

# 2021-22 Child Family Survey (CFS)

## Regional Center Report

South Central Los Angeles Regional Center (SCLARC)



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## Quality Assessment Project and National Core Indicators®

This report contains regional center level results from California's statewide National Core Indicators Child Family Survey data collection from fiscal year 2021-22 in accordance with Welfare and Institutions Code (WIC), Section 4571. WIC, Section 4571 directs the Department of Developmental Services (DDS) to collect accurate, reliable, and valid consumer and family satisfaction measures as well as individual outcome data. In California, data from this project will be used to review and benchmark statewide and regional center developmental disability service system performance<sup>1</sup>. Regional centers can use this report to help guide strategic planning and monitor systemic changes.

### What is NCI®–IDD?

The National Core Indicators® – Intellectual and Developmental Disabilities (NCI®-IDD) is a voluntary effort by state developmental disability agencies to track their performance using a standardized set of consumer and family/guardian surveys with nationally validated measures. The effort is coordinated by the National Association of State Directors of Developmental Disabilities Services (NASDDDS) and the Human Services Research Institute (HSRI).

In 2021-22, a total of 48 states, the District of Columbia and 22 sub-state entities participated in NCI-IDD.

### What is the NCI-IDD Child Family Survey?

The NCI-IDD Child Family Survey is used to gather data on family outcomes. It is mailed to families who have a child who lives with the respondent and receives at least one service in addition to case management from the Regional Center<sup>2</sup> (RC). The survey collects demographic information on both the individual receiving services ('child') as well as the person who fills out

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<sup>1</sup> Refer to the 2021-22 California Child Family Survey Report for information about Quality Assessment Project implementation, NCI and California's statewide results.

<sup>2</sup> NCI Averages include states that provide services through a central IDD Agency

the survey (the ‘respondent’) and information on services and supports received. The survey is continually refined and tested to ensure it is valid and reliable.

Please note that while the term “case manager” is used throughout this report, the same role may also be referred to as “service coordinator” or “supports coordinator” depending on the state.

**Important note on responses:** All data are reported by the respondent based on their understanding of their child’s demographics, diagnoses, and personal characteristics.

*Note: All Californians with an intellectual or developmental disability as defined by California law have both a civil right and an individual entitlement to receive services from the California Department of Developmental Services. As a result of these requirements, all eligible individuals are enrolled in California’s service system, and California establishes no waiting list for services. This impacts comparability between California NCI-IDD survey results and the NCI-IDD survey results of other states.*

## **Important note on Impact of COVID-19**

The 2021-22 NCI-IDD Child Family Survey (CFS) data collection cycle began July 1, 2021 and ended June 30, 2022. California began data collection December 2021. As COVID-19 variants continued to impact communities across the United States, states were impacted in various ways throughout the year. Because the surveys do not collect information on the date of survey completion, these data cannot fully assess what impact the pandemic had on data collected at different times throughout the year. While these data will serve as an important baseline, and meaningful way for states to understand the overall impact of services on families of individuals being served, these data should be read with caution. To help better understand the overall impact of COVID-19 on families, NCI-IDD added a state optional COVID-19 Supplement to all NCI-IDD Surveys. The COVID-19 Supplement is intended to support the understanding of the experience of people with intellectual/developmental disabilities and their families at the beginning of the COVID-19 pandemic, and their interactions with services during that time. Last year’s Child Family Survey COVID-19 Supplement can be found [here](#).

## **What is included in this report?**

This report includes this regional center’s Child Family Survey data compared to the CA Statewide, and NCI-IDD Average.

The charts in this document, grouped by subdomain, display the state results alongside the average across states (NCI- IDD average). The charts are followed by accessible tables containing the same information.

If there are fewer than 20 respondents to a question, the data are shown as “n/a”, however, data are included in the statewide average.

This report also contains questions that California specifically requested be added. These questions are noted as “CA specific question” and for which there is no NCI-IDD comparison data. For those questions, the NCI-IDD Average is reported as “n/a”.

## *Demographics*

## *Demographics of Child Receiving Services Demographics of Child Receiving Services*

*This section provides demographic profiles of the child about whom the survey was completed.*

**Important note on responses:** All data are reported by the respondent based on their understanding of the child's demographics, diagnoses and personal characteristics.

**Table 1. More Than One Child Living in the Home**

| <b>RC v CA v NCI</b> | <b>Yes</b> | <b>No</b> | <b>N</b> |
|----------------------|------------|-----------|----------|
| SCLARC               | 67%        | 33%       | 262      |
| CA                   | 68%        | 32%       | 5,424    |
| NCI                  | 68%        | 32%       | 7,615    |

**Table 2. Child's Age**

| <b>RC v CA v NCI</b> | <b>Average Age</b> | <b>N</b> |
|----------------------|--------------------|----------|
| SCLARC               | 10.9               | 268      |
| CA                   | 10.5               | 5,455    |
| NCI                  | 10.6               | 7,741    |

**Table 3. Child's Gender**

| <b>RC v CA v NCI</b> | <b>Male</b> | <b>Female</b> | <b>Other</b> | <b>N</b> |
|----------------------|-------------|---------------|--------------|----------|
| SCLARC               | 70%         | 29%           | 0%           | 274      |
| CA                   | 72%         | 27%           | 0%           | 5,480    |
| NCI                  | 71%         | 29%           | 0%           | 7,764    |

**Table 4. Child's Race and Ethnicity**

All data are reported by the respondent based on their understanding of their child's demographics, diagnoses and personal characteristics; categories are not mutually exclusive, therefore N is not shown.

| <b>RC v CA v<br/>NCI</b> | <b>American Indian or<br/>Alaska Native</b> | <b>Asian</b> | <b>Black or African<br/>American</b> | <b>Pacific<br/>Islander</b> | <b>White</b> | <b>Hispanic or<br/>Latino</b> | <b>Other</b> | <b>Prefer Not<br/>to Say</b> |
|--------------------------|---|--------------|--------------------------------------|-----------------------------|--------------|-------------------------------|--------------|------------------------------|
| SCLARC                   | 0%  | 1%           | 8%                                   | 0%                          | 3%           | 86%                           | 2%           | 3%                           |
| CA                       | 2%  | 17%          | 6%                                   | 1%                          | 28%          | 55%                           | 2%           | 3%                           |
| NCI                      | 2%  | 14%          | 8%                                   | 1%                          | 41%          | 43%                           | 2%           | 2%                           |

**Table 5a. Child's Disabilities**

All data are reported by the respondent based on their understanding of their child's demographics, diagnoses and personal characteristics; categories are not mutually exclusive, therefore N is not shown.

| <b>RC v CA v<br/>NCI</b> | <b>Intellectual<br/>Disability</b> | <b>Mood Illness or<br/>Psychiatric Disorder</b> | <b>Autism<br/>Spectrum<br/>Disorder</b> | <b>Cerebral<br/>Palsy</b> | <b>Limited or<br/>No Vision</b> | <b>Severe or Profound<br/>Hearing Loss</b> |
|--------------------------|------------------------------------|---|---|---------------------------|---------------------------------|--|
| SCLARC                   | 26%                                | 8%  | 75%                                     | 6%                        | 5%                              | 1%   |
| CA                       | 31%                                | 9%  | 75%                                     | 7%                        | 5%                              | 2%   |
| NCI                      | 34%                                | 12%   | 71%                                     | 8%                        | 5%                              | 3%   |



**Table 5b. Child's Disabilities (continued)**

All data are reported by the respondent based on their understanding of their child's demographics, diagnoses and personal characteristics; categories are not mutually exclusive, therefore N is not shown.

| <b>RC v CA v NCI</b> | <b>Brain Injury</b> | <b>Seizure Disorder or Neurological Problem</b> | <b>Chemical Dependency</b> | <b>Down Syndrome</b> | <b>Prader-Willi Syndrome</b> | <b>Fetal Alcohol Spectrum Disorder</b> | <b>Other</b> |
|----------------------|---------------------|---|----------------------------|----------------------|------------------------------|--|--------------|
| SCLARC               | 2%                  | 9%  | 0%                         | 6%                   | 0%                           | 1%                                     | 15%          |
| CA                   | 3%                  | 11%   | 0%                         | 9%                   | 0%                           | 1%                                     | 16%          |
| NCI                  | 4%                  | 14%   | 0%                         | 9%                   | 0%                           | 1%                                     | 21%          |

**Table 6a. Child's Health Conditions**

All data are reported by the respondent based on their understanding of their child's demographics, diagnoses and personal characteristics; categories are not mutually exclusive, therefore N is not shown.

| <b>RC v CA v NCI</b> | <b>Cardiovascular Disease</b> | <b>Diabetes</b> | <b>Cancer</b> |
|----------------------|-------------------------------|-----------------|---------------|
| SCLARC               | 4%                            | 4%              | 1%            |
| CA                   | 7%                            | 3%              | 2%            |
| NCI                  | 8%                            | 3%              | 2%            |

**Table 6b. Child's Health Conditions (continued)**

All data are reported by the respondent based on their understanding of their child's demographics, diagnoses and personal characteristics; categories are not mutually exclusive, therefore N is not shown.

| RC v CA v NCI | High Blood Pressure | High Cholesterol | Dysphagia | Pressure Ulcers |
|---------------|---------------------|------------------|-----------|-----------------|
| SCLARC        | 5%                  | 10%              | 5%        | 0%              |
| CA            | 3%                  | 5%               | 8%        | 1%              |
| NCI           | 3%                  | 5%               | 12%       | 1%              |

**Table 6c. Child's Health Conditions (continued)**

All data are reported by the respondent based on their understanding of their child's demographics, diagnoses and personal characteristics; categories are not mutually exclusive, therefore N is not shown.

| RC v CA v NCI | Oral Health Problems | Sleep Apnea | Asthma** | Other pulmonary diagnosis | Chronic kidney disease | Long-term health problems associated with COVID-19* | Other |
|---------------|----------------------|-------------|----------|---------------------------|------------------------|---|-------|
| SCLARC        | 4%                   | 21%         | 43%      | 8%                        | 1%                     | 0%  | 32%   |
| CA            | 8%                   | 18%         | 39%      | 7%                        | 2%                     | 1%  | 36%   |
| NCI           | 9%                   | 20%         | n/a      | 8%                        | 3%                     | 1%  | 37%   |

\*Added conditions in 2021-22 \*\*Asthma is not included in the standard NCI-IDD reporting

**Table 7. Child's Preferred Means of Communication**

| <b>RC v CA v<br/>NCI</b> | <b>Spoken</b> | <b>Gestures or Body<br/>Language</b> | <b>Sign Language or Finger<br/>Spelling</b> | <b>Communication Aid or<br/>Device</b> | <b>Other</b> | <b>N</b> |
|--------------------------|---------------|--------------------------------------|---|--|--------------|----------|
| SCLARC                   | 73%           | 15%                                  | 1%  | 2%                                     | 8%           | 277      |
| CA                       | 70%           | 15%                                  | 2%  | 4%                                     | 8%           | 5,503    |
| NCI                      | 70%           | 16%                                  | 2%  | 5%                                     | 7%           | 7,736    |

**Table 8a. Child's Preferred Language**

The standard NCI-IDD Child Family Survey responses are limited to: English, Spanish, Chinese (including Mandarin, Cantonese, and Hokkien) Tagalog (including Filipino), Vietnamese, American Sign Language (ASL), and other. California adds additional language responses to their survey tool; the NCI-IDD Average for "Other" captures the additional languages in the standard tool.

| <b>RC v CA v<br/>NCI</b> | <b>English</b> | <b>Spanish</b> | <b>Chinese (Including Mandarin,<br/>Cantonese, and Hokkien)</b> | <b>Tagalog</b> | <b>Vietnamese</b> | <b>American Sign<br/>Language (ASL)</b> | <b>N</b> |
|--------------------------|----------------|----------------|---|----------------|-------------------|---|----------|
| SCLARC                   | 58%            | 21%            |   | 0%             | 0%                | 0%                                      | 279      |
| CA                       | 73%            | 12%            |   | 1%             | 0%                | 0%                                      | 5,534    |
| NCI                      | 79%            | 9%             |   | 1%             | 0%                | 0%                                      | 7,770    |

**Table 8b. Child's Preferred Language (Continued)**

The standard NCI-IDD Child Family Survey responses are limited to: English, Spanish, Chinese (including Mandarin, Cantonese, and Hokkien) Tagalog (including Filipino), Vietnamese, American Sign Language (ASL), and other. California adds additional language responses to their survey tool; the NCI-IDD Average for "Other" captures the additional languages in the standard tool.

| <b>RC v CA v NCI</b> | <b>Arabic</b> | <b>Armenian</b> | <b>Farsi</b> | <b>Hindi</b> | <b>Hmong</b> | <b>N</b> |
|----------------------|---------------|-----------------|--------------|--------------|--------------|----------|
| SCLARC               | 0%            | 0%              | 0%           | 0%           | 0%           | 279      |
| CA                   | 0%            | 0%              | 0%           | 0%           | 0%           | 5,534    |
| NCI                  | n/a           | n/a             | n/a          | n/a          | n/a          | 7,770    |

**Table 8c. Child's Preferred Language (Continued)**

The standard NCI-IDD Child Family Survey responses are limited to: English, Spanish, Chinese (including Mandarin, Cantonese, and Hokkien) Tagalog (including Filipino), Vietnamese, American Sign Language (ASL), and other. California adds additional language responses to their survey tool; the NCI-IDD Average for "Other" captures the additional languages in the standard tool.

| <b>RC v CA v NCI</b> | <b>Japanese</b> | <b>Khmer</b> | <b>Korean</b> | <b>Laotian</b> | <b>Russian</b> | <b>Other</b> | <b>N</b> |
|----------------------|-----------------|--------------|---------------|----------------|----------------|--------------|----------|
| SCLARC               | 0%              | 0%           | 0%            | 0%             | 0%             | 21%          | 279      |
| CA                   | 0%              | 0%           | 0%            | 0%             | 0%             | 14%          | 5,534    |
| NCI                  | n/a             | n/a          | n/a           | n/a            | n/a            | 11%          | 7,770    |

**Table 9. Child's Support Needs for Self-Injurious, Disruptive, and/or Destructive Behaviors**

All data are reported by the respondent based on their understanding of their child's demographics, diagnoses and personal characteristics.

| RC v CA v NCI | No Support Needed | Some Support Needed | Extensive Support Needed | N     |
|---------------|-------------------|---------------------|--------------------------|-------|
| SCLARC        | 29%               | 46%                 | 25%                      | 269   |
| CA            | 29%               | 44%                 | 27%                      | 5,400 |
| NCI           | 30%               | 43%                 | 26%                      | 7,621 |

**Table 10. Child's Level of Help Needed with Personal Care Activities (for example, bathing, dressing, eating)**

All data are reported by the respondent based on their understanding of their child's demographics, diagnoses and personal characteristics.

| RC v CA v NCI | No Support Needed | Some Support Needed | Extensive Support Needed | N     |
|---------------|-------------------|---------------------|--------------------------|-------|
| SCLARC        | 9%                | 45%                 | 46%                      | 275   |
| CA            | 10%               | 42%                 | 48%                      | 5,512 |
| NCI           | 9%                | 42%                 | 49%                      | 7,751 |

## *Demographics of Respondents*

*This section provides demographic information about the respondent.*

**Table 11a. Language Usually Spoken at Home**

The standard NCI-IDD Child Family Survey responses are limited to: English, Spanish, Chinese (including Mandarin, Cantonese, and Hokkien) Tagalog (including Filipino), Vietnamese, American Sign Language (ASL), and other. California adds additional language responses to their survey tool; the NCI-IDD Average for “Other” captures the additional languages in the standard tool.

| RC v CA v NCI | English | Spanish | Chinese (Including Mandarin, Cantonese, and Hokkien) | Tagalog | Vietnamese | American Sign Language (ASL) | N     |
|---------------|---------|---------|--|---------|------------|------------------------------|-------|
| SCLARC        | 34%     | 56%     | 0%   | 0%      | 0%         | 0%                           | 271   |
| CA            | 54%     | 33%     | 2%   | 1%      | 1%         | 0%                           | 5,458 |
| NCI           | 65%     | 25%     | 2%   | 1%      | 1%         | 0%                           | 7,690 |

**Table 11b. Language Usually Spoken at Home**

The standard NCI-IDD Child Family Survey responses are limited to: English, Spanish, Chinese (including Mandarin, Cantonese, and Hokkien) Tagalog (including Filipino), Vietnamese, American Sign Language (ASL), and other. California adds additional language responses to their survey tool; the NCI-IDD Average for “Other” captures the additional languages in the standard tool.

| RC v CA v NCI | Arabic | Armenian | Farsi | Hindi | Hmong | N     |
|---------------|--------|----------|-------|-------|-------|-------|
| SCLARC        | 0%     | 0%       | 0%    | 0%    | 0%    | 271   |
| CA            | 0%     | 0%       | 0%    | 0%    | 0%    | 5,458 |
| NCI           | n/a    | n/a      | n/a   | n/a   | n/a   | 7,690 |

**Table 11c. Language Usually Spoken at Home**

The standard NCI-IDD Child Family Survey responses are limited to: English, Spanish, Chinese (including Mandarin, Cantonese, and Hokkien) Tagalog (including Filipino), Vietnamese, American Sign Language (ASL), and other. California adds additional language responses to their survey tool; the NCI-IDD Average for “Other” captures the additional languages in the standard tool.

| RC v CA v NCI | Japanese | Khmer | Korean | Laotian | Russian | Other | N     |
|---------------|----------|-------|--------|---------|---------|-------|-------|
| SCLARC        | 0%       | 0%    | 0%     | 0%      | 0%      | 11%   | 271   |
| CA            | 0%       | 0%    | 0%     | 0%      | 0%      | 9%    | 5,458 |
| NCI           | n/a      | n/a   | n/a    | n/a     | n/a     | n/a   | 7,690 |

**Table 12. Respondent's Age**

| RC v CA v NCI | Under 35 | 35-54 | 55-74 | 75 and Older | N     |
|---------------|----------|-------|-------|--------------|-------|
| SCLARC        | 15%      | 76%   | 9%    | 0%           | 265   |
| CA            | 14%      | 75%   | 10%   | 0%           | 5,445 |
| NCI           | 13%      | 75%   | 12%   | 0%           | 7,692 |



**Table 13. Respondent's Health**

| RC v CA v NCI | Excellent | Very Good | Good | Fair | Poor | N     |
|---------------|-----------|-----------|------|------|------|-------|
| SCLARC        | 11%       | 21%       | 45%  | 23%  | 1%   | 271   |
| CA            | 14%       | 30%       | 40%  | 15%  | 2%   | 5,458 |
| NCI           | 14%       | 32%       | 39%  | 14%  | 2%   | 7,698 |

**Table 14. Respondent's Relationship to Child**

| RC v CA v NCI | Parent | Sibling | Grandparent | Other | N     |
|---------------|--------|---------|-------------|-------|-------|
| SCLARC        | 98%    | 0%      | 2%          | 0%    | 280   |
| CA            | 97%    | 0%      | 2%          | 1%    | 5,539 |
| NCI           | 96%    | 0%      | 3%          | 1%    | 7,783 |

**Table 15. Respondent or Other Family Member Provides Paid Support to Child**

Responses are not mutually exclusive, therefore N is not shown.

| RC v CA v NCI | No  | Respondent Provides Paid Support | Other Family Member Provides Paid Support |
|---------------|-----|----------------------------------|---|
| SCLARC        | 52% | 23%                              | 27%                                       |
| CA            | 56% | 28%                              | 18%                                       |
| NCI           | 61% | 24%                              | 17%                                       |

**Table 16. Number of Adults in Household (Not Including Child)**

| <b>RC v CA v NCI</b> | <b>One</b> | <b>Two</b> | <b>Three</b> | <b>Four or More</b> | <b>N</b> |
|----------------------|------------|------------|--------------|---------------------|----------|
| SCLARC               | 19%        | 44%        | 25%          | 12%                 | 267      |
| CA                   | 16%        | 55%        | 19%          | 10%                 | 5,456    |
| NCI                  | 17%        | 57%        | 18%          | 8%                  | 7,678    |

**Table 17. Number of Children (Under 18 Years Old) in Household (Including the Child Receiving Services)**

| <b>RC v CA v NCI</b> | <b>One</b> | <b>Two</b> | <b>Three</b> | <b>Four or More</b> | <b>N</b> |
|----------------------|------------|------------|--------------|---------------------|----------|
| SCLARC               | 34%        | 34%        | 22%          | 10%                 | 270      |
| CA                   | 36%        | 39%        | 18%          | 8%                  | 5,427    |
| NCI                  | 36%        | 38%        | 17%          | 9%                  | 7,632    |

**Table 18. Respondent's Highest Level of Education**

| <b>RC v CA v NCI</b> | <b>No High School Diploma or GED</b> | <b>High School Diploma or GED</b> | <b>Vocational School or Certificate Program</b> | <b>Some College</b> | <b>College Degree or Higher</b> | <b>N</b>  |
|----------------------|--------------------------------------|-----------------------------------|---|---------------------|---------------------------------|-----------|
| SCLARC               |                                      | 40%                               | 28%   | 9%                  | 10%                             | 13% 275   |
| CA                   |                                      | 20%                               | 21%   | 7%                  | 15%                             | 37% 5,518 |
| NCI                  |                                      | 16%                               | 19%   | 7%                  | 16%                             | 42% 7,747 |

**Table 19. Total Taxable Household Income of Wage Earners in the Past Year**

Please note: Does not include state/federal benefits such as SSI, SSDI etc.

| RC v CA v NCI | No Earned Income | Up to \$15,000 | \$15,001-\$25,000 | \$25,001-\$50,000 | \$50,001-\$75,000 | Over \$75,000 | Prefer Not to Say | N     |
|---------------|------------------|----------------|-------------------|-------------------|-------------------|---------------|-------------------|-------|
| SCLARC        | 9%               | 10%            | 18%               | 28%               | 12%               | 5%            | 17%               | 261   |
| CA            | 6%               | 10%            | 12%               | 20%               | 13%               | 26%           | 14%               | 5,336 |
| NCI           | 6%               | 9%             | 11%               | 19%               | 14%               | 28%           | 14%               | 7,554 |

**Table 20. Residential Designation (Urban, Suburban, or Rural)**

| RC v CA v NCI | Urban or Suburban (in or near a city or large town) | Rural (Outside of a city or town) | N     |
|---------------|---|-----------------------------------|-------|
| SCLARC        | 99%   | 1%                                | 200   |
| CA            | 90%   | 10%                               | 4,788 |
| NCI           | 84%   | 16%                               | 6,946 |

## *Services and Supports Received*

*This section provides information about the services and supports received by the family from the regional center.<sup>3</sup>*

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<sup>3</sup> Note, Some NCI states provide services through a statewide ID/DD agency.

**Table 21a. Services and Supports Received From Regional Center<sup>4</sup>**

All data are reported by the respondent based on their understanding of their child's demographics, diagnoses and personal characteristics; categories are not mutually exclusive, therefore N is not shown. Responses to this question might have been impacted by the COVID-19 pandemic. Note, Some NCI states provide services through a statewide ID/DD agency.

| RC v CA v NCI | Financial support | In-home Support | Out-of-home respite care | Early Intervention |
|---------------|-------------------|-----------------|--------------------------|--------------------|
| SCLARC        | 9%                | 25%             | 33%                      | 1%                 |
| CA            | 11%               | 32%             | 30%                      | 1%                 |
| NCI           | 15%               | 35%             | 29%                      | 8%                 |

**Table 21b. Services and Supports Received From Regional Center (continued)<sup>5</sup>**

All data are reported by the respondent based on their understanding of their child's demographics, diagnoses and personal characteristics; categories are not mutually exclusive, therefore N is not shown. Responses to this question might have been impacted by the COVID-19 pandemic. Note, Some NCI states provide services through a statewide ID/DD agency.

| RC v CA v NCI | Transportation | Mental or Behavioral Health Care or Other Treatments or Therapies | Self-direction or Fiscal Intermediary services |
|---------------|----------------|---|--|
| SCLARC        | 2%             | 13%   | 7%   |
| CA            | 2%             | 21%   | 15%  |
| NCI           | 6%             | 36%   | 23%  |

<sup>4</sup> Some NCI states provide services through a statewide ID/DD agency

<sup>5</sup> Some NCI states provide services through a statewide ID/DD agency

**Table 22. Additional Services and Supports Received (Not From the Regional Centers<sup>6</sup>)**

All data are reported by the respondent based on their understanding of their child's demographics, diagnoses and personal characteristics; categories are not mutually exclusive, therefore N is not shown. Responses to this question might have been impacted by the COVID-19 pandemic.

| <b>RC v CA v NCI</b> | <b>Social Security Payments (SSI/SSB)</b> | <b>Services or Supports from Other Agencies or Organizations</b> |
|----------------------|---|--|
| SCLARC               | 46%                                       | 50%  |
| CA                   | 33%                                       | 60%  |
| NCI                  | 33%                                       | 63%  |

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<sup>6</sup> Some NCI states provide services through a statewide ID/DD agency

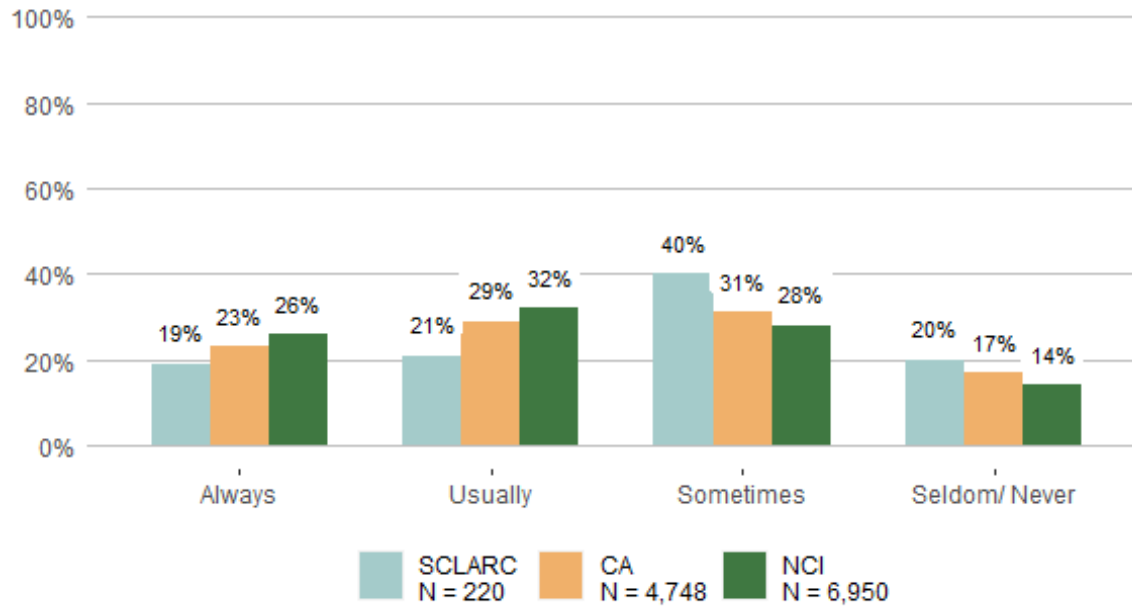
## *Child Family Survey Results*

## *Information and Planning*

*Families have the information and support needed to take part in planning supports and services for their child receiving services and supports from the state developmental disabilities system*



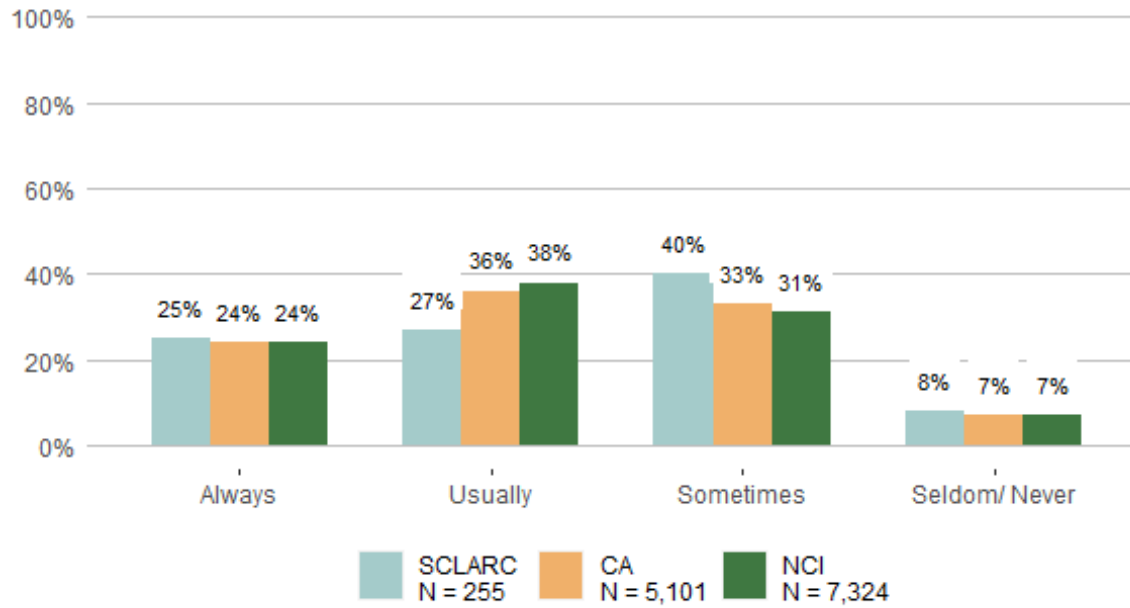
Do you get enough information to take part in planning services for your child?



**Table 23. Do you get enough information to take part in planning services for your child?**

| RC v CA v NCI | Always | Usually | Sometimes | Seldom/ Never | N     |
|---------------|--------|---------|-----------|---------------|-------|
| SCLARC        | 19%    | 21%     | 40%       | 20%           | 220   |
| CA            | 23%    | 29%     | 31%       | 17%           | 4,748 |
| NCI           | 26%    | 32%     | 28%       | 14%           | 6,950 |

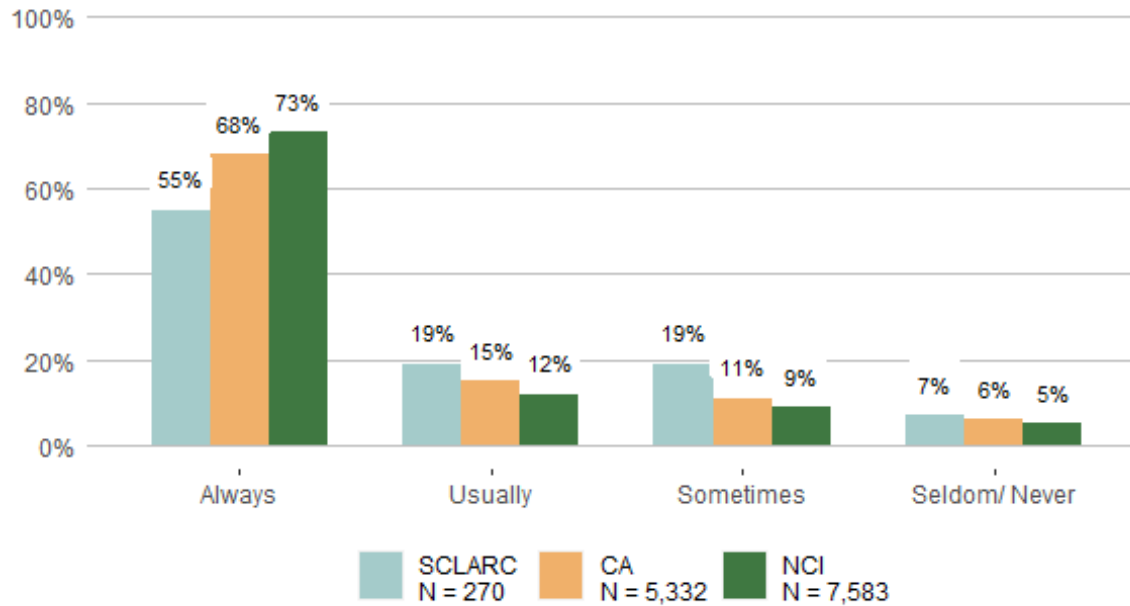
Is the information you get about services and supports easy to understand?



**Table 24. Is the information you get about services and supports easy to understand?**

| RC v CA v NCI | Always | Usually | Sometimes | Seldom/ Never | N     |
|---------------|--------|---------|-----------|---------------|-------|
| SCLARC        | 25%    | 27%     | 40%       | 8%            | 255   |
| CA            | 24%    | 36%     | 33%       | 7%            | 5,101 |
| NCI           | 24%    | 38%     | 31%       | 7%            | 7,324 |

Do you get information about services and supports  
in your preferred language?

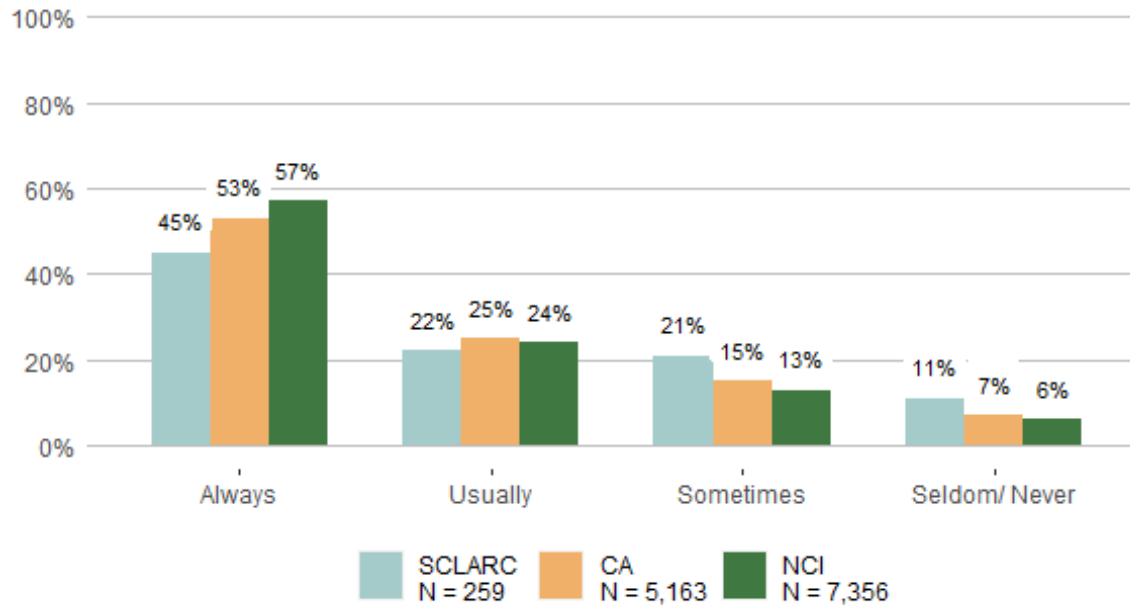


**Table 25. Do you get information about services and supports in your preferred language?**

New question in 2021-22

| RC v CA v NCI | Always | Usually | Sometimes | Seldom/ Never | N     |
|---------------|--------|---------|-----------|---------------|-------|
| SCLARC        | 55%    | 19%     | 19%       | 7%            | 270   |
| CA            | 68%    | 15%     | 11%       | 6%            | 5,332 |
| NCI           | 73%    | 12%     | 9%        | 5%            | 7,583 |

Does the case manager/service coordinator listen  
to your family's choices and opinions?

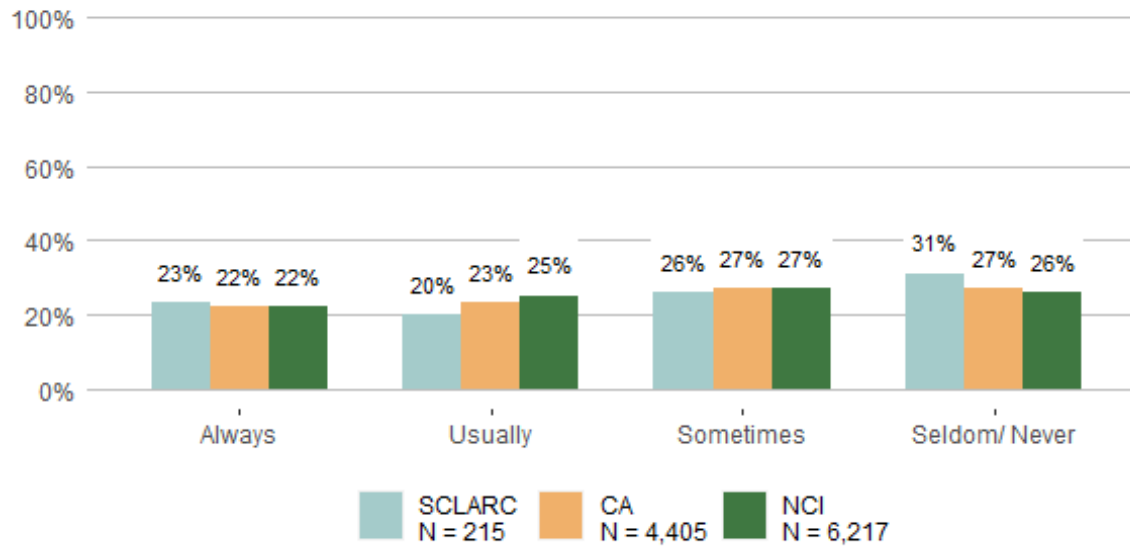


**Table 26. Does the case manager/service coordinator listen to your family's choices and opinions?**

Question changed in 2021-22

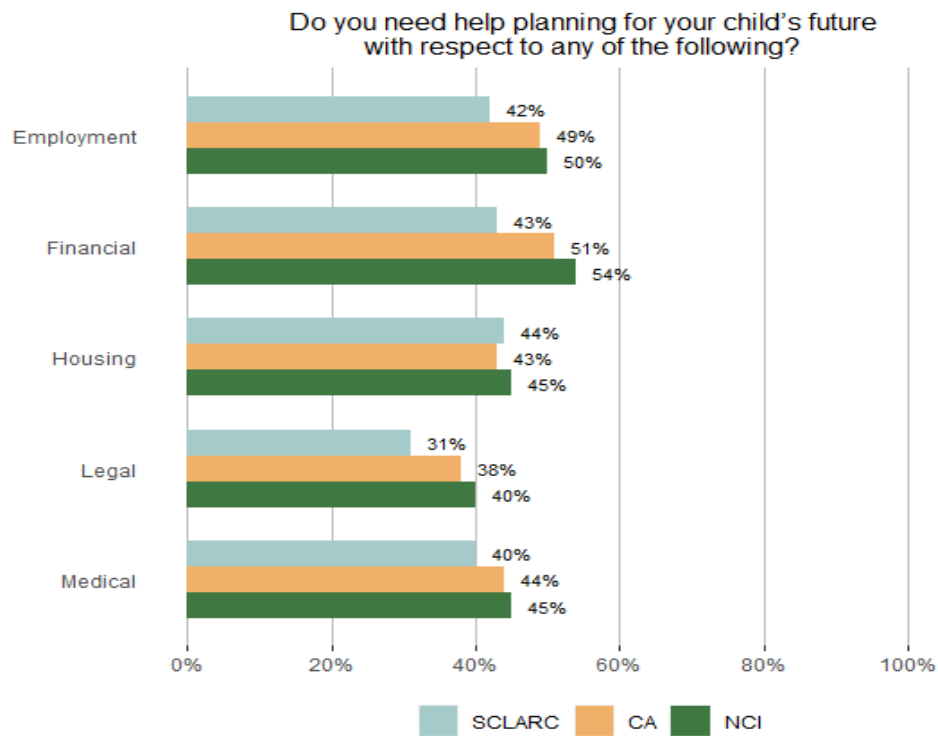
| RC v CA v NCI | Always | Usually | Sometimes | Seldom/ Never | N     |
|---------------|--------|---------|-----------|---------------|-------|
| SCLARC        | 45%    | 22%     | 21%       | 11%           | 259   |
| CA            | 53%    | 25%     | 15%       | 7%            | 5,163 |
| NCI           | 57%    | 24%     | 13%       | 6%            | 7,356 |

Do you have enough information about other public services for which your family is eligible (for example, food stamps, SSI, housing subsidies, etc.)?



**Table 27. Do you have enough information about other public services for which your family is eligible (for example, food stamps, SSI, housing subsidies, etc.)?**

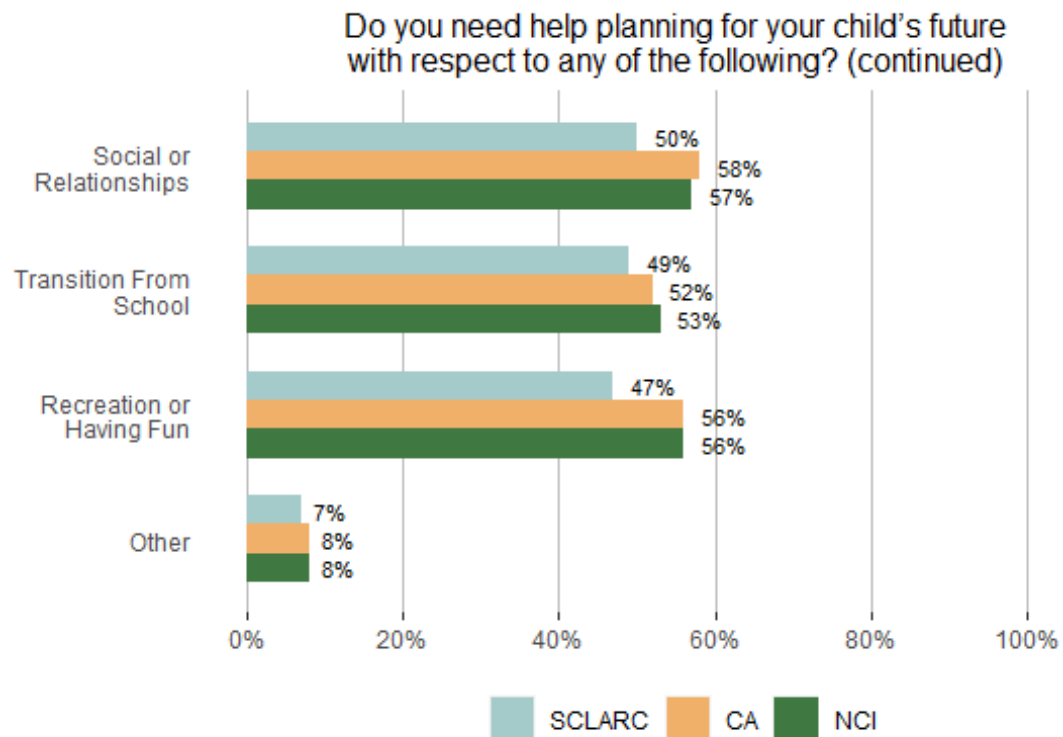
| RC v CA v NCI | Always | Usually | Sometimes | Seldom/ Never | N     |
|---------------|--------|---------|-----------|---------------|-------|
| SCLARC        | 23%    | 20%     | 26%       | 31%           | 215   |
| CA            | 22%    | 23%     | 27%       | 27%           | 4,405 |
| NCI           | 22%    | 25%     | 27%       | 26%           | 6,217 |



**Table 28a. Do you need help planning for your child's future with respect to any of the following?**

Categories are not mutually exclusive, therefore N is not shown

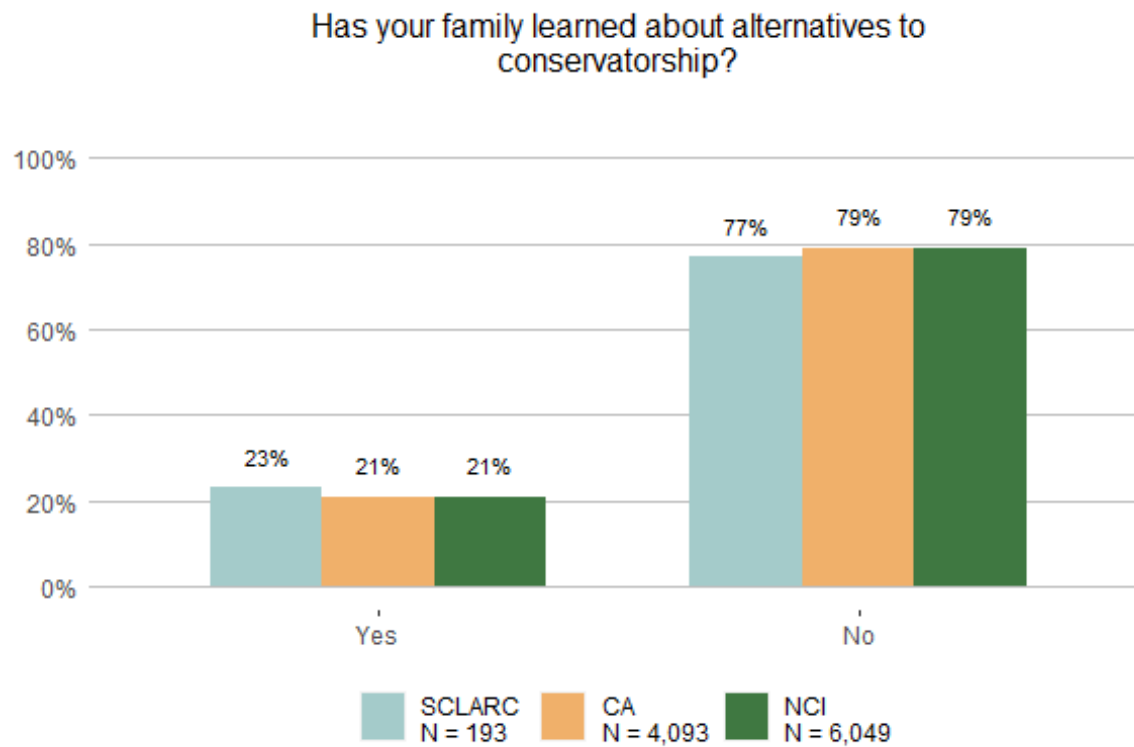
| RC v CA v NCI | Employment | Financial | Housing | Legal | Medical |
|---------------|------------|-----------|---------|-------|---------|
| SCLARC        | 42%        | 43%       | 44%     | 31%   | 40%     |
| CA            | 49%        | 51%       | 43%     | 38%   | 44%     |
| NCI           | 50%        | 54%       | 45%     | 40%   | 45%     |



**Table 28b. Do you need help planning for your child's future with respect to any of the following? (continued)**

Categories are not mutually exclusive, therefore N is not shown

| RC v CA v NCI | Social or Relationships | Transition From School | Recreation or Having Fun | Other |
|---------------|-------------------------|------------------------|--------------------------|-------|
| SCLARC        | 50%                     | 49%                    | 47%                      | 7%    |
| CA            | 58%                     | 52%                    | 56%                      | 8%    |
| NCI           | 57%                     | 53%                    | 56%                      | 8%    |



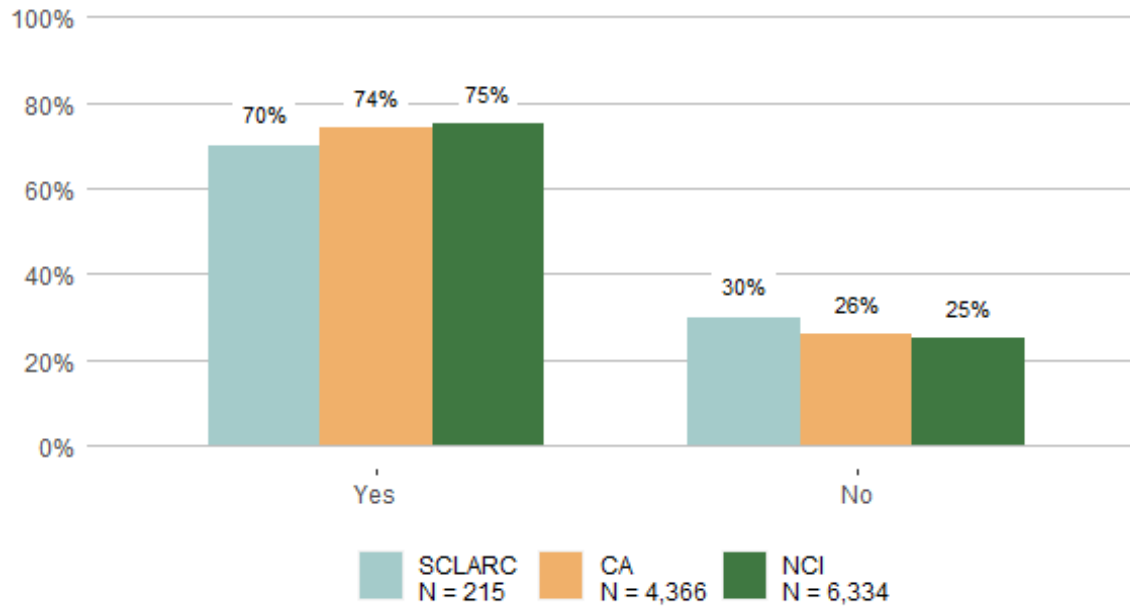
**Table 29. Has your family learned about alternatives to conservatorship?**

New question in 2021-22

| RC v CA v NCI | Yes | No  | N     |
|---------------|-----|-----|-------|
| SCLARC        | 23% | 77% | 193   |
| CA            | 21% | 79% | 4,093 |
| NCI           | 21% | 79% | 6,049 |



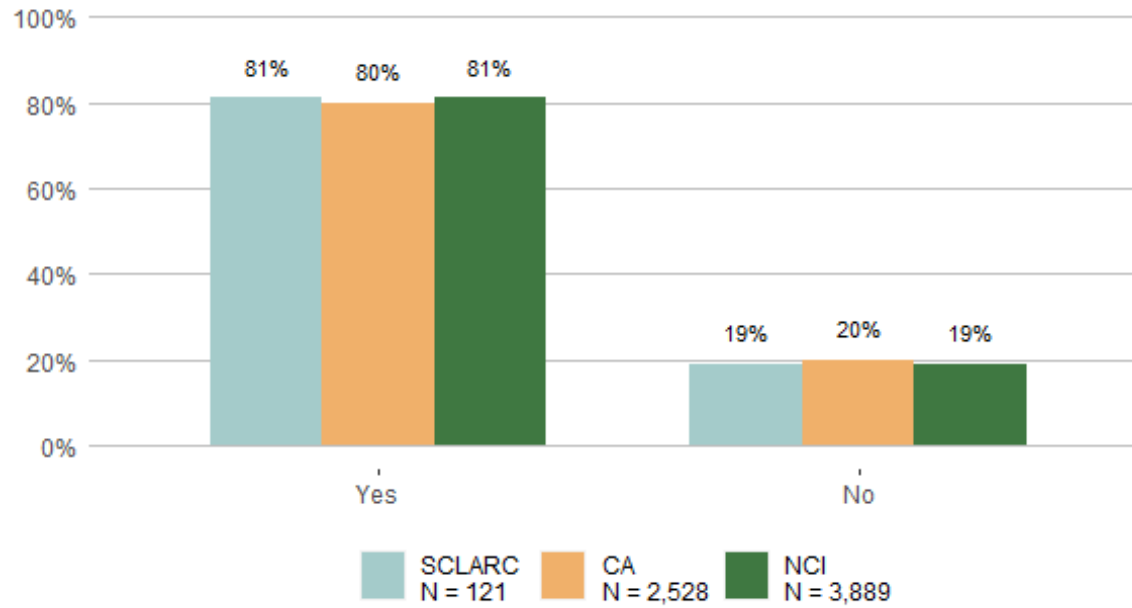
Does your child have an individual program plan (IPP/IFSP)?



**Table 30. Does your child have an individual program plan (IPP/IFSP)?**

| RC v CA v NCI | Yes | No  | N     |
|---------------|-----|-----|-------|
| SCLARC        | 70% | 30% | 215   |
| CA            | 74% | 26% | 4,366 |
| NCI           | 75% | 25% | 6,334 |

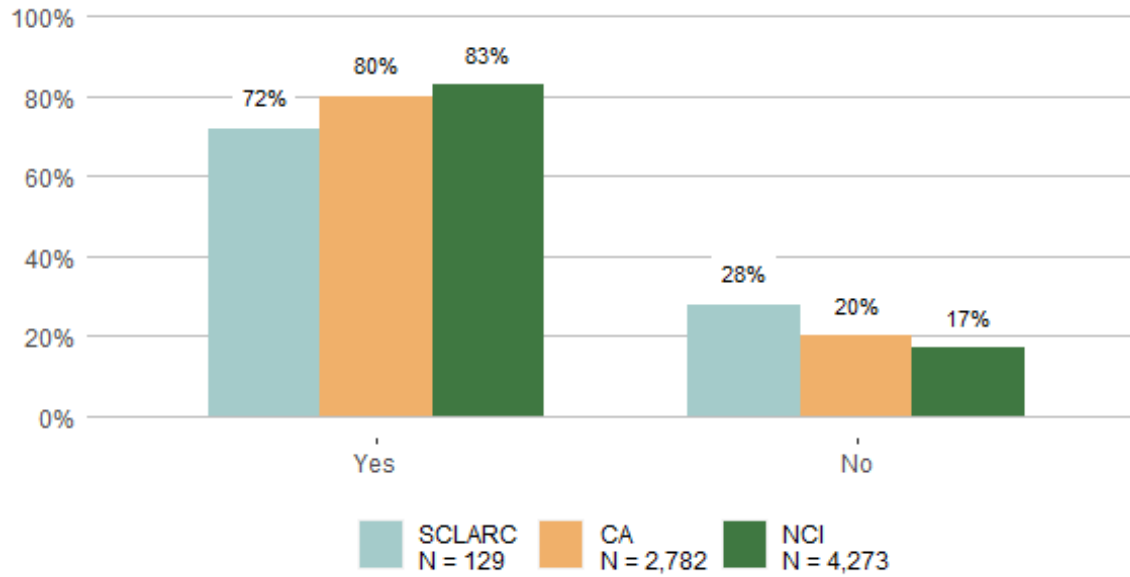
Does the IPP/IFSP include all the services and supports your child needs?



**Table 31. Does the IPP/IFSP include all the services and supports your child needs?**

| RC v CA v NCI | Yes | No  | N     |
|---------------|-----|-----|-------|
| SCLARC        | 81% | 19% | 121   |
| CA            | 80% | 20% | 2,528 |
| NCI           | 81% | 19% | 3,889 |

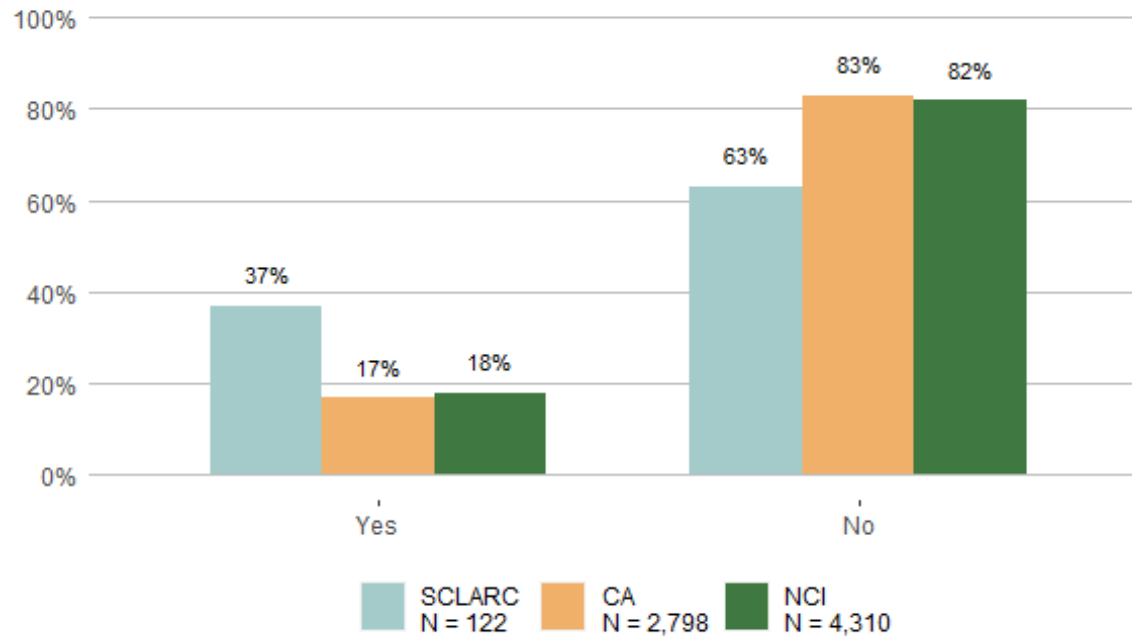
Did you or someone else in your family (besides your child with a disability) help make the IPP/IFSP?



**Table 32. Did you or someone else in your family (besides your child with a disability) help make the IPP/IFSP?**

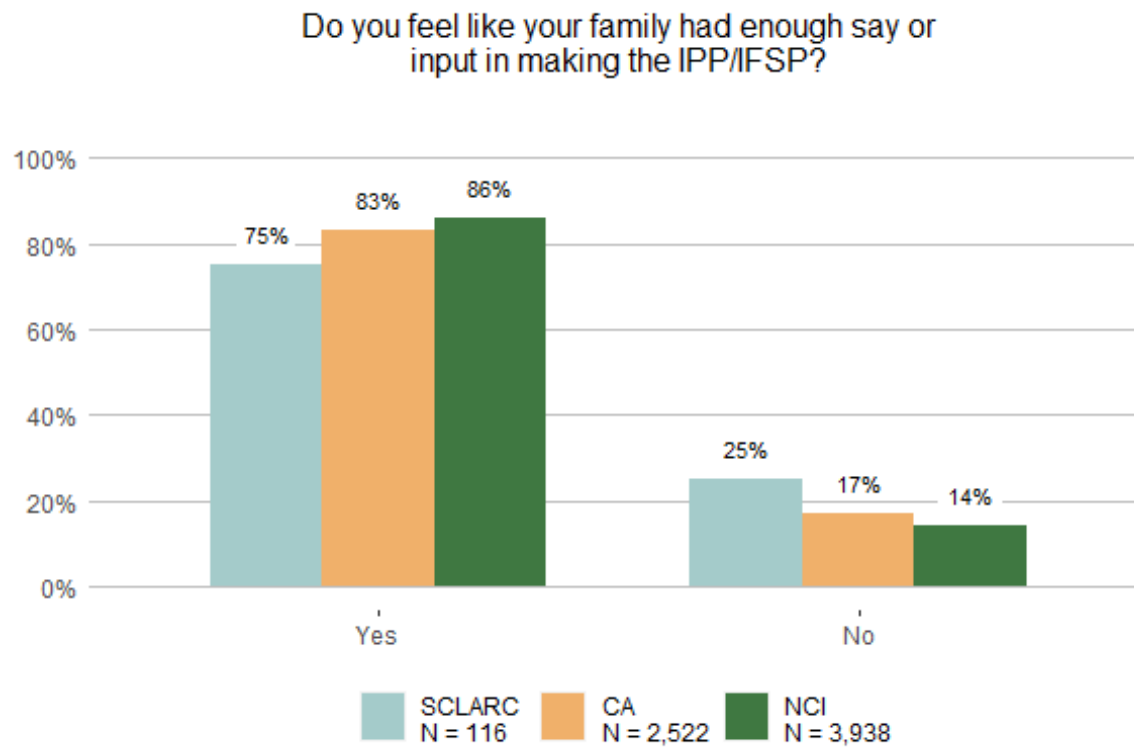
| RC v CA v NCI | Yes | No  | N     |
|---------------|-----|-----|-------|
| SCLARC        | 72% | 28% | 129   |
| CA            | 80% | 20% | 2,782 |
| NCI           | 83% | 17% | 4,273 |

### Did your child help make the IPP/IFSP?



**Table 33. Did your child help make the IPP/IFSP?**

| RC v CA v NCI | Yes | No  | N     |
|---------------|-----|-----|-------|
| SCLARC        | 37% | 63% | 122   |
| CA            | 17% | 83% | 2,798 |
| NCI           | 18% | 82% | 4,310 |

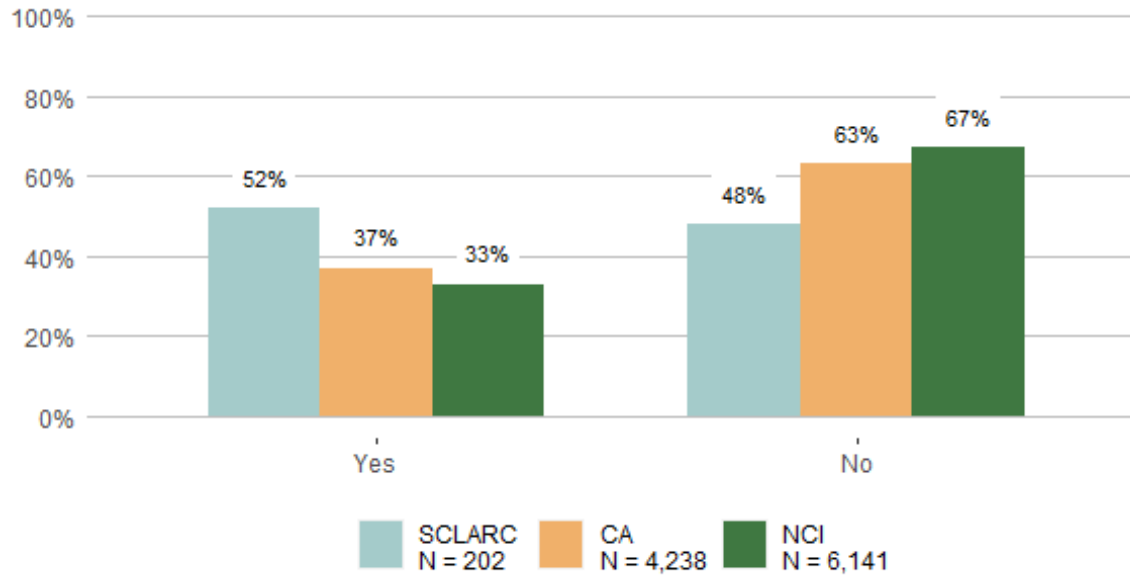


**Table 34. Do you feel like your family had enough say or input in making the IPP/IFSP?**

New question in 2021-22

| RC v CA v NCI | Yes | No  | N     |
|---------------|-----|-----|-------|
| SCLARC        | 75% | 25% | 116   |
| CA            | 83% | 17% | 2,522 |
| NCI           | 86% | 14% | 3,938 |

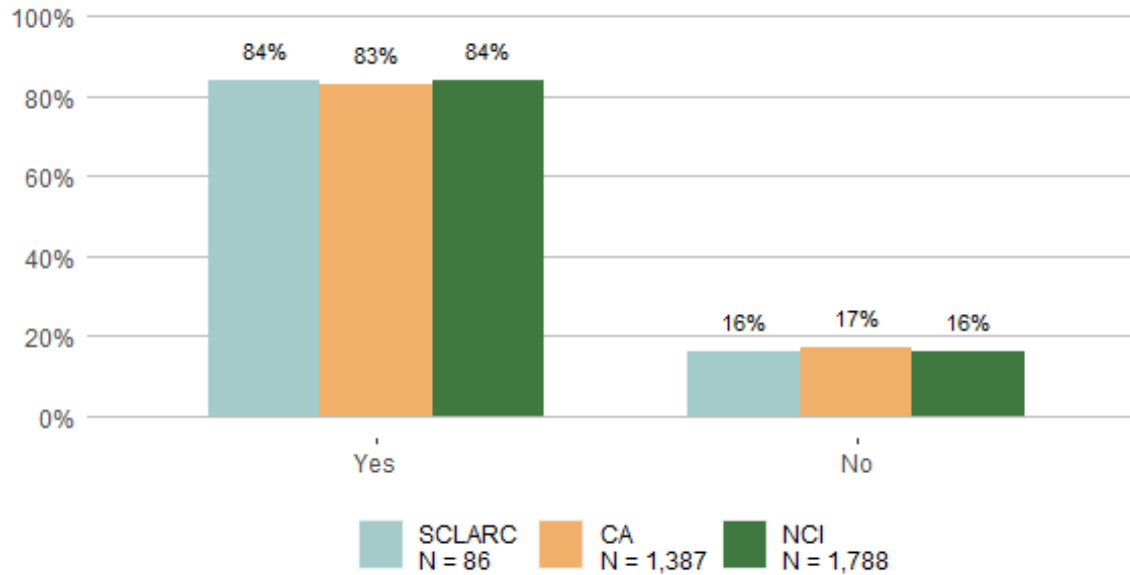
Does your child have a transition plan (as part of an IEP or Section 504 plan through their high school, usually starting at age 14)?



**Table 35. Does your child have a transition plan (as part of an IEP or Section 504 plan through their high school, usually starting at age 14)?**

| RC v CA v NCI | Yes | No  | N     |
|---------------|-----|-----|-------|
| SCLARC        | 52% | 48% | 202   |
| CA            | 37% | 63% | 4,238 |
| NCI           | 33% | 67% | 6,141 |

If your child has a transition plan, did you or another family member help make the transition plan?

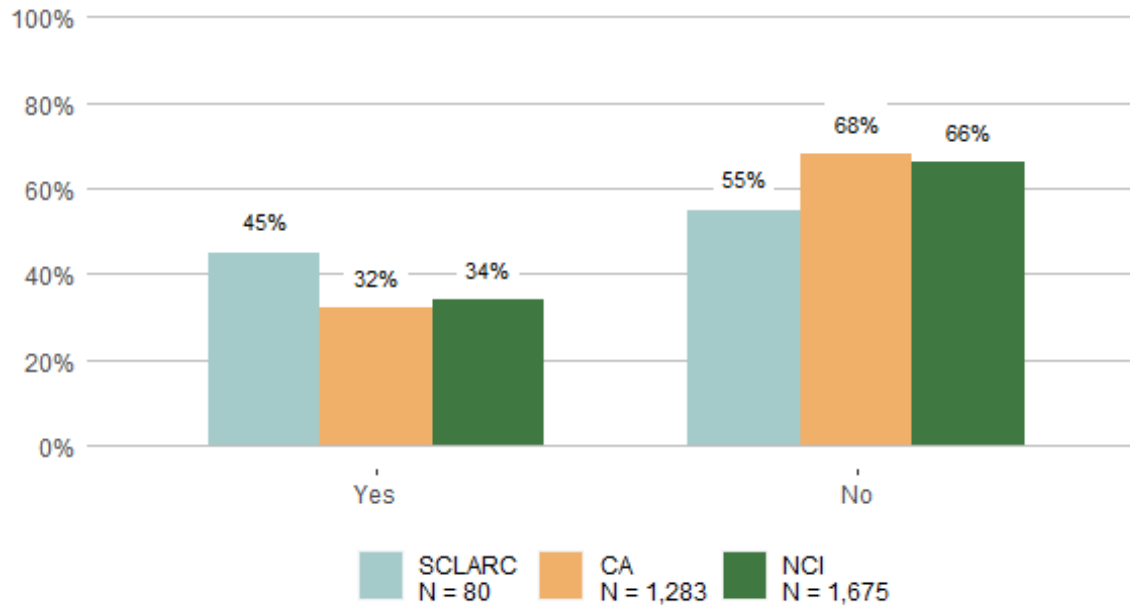


**Table 36. If your child has a transition plan, did you or another family member help make the transition plan?**

New question in 2021-2022

| RC v CA v NCI | Yes | No  | N     |
|---------------|-----|-----|-------|
| SCLARC        | 84% | 16% | 86    |
| CA            | 83% | 17% | 1,387 |
| NCI           | 84% | 16% | 1,788 |

If your child has a transition plan, did your child help make the transition plan?



**Table 37. If your child has a transition plan, did your child help make the transition plan?**

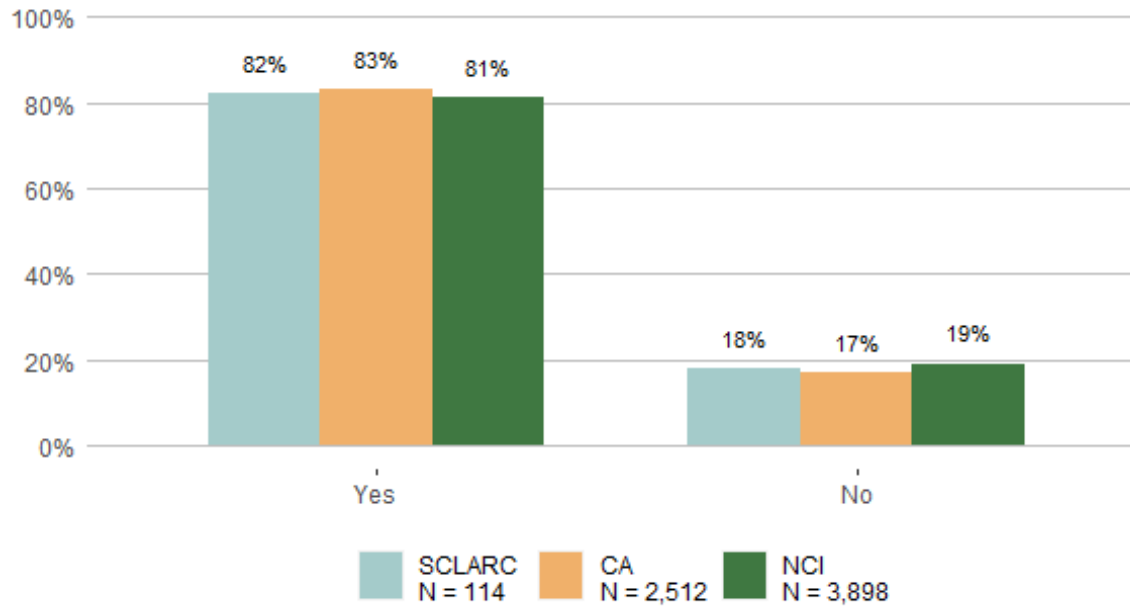
| RC v CA v NCI | Yes | No  | N     |
|---------------|-----|-----|-------|
| SCLARC        | 45% | 55% | 80    |
| CA            | 32% | 68% | 1,283 |
| NCI           | 34% | 66% | 1,675 |



## *Access and Delivery of Services and Supports*

*Families receive services and supports that are appropriate to the needs of the family and the child receiving services and supports from the state developmental disabilities system.*

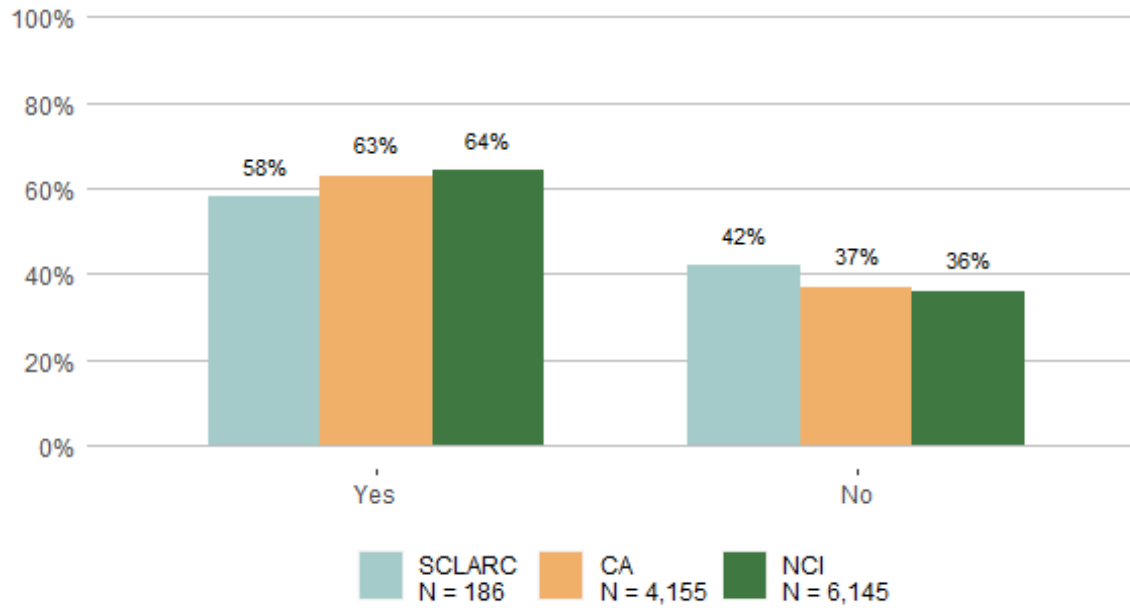
Does your child get all the services listed in the IPP?



**Table 38. Does your child get all the services listed in the IPP?**

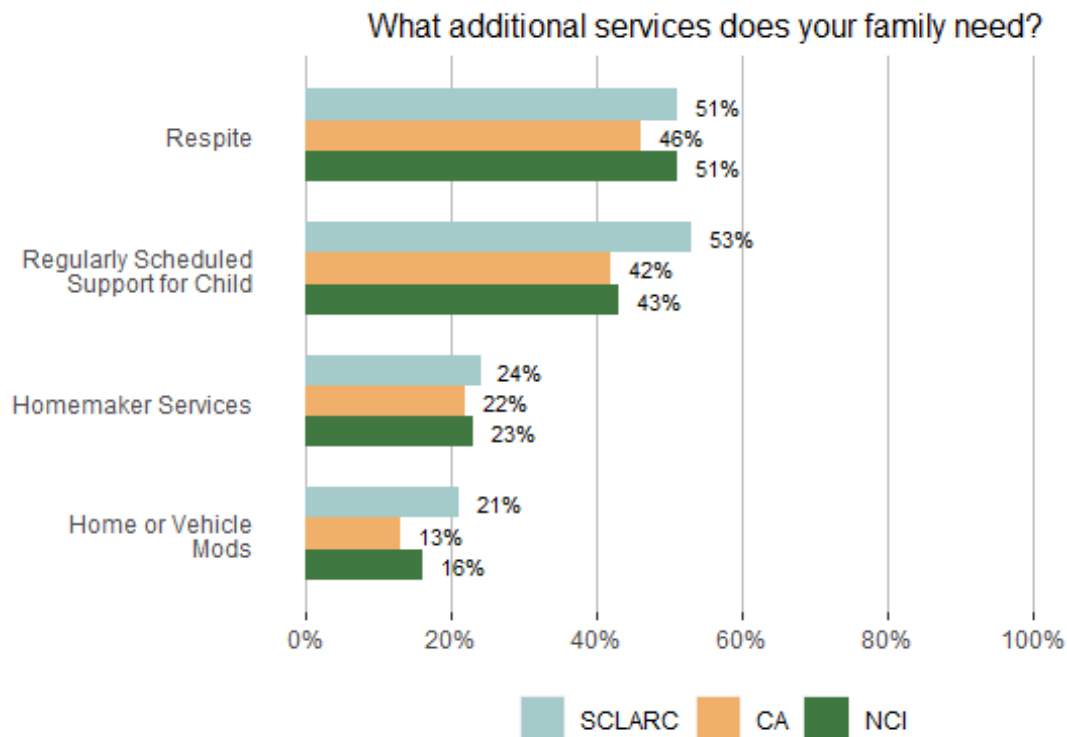
| RC v CA v NCI | Yes | No  | N     |
|---------------|-----|-----|-------|
| SCLARC        | 82% | 18% | 114   |
| CA            | 83% | 17% | 2,512 |
| NCI           | 81% | 19% | 3,898 |

Does your family get the supports and services it needs?



**Table 39. Does your family get the supports and services it needs?**

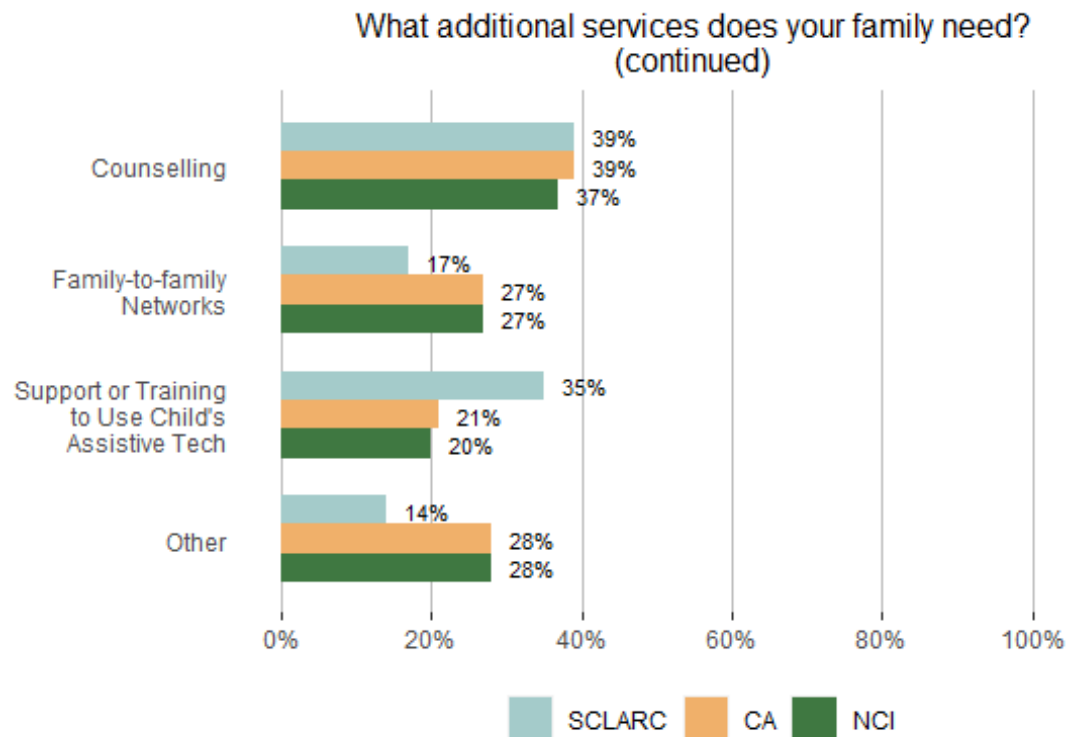
| RC v CA v NCI | Yes | No  | N     |
|---------------|-----|-----|-------|
| SCLARC        | 58% | 42% | 186   |
| CA            | 63% | 37% | 4,155 |
| NCI           | 64% | 36% | 6,145 |



**Table 40a. What additional services does your family need?**

Categories are not mutually exclusive, therefore N is not shown

| RC v CA v NCI | Respite | Regularly Scheduled Support for Child | Homemaker Services | Home or Vehicle Mods |
|---------------|---------|---------------------------------------|--------------------|----------------------|
| SCLARC        | 51%     | 53%                                   | 24%                | 21%                  |
| CA            | 46%     | 42%                                   | 22%                | 13%                  |
| NCI           | 51%     | 43%                                   | 23%                | 16%                  |

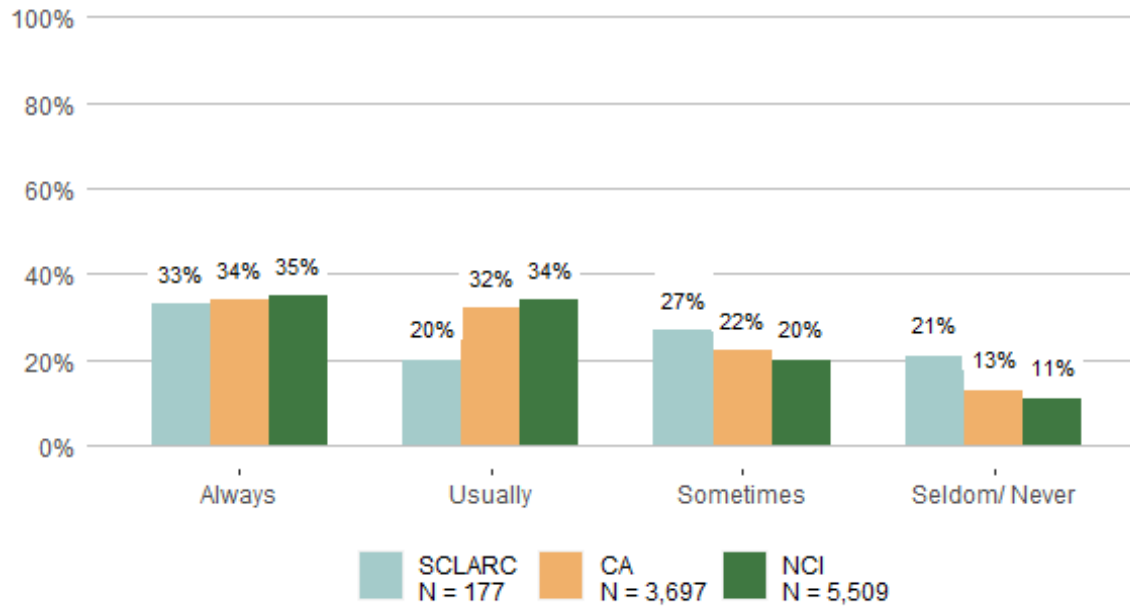


**Table 40b. What additional services does your family need?**

Categories are not mutually exclusive, therefore N is not shown

| RC v CA v NCI | Counselling | Family-to-family Networks | Support or Training to Use Child's Assistive Tech | Other |
|---------------|-------------|---------------------------|---|-------|
| SCLARC        | 39%         | 17%                       | 35%   | 14%   |
| CA            | 39%         | 27%                       | 21%   | 28%   |
| NCI           | 37%         | 27%                       | 20%   | 28%   |

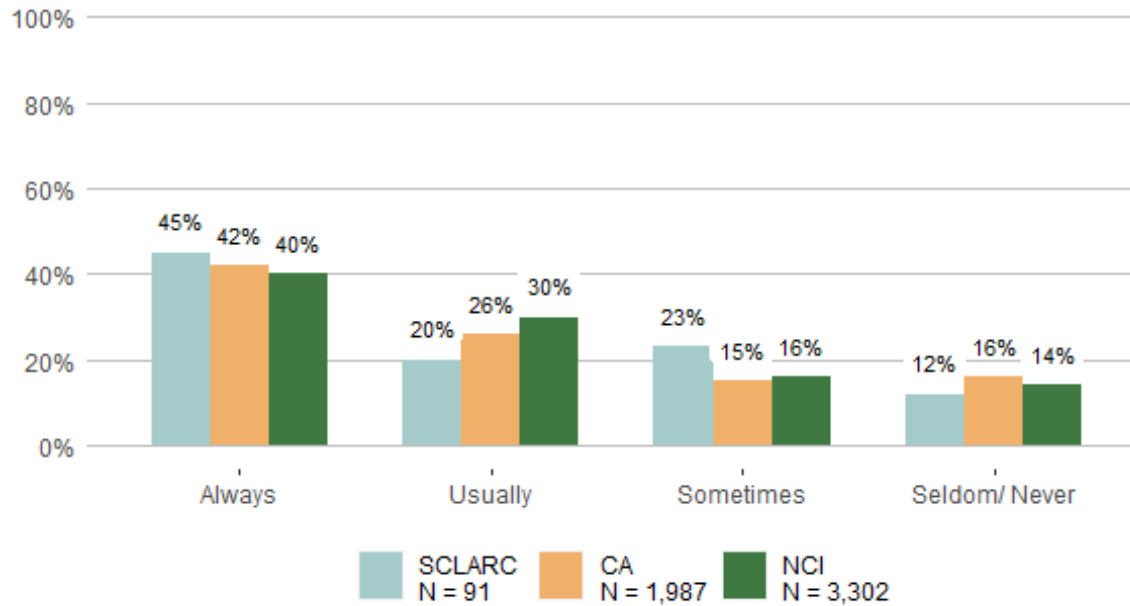
Do services and supports change when your family's needs change?



**Table 41. Do services and supports change when your family's needs change?**

| RC v CA v NCI | Always | Usually | Sometimes | Seldom/ Never | N     |
|---------------|--------|---------|-----------|---------------|-------|
| SCLARC        | 33%    | 20%     | 27%       | 21%           | 177   |
| CA            | 34%    | 32%     | 22%       | 13%           | 3,697 |
| NCI           | 35%    | 34%     | 20%       | 11%           | 5,509 |

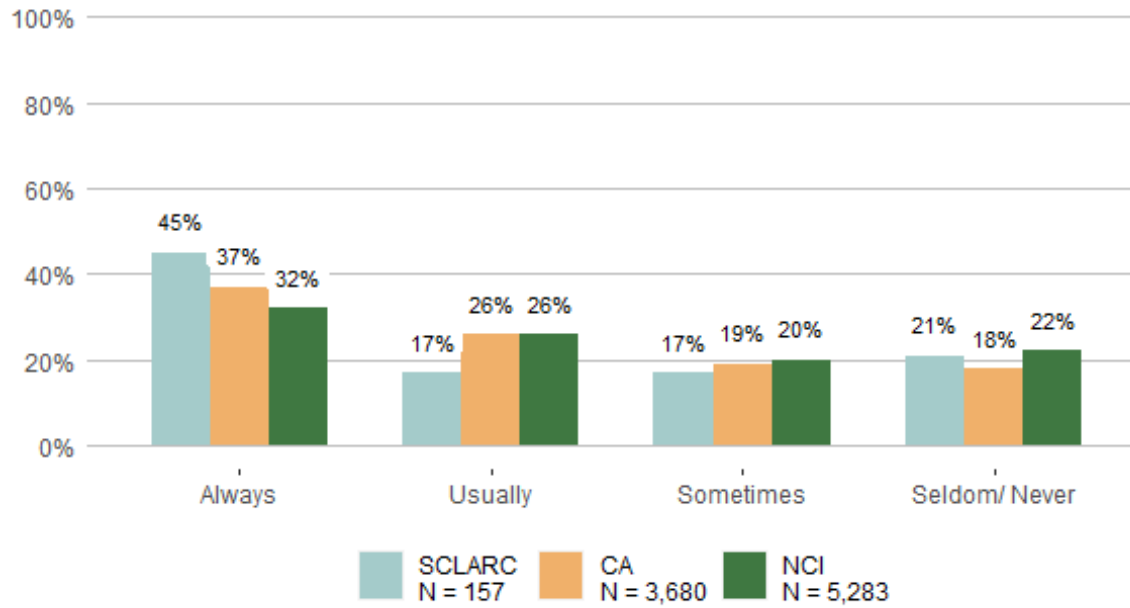
Does your child have the special equipment or accommodations they need?



**Table 42. Does your child have the special equipment or accommodations they need?**

| RC v CA v NCI | Always | Usually | Sometimes | Seldom/ Never | N     |
|---------------|--------|---------|-----------|---------------|-------|
| SCLARC        | 45%    | 20%     | 23%       | 12%           | 91    |
| CA            | 42%    | 26%     | 15%       | 16%           | 1,987 |
| NCI           | 40%    | 30%     | 16%       | 14%           | 3,302 |

If you need respite services, how often are you able to get them when needed?

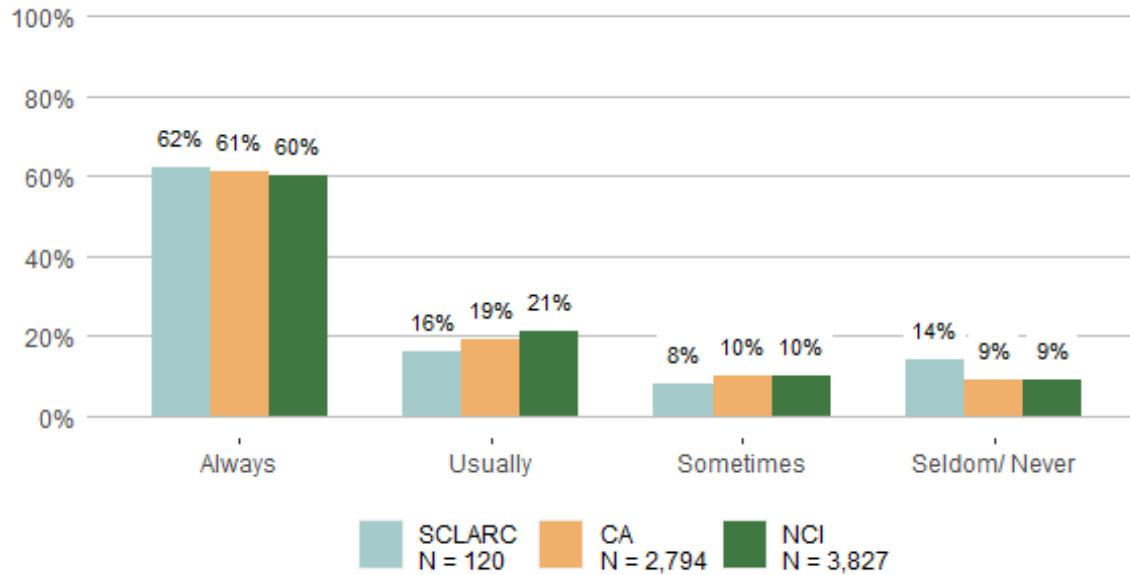


**Table 43. If you need respite services, how often are you able to get them when needed?**

| RC v CA v NCI | Always | Usually | Sometimes | Seldom/ Never | N     |
|---------------|--------|---------|-----------|---------------|-------|
| SCLARC        | 45%    | 17%     | 17%       | 21%           | 157   |
| CA            | 37%    | 26%     | 19%       | 18%           | 3,680 |
| NCI           | 32%    | 26%     | 20%       | 22%           | 5,283 |



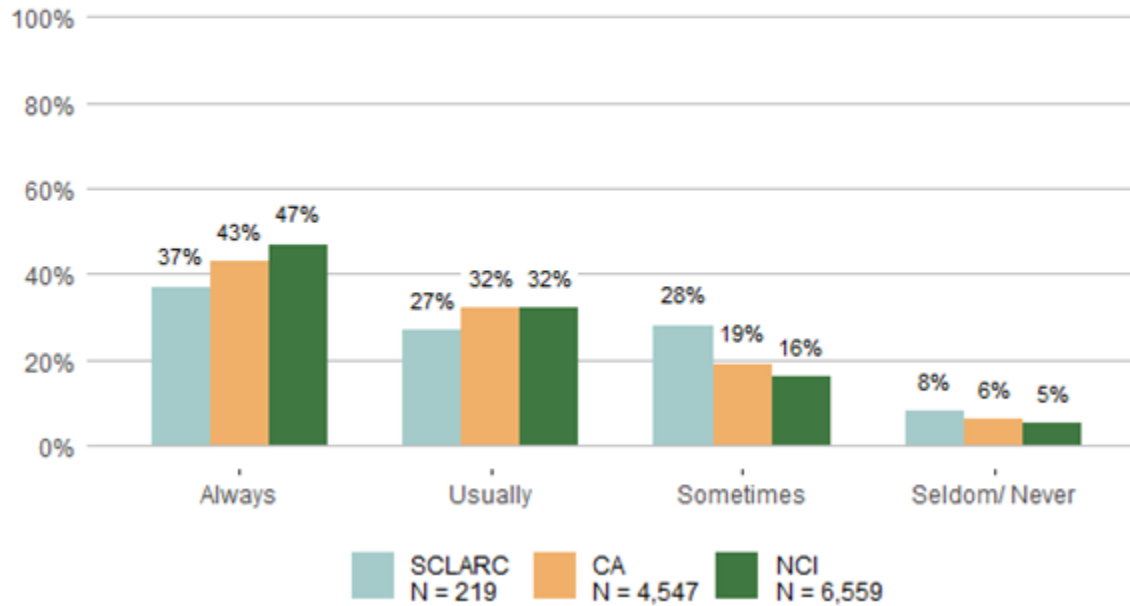
If you have used respite services in the past 12 months, were you satisfied with the quality of the respite providers?



**Table 44. If you have used respite services in the past 12 months, were you satisfied with the quality of the respite providers?**

| RC v CA v NCI | Always | Usually | Sometimes | Seldom/ Never | N     |
|---------------|--------|---------|-----------|---------------|-------|
| SCLARC        | 62%    | 16%     | 8%        | 14%           | 120   |
| CA            | 61%    | 19%     | 10%       | 9%            | 2,794 |
| NCI           | 60%    | 21%     | 10%       | 9%            | 3,827 |

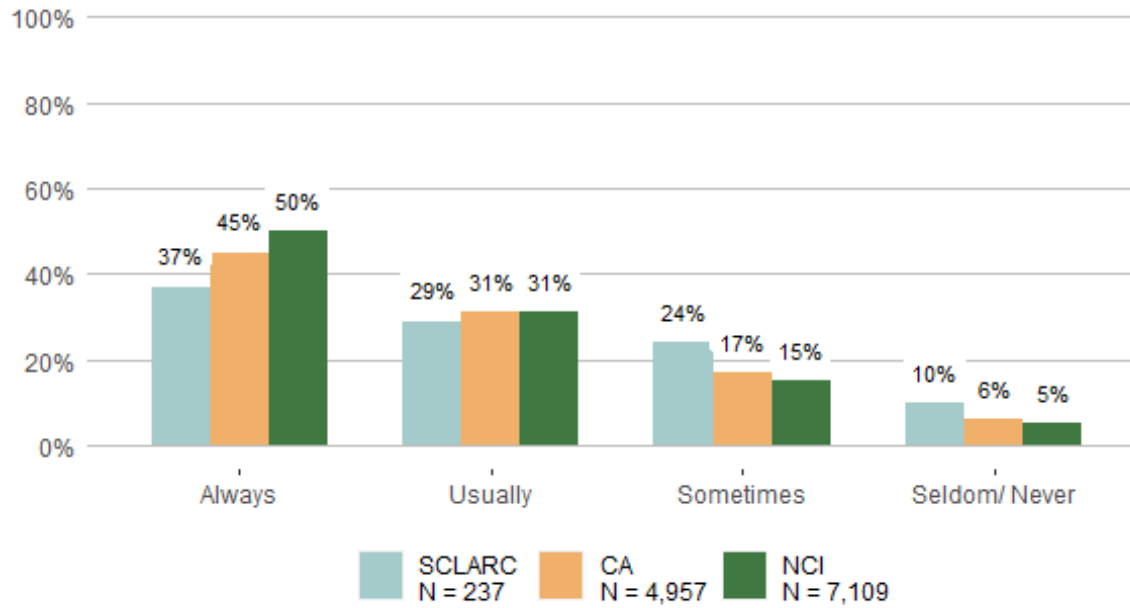
Are you or your family member able to contact your child's support workers when you want?



**Table 45. Are you or your family member able to contact your child's support workers when you want?**

| RC v CA v NCI | Always | Usually | Sometimes | Seldom/ Never | N     |
|---------------|--------|---------|-----------|---------------|-------|
| SCLARC        | 37%    | 27%     | 28%       | 8%            | 219   |
| CA            | 43%    | 32%     | 19%       | 6%            | 4,547 |
| NCI           | 47%    | 32%     | 16%       | 5%            | 6,559 |

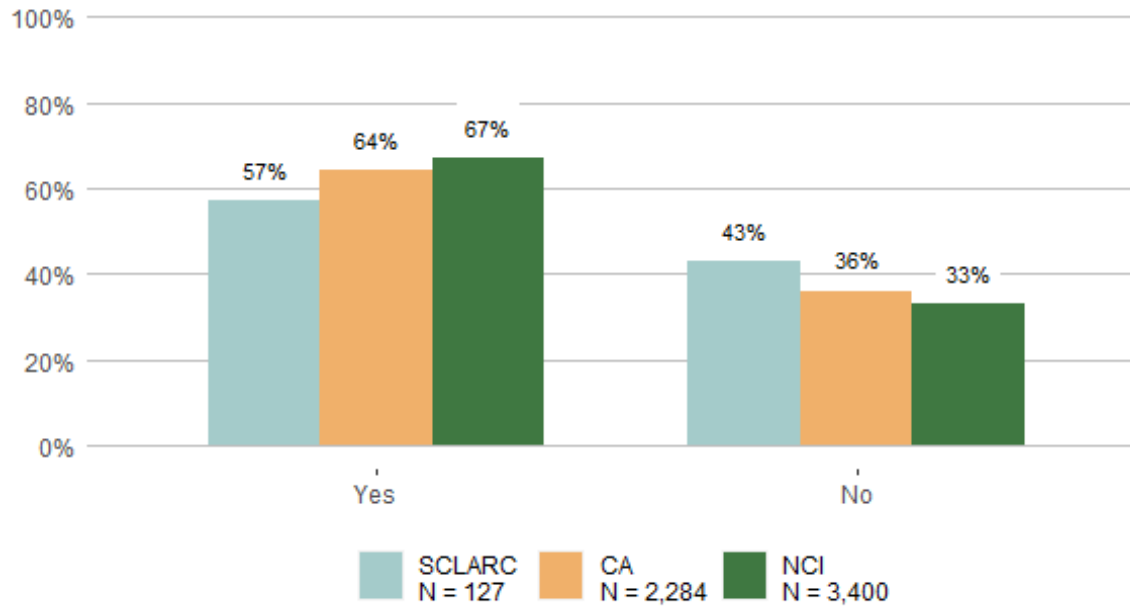
Are you able to contact your child's case manager/  
service coordinator when you want?



**Table 46. Are you able to contact your child's case manager/service coordinator when you want?**

| RC v CA v NCI | Always | Usually | Sometimes | Seldom/ Never | N     |
|---------------|--------|---------|-----------|---------------|-------|
| SCLARC        | 37%    | 29%     | 24%       | 10%           | 237   |
| CA            | 45%    | 31%     | 17%       | 6%            | 4,957 |
| NCI           | 50%    | 31%     | 15%       | 5%            | 7,109 |

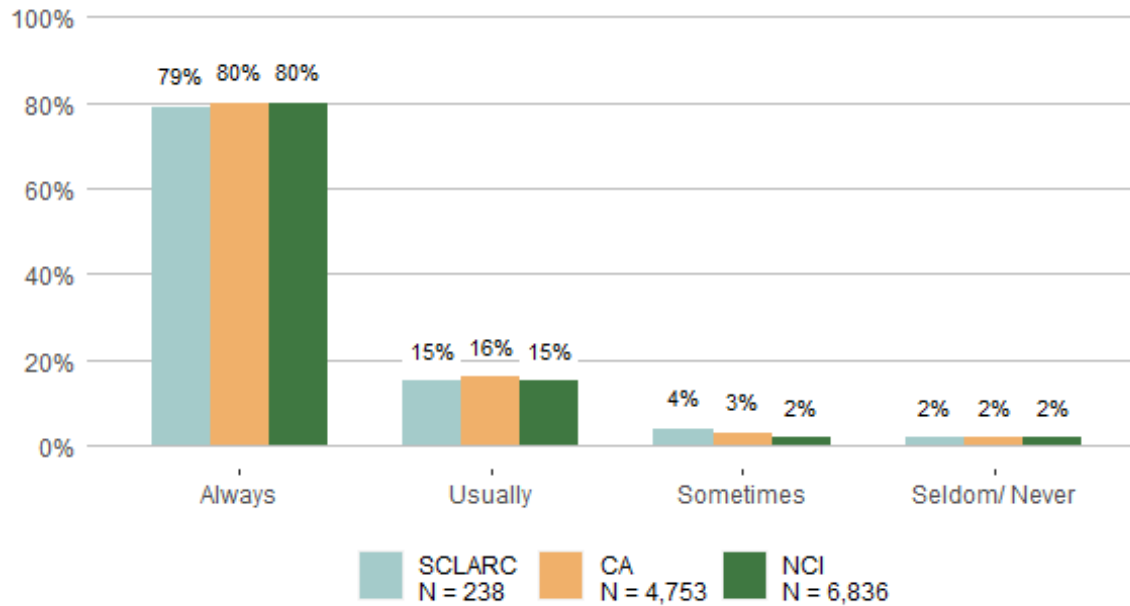
Do service providers for your child work together to provide support?



**Table 47. Do service providers for your child work together to provide support?**

| RC v CA v NCI | Yes | No  | N     |
|---------------|-----|-----|-------|
| SCLARC        | 57% | 43% | 127   |
| CA            | 64% | 36% | 2,284 |
| NCI           | 67% | 33% | 3,400 |

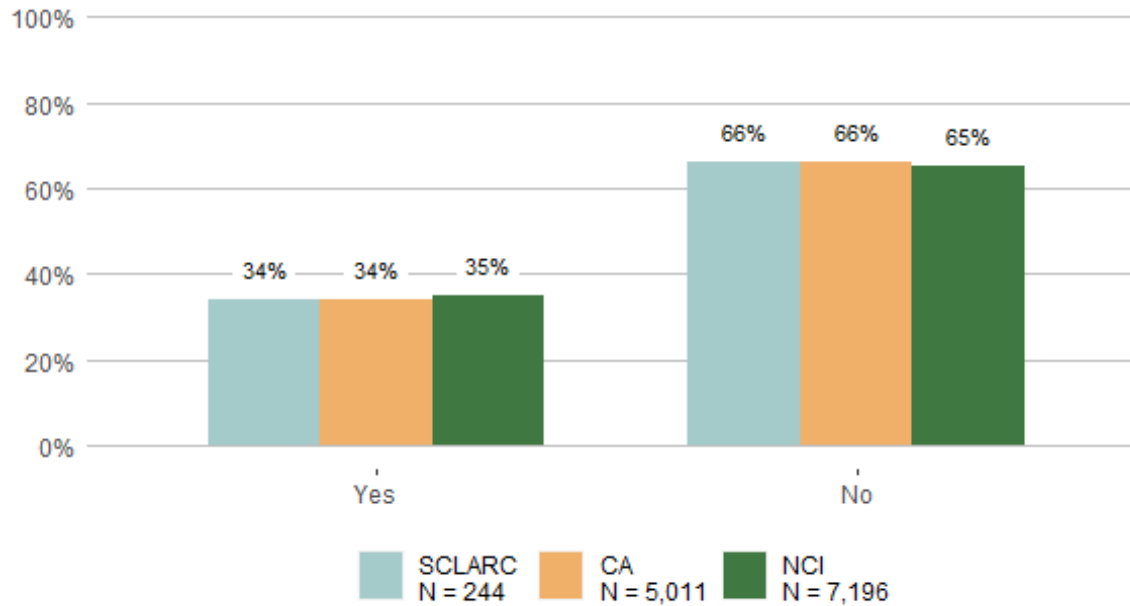
Are services delivered in a way that is respectful  
of your family's culture?



**Table 48. Are services delivered in a way that is respectful of your family's culture?**

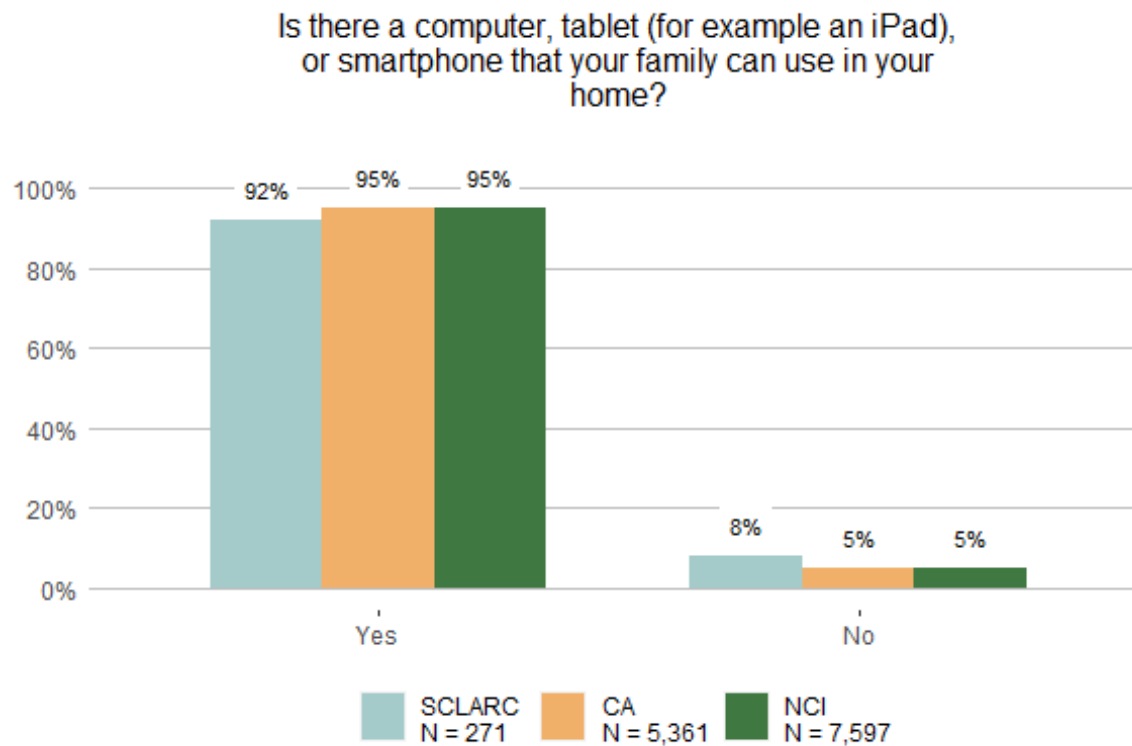
| RC v CA v NCI | Always | Usually | Sometimes | Seldom/ Never | N     |
|---------------|--------|---------|-----------|---------------|-------|
| SCLARC        | 79%    | 15%     | 4%        | 2%            | 238   |
| CA            | 80%    | 16%     | 3%        | 2%            | 4,753 |
| NCI           | 80%    | 15%     | 2%        | 2%            | 6,836 |

Does your child use technology in their everyday life to help them do things on their own?



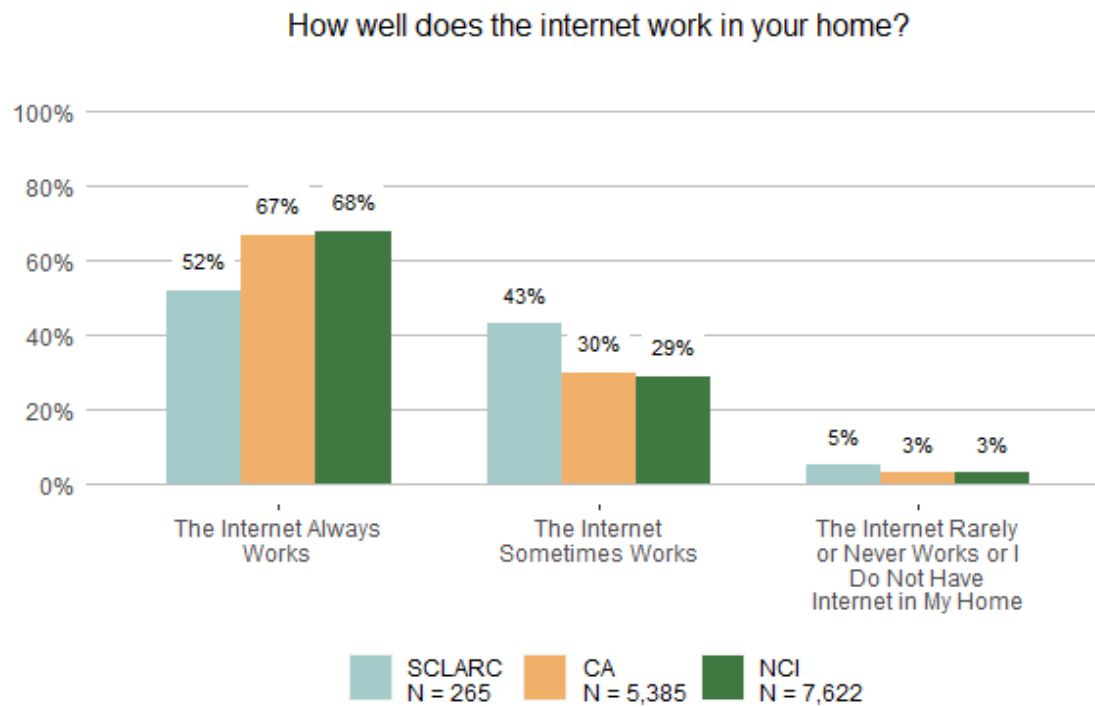
**Table 49. Does your child use technology in their everyday life to help them do things on their own?**

| RC v CA v NCI | Yes | No  | N     |
|---------------|-----|-----|-------|
| SCLARC        | 34% | 66% | 244   |
| CA            | 34% | 66% | 5,011 |
| NCI           | 35% | 65% | 7,196 |



**Table 50. Is there a computer, tablet (for example an iPad), or smartphone that your family can use in your home?**

| RC v CA v NCI | Yes | No | N     |
|---------------|-----|----|-------|
| SCLARC        | 92% | 8% | 271   |
| CA            | 95% | 5% | 5,361 |
| NCI           | 95% | 5% | 7,597 |



**Table 51. How well does the internet work in your home?**

New question in 2021-22

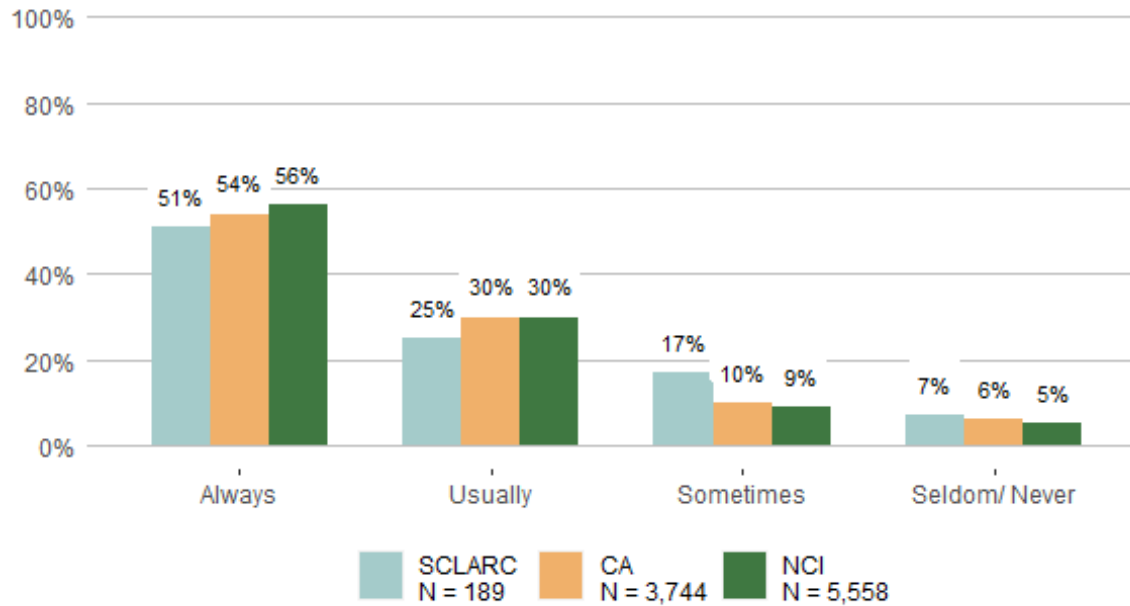
| RC v CA v NCI | The Internet Always Works | The Internet Sometimes Works | The Internet Rarely or Never Works or I Do Not Have Internet in My Home | N     |
|---------------|---------------------------|------------------------------|---|-------|
| SCLARC        | 52%                       | 43%                          | 5%  | 265   |
| CA            | 67%                       | 30%                          | 3%  | 5,385 |
| NCI           | 68%                       | 29%                          | 3%  | 7,622 |



## *Workforce (New in 2021-22)*

*There is stable and sufficient workforce to meet demand. People are supported by staff who demonstrate respect for what is important to the person in their day-to-day life. Staff have the right skills to support people.*

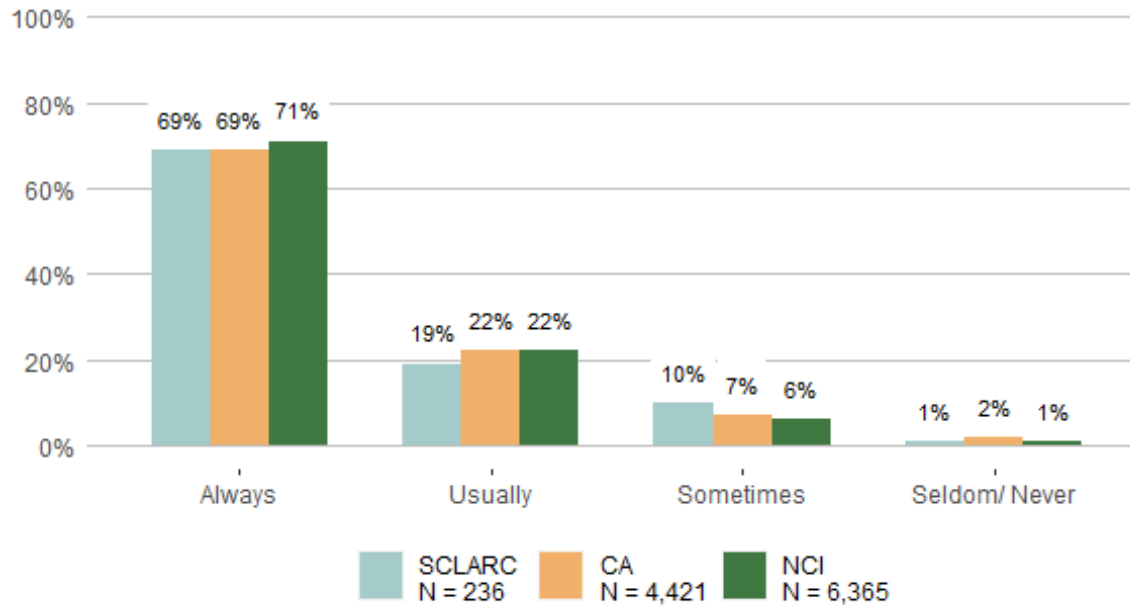
Do support workers come and go when they are supposed to?



**Table 52. Do support workers come and go when they are supposed to?**

| RC v CA v NCI | Always | Usually | Sometimes | Seldom/ Never | N     |
|---------------|--------|---------|-----------|---------------|-------|
| SCLARC        | 51%    | 25%     | 17%       | 7%            | 189   |
| CA            | 54%    | 30%     | 10%       | 6%            | 3,744 |
| NCI           | 56%    | 30%     | 9%        | 5%            | 5,558 |

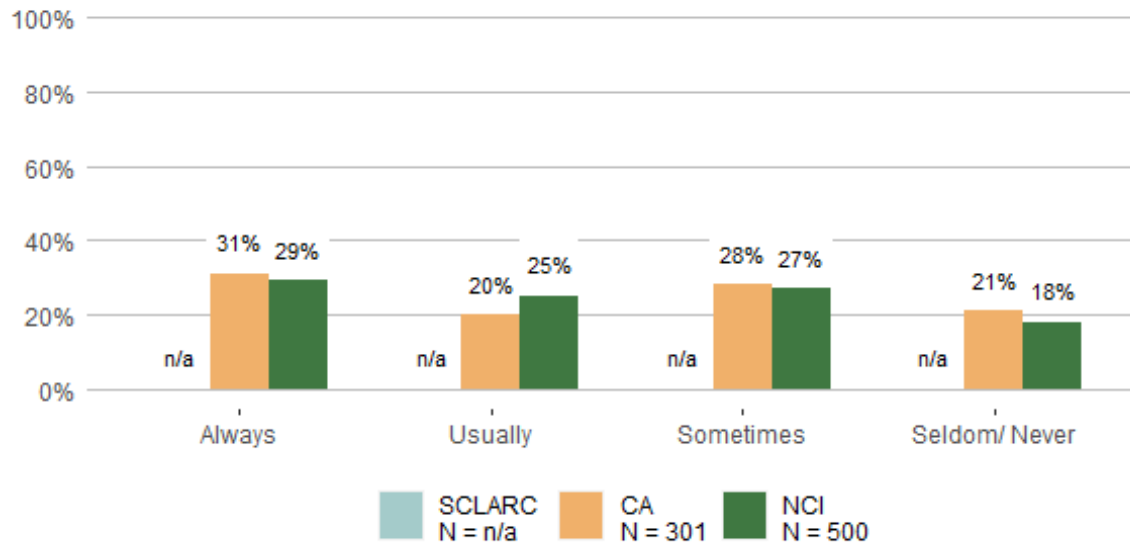
Do support workers speak to you in a way you understand?



**Table 53. Do support workers speak to you in a way you understand?**

| RC v CA v NCI | Always | Usually | Sometimes | Seldom/ Never | N     |
|---------------|--------|---------|-----------|---------------|-------|
| SCLARC        | 69%    | 19%     | 10%       | 1%            | 236   |
| CA            | 69%    | 22%     | 7%        | 2%            | 4,421 |
| NCI           | 71%    | 22%     | 6%        | 1%            | 6,365 |

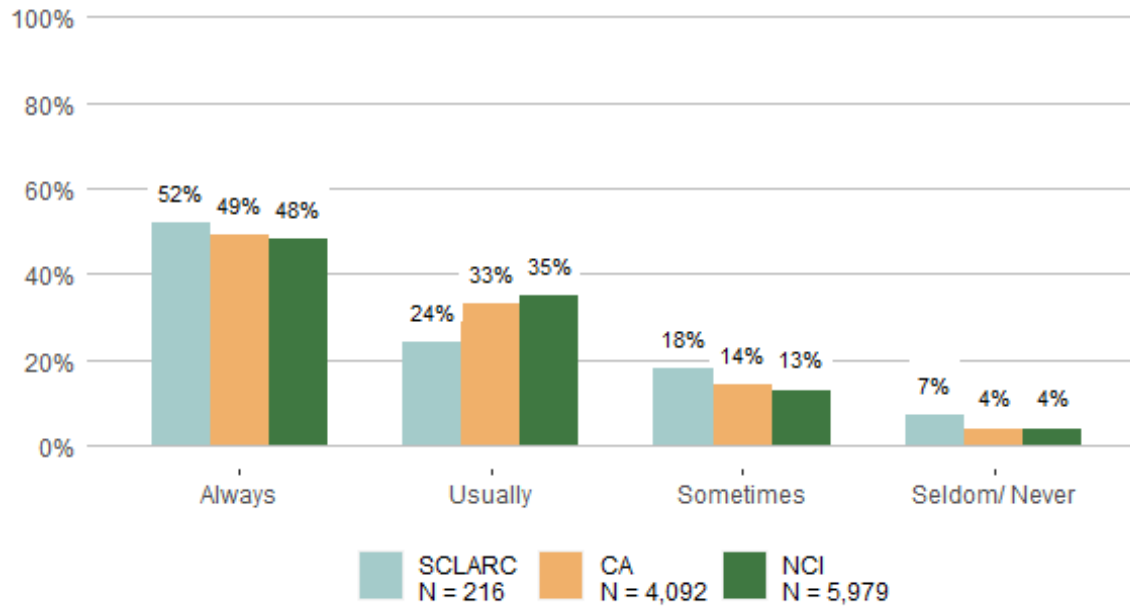
If your child does not communicate verbally  
(for example, uses gestures, sign language, or a  
communication aid), are there support workers who  
can communicate with them?



**Table 54. If your child does not communicate verbally (for example, uses gestures, sign language, or a communication aid), are there support workers who can communicate with them?**

| RC v CA v NCI | Always | Usually | Sometimes | Seldom/ Never | N   |
|---------------|--------|---------|-----------|---------------|-----|
| SCLARC        | n/a    | n/a     | n/a       | n/a           | n/a |
| CA            | 31%    | 20%     | 28%       | 21%           | 301 |
| NCI           | 29%    | 25%     | 27%       | 18%           | 500 |

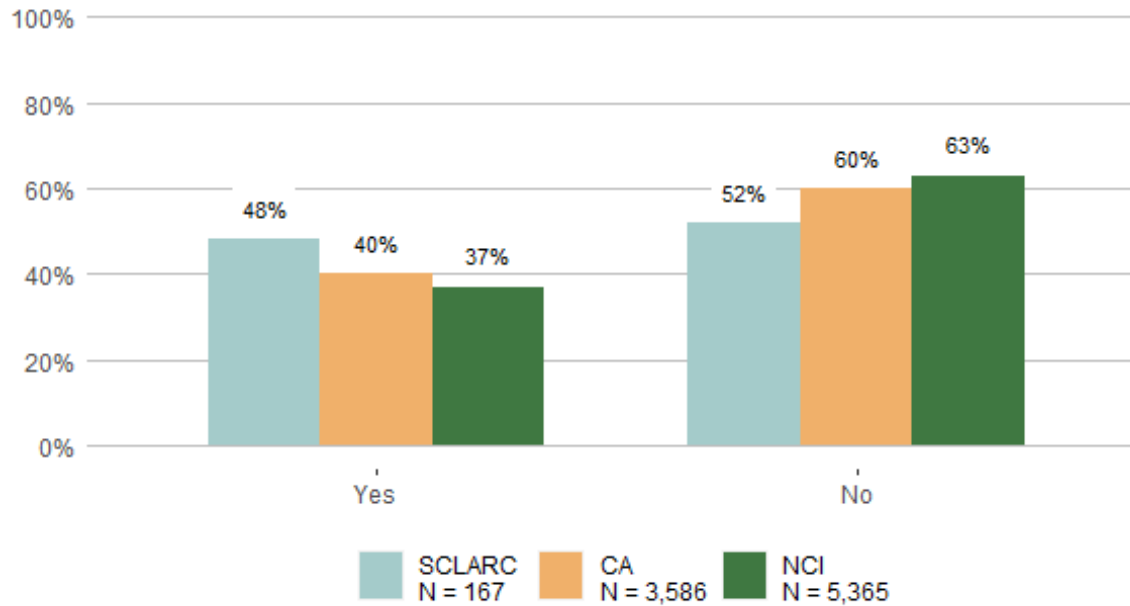
Do support workers have the right information and skills to meet your family's needs?



**Table 55. Do support workers have the right information and skills to meet your family's needs?**

| RC v CA v NCI | Always | Usually | Sometimes | Seldom/ Never | N     |
|---------------|--------|---------|-----------|---------------|-------|
| SCLARC        | 52%    | 24%     | 18%       | 7%            | 216   |
| CA            | 49%    | 33%     | 14%       | 4%            | 4,092 |
| NCI           | 48%    | 35%     | 13%       | 4%            | 5,979 |

Do your child's support workers change too often?  
Is there too much "turnover" of support workers?

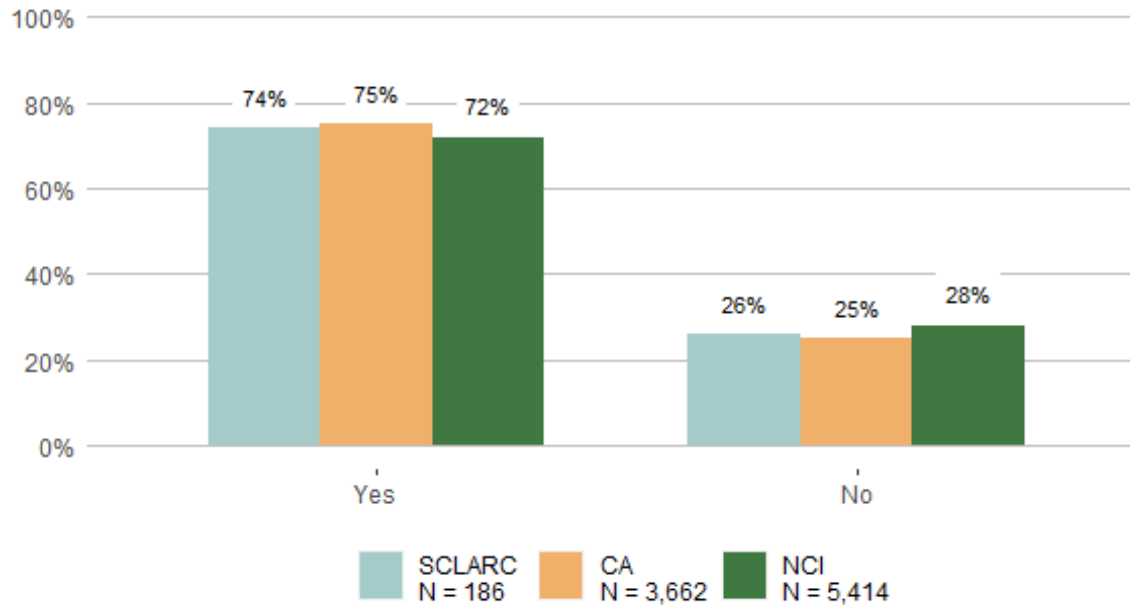


**Table 56. Do your child's support workers change too often? Is there too much "turnover" of support workers?**

New question in 2021-22

| RC v CA v NCI | Yes | No  | N     |
|---------------|-----|-----|-------|
| SCLARC        | 48% | 52% | 167   |
| CA            | 40% | 60% | 3,586 |
| NCI           | 37% | 63% | 5,365 |

Is there always a staff person available to support your family member when support is needed?



**Table 57. Is there always a staff person available to support your family member when support is needed?**

New question in 2021-22

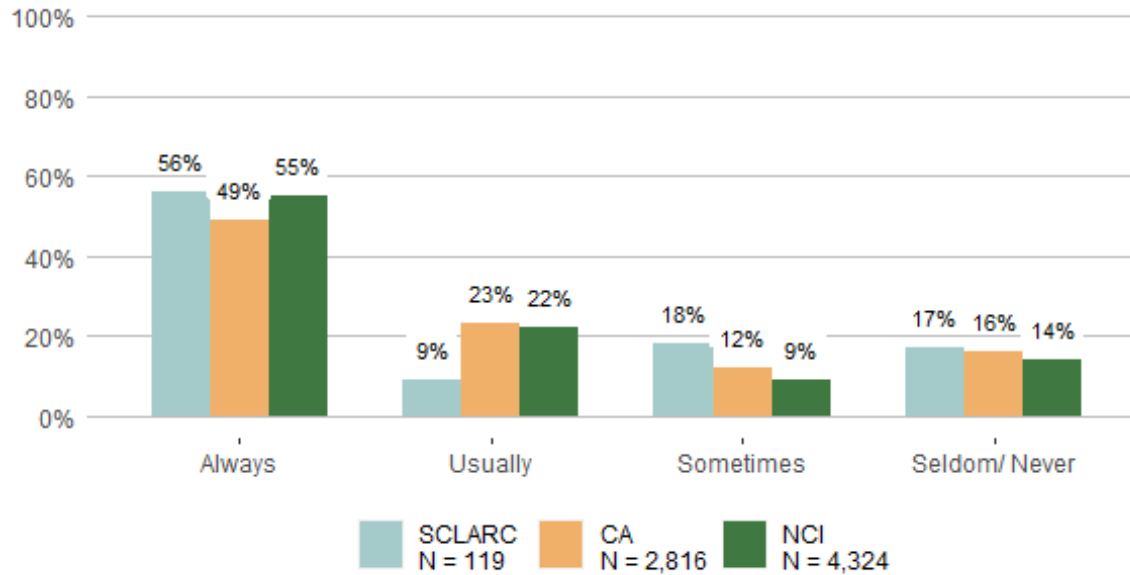
| RC v CA v NCI | Yes | No  | N     |
|---------------|-----|-----|-------|
| SCLARC        | 74% | 26% | 186   |
| CA            | 75% | 25% | 3,662 |
| NCI           | 72% | 28% | 5,414 |

## *Choice, Decision Making and Control*

*Families and children with intellectual/developmental disabilities determine the services and supports they receive and the individuals or agencies who provide them*



Can someone in your family choose or change the provider agency that provides your child's services?



**Table 58. Can someone in your family choose or change the provider agency that provides your child's services?**

| RC v CA v NCI | Always | Usually | Sometimes | Seldom/ Never | N     |
|---------------|--------|---------|-----------|---------------|-------|
| SCLARC        | 56%    | 9%      | 18%       | 17%           | 119   |
| CA            | 49%    | 23%     | 12%       | 16%           | 2,816 |
| NCI           | 55%    | 22%     | 9%        | 14%           | 4,324 |

Can your family choose or change your child's support workers?

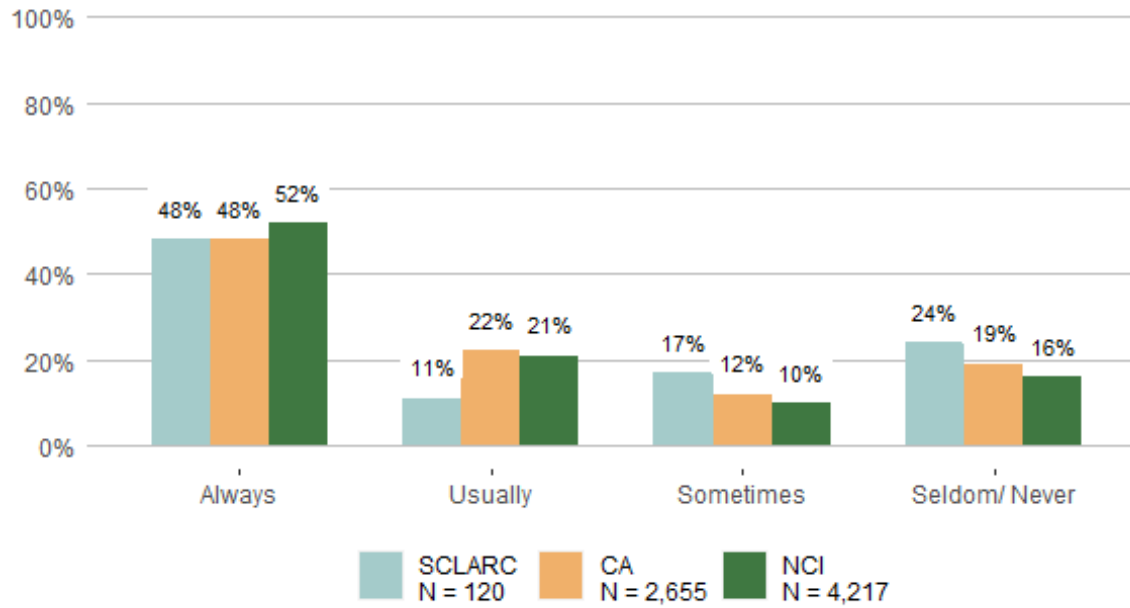
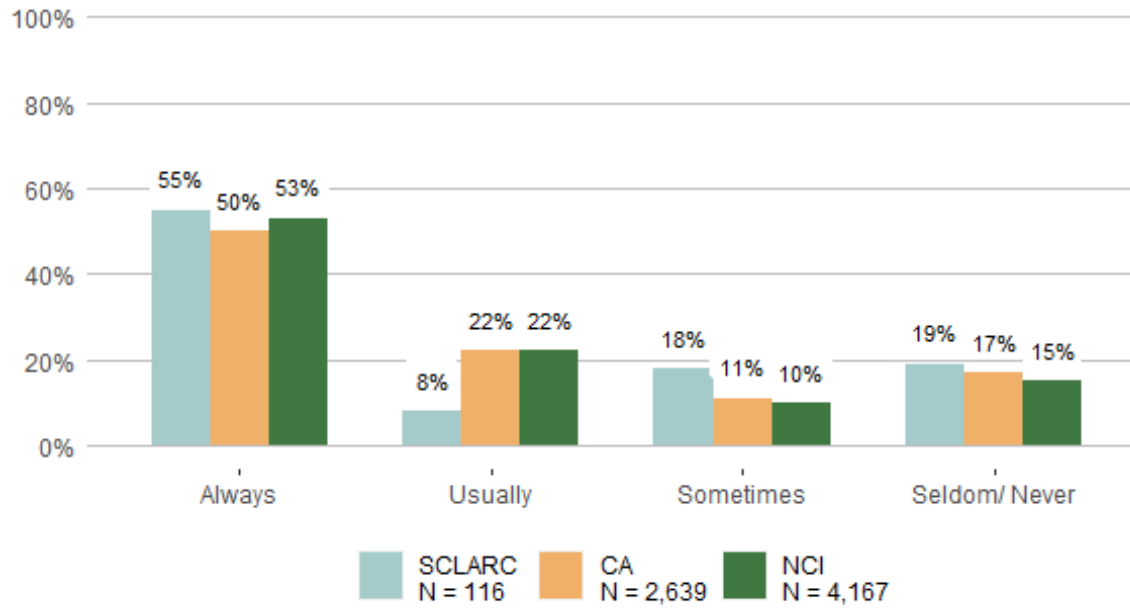


Table 59. Can your family choose or change your child's support workers?

| RC v CA v NCI | Always | Usually | Sometimes | Seldom/ Never | N     |
|---------------|--------|---------|-----------|---------------|-------|
| SCLARC        | 48%    | 11%     | 17%       | 24%           | 120   |
| CA            | 48%    | 22%     | 12%       | 19%           | 2,655 |
| NCI           | 52%    | 21%     | 10%       | 16%           | 4,217 |

Can someone in your family directly manage support staff?



**Table 60. Can someone in your family directly manage support staff?**

Question changed in 2021-22

| RC v CA v NCI | Always | Usually | Sometimes | Seldom/ Never | N     |
|---------------|--------|---------|-----------|---------------|-------|
| SCLARC        | 55%    | 8%      | 18%       | 19%           | 116   |
| CA            | 50%    | 22%     | 11%       | 17%           | 2,639 |
| NCI           | 53%    | 22%     | 10%       | 15%           | 4,167 |

Did you, your child, or someone else in your family choose your child's case manager/service coordinator?

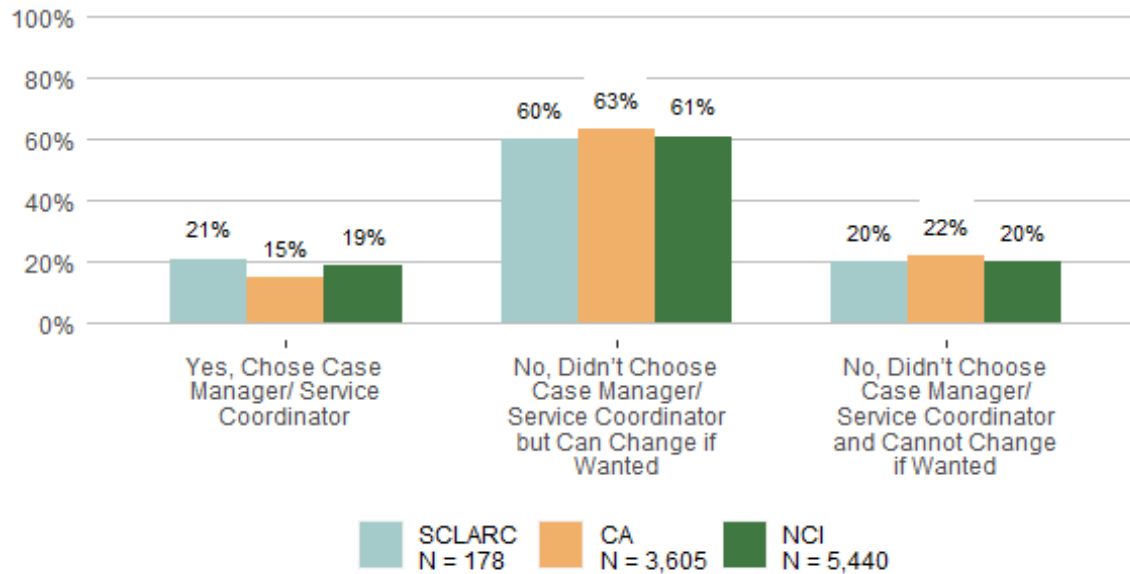


Table 61. Did you, your child, or someone else in your family choose your child's case manager/service coordinator?

| RC v CA v NCI | Yes, Chose Case Manager/ Service Coordinator | No, Didn't Choose Case Manager/ Service Coordinator but Can Change if Wanted | No, Didn't Choose Case Manager/ Service Coordinator and Cannot Change if Wanted | N     |
|---------------|--|--|---|-------|
| SCLARC        | 21%  | 60%  | 20%   | 178   |
| CA            | 15%  | 63%  | 22%   | 3,605 |
| NCI           | 19%  | 61%  | 20%   | 5,440 |

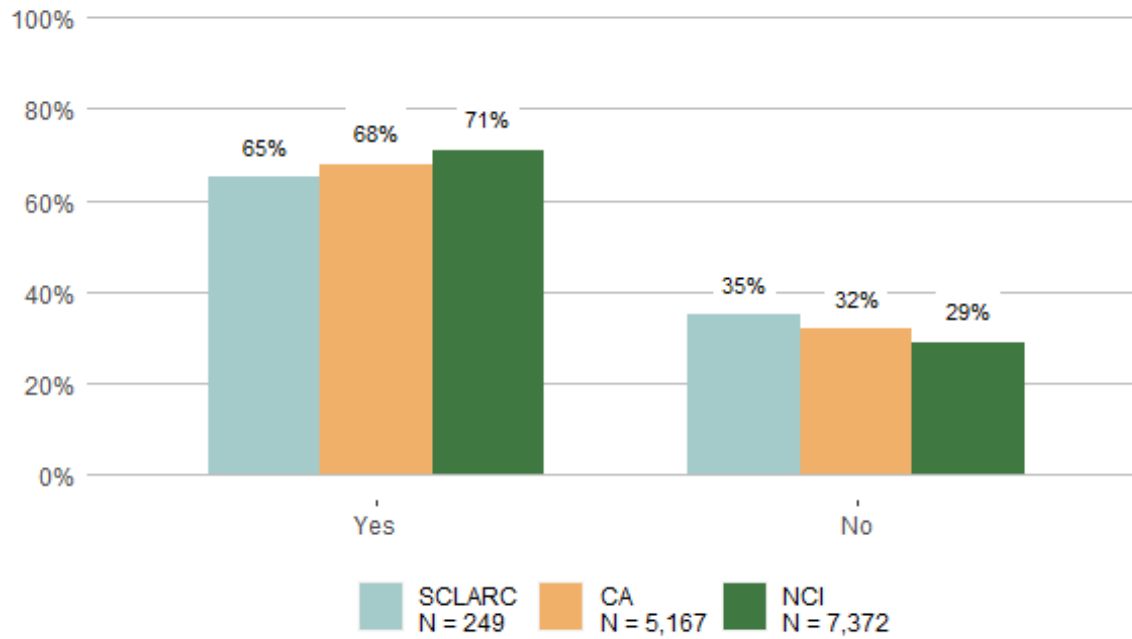
## Community Connections

*Children receiving services and supports from the Regional Center (RC<sup>7</sup>) are meaningfully engaged as members of their communities and have strong relationships. Children and families can use supports in their community.*

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<sup>7</sup> NCI Averages include states that provide services through a central IDD Agency

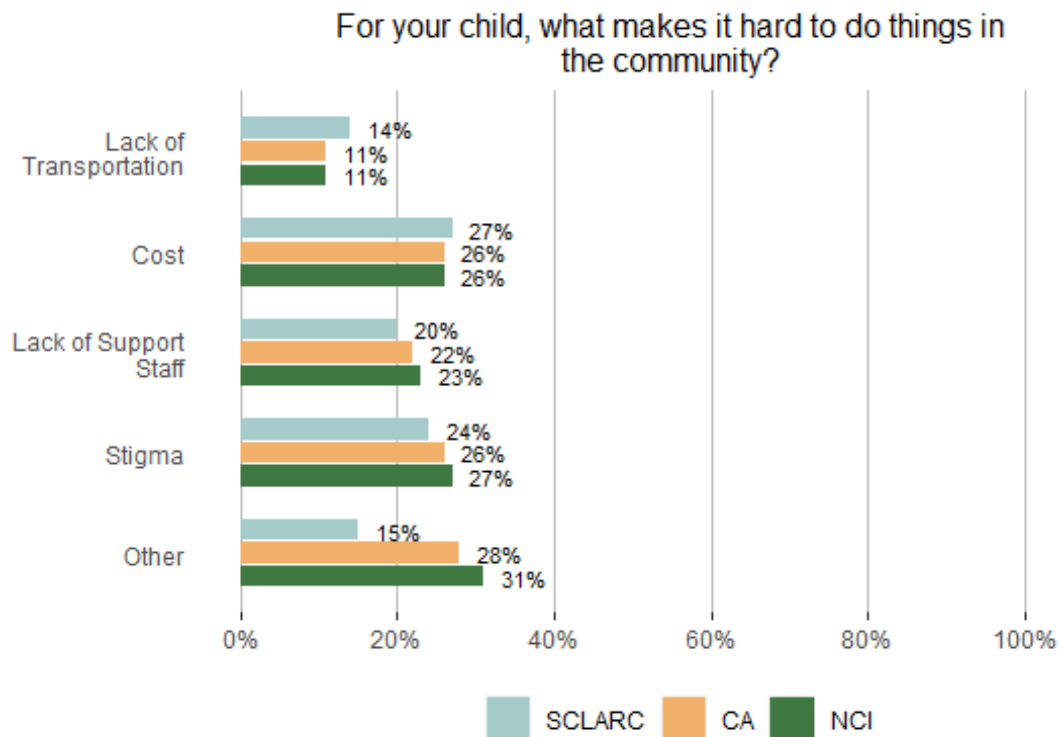
### Does your child do things in the community?



**Table 62. Does your child do things in the community?**

Question changed in 2021-22

| RC v CA v NCI | Yes | No  | N     |
|---------------|-----|-----|-------|
| SCLARC        | 65% | 35% | 249   |
| CA            | 68% | 32% | 5,167 |
| NCI           | 71% | 29% | 7,372 |

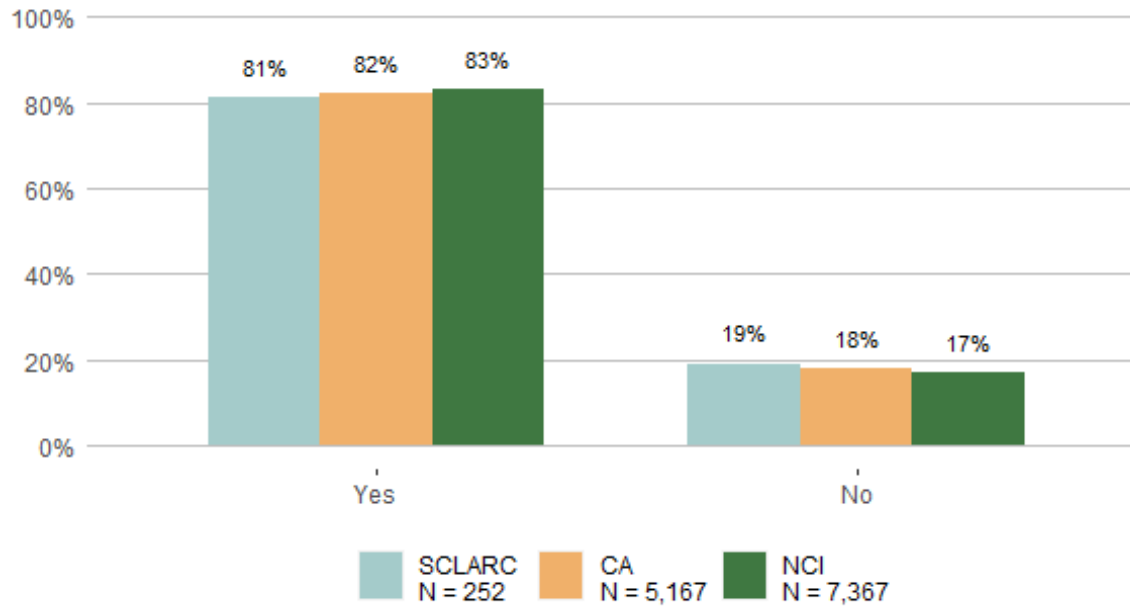


**Table 63. For your child, what makes it hard to do things in the community?**

Categories are not mutually exclusive, therefore N is not shown.

| RC v CA v NCI | Lack of Transportation | Cost | Lack of Support Staff | Stigma | Other |
|---------------|------------------------|------|-----------------------|--------|-------|
| SCLARC        | 14%                    | 27%  | 20%                   | 24%    | 15%   |
| CA            | 11%                    | 26%  | 22%                   | 26%    | 28%   |
| NCI           | 11%                    | 26%  | 23%                   | 27%    | 31%   |

Does your child spend time with children who do not have developmental disabilities?

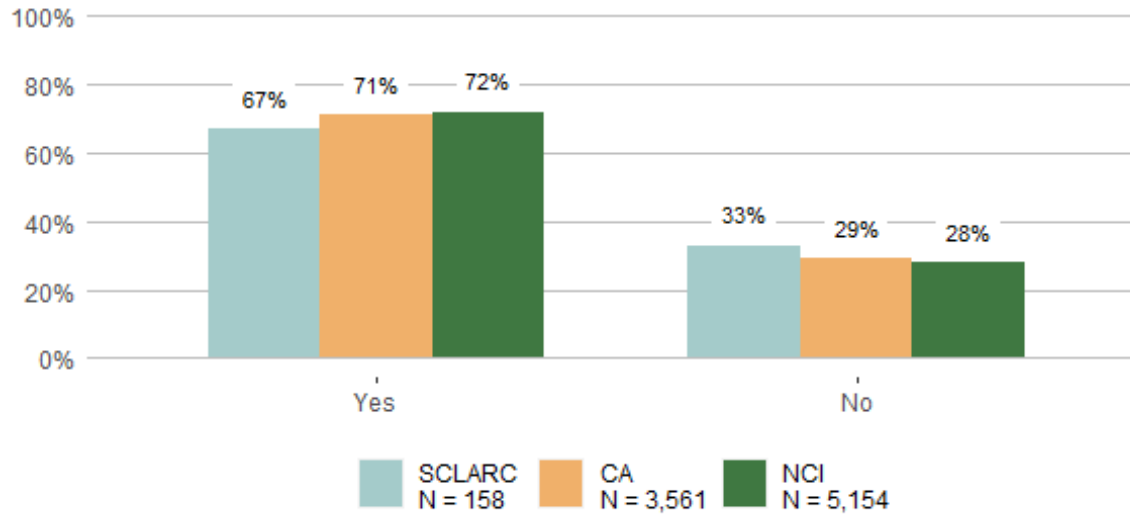


**Table 64. Does your child spend time with children who do not have developmental disabilities?**

| RC v CA v NCI | Yes | No  | N     |
|---------------|-----|-----|-------|
| SCLARC        | 81% | 19% | 252   |
| CA            | 82% | 18% | 5,167 |
| NCI           | 83% | 17% | 7,367 |



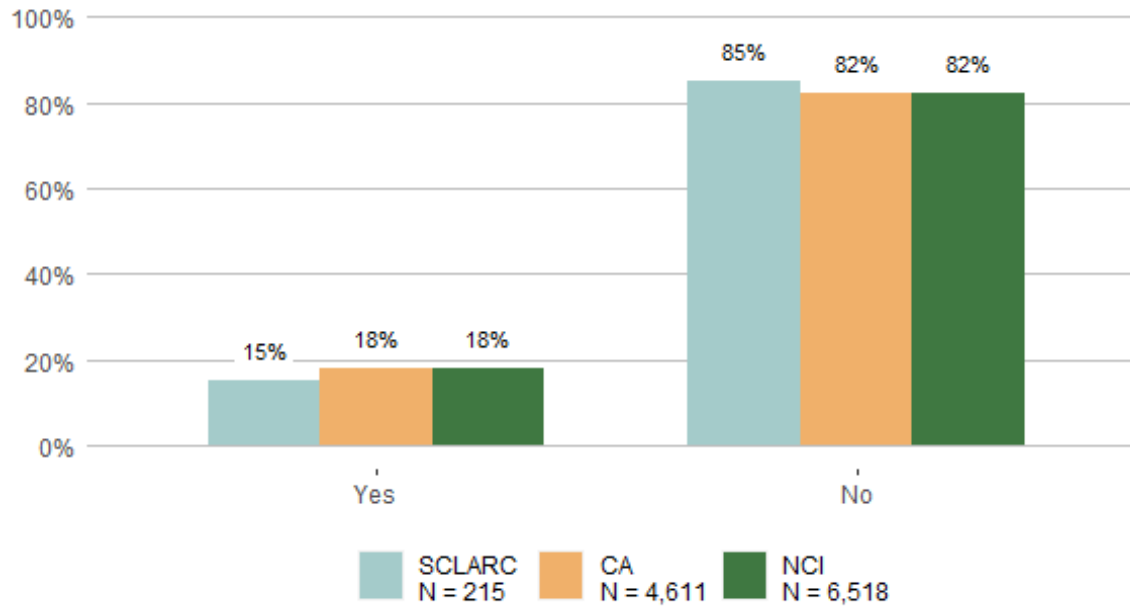
In your community, are there resources that your family can use that are not provided by the regional center (for example, recreational programs, community housing, library programs, religious groups, etc.)?



**Table 65. In your community, are there resources that your family can use that are not provided by the regional center (for example, recreational programs, community housing, library programs, religious groups, etc.)?**

| RC v CA v NCI | Yes | No  | N     |
|---------------|-----|-----|-------|
| SCLARC        | 67% | 33% | 158   |
| CA            | 71% | 29% | 3,561 |
| NCI           | 72% | 28% | 5,154 |

Does your family take part in any family-to-family networks in your community?



**Table 66. Does your family take part in any family-to-family networks in your community?**

| RC v CA v NCI | Yes | No  | N     |
|---------------|-----|-----|-------|
| SCLARC        | 15% | 85% | 215   |
| CA            | 18% | 82% | 4,611 |
| NCI           | 18% | 82% | 6,518 |

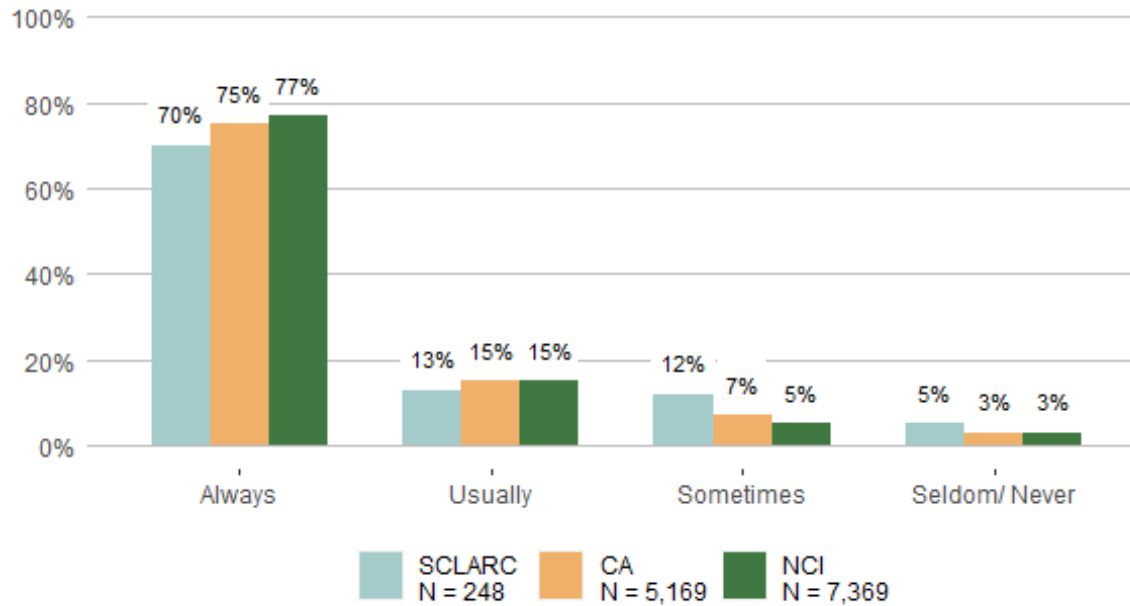
## *Health, Welfare, and Safety (New in 2021-22)*

*Families are supported to ensure the health, welfare, and safety of their child receiving services and supports from the Regional Center (RC<sup>8</sup>).*

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<sup>8</sup> NCI Averages include states that provide services through a central IDD Agency

Can your child see a primary care provider  
(doctor, registered nurse, etc.) when needed?

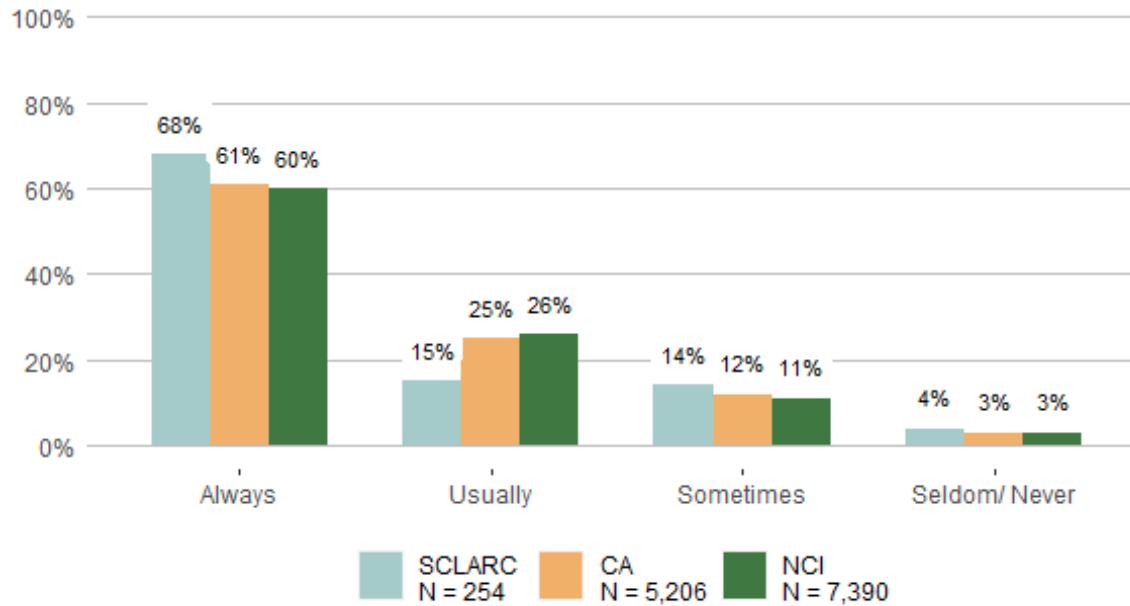


**Table 67. Can your child see a primary care provider (doctor, registered nurse, etc.) when needed?**

Question changed in 2021-22; responses to this question might have been impacted by the COVID-19 pandemic.

| RC v CA v NCI | Always | Usually | Sometimes | Seldom/ Never | N     |
|---------------|--------|---------|-----------|---------------|-------|
| SCLARC        | 70%    | 13%     | 12%       | 5%            | 248   |
| CA            | 75%    | 15%     | 7%        | 3%            | 5,169 |
| NCI           | 77%    | 15%     | 5%        | 3%            | 7,369 |

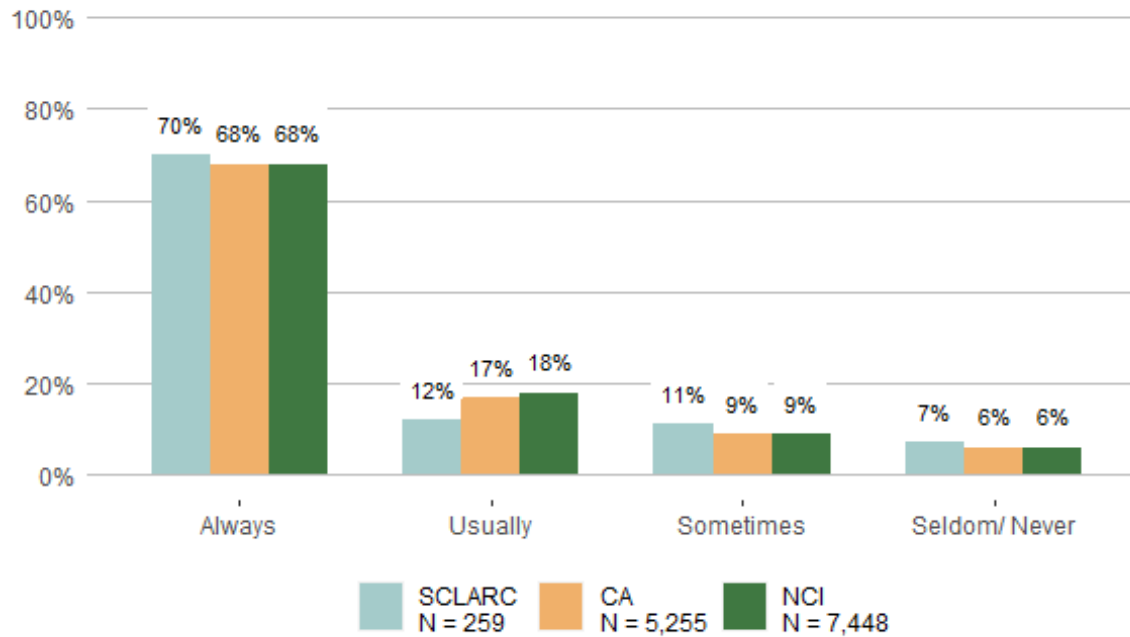
Does your child's primary care doctor understand  
your child's needs related to their disability?



**Table 68. Does your child's primary care doctor understand your child's needs related to their disability?**

| RC v CA v NCI | Always | Usually | Sometimes | Seldom/ Never | N     |
|---------------|--------|---------|-----------|---------------|-------|
| SCLARC        | 68%    | 15%     | 14%       | 4%            | 254   |
| CA            | 61%    | 25%     | 12%       | 3%            | 5,206 |
| NCI           | 60%    | 26%     | 11%       | 3%            | 7,390 |

### Can your child go to the dentist when needed?

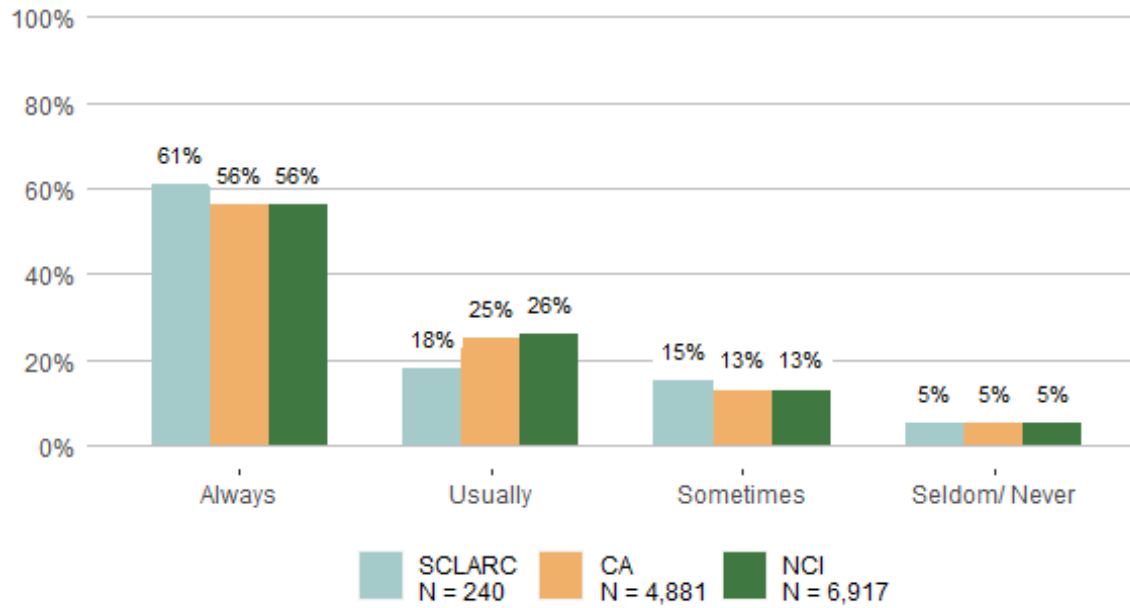


**Table 69. Can your child go to the dentist when needed?**

Responses to this question might have been impacted by the COVID-19 pandemic.

| RC v CA v NCI | Always | Usually | Sometimes | Seldom/ Never | N     |
|---------------|--------|---------|-----------|---------------|-------|
| SCLARC        | 70%    | 12%     | 11%       | 7%            | 259   |
| CA            | 68%    | 17%     | 9%        | 6%            | 5,255 |
| NCI           | 68%    | 18%     | 9%        | 6%            | 7,448 |

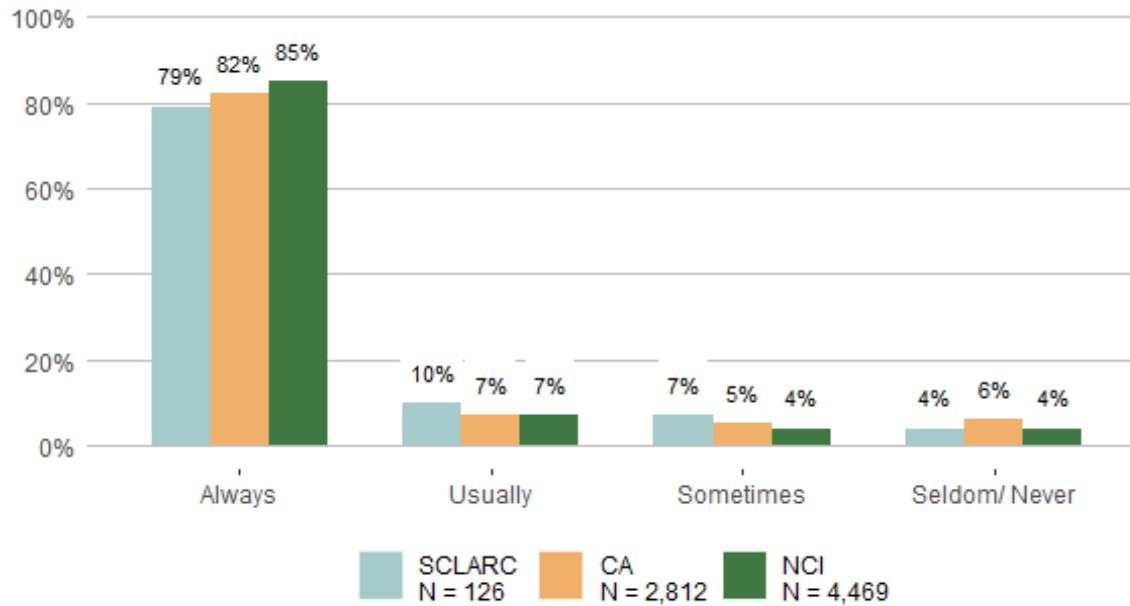
Does your child's dentist understand your child's needs related to their disability?



**Table 70. Does your child's dentist understand your child's needs related to their disability?**

| RC v CA v NCI | Always | Usually | Sometimes | Seldom/ Never | N     |
|---------------|--------|---------|-----------|---------------|-------|
| SCLARC        | 61%    | 18%     | 15%       | 5%            | 240   |
| CA            | 56%    | 25%     | 13%       | 5%            | 4,881 |
| NCI           | 56%    | 26%     | 13%       | 5%            | 6,917 |

If your child takes prescription medications, do you know what they're for?

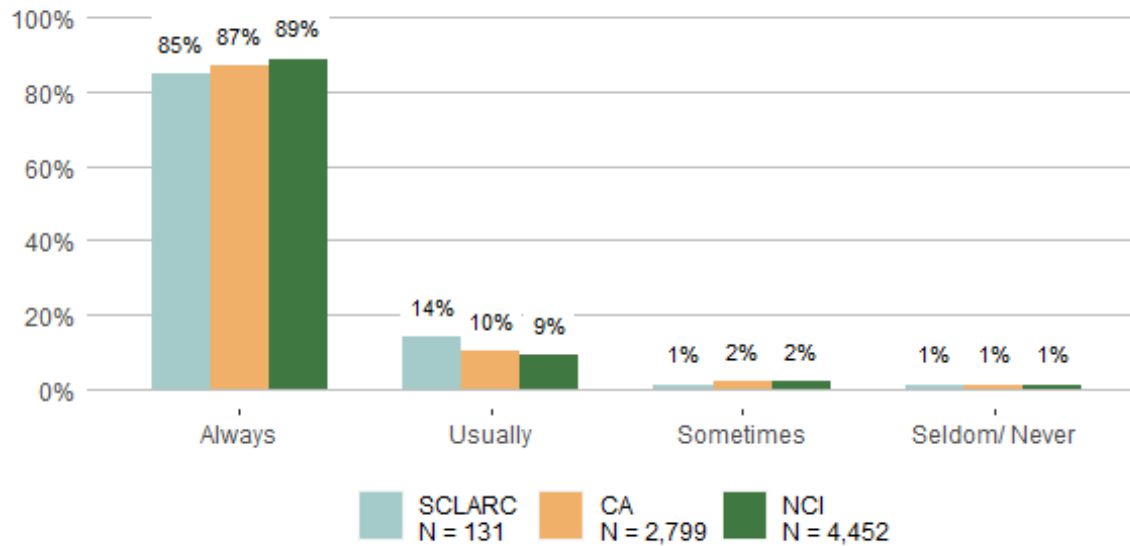


**Table 71. If your child takes prescription medications, do you know what they're for?**

| RC v CA v NCI | Always | Usually | Sometimes | Seldom/ Never | N     |
|---------------|--------|---------|-----------|---------------|-------|
| SCLARC        | 79%    | 10%     | 7%        | 4%            | 126   |
| CA            | 82%    | 7%      | 5%        | 6%            | 2,812 |
| NCI           | 85%    | 7%      | 4%        | 4%            | 4,469 |



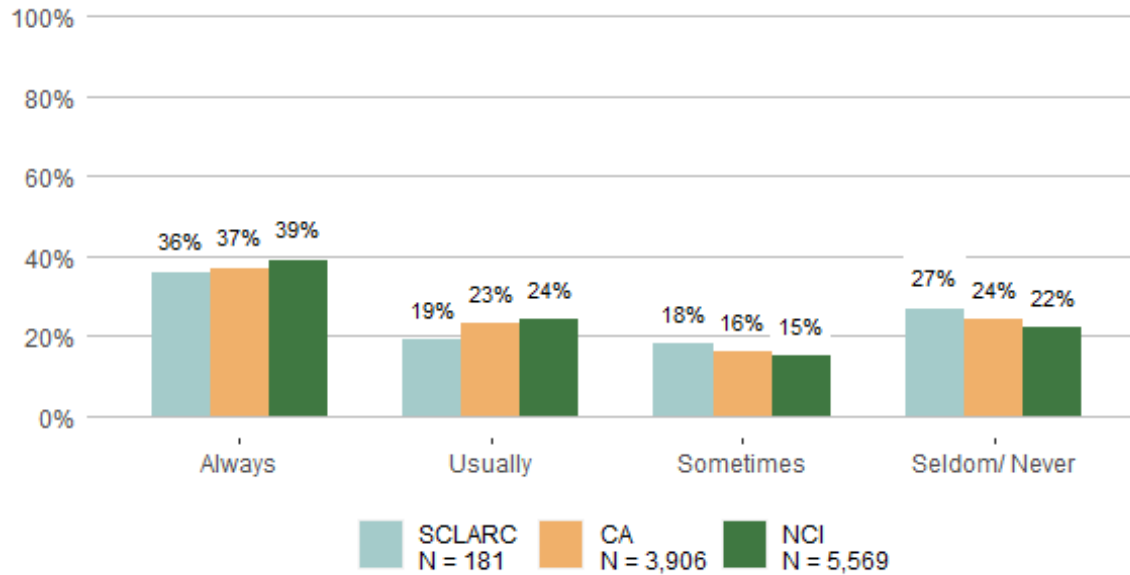
Do you, or someone else in your family know what is needed to safely take the medications (when it should be taken, how much to take, and the potential side effects)?



**Table 72. Do you, or someone else in your family know what is needed to safely take the medications (when it should be taken, how much to take, and the potential side effects)?**

| RC v CA v NCI | Always | Usually | Sometimes | Seldom/ Never | N     |
|---------------|--------|---------|-----------|---------------|-------|
| SCLARC        | 85%    | 14%     | 1%        | 1%            | 131   |
| CA            | 87%    | 10%     | 2%        | 1%            | 2,799 |
| NCI           | 89%    | 9%      | 2%        | 1%            | 4,452 |

Can your child get mental or behavioral health supports when needed? (Like see a therapist, go to group counseling)

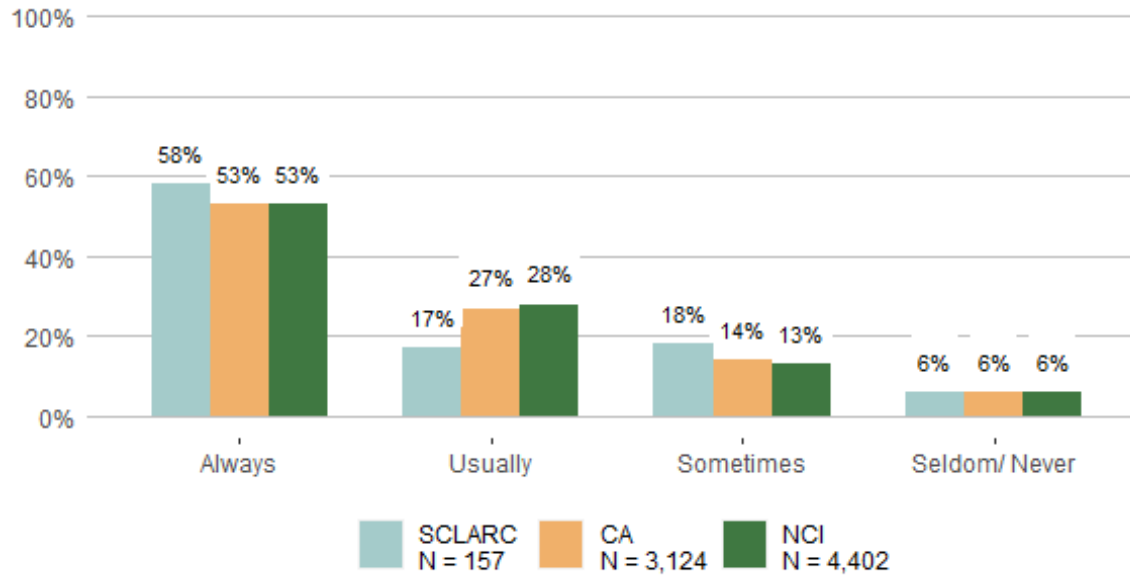


**Table 73. Can your child get mental or behavioral health supports when needed? (Like see a therapist, go to group counseling).**

New question in 2021-22.

| RC v CA v NCI | Always | Usually | Sometimes | Seldom/ Never | N     |
|---------------|--------|---------|-----------|---------------|-------|
| SCLARC        | 36%    | 19%     | 18%       | 27%           | 181   |
| CA            | 37%    | 23%     | 16%       | 24%           | 3,906 |
| NCI           | 39%    | 24%     | 15%       | 22%           | 5,569 |

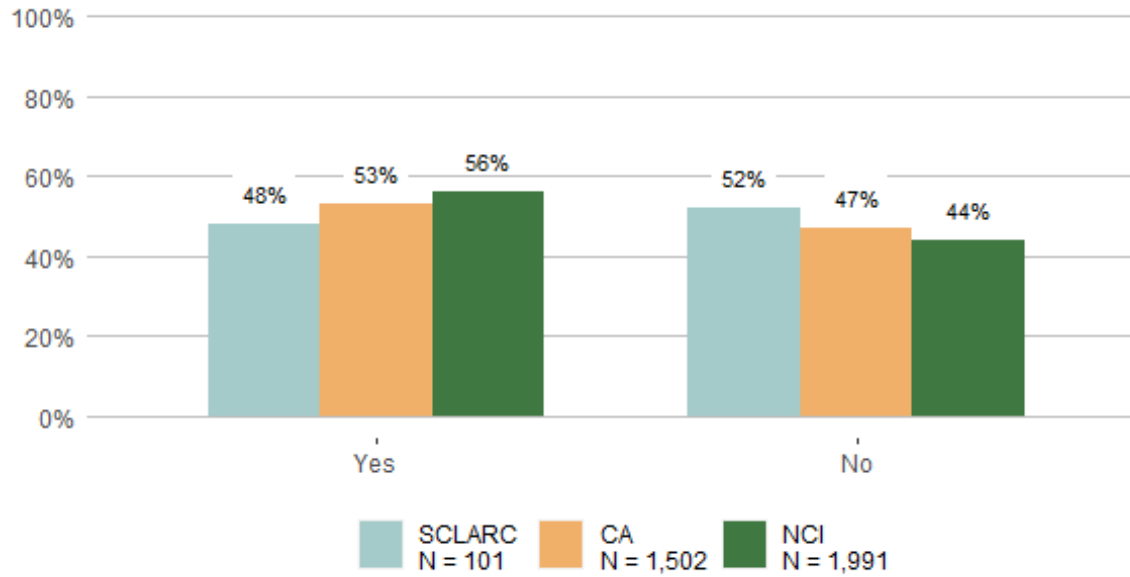
Does your child's mental or behavioral health professional understand your child's needs related to their disability?



**Table 74. Does your child's mental or behavioral health professional understand your child's needs related to their disability?**

| RC v CA v NCI | Always | Usually | Sometimes | Seldom/ Never | N     |
|---------------|--------|---------|-----------|---------------|-------|
| SCLARC        | 58%    | 17%     | 18%       | 6%            | 157   |
| CA            | 53%    | 27%     | 14%       | 6%            | 3,124 |
| NCI           | 53%    | 28%     | 13%       | 6%            | 4,402 |

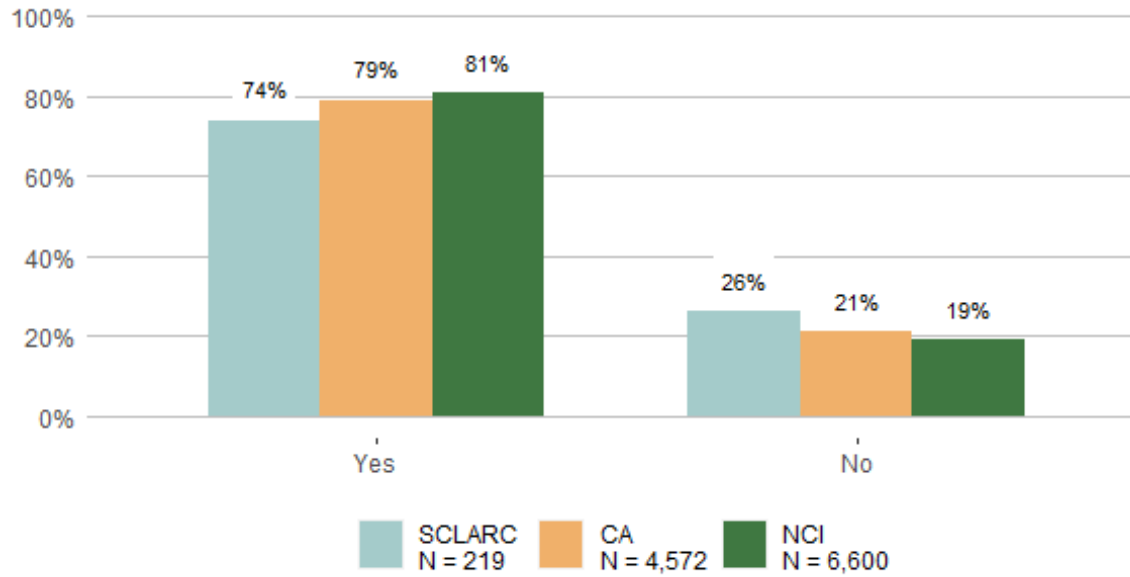
If you asked for crisis or emergency services  
during the past 12 months, were services provided  
when needed?



**Table 75. If you asked for crisis or emergency services during the past 12 months, were services provided when needed?**

| RC v CA v NCI | Yes | No  | N     |
|---------------|-----|-----|-------|
| SCLARC        | 48% | 52% | 101   |
| CA            | 53% | 47% | 1,502 |
| NCI           | 56% | 44% | 1,991 |

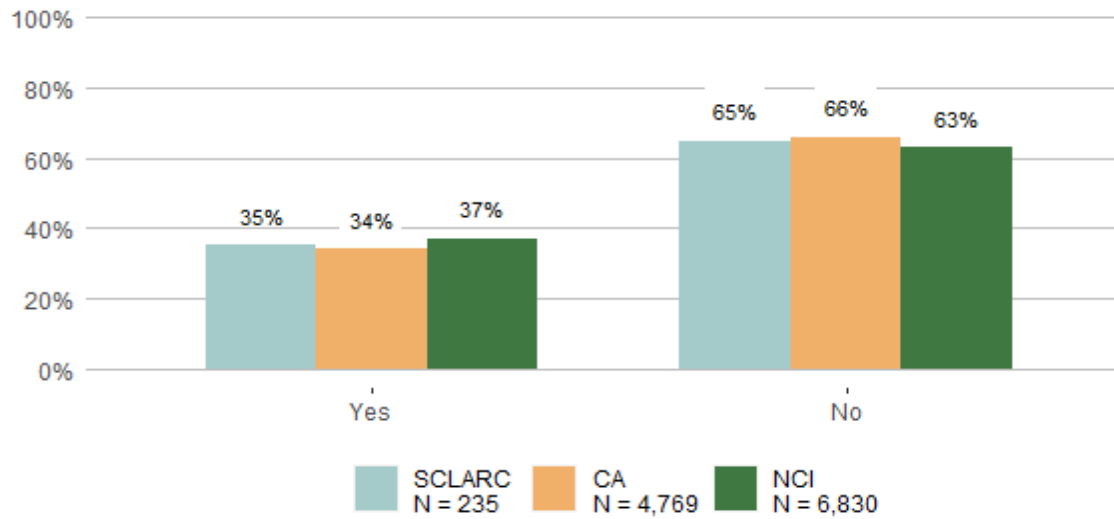
Do you feel prepared to handle the needs of your child in an emergency such as a medical emergency, pandemic or natural disaster?



**Table 76. Do you feel prepared to handle the needs of your child in an emergency such as a medical emergency, pandemic or natural disaster?**

| RC v CA v NCI | Yes | No  | N     |
|---------------|-----|-----|-------|
| SCLARC        | 74% | 26% | 219   |
| CA            | 79% | 21% | 4,572 |
| NCI           | 81% | 19% | 6,600 |

Have you discussed how to handle emergencies  
(such as a medical emergency, pandemic or natural  
disaster) with your child's case manager/service  
coordinator?

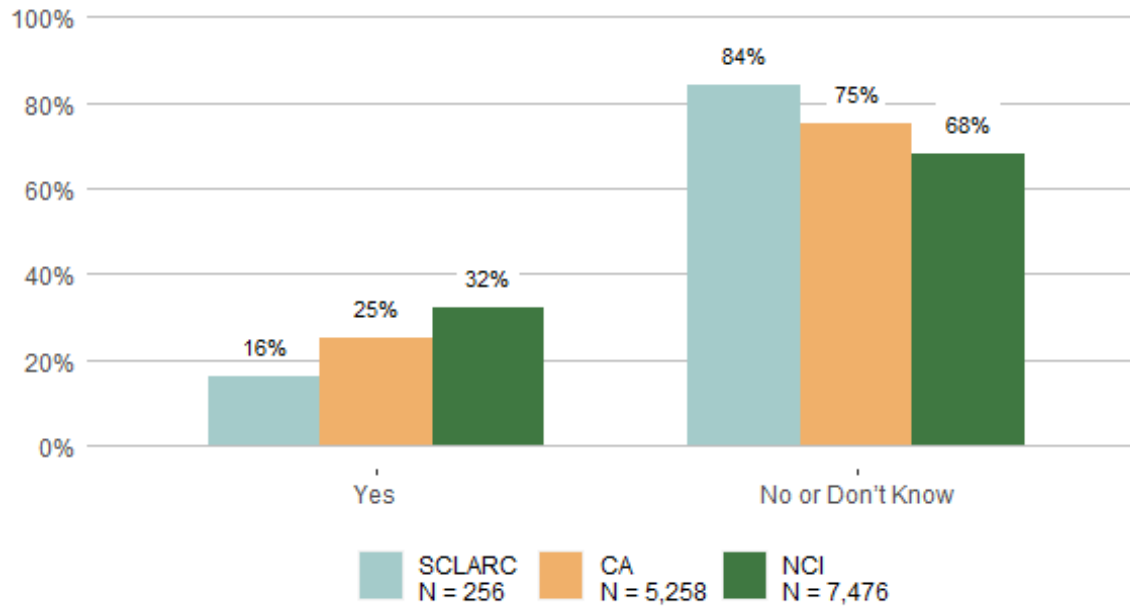


**Table 77. Have you discussed how to handle emergencies (such as a medical emergency, pandemic or natural disaster) with your child's case manager/service coordinator?**

Question changed in 2021-22

| RC v CA v NCI | Yes | No  | N     |
|---------------|-----|-----|-------|
| SCLARC        | 35% | 65% | 235   |
| CA            | 34% | 66% | 4,769 |
| NCI           | 37% | 63% | 6,830 |

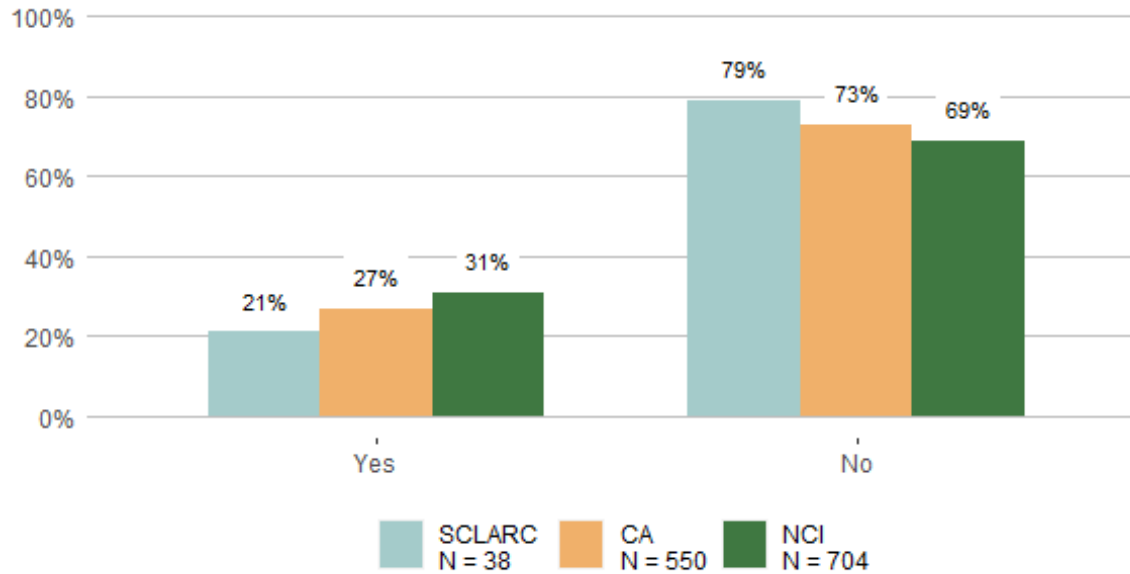
Do you know how to file a complaint or grievance about provider agencies or staff?



**Table 78. Do you know how to file a complaint or grievance about provider agencies or staff?**

| RC v CA v NCI | Yes | No or Don't Know | N     |
|---------------|-----|------------------|-------|
| SCLARC        | 16% | 84%              | 256   |
| CA            | 25% | 75%              | 5,258 |
| NCI           | 32% | 68%              | 7,476 |

If a complaint or grievance was filed or resolved  
in the past 12 months, are you satisfied with the  
way it was handled?

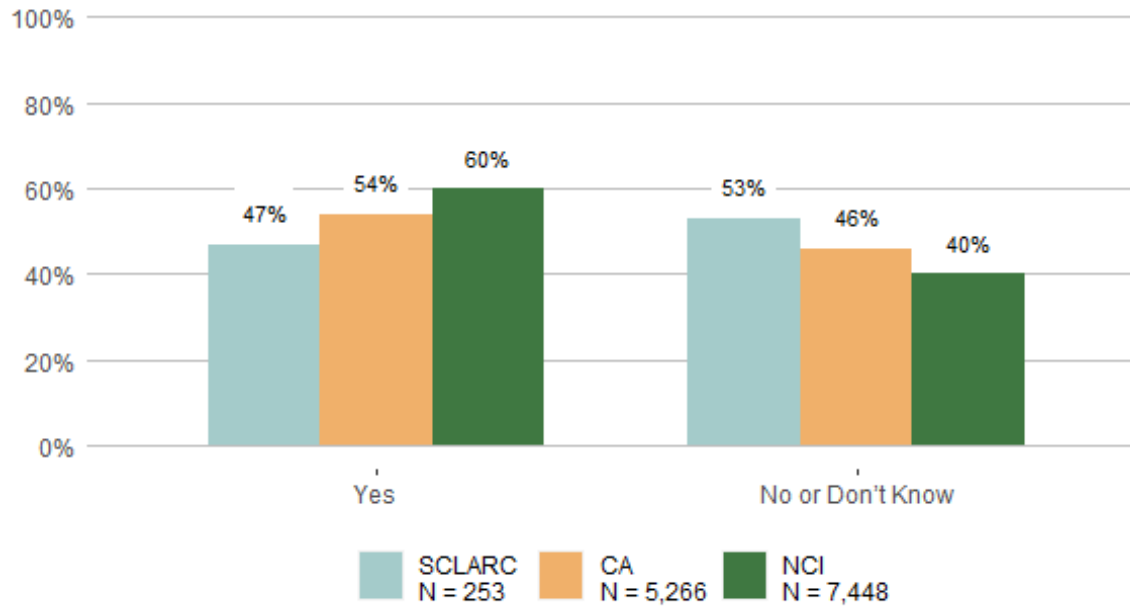


**Table 79. If a complaint or grievance was filed or resolved in the past 12 months, are you satisfied with the way it was handled?**

| RC v CA v NCI | Yes | No  | N   |
|---------------|-----|-----|-----|
| SCLARC        | 21% | 79% | 38  |
| CA            | 27% | 73% | 550 |
| NCI           | 31% | 69% | 704 |

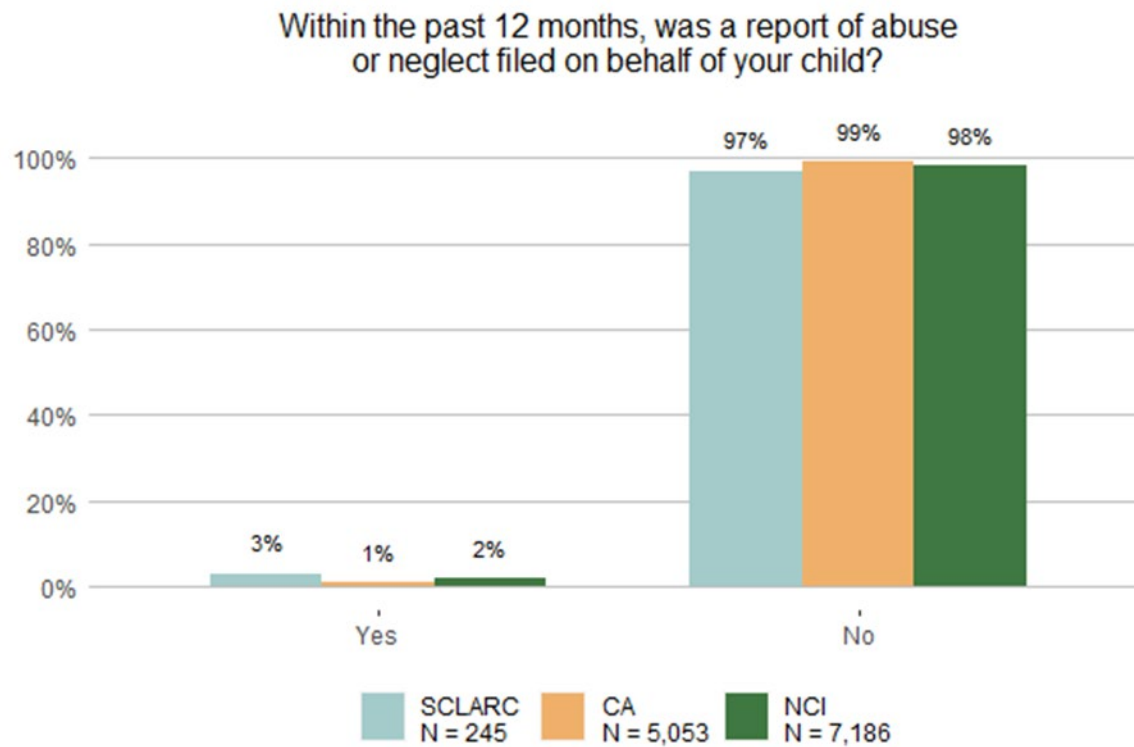


Do you know how to report abuse or neglect related to your child?



**Table 80. Do you know how to report abuse or neglect related to your child?**

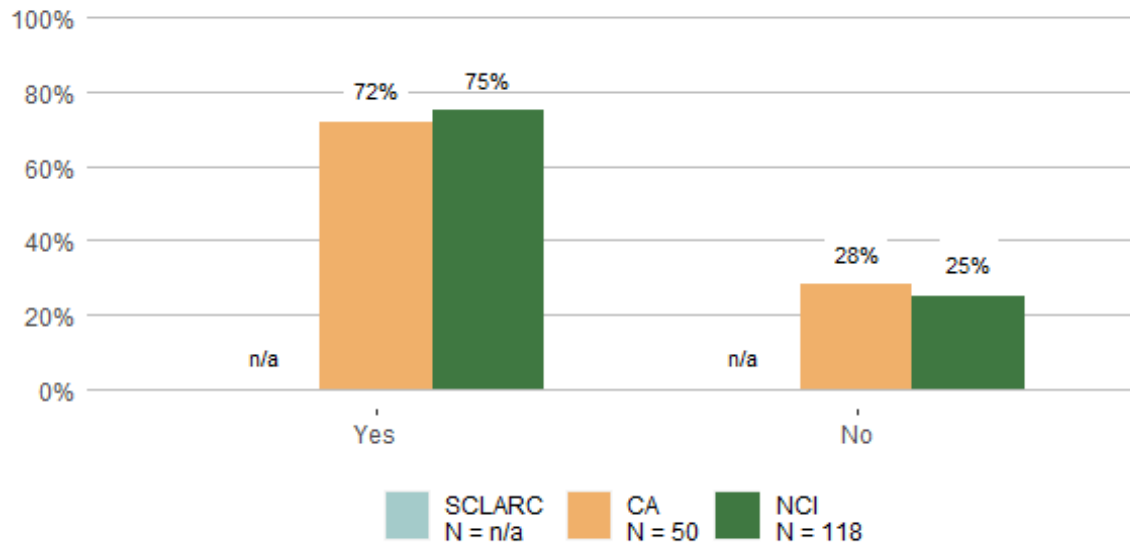
| RC v CA v NCI | Yes | No or Don't Know | N     |
|---------------|-----|------------------|-------|
| SCLARC        | 47% | 53%              | 253   |
| CA            | 54% | 46%              | 5,266 |
| NCI           | 60% | 40%              | 7,448 |



**Table 81. Within the past 12 months, was a report of abuse or neglect filed on behalf of your child?**

| RC v CA v NCI | Yes | No  | N     |
|---------------|-----|-----|-------|
| SCLARC        | 3%  | 97% | 245   |
| CA            | 1%  | 99% | 5,053 |
| NCI           | 2%  | 98% | 7,186 |

If a report of abuse or neglect was filed on behalf of your child, if someone outside of your family reported abuse or neglect, were you notified of the report in a timely manner?



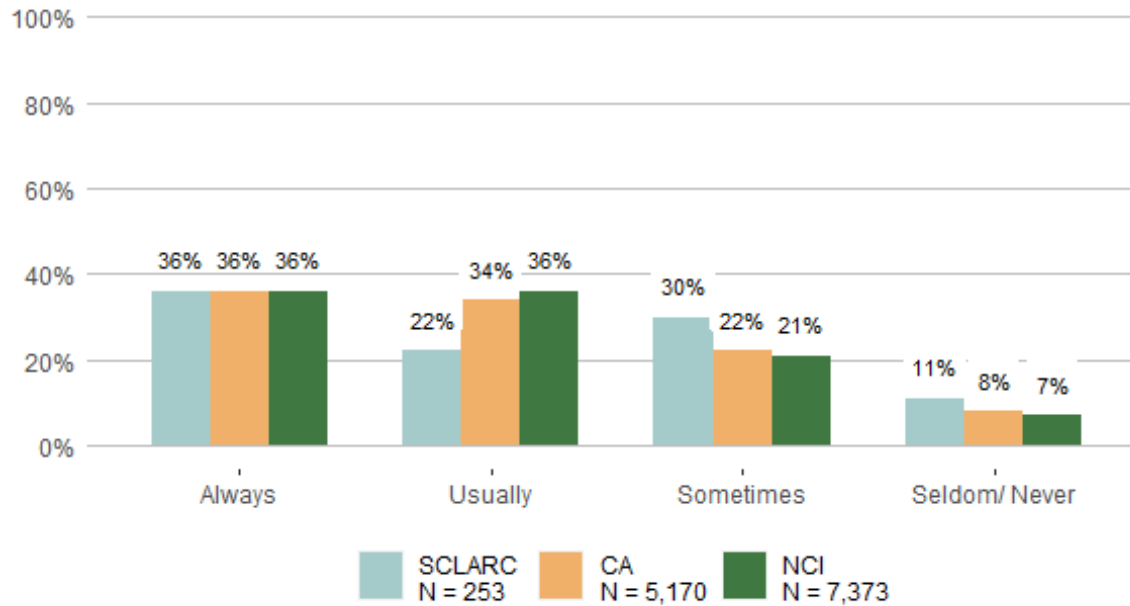
**Table 82. If a report of abuse or neglect was filed on behalf of your child, if someone outside of your family reported abuse or neglect, were you notified of the report in a timely manner?**

| RC v CA v NCI | Yes | No  | N   |
|---------------|-----|-----|-----|
| SCLARC        | n/a | n/a | n/a |
| CA            | 72% | 28% | 50  |
| NCI           | 75% | 25% | 118 |

## *Family Satisfaction*

*Services and supports lead to better lives for children with intellectual/developmental disabilities and their families.*

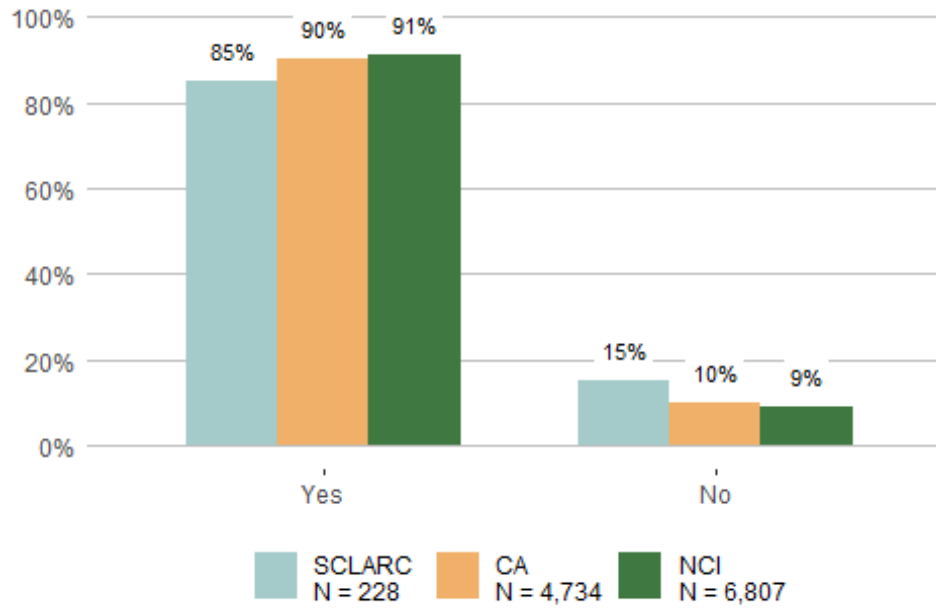
Overall, are you satisfied with the services and supports your child currently receives?



**Table 83. Overall, are you satisfied with the services and supports your child currently receives?**

| RC v CA v NCI | Always | Usually | Sometimes | Seldom/ Never | N     |
|---------------|--------|---------|-----------|---------------|-------|
| SCLARC        | 36%    | 22%     | 30%       | 11%           | 253   |
| CA            | 36%    | 34%     | 22%       | 8%            | 5,170 |
| NCI           | 36%    | 36%     | 21%       | 7%            | 7,373 |

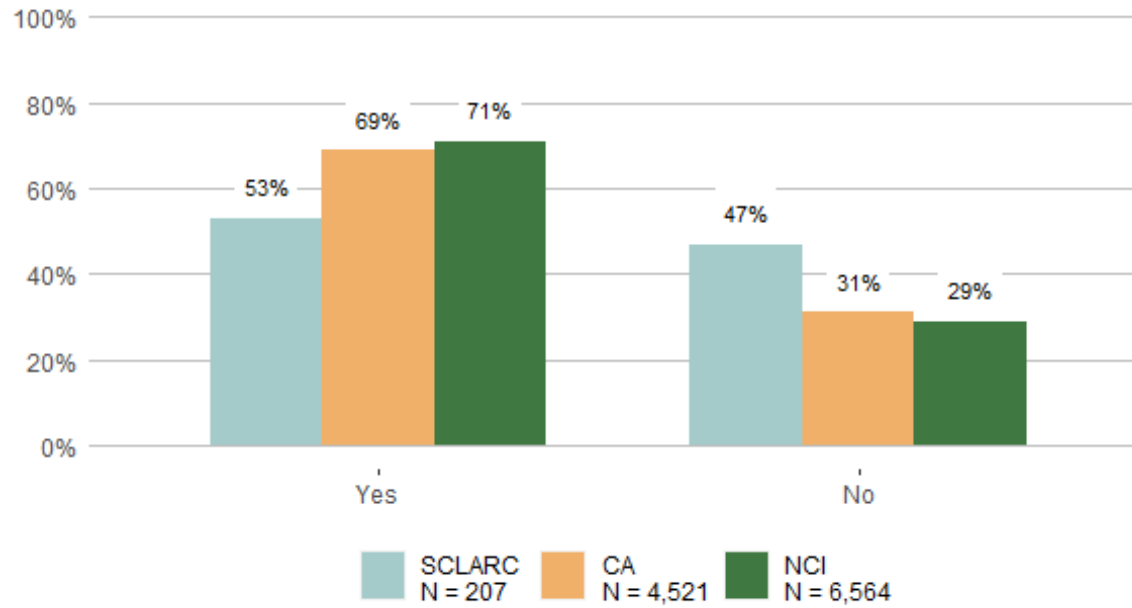
Do you feel that services and supports have made a positive difference in the life of your child?



**Table 84. Do you feel that services and supports have made a positive difference in the life of your child?**

| RC v CA v NCI | Yes | No  | N     |
|---------------|-----|-----|-------|
| SCLARC        | 85% | 15% | 228   |
| CA            | 90% | 10% | 4,734 |
| NCI           | 91% | 9%  | 6,807 |

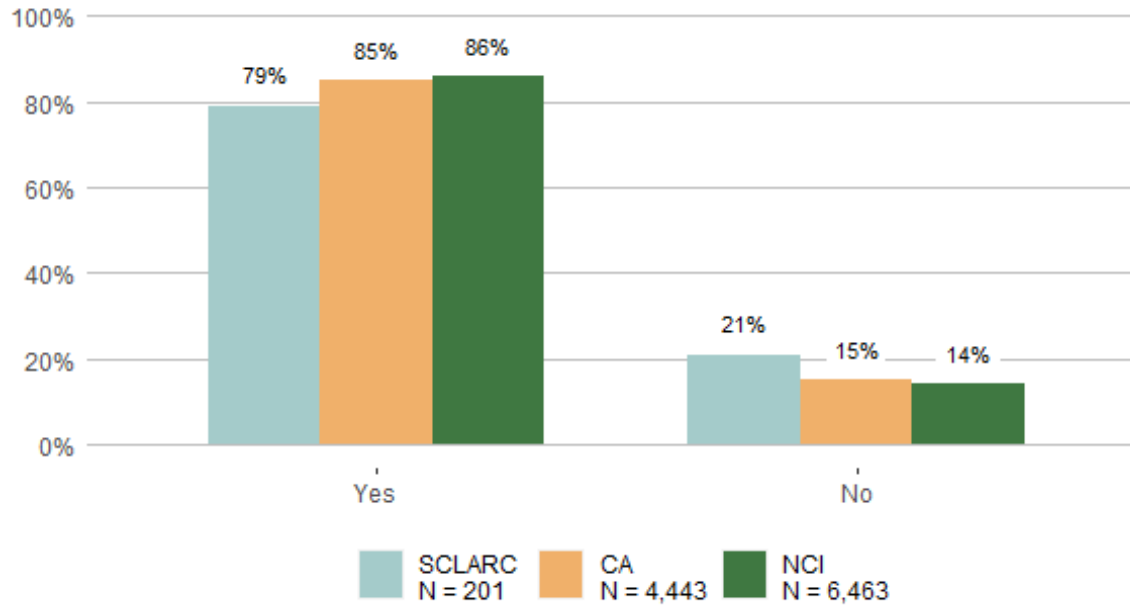
Have services and supports reduced your family's out-of-pocket expenses for your child's care?



**Table 85. Have services and supports reduced your family's out-of-pocket expenses for your child's care?**

| RC v CA v NCI | Yes | No  | N     |
|---------------|-----|-----|-------|
| SCLARC        | 53% | 47% | 207   |
| CA            | 69% | 31% | 4,521 |
| NCI           | 71% | 29% | 6,564 |

Do you feel that family supports have improved  
your ability to care for your child?

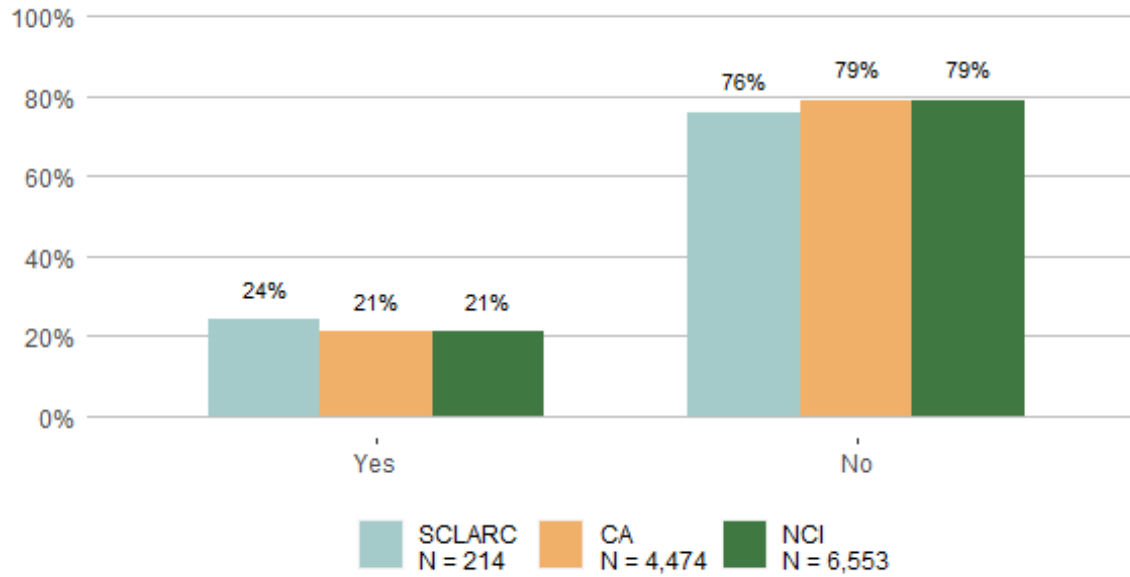


**Table 86. Do you feel that family supports have improved your ability to care for your child?**

| RC v CA v NCI | Yes | No  | N     |
|---------------|-----|-----|-------|
| SCLARC        | 79% | 21% | 201   |
| CA            | 85% | 15% | 4,443 |
| NCI           | 86% | 14% | 6,463 |



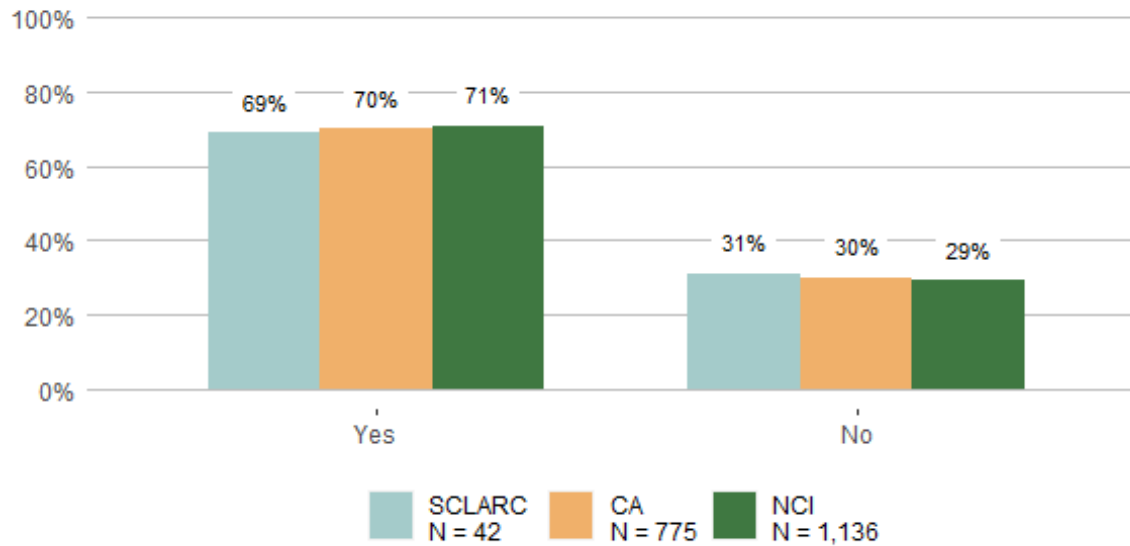
Have services or supports that your child/family received during the past 12 months been reduced, suspended, or terminated?



**Table 87. Have services or supports that your child/family received during the past 12 months been reduced, suspended, or terminated?**

| RC v CA v NCI | Yes | No  | N     |
|---------------|-----|-----|-------|
| SCLARC        | 24% | 76% | 214   |
| CA            | 21% | 79% | 4,474 |
| NCI           | 21% | 79% | 6,553 |

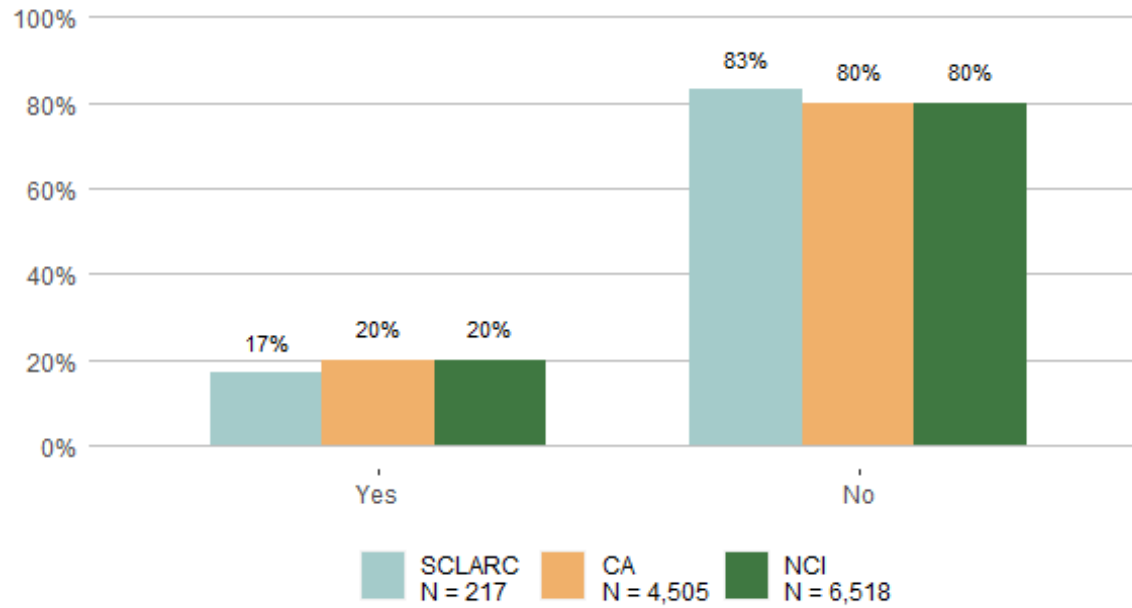
If services or supports received by the family were reduced, suspended or terminated during the past year, did the change in services affect child negatively?



**Table 88. If services or supports received by the family were reduced, suspended or terminated during the past year, did the change in services affect child negatively?**

| RC v CA v NCI | Yes | No  | N     |
|---------------|-----|-----|-------|
| SCLARC        | 69% | 31% | 42    |
| CA            | 70% | 30% | 775   |
| NCI           | 71% | 29% | 1,136 |

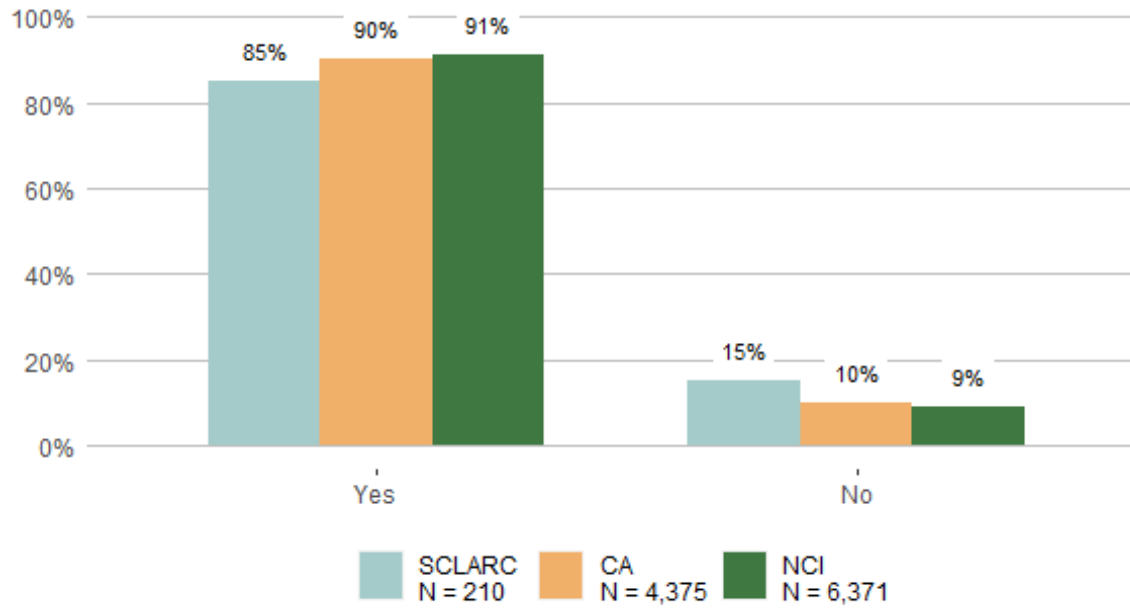
Have the services or supports that your child is receiving been increased in the past 12 months?



**Table 89. Have the services or supports that your child is receiving been increased in the past 12 months?**

| RC v CA v NCI | Yes | No  | N     |
|---------------|-----|-----|-------|
| SCLARC        | 17% | 83% | 217   |
| CA            | 20% | 80% | 4,505 |
| NCI           | 20% | 80% | 6,518 |

Are services and supports helping your child to live a good life?



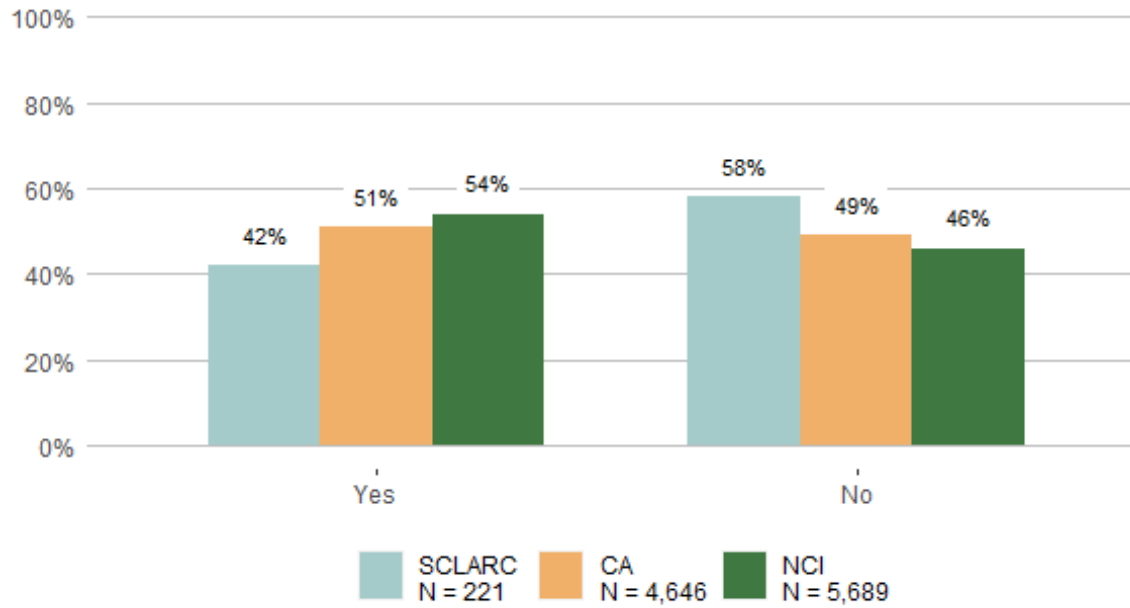
**Table 90. Are services and supports helping your child to live a good life?**

| RC v CA v NCI | Yes | No  | N     |
|---------------|-----|-----|-------|
| SCLARC        | 85% | 15% | 210   |
| CA            | 90% | 10% | 4,375 |
| NCI           | 91% | 9%  | 6,371 |

## *COVID-19 Supplement*

*The COVID-19 Supplement is intended to support an ongoing understanding of the continuing effects of the pandemic on people's lives and services. Note: the COVID-19 Supplement was state optional, one state chose not to administer the Supplement.*

Were your child's services and supports changed, canceled, or reduced during COVID time?



**Table 91. Were your child's services and supports changed, canceled, or reduced during COVID time?**

| RC v CA v NCI | Yes | No  | N     |
|---------------|-----|-----|-------|
| SCLARC        | 42% | 58% | 221   |
| CA            | 51% | 49% | 4,646 |
| NCI           | 54% | 46% | 5,689 |

If yes, are those changes still in effect (still part of your child's life)?

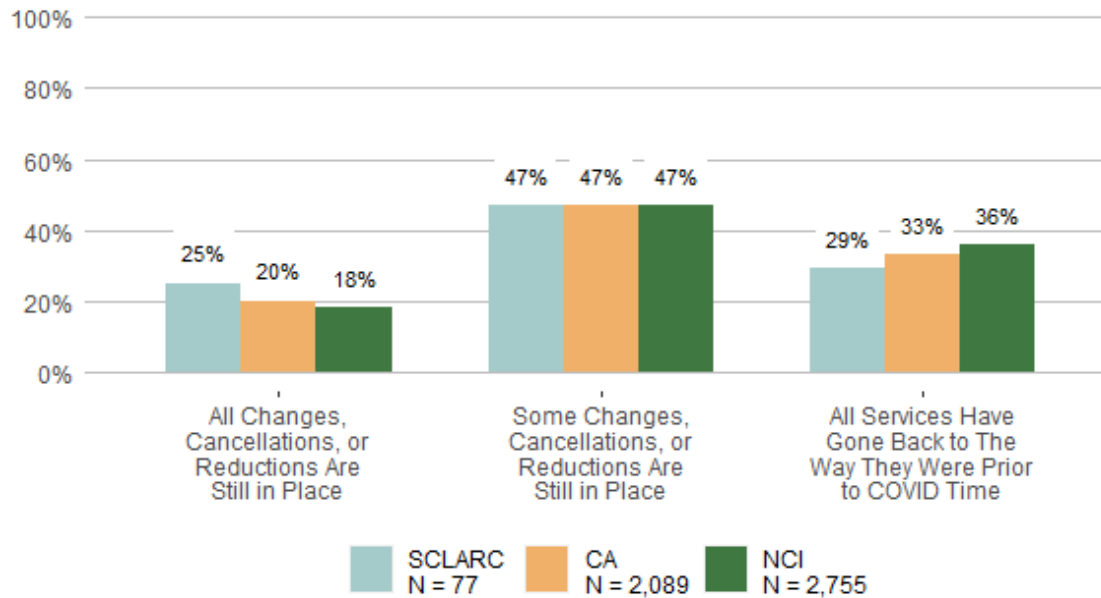
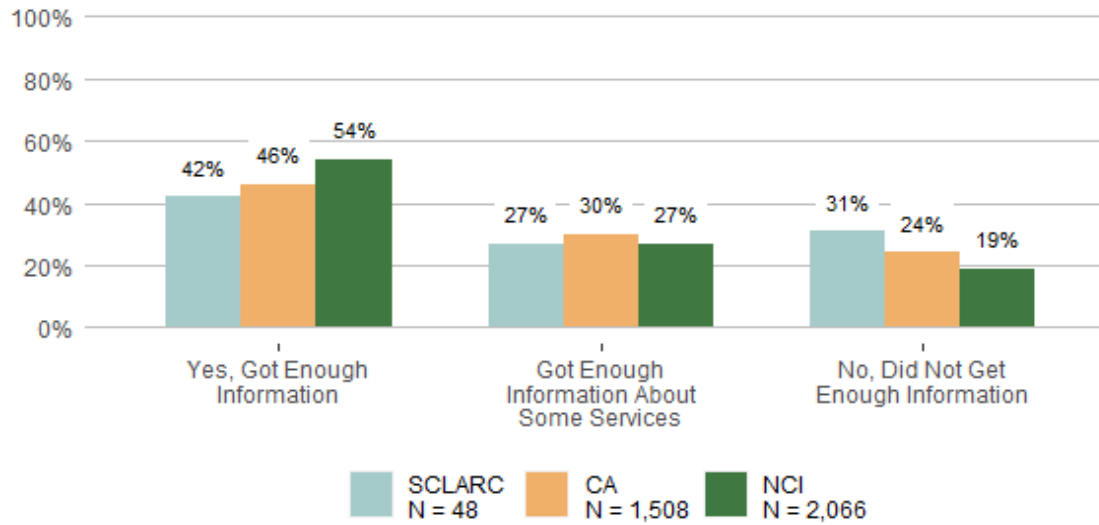


Table 92. If yes, are those changes still in effect (still part of your child's life)?

| RC v CA v NCI | All Changes, Cancellations, or Reductions Are Still in Place | Some Changes, Cancellations, or Reductions Are Still in Place | All Services Have Gone Back to The Way They Were Prior to COVID Time | N     |
|---------------|--|---|--|-------|
| SCLARC        | 25%  | 47%   | 29%  | 77    |
| CA            | 20%  | 47%   | 33%  | 2,089 |
| NCI           | 18%  | 47%   | 36%  | 2,755 |

If some or all of your child's services have reopened or restarted: Did your family get enough information about the services reopening/restarting?

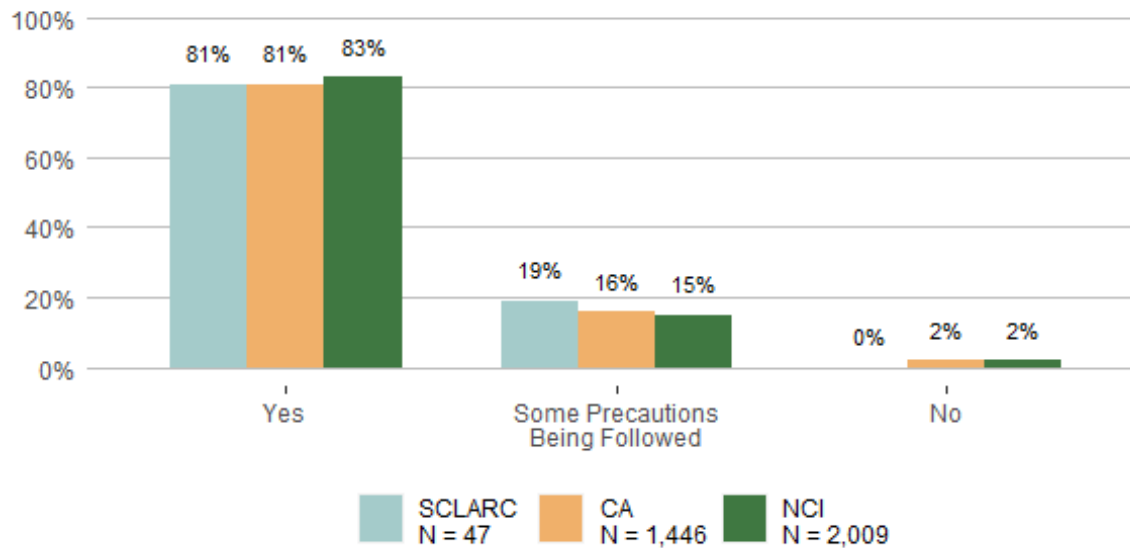


**Table 93. If some or all of your child's services have reopened or restarted: Did your family get enough information about the services reopening/restarting?**

| RC v CA v NCI | Yes, Got Enough Information | Got Enough Information About Some Services | No, Did Not Get Enough Information | N     |
|---------------|-----------------------------|--|------------------------------------|-------|
| SCLARC        | 42%                         | 27%  | 31%                                | 48    |
| CA            | 46%                         | 30%  | 24%                                | 1,508 |
| NCI           | 54%                         | 27%  | 19%                                | 2,066 |



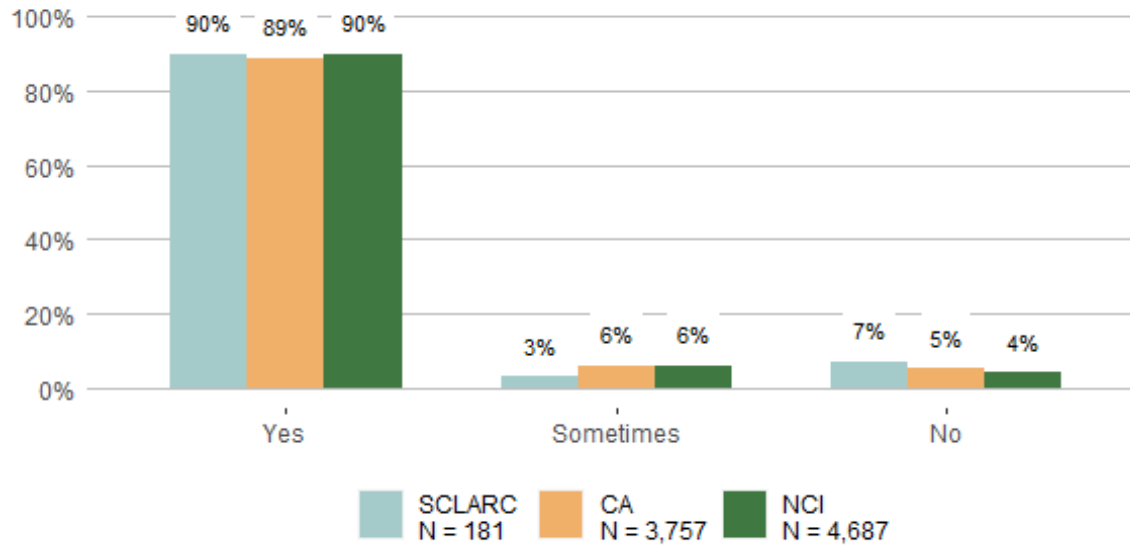
If some or all of your child's services have reopened or restarted: Do you feel that service providers are following COVID-19 safety precautions?



**Table 94. If some or all of your child's services have reopened or restarted: Do you feel that service providers are following COVID-19 safety precautions?**

| RC v CA v NCI | Yes | Some Precautions Being Followed | No | N     |
|---------------|-----|---------------------------------|----|-------|
| SCLARC        | 81% | 19%                             | 0% | 47    |
| CA            | 81% | 16%                             | 2% | 1,446 |
| NCI           | 83% | 15%                             | 2% | 2,009 |

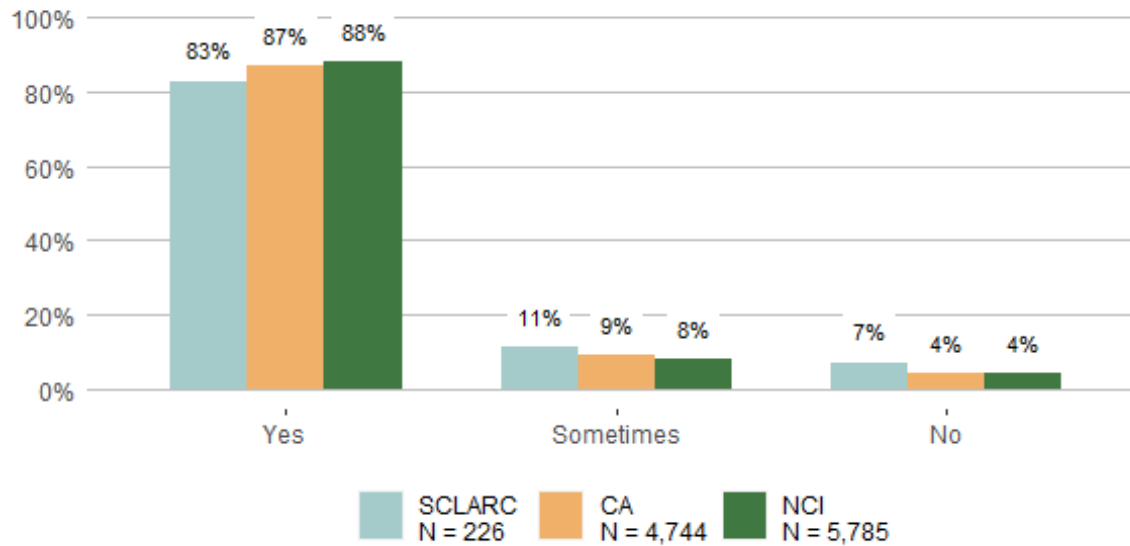
If staff come into your home to support your child: Do you feel that the staff follow recommendations to keep the household safe and healthy?



**Table 95. If staff come into your home to support your child: Do you feel that the staff follow recommendations to keep the household safe and healthy?**

| RC v CA v NCI | Yes | Sometimes | No | N     |
|---------------|-----|-----------|----|-------|
| SCLARC        | 90% | 3%        | 7% | 181   |
| CA            | 89% | 6%        | 5% | 3,757 |
| NCI           | 90% | 6%        | 4% | 4,687 |

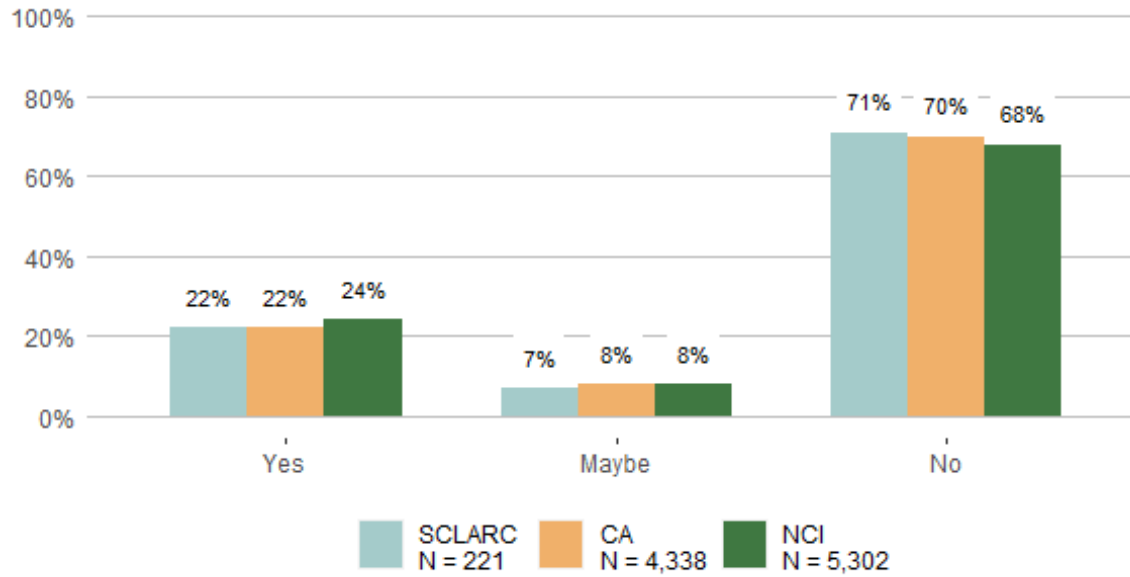
Do you feel that the people in your household have the personal protective equipment (PPE) they need to stay healthy and safe when going out in the community?



**Table 96. Do you feel that the people in your household have the personal protective equipment (PPE) they need to stay healthy and safe when going out in the community?**

| RC v CA v NCI | Yes | Sometimes | No | N     |
|---------------|-----|-----------|----|-------|
| SCLARC        | 83% | 11%       | 7% | 226   |
| CA            | 87% | 9%        | 4% | 4,744 |
| NCI           | 88% | 8%        | 4% | 5,785 |

In preparation for the future, have you made or updated an emergency plan with your child's case manager/service coordinator or with other staff?

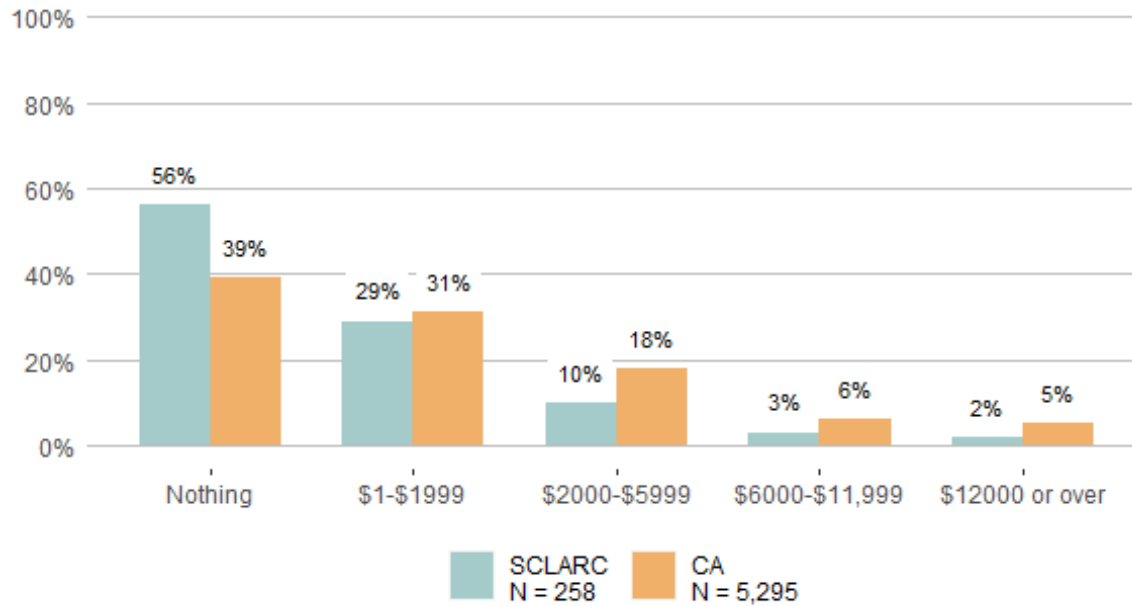


**Table 97. In preparation for the future, have you made or updated an emergency plan with your child's case manager/service coordinator or with other staff?**

| RC v CA v NCI | Yes | Maybe | No  | N     |
|---------------|-----|-------|-----|-------|
| SCLARC        | 22% | 7%    | 71% | 221   |
| CA            | 22% | 8%    | 70% | 4,338 |
| NCI           | 24% | 8%    | 68% | 5,302 |

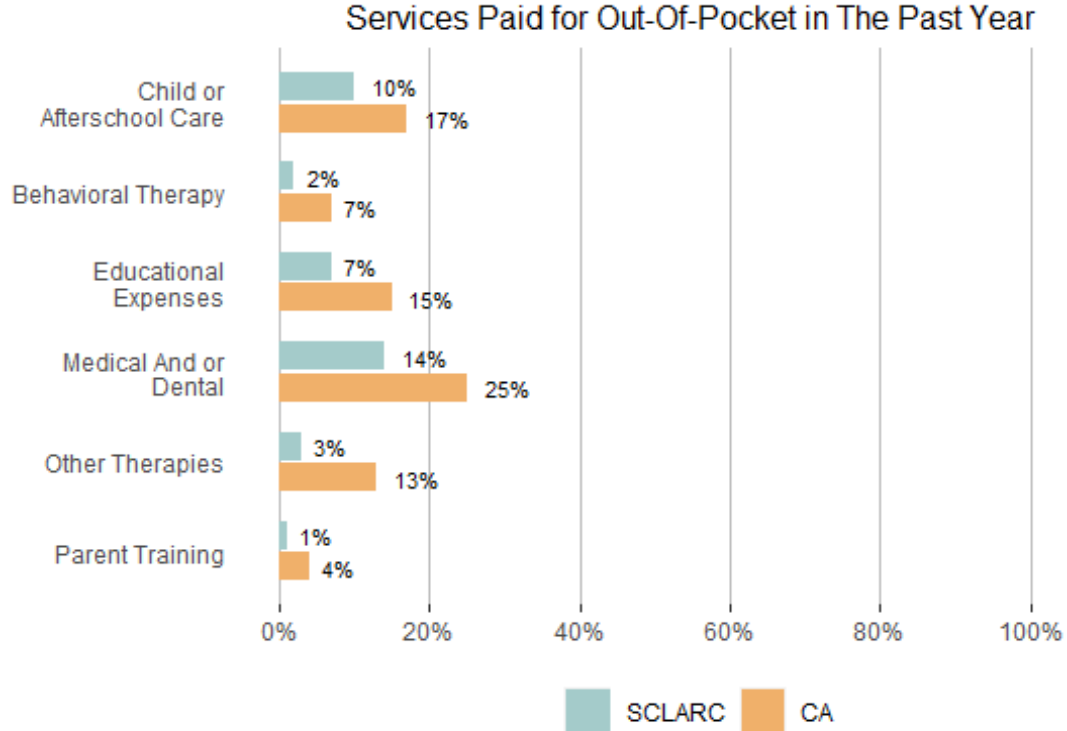
## *California Specific Questions*

### Total Out-of-pocket Expenses Related to Child's Care in the Past Year



**Table 98. Total Out-of-pocket Expenses Related to Child's Care in the Past Year**

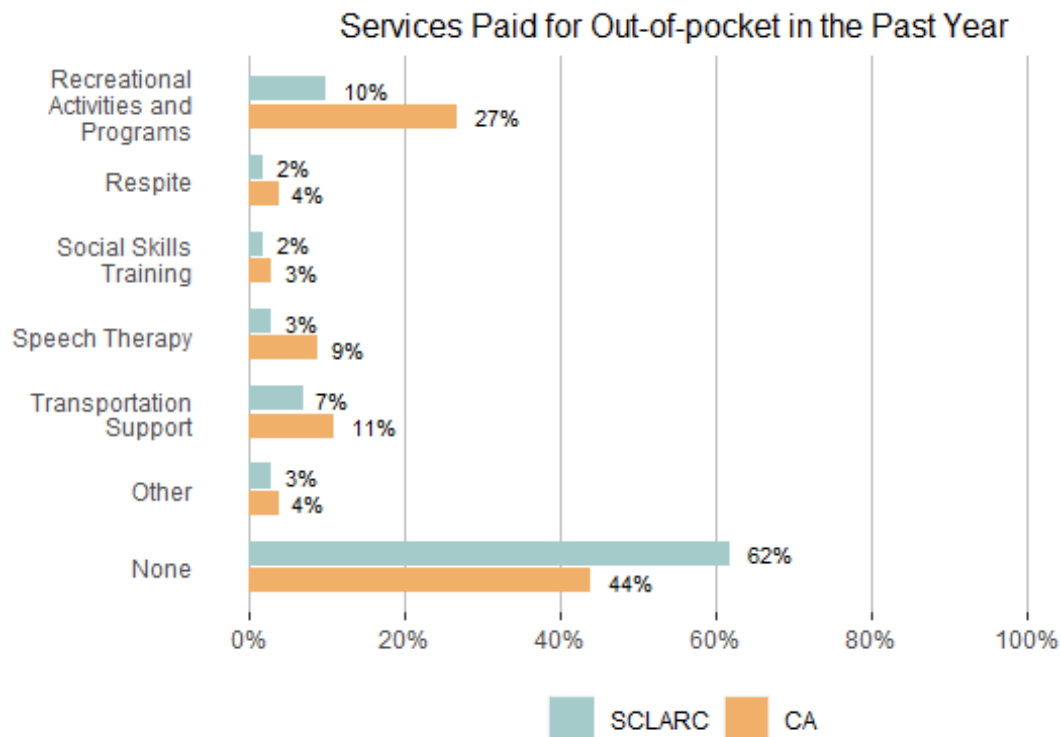
| RC v CA | Nothing | \$1-\$1999 | \$2000-\$5999 | \$6000-\$11,999 | \$12000 or over | N     |
|---------|---------|------------|---------------|-----------------|-----------------|-------|
| SCLARC  | 56%     | 29%        | 10%           | 3%              | 2%              | 258   |
| CA      | 39%     | 31%        | 18%           | 6%              | 5%              | 5,295 |



**Table 99a. Services Paid for Out-Of-Pocket in The Past Year**

Categories are not mutually exclusive, therefore N is not shown.

| RC v CA | Child or Afterschool Care | Behavioral Therapy | Educational Expenses | Medical And or Dental | Other Therapies | Parent Training |
|---------|---------------------------|--------------------|----------------------|-----------------------|-----------------|-----------------|
| SCLARC  | 10%                       | 2%                 | 7%                   | 14%                   | 3%              | 1%              |
| CA      | 17%                       | 7%                 | 15%                  | 25%                   | 13%             | 4%              |



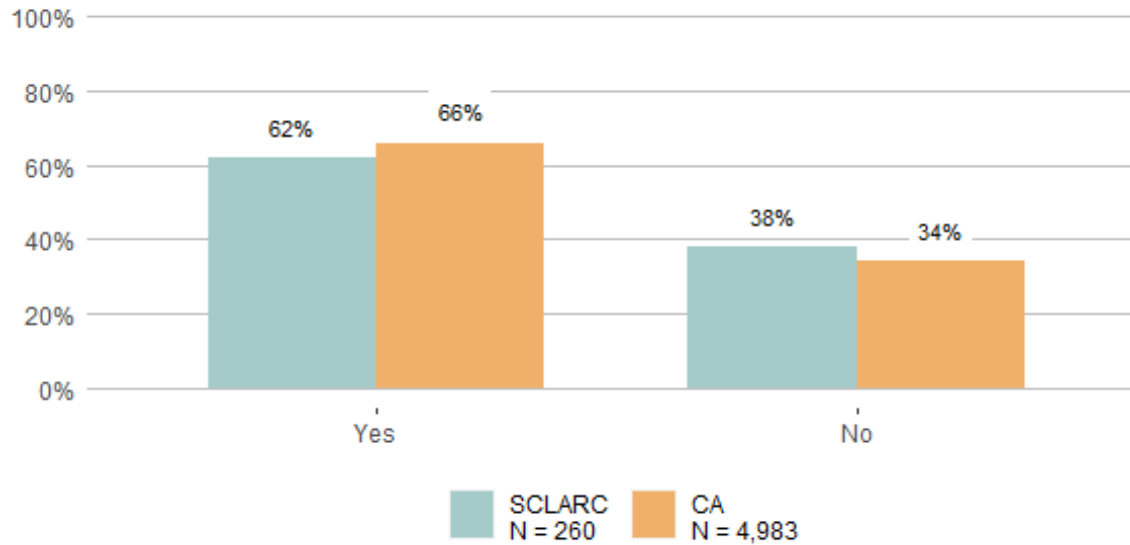
**Table 99b. Services Paid for Out-of-pocket in the Past Year**

Categories are not mutually exclusive, therefore N is not shown.

| RC v CA | Recreational Activities and Programs | Respite | Social Skills Training | Speech Therapy | Transportation Support | Other | None |
|---------|--------------------------------------|---------|------------------------|----------------|------------------------|-------|------|
| SCLARC  | 10%                                  | 2%      | 2%                     | 3%             | 7%                     | 3%    | 62%  |
| CA      | 27%                                  | 4%      | 3%                     | 9%             | 11%                    | 4%    | 44%  |

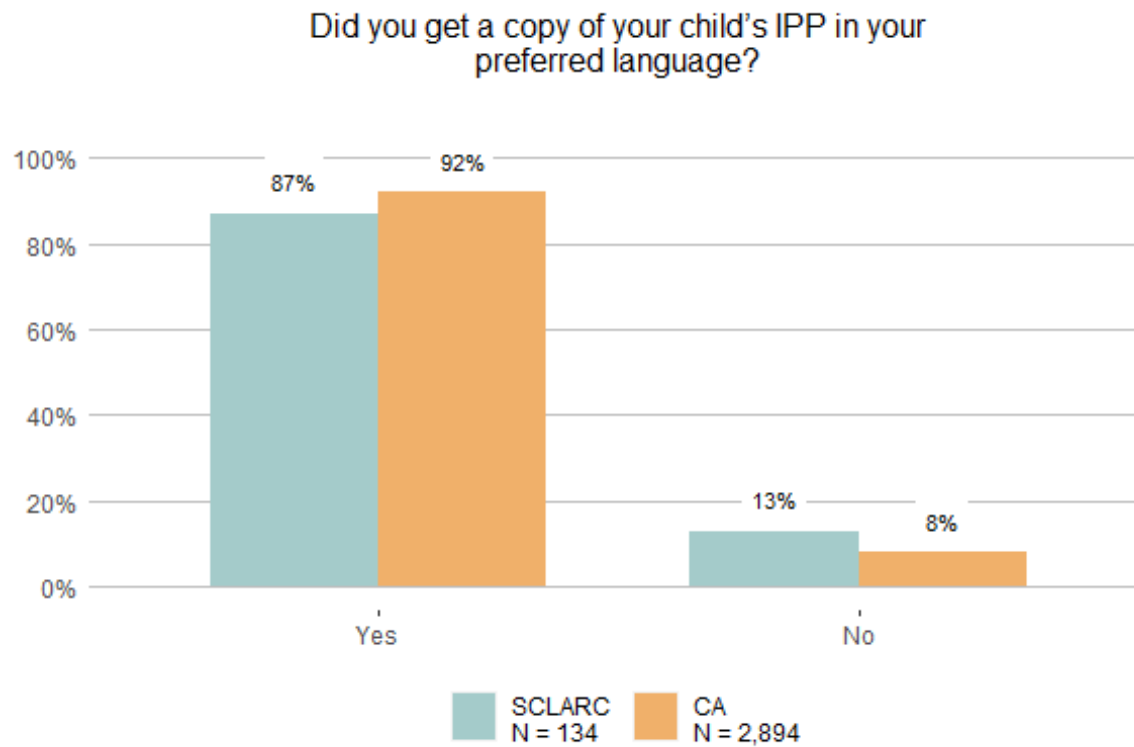


Does your regional center keep you informed, in your preferred language, about programs or services it offers? (For example, updates about new programs or services they offer)



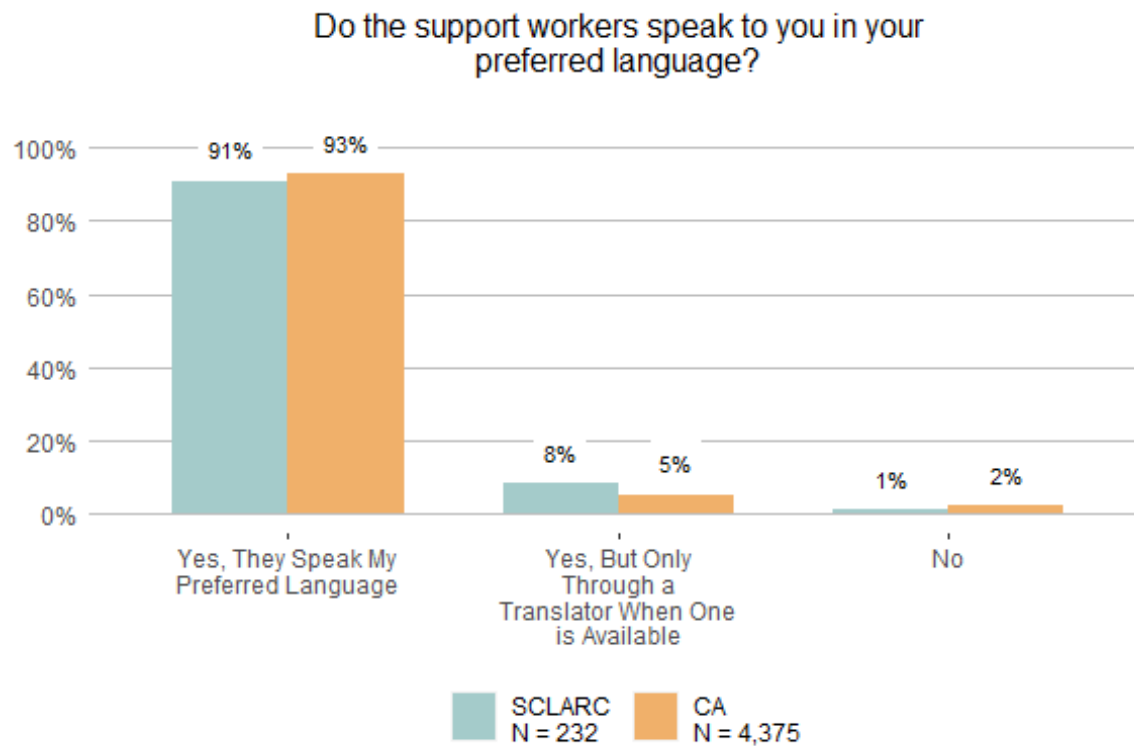
**Table 100. Does your regional center keep you informed, in your preferred language, about programs or services it offers? (For example, updates about new programs or services they offer)**

| RC v CA | Yes | No  | N     |
|---------|-----|-----|-------|
| SCLARC  | 62% | 38% | 260   |
| CA      | 66% | 34% | 4,983 |



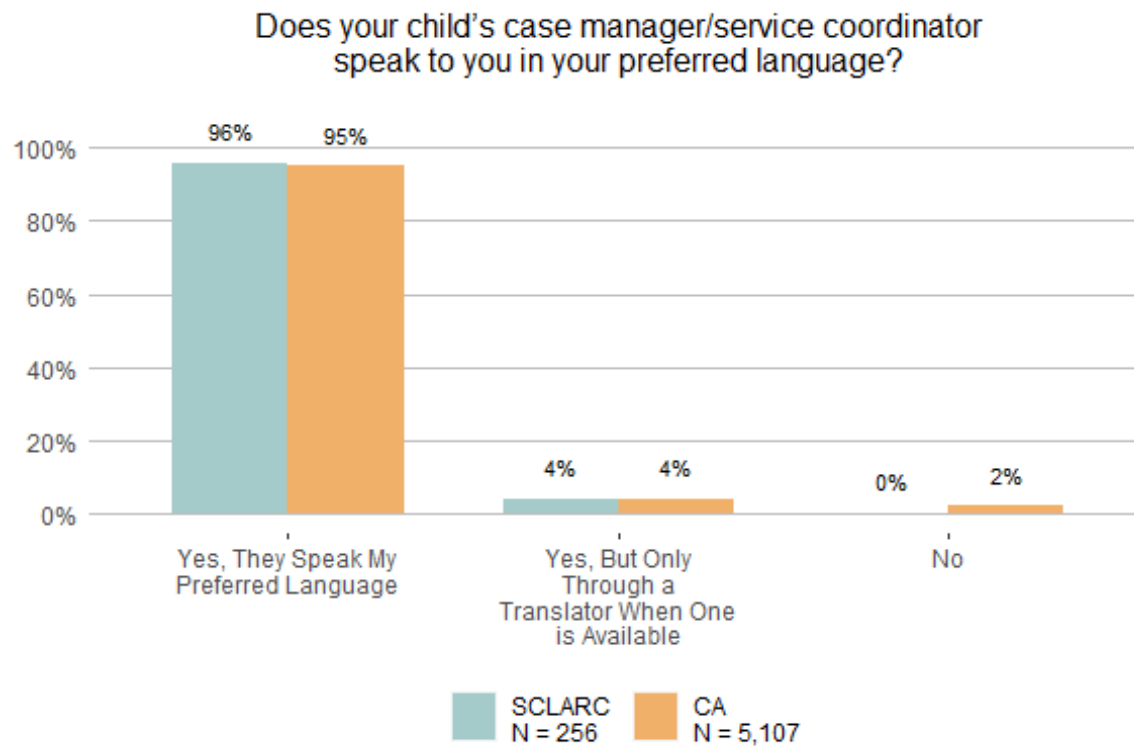
**Table 101. Did you get a copy of your child's IPP in your preferred language?**

| RC v CA | Yes | No  | N     |
|---------|-----|-----|-------|
| SCLARC  | 87% | 13% | 134   |
| CA      | 92% | 8%  | 2,894 |



**Table 102. Do the support workers speak to you in your preferred language?**

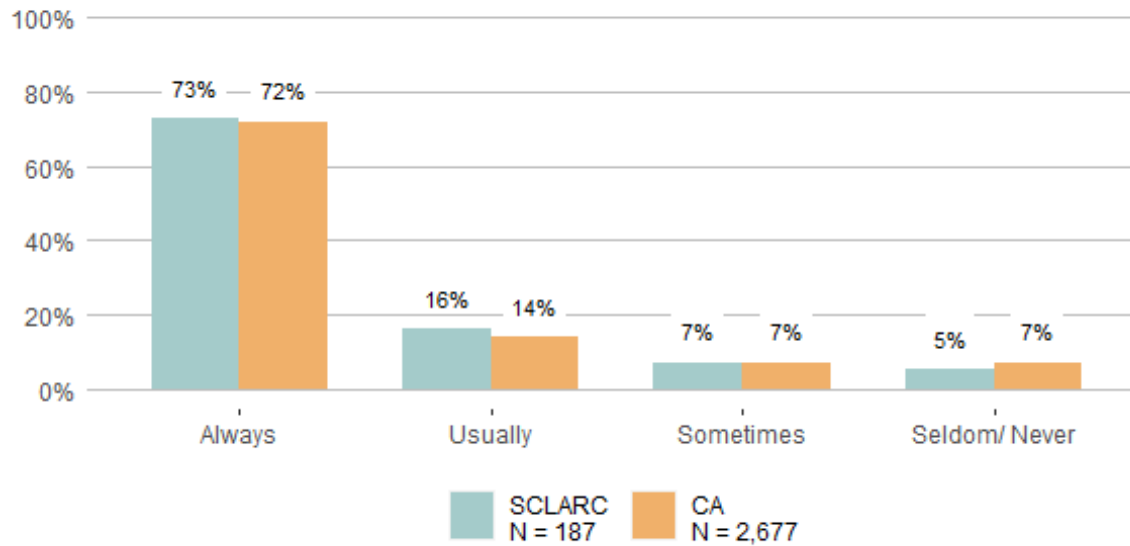
| RC v CA | Yes, They Speak My Preferred Language | Yes, But Only Through a Translator When One is Available | No | N     |
|---------|---------------------------------------|--|----|-------|
| SCLARC  | 91%                                   | 8%   | 1% | 232   |
| CA      | 93%                                   | 5%   | 2% | 4,375 |



**Table 103. Does your child's case manager/service coordinator speak to you in your preferred language?**

| RC v CA | Yes, They Speak My Preferred Language | Yes, But Only Through a Translator When One is Available | No | N     |
|---------|---------------------------------------|--|----|-------|
| SCLARC  | 96%                                   | 4%   | 0% | 256   |
| CA      | 95%                                   | 4%   | 2% | 5,107 |

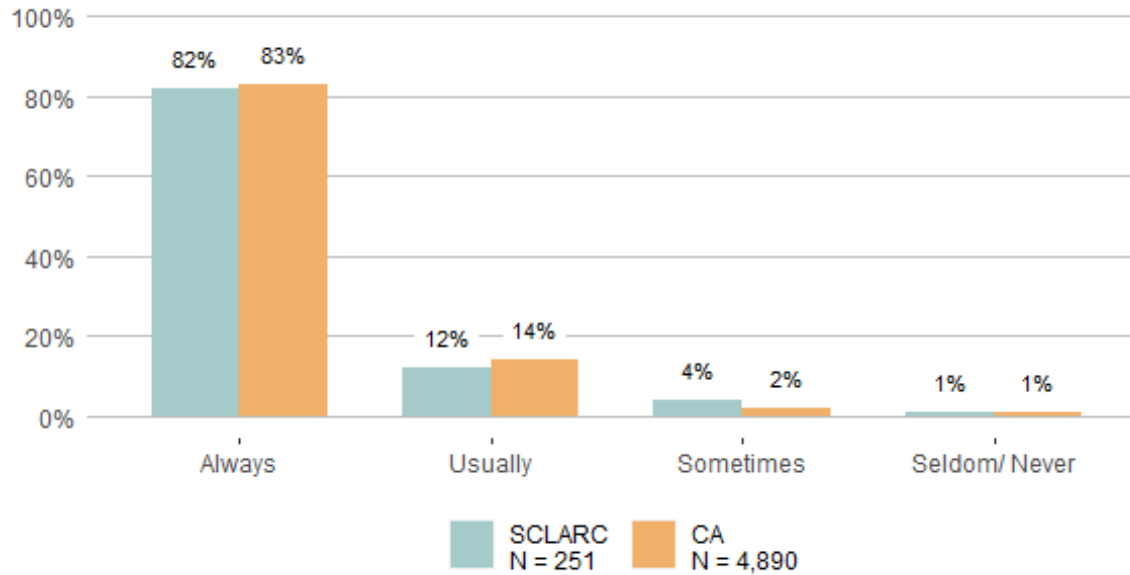
If your support workers and/or case manager/  
service coordinator do not speak to you in your  
preferred language is a translator provided when  
needed?



**Table 104. If your support workers and/or case manager/service coordinator do not speak to you in your preferred language is a translator provided when needed?**

| RC v CA | Always | Usually | Sometimes | Seldom/ Never | N     |
|---------|--------|---------|-----------|---------------|-------|
| SCLARC  | 73%    | 16%     | 7%        | 5%            | 187   |
| CA      | 72%    | 14%     | 7%        | 7%            | 2,677 |

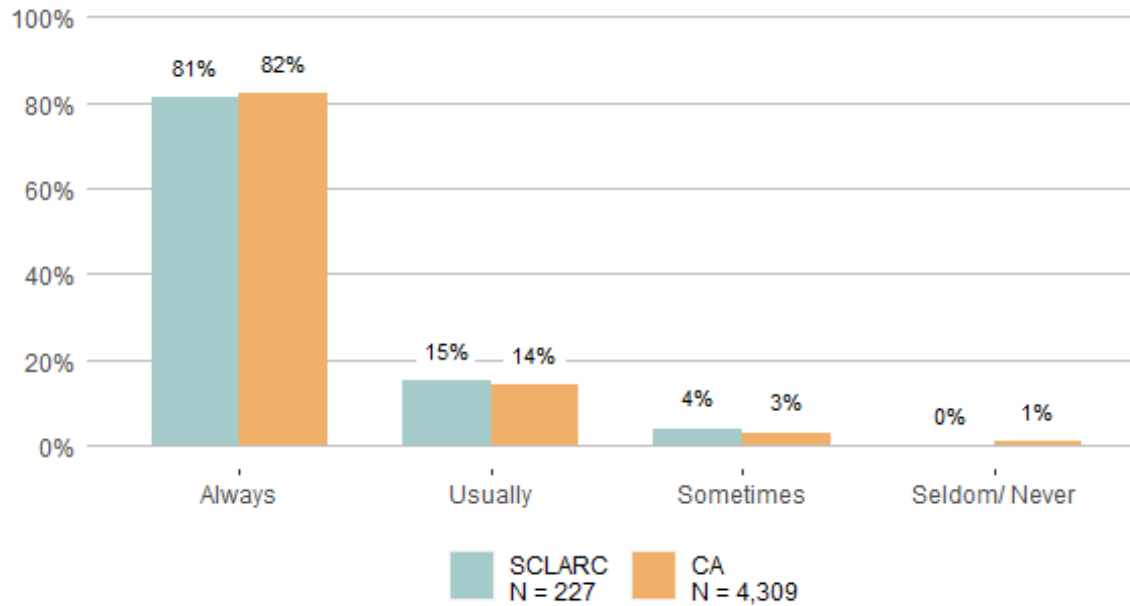
Does your child's case manager/service coordinator support you in a way that is respectful to your culture?



**Table 105. Does your child's case manager/service coordinator support you in a way that is respectful to your culture?**

| RC v CA | Always | Usually | Sometimes | Seldom/ Never | N     |
|---------|--------|---------|-----------|---------------|-------|
| SCLARC  | 82%    | 12%     | 4%        | 1%            | 251   |
| CA      | 83%    | 14%     | 2%        | 1%            | 4,890 |

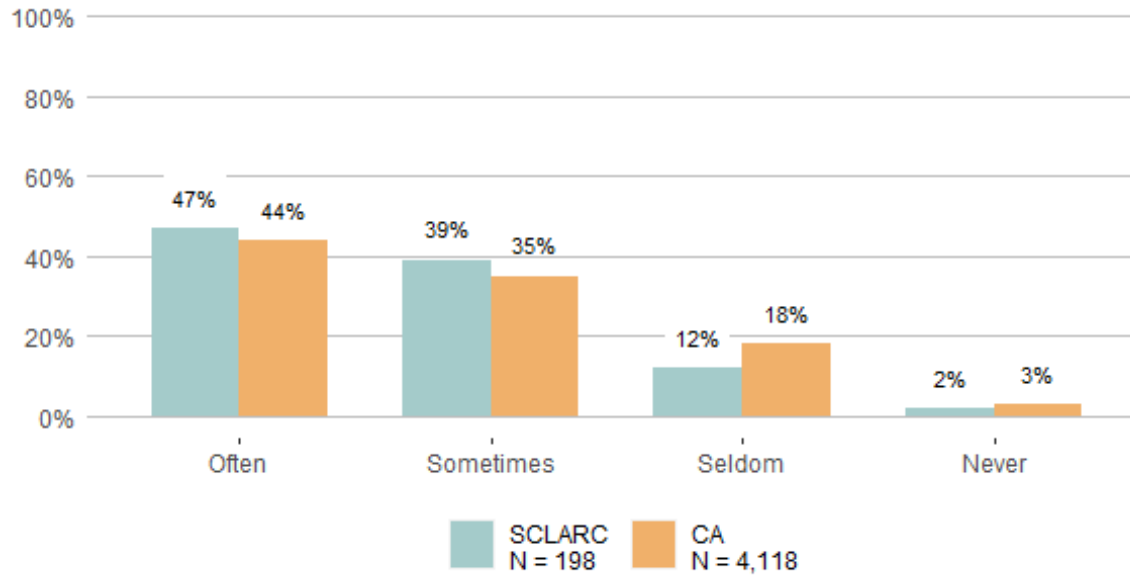
Do support workers for your child provide services in a way that is respectful of your culture?



**Table 106. Do support workers for your child provide services in a way that is respectful of your culture?**

| RC v CA | Always | Usually | Sometimes | Seldom/ Never | N     |
|---------|--------|---------|-----------|---------------|-------|
| SCLARC  | 81%    | 15%     | 4%        | 0%            | 227   |
| CA      | 82%    | 14%     | 3%        | 1%            | 4,309 |

How often does your child spend time with children who are not siblings and do not have a developmental disability?

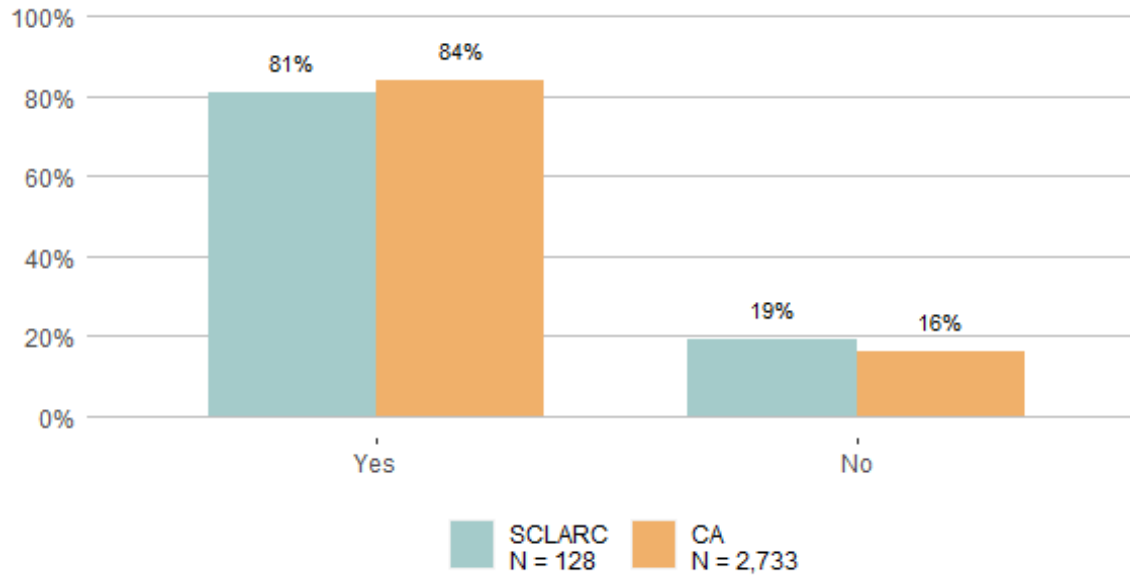


**Table 107. How often does your child spend time with children who are not siblings and do not have a developmental disability?**

| RC v CA | Often | Sometimes | Seldom | Never | N     |
|---------|-------|-----------|--------|-------|-------|
| SCLARC  | 47%   | 39%       | 12%    | 2%    | 198   |
| CA      | 44%   | 35%       | 18%    | 3%    | 4,118 |

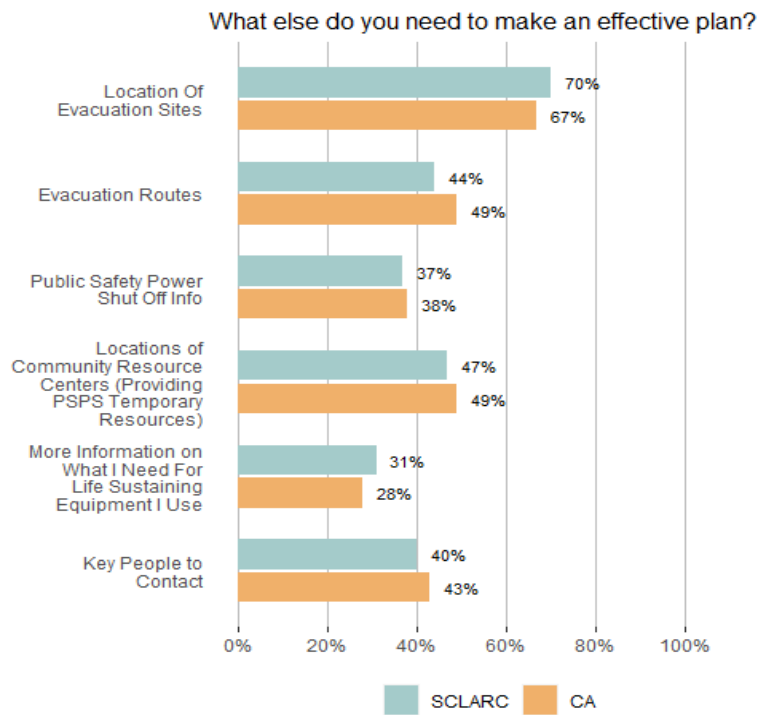


Do you believe your plans for how to handle your child's needs during a natural disaster (such as a wildfire or earthquake) will be effective?



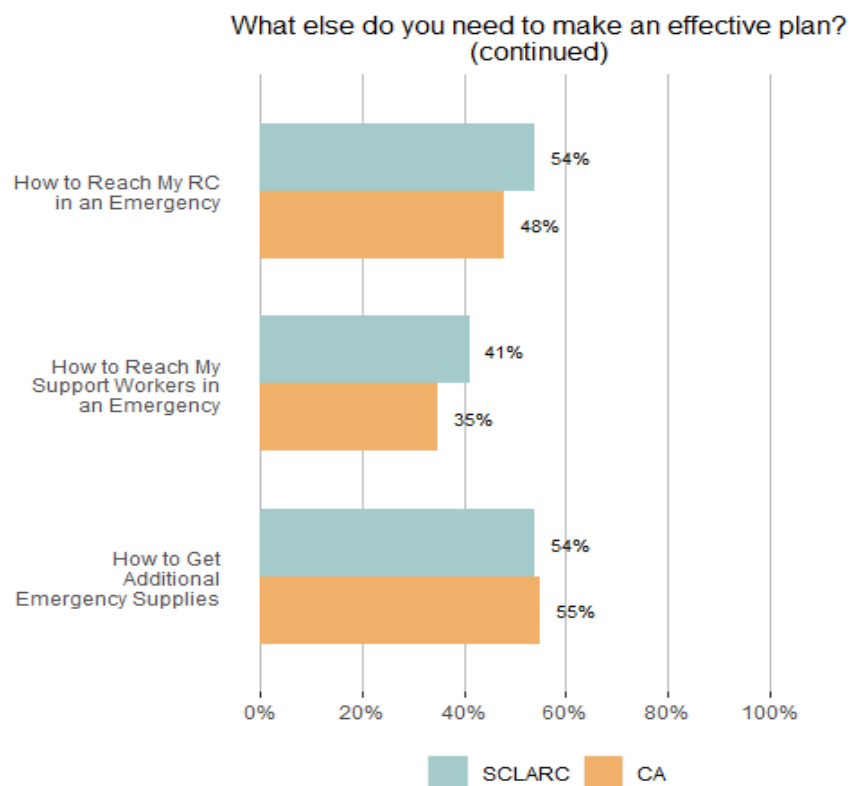
**Table 108. Do you believe your plans for how to handle your child's needs during a natural disaster (such as a wildfire or earthquake) will be effective?**

| RC v CA | Yes | No  | N     |
|---------|-----|-----|-------|
| SCLARC  | 81% | 19% | 128   |
| CA      | 84% | 16% | 2,733 |



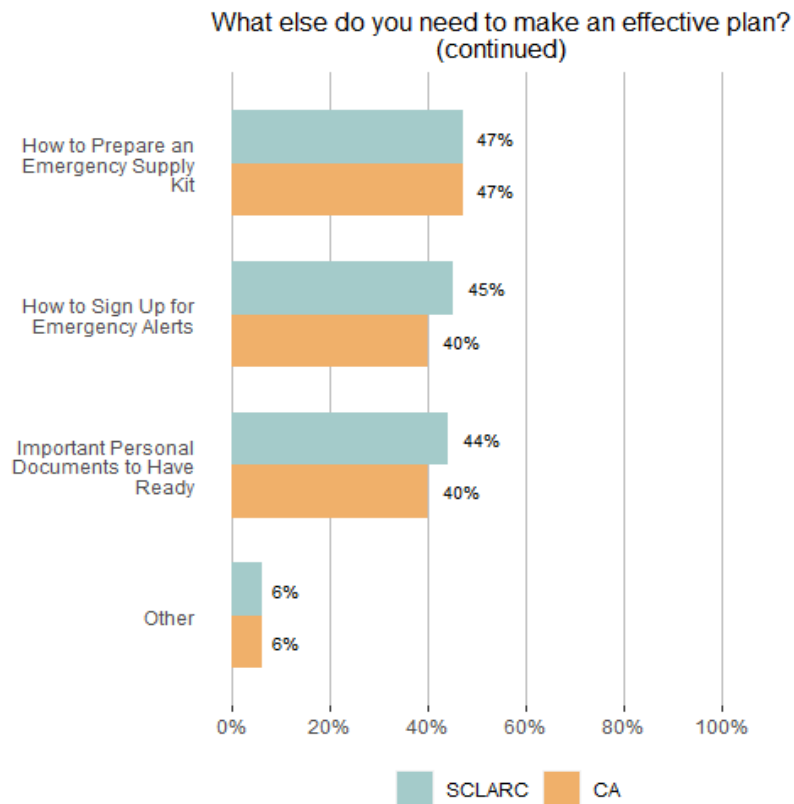
**Table 109. What else do you need to make an effective plan?**

| RC v CA | Location Of Evacuation Sites | Evacuation Routes | Public Safety Power Shut Off Info | Locations of Community Resource Centers (Providing PSPS Temporary Resources) | More Information on What I Need For Life Sustaining Equipment I Use | Key People to Contact |
|---------|------------------------------|-------------------|-----------------------------------|--|---|-----------------------|
| SCLARC  | 70%                          | 44%               | 37%                               | 47%  | 31%   | 40%                   |
| CA      | 67%                          | 49%               | 38%                               | 49%  | 28%   | 43%                   |



**Table 109b. What else do you need to make an effective plan? (continued)**

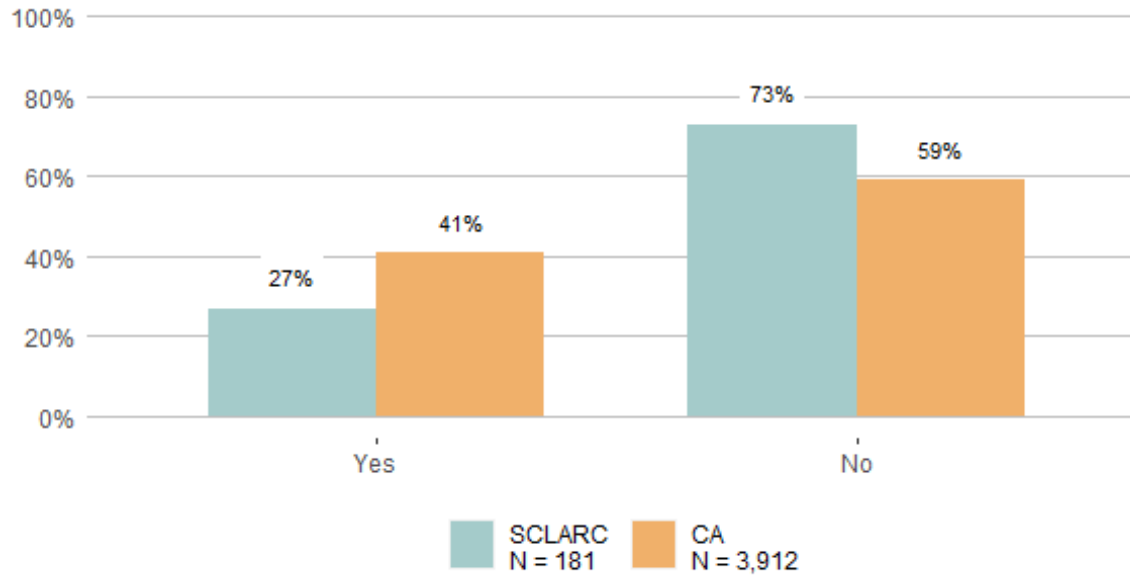
| RC v CA | How to Reach My RC in an Emergency | How to Reach My Support Workers in an Emergency | How to Get Additional Emergency Supplies |
|---------|------------------------------------|---|--|
| SCLARC  | 54%                                | 41%   | 54%                                      |
| CA      | 48%                                | 35%   | 55%                                      |



**Table 109c. What else do you need to make an effective plan? (continued)**

| RC v CA | How to Prepare an Emergency Supply Kit | How to Sign Up for Emergency Alerts | Important Personal Documents to Have Ready | Other |
|---------|--|-------------------------------------|--|-------|
| SCLARC  | 47%                                    | 45%                                 | 44%  | 6%    |
| CA      | 47%                                    | 40%                                 | 40%  | 6%    |

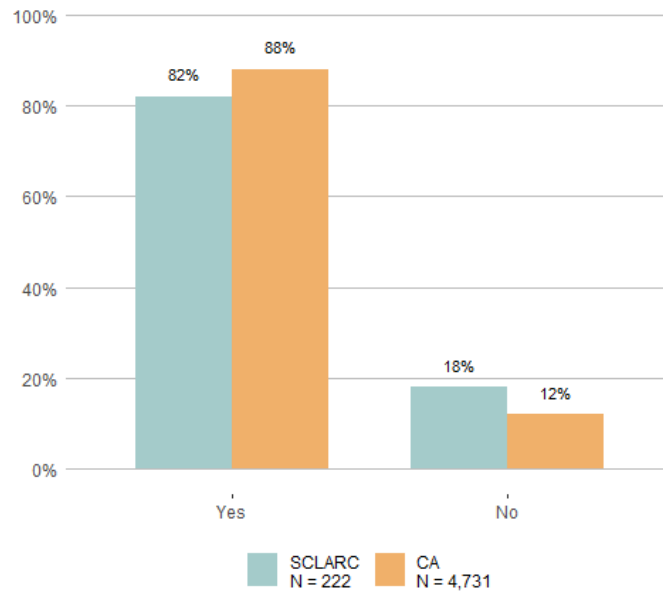
Do you know what to do if you disagree with your regional center about services and/or eligibility?  
(For example, how to request a Fair Hearing)



**Table 110. Do you know what to do if you disagree with your regional center about services and/or eligibility? (For example, how to request a Fair Hearing)**

| RC v CA | Yes | No  | N     |
|---------|-----|-----|-------|
| SCLARC  | 27% | 73% | 181   |
| CA      | 41% | 59% | 3,912 |

Do you feel that services and supports,  
specifically from the regional center, have made a  
positive difference in the life of your child?



**Table 111. Do you feel that services and supports, specifically from the regional center, have made a positive difference in the life of your child?**

| RC v CA | Yes | No  | N     |
|---------|-----|-----|-------|
| SCLARC  | 82% | 18% | 222   |
| CA      | 88% | 12% | 4,731 |