



## Rate Reform FAQs about Employment Services

**Q1. Job development and job coaching were not differentiated in the past. Has this changed?**

**A1.** Yes, each position now has distinct definitions, and in the case of job developer, minimum training and credentialing requirements.

**Q2. Why is there a maximum number of hours for job development?**

**A2.** Job development is intended to be a time limited service, with the end goal of finding appropriate employment. If there is a need to exceed the hours cap, the planning team should re-evaluate the individual's employment goals to determine if additional service hours are appropriate. A regional center Executive Director may provide exceptions in extenuating circumstances if a need is identified by the planning team. The evaluation process, and team decision, must be documented by the regional center and the provider in their respective files.

**Q3. Has billing changed for Supported Employment – Group services?**

**A3.** At this time, billing will remain the same. Billing may change in the future to align with rate study recommendations that include billing an individual's authorization, referencing assigned ratio and attendance.

**Q4. Are Tailored Day Services still available?**

**A4.** Yes, Tailored Day Services remains unchanged and is an available option. See current rates [here](#).

**Q5. Does time spent by a Job Developer need to be spent in direct service activities, or can activities like researching potential jobs and talking with businesses, qualify?**

**A5.** Time spent by a Job Developer does not need to be exclusively in direct service activities. Job development activities, such as researching job opportunities and engaging with businesses, are part of the process of preparing individuals for competitive integrated employment. These activities qualify as job development services when they support the goal of securing employment for the individual and are agreed upon by the planning team.

**Q6. How does Rate Reform impact Paid Internship Programs (PIP)?**

**A6.** There is no impact to individuals who are accessing the Paid Internship Program.