



## Rate Reform FAQs about Adult Day Services

**Q1. If an existing program does not appear to fit into any of the new service codes, what are next steps?**

A1. Providers should work with their vendoring regional center to discuss the program design and find the best match to new services and service codes with the services being provided. In some cases, this may involve matching a program to more than one service.

If it's determined the service does not align to any of the new service models, the regional center may apply for an exemption from the Department.

**Q2. Will providers be required to revise program designs to reflect the new requirements?**

A2. For many day service providers, alignment will only require a change in the service code and would likely not need any changes to their program design. Other providers may have substantial changes as a result of alignment to a new model and may need to update program designs to reflect these changes. The provider's vendoring regional center will identify if an updated program design is required.

**Q3. How would a provider decide whether their program meets the requirements of a Day Service, Behavioral Day Service or Medical Day Service?**

A3. Providers should work with their vendoring regional center to discuss their program design and whether the program would best align with Day Services, Medical Day Services, Behavioral Day Services, or a combination of programs. If a provider is aligning with a service with new requirements, per the [Adult Day Services Directive](#), the provider will have time to meet those requirements. provider will have time to meet those requirements.

**Q4. If an individual requires additional supports to access Day Program Services, what are some options?**

A4. If an individual requires more support than the current ratio of DSP hours, service code 110- Day Program Supplemental Staffing may be used. For individuals requiring specialized support services, the appropriate service code for that service should be used.

**Q5. Can an individual receive two different services (such as Day Services and Employment Services) in the same day?**

A5. Yes, individuals may access two or more services in the same day but generally these services will not overlap in time frame unless they are services designed to support an individual in accessing a service.

**Q6. How does Rate Reform impact Paid Internship Programs (PIP)?**

A6. There is no impact to individuals who are accessing the Paid Internship Program.

**Q7. For a Day Program (of any type) that has been utilizing daily billing, can the program switch to hourly billing?**

A7. Yes, programs using daily billing may continue to do so but are not required to do so.

**Q8. Can a Day Program providing more than one service type have more than one vendorization?**

A7. Yes, programs may have combinations of vendorizations (e.g., Day Program and, additionally, Behavioral Day Program).