

September 9, 2025

D-2025-Rate Reform-009

TO: REGIONAL CENTER EXECUTIVE DIRECTORS

SUBJECT: REVISED BILLING INSTRUCTIONS FOR BROKER SERVICES

As part of continued rate reform implementation, this letter updates rates for transportation broker services previously provided in the January 22, 2025 [Transportation Services](#) directive, and provides updated direction regarding Broker Services (service code 883). The Department of Developmental Services has reviewed the rate model components and rates for Broker Services (service code 883). Based on this review, a new rate model for a per individual/per month rate will replace the existing per trip rate model to align with the description, billing components and responsibilities of this service code.

This updated rate reflects actual costs of delivering services based on historical vendor data and is billed on a per person authorized/per month basis. Brokers will bill the monthly rate for each month in which an individual receives transportation services that were designed by the broker. This rate is billed for any broker service provided to an individual across a whole or partial month and is the same rate for services across all regions.

For any pending or retroactive payments owed to providers, regional centers and service providers vendored for Broker Services (service code 883) will use the updated rates effective back to January 1, 2025, located [here](#). Regional centers will receive a retroactive payment calculator to determine the difference between the amount paid from January 1, 2025 through October 31, 2025 and the updated rate amounts to calculate the need for any retroactive payments for any amounts owed. All regional centers will utilize the new, updated rate no later than November 1, 2025.

This letter should be shared with involved regional center personnel and transportation broker providers. If providers, individuals and/or their families have questions regarding this letter, they should contact their regional center. Questions from regional centers should be directed to [ratesquestions@dds.ca.gov](mailto:ratesquestions@dds.ca.gov).

Sincerely,

*Original Signed by:*

DANA SIMON  
Deputy Director  
Waiver and Rates Division

cc: Regional Center Administrators  
Regional Center Directors of Consumer Services  
Regional Center Community Services Directors  
Association of Regional Center Agencies