastructure can support the plan (data, governance, etc.)

Basic Theory of Change

Actions: What capacities do we need to have to make those <u>practices</u> effective, and how will we build them?

Knowledge, skills and tools PD, coaching, support Actions: What practices do we and our partners need to implement to make an <u>impact</u>?

State and/or local

Impact: Early Start helps more families help their children develop and learn

Conditions: What system features must be in place to build <u>capacity</u> and implement the selected <u>practices</u>?

Laws/regulations, policies, data infrastructure, institutions, relationships, partnerships, implementation teams, leadership, buy-in

The SSIP will improve how Early Start helps its client families help their children develop and learn.

Reasoning: a) in early intervention, a child's outcomes depend on family engagement and participation in the child's development

- b) providers' practices impact families first, so the measurement is closer to the intervention
- c) families need support, and the SSIP focus can draw program and public attention to their needs

A New Plan



Contextual Considerations

✓ Need	 Is there a demonstrated need to focus on the results area? Do the disaggregated data reveal narrower areas of need? Would addressing this result area significantly improve outcomes?
✓ Alignment	 Does this result area align with current state agency initiatives and priorities? How well does this result area align with other state priorities?
Resources	 Does the state have financial resources available to address the needs identified? Are there TA resources and supports available to address the needs? Are there EBPs that may positively affect the issues revealed in the results data?
Organizational Capacity	 Does the state agency have sufficient staff availability and competency to support potential improvement strategies? Does the state agency have sufficient leadership support and governance capacity?
Readiness	 Is there a sense of urgency to address the needs revealed in the data? Is there buy-in/ownership across the state, practitioners, families, and constituents? Are staff, offices, and regional centers ready to adopt improvement strategies?

Preliminary Theory of Change

Actions (Capacities):

- Develop new assessment
 and update guidance
- Create the template and train on its use
- Train on developing and achieving high quality goals, incl family goals
- Train and coach on family coaching
- Train families on EBPs

Actions (Practices):

- Conduct a family-directed assessment
- Standardize the IFSP
 template
- Include family-directed goals and monitor goal progress
- Adopt family coaching as the standard service model

THEN:

Impact: Early Start helps more families help their children develop and learn

IF:

Conditions (Infrastructure):

- Design and implement rate reforms to include family-centered practices as described in actions
- Develop infrastructure to support actions, including expanded partnerships
- Develop data collection and monitoring procedures to assess actions and impact (and fidelity)

Practices

What **practices** do we and our partners need to implement to make an impact?

Likely strategies:

- Conduct a family-directed assessment
- Standardize the IFSP template
- Include family-directed goals and monitor goal progress
- Adopt family coaching as the standard service model
 - In what form, reflecting which required components?

Capacities

What **capacities** do we need to have to make those <u>practices</u> effective, and how will we build them?

Likely strategies:

- Develop new assessment and update guidance
- Create the template and train on its use
- Train on developing and achieving high quality goals, incl family goals
- Train and coach on family coaching
- Partner to provide training on El best practices/SSIP practices for families

Conditions

What system **features** must be in place to build <u>capacity</u> and implement the selected <u>practices</u>?

 In what order should features be developed or adopted?

- Reframe El expectations from referral to exit
- Design and implement rate reforms to promote family-centered practices
 - Qualifications, training requirements
 - Support for RCs/vendors to improve El training?
 - Align performance measures to EBPs? (beyond compliance)
- Develop infrastructure to support actions, including expanded partnerships
 - Update IFSP template and guidance
 - Design, adopt and implement a family-directed assessment, set requirements and expectations
- Deepen partnerships and partner expectations
 - Expand expectations and content for local training modules across regional centers
 - Incentivize high compliance and performance measures that include outcomes
- Develop data collection and monitoring procedures to assess actions and impact (and fidelity)

Concluding Discussion

Recommendations for implementation

What's Next?

State Leadership Team activities:

- Complete the infrastructure analysis related to family outcomes
- Finalize the theory of change
- Draft the improvement plan

Public engagement activities:

- Advisory Group Meeting #5: to be scheduled for late September
- Constituency Group Meetings Part 3: to be scheduled for October

QUESTIONS AND COMMENTS

Please contact: Ashley Lambert <u>Ashley.Lambert@dds.ca.gov</u>

