

**California Department of Developmental Services  
Community Navigator Program  
Listed by Family Resource Center**

*Programs below are shown in numeric order by program number*

| Organization   | Description  | Population Focus                                    | Language Focus   | Regional Center | Region   |
|--|--|---|--|-----------------|----------|
| Alpha Resource Center                                  | Parent or family members of individuals with IDD to be hired as navigators. Establish a family advisory committee "Consejo Asesor Familiar" for Mixteco and Spanish speaking parents. Partner with local FRCs to provide navigation follow-up and one-to-one support.                              | Hispanic  | American Sign Language, Spanish  | TCRC            | Southern |
| Carolyn Kordich Family Resource Center                 | Provide culturally sensitive 1:1 community navigation, informational events, and support groups, with emphasis on parent advocacy and leadership. Provide translation services for culturally and linguistically competent educational materials and trainings in Spanish.                         | Hispanic  | Spanish  | HRC             | Southern |
| Comfort Connection Family Resource Center              | Navigators to work 1:1 and establish trust between individuals/families and RCOC service coordinators. Navigators to provide guidance on accessing RC and/or generic resources during non-traditional work hours.  | Hispanic, Korean, Vietnamese                        | Korean, Spanish, Vietnamese  | RCOC            | Southern |
| Family Focus Resource Center                           | Strengthen partnerships with culturally diverse parent groups and empower families from underserved Armenian, Korean, and African American communities. Navigators will be parents or family members of NLACRC consumers with lived experience.  | African American, Armenian, Korean                  | Armenian, Korean, Spanish  | NLACRC          | Southern |
| Family Resource Navigators                             | Build trust between individuals/families & service coordinators to identify unmet needs; Hire multi-lingual navigators to communicate in participant's primary language. Partner with local FRCs to coach, empower, and educate on available generic and RC services.                              | African American, Hispanic                          | Spanish  | RCEB            | Bay Area |
| Family Resource Network                                | Assist families/self-advocates and create a binder containing resources from speakers, agencies & the community. Collaborate with SCDD & VMRC to provide workshops on RC service standards & service levels.   | Hispanic  | Spanish  | VMRC            | Central  |
| Early Start Family Resource Network                    | Equip underserved communities in rural areas who may lack transportation and/or access to reliable technology. Provide peer-to-peer support, information, and resources to individuals and families of all ages.   | African American, Hispanic                          | American Sign Language, Spanish  | IRC             | Southern |
| Eastern Los Angeles Family Resource Center             | Hire bilingual navigators native to the area and who understand the needs of the community. Train navigators through the UC-Davis Mind the Gap (MTG) program to provide standardized intervention and engage families/individuals with intensive support and training.                             | Asian, Hispanic                                     | American Sign Language, Chinese (Cantonese), Chinese (Mandarin), Spanish | ELARC           | Southern |
| Exceptional Family Center                              | Work one-on-one with parents & KRC SCs to connect, educate, and develop deeper system knowledge and understanding of services available. Provide guidance in native language to assist in gaining service access.  | Hispanic, Native American                           | American Sign Language, Spanish  | KRC             | Central  |
| Exceptional Family Resource Center                     | Expand parent engagement to meet the needs of culturally diverse families. Deepen knowledge of system navigation through training sessions and 1:1 customized support. Hold a combination of hybrid, in-person, and virtual listening sessions for parents.  | Arab, Hispanic                                      | Arabic, Spanish  | SDRC            | Southern |
| Koch-Young Resource Center                             | Work 1:1 with Korean and Spanish speaking families/individuals to improve service utilization in hard-to-reach areas. Train navigators in effective practices for providing family support using language-accessible materials that are culturally responsive to the needs of diverse communities. | Asian, Hispanic                                     | English, Korean, Spanish   | FDLRC           | Southern |
| Raise and Shine Family Resource Center                 | Provide navigation services in a culturally and linguistically competent manner to local Native American and Hispanic communities during non-traditional work hours. Navigators will be trained in an evidence based parenting model to ensure parents are meeting their needs.                    | Native American, Hispanic                           | Pomo, Spanish  | RCRC            | Northern |
| Matrix Parent Network                                  | Hold individual consultations with families and provide enhanced referrals, follow-ups, system navigation, and peer supports in Spanish. Subcontract with ParentsCAN to expand reach to rural Spanish speaking community in the greater Napa & Solano areas.                                       | Hispanic  | Spanish  | NBRC            | Northern |
| McClaney Family Resource Center                        | Connect families to systems of care serving children with disabilities, provide educational training and 1:1 support to parents, caregivers, and professionals considering the various cultures and linguistic needs of participants.  | African American                                    | Spanish  | SCLARC          | Southern |
| Parenting Network, Inc.                                | Utilize family-centered care techniques to provide culturally appropriate parent-to-parent support while collaboratively working with CVRC to improve services, referrals, and a process that can be easily accessed by families.  | Native American, Hispanic                           | Spanish  | CVRC            | Central  |
| Parents' Place FRC                                     | Offer one-to-one support to families and individuals to empower and educate them and establish service navigation success.   | Deaf and Hard of Hearing, Hispanic                  | Chinese (Cantonese), Chinese (Mandarin), Spanish, Vietnamese             | SGPRC           | Southern |
| Rowell Family Empowerment of Northern California, Inc. | Empower families and self-advocates with planning, problem solving, training, and education. Assist in 1:1 navigation of regional center and generic services.   | Deaf and Hard of Hearing, Hispanic, Native American | American Sign Language, Spanish  | FNRC            | Northern |
| Special Kids Connect                                   | Utilize a strength-based approach, incorporating tenets from strengthening families' 5 protective factors and a person-centered approach to provide support groups, 1:1 navigation, and workshop delivery during non-traditional work hours.   | Hispanic  | Mixteco, Spanish, Triqui, Vietnamese, Zapoteco                           | SARC            | Northern |
| Support for Families of Children with Disabilities     | Provide services tailored towards the needs of the family in their native language. Navigators will partner with families to identify and connect them to generic and RC services.   | Chinese, Hispanic                                   | Chinese (Cantonese), Chinese (Mandarin), Spanish                         | GGRC            | Northern |
| Warmline Family Resource Center                        | Strengthen the understanding of regional center and generic services while providing service delivery in a culturally and linguistically competent manner. Provide one-to-one consultations and coaching for families on needed services and follow-up.  | African American, Hmong, Russian, Vietnamese        | Hmong, Punjabi, Russian, Spanish, Vietnamese                             | ACRC            | Northern |
| Westside Family Resource and Empowerment Center        | Provide bilingual Spanish support groups, parenting classes, and one-to-one support to self-advocates and families with follow through and meetings at home, the office, or in the community.  | Hispanic  | Spanish  | WRC             | Southern |