

SUMMARY OF REGIONAL CENTER PERFORMANCE MEASURES AND INCENTIVES FOR FISCAL YEAR 2025-2026

<i>Focus Area Measure</i>	<i>Details</i>
Early Start Timely Access to Early Start Services	Rate of Individualized Family Service Plan (IFSPs) completed within the federally required 45-day timeframe from receipt of referral. <i>In Development</i>
Early Start Submission of Completed Early Start Reporting* New Measure for 2025-26	Percentage of completed Early Start Reports (ESR) submitted to DDS for children exiting Early Start, inclusive of all required fields. Data SOURCE: Client Master File (CMF) and Early Start Report (ESR) Data TIME CYCLE: July 1, 2024 to June 30, 2025 Data PULL DATE: October 2, 2025 Data FREQUENCY: Annually <i>Incentive: Baseline</i>
Early Start Planning for Services After Early Start New Measure for 2025 -26	<ol style="list-style-type: none"> 1. Percentage of children who receive a timely transition meeting at least 90 days prior to their third birthday. 2. Percentage of children transitioning from Early Start to Lanterman Act Services, who have a completed Individual Program Plan (IPP) no more than 60 days following their third birthday. Data SOURCE: CMF and ESR Data TIME CYCLE: July 1, 2025 – June 30, 2026 Data PULL DATES: October 15, 2025, January 15, 2026, April 15, 2026, July 15, 2026 Data FREQUENCY: Quarterly <i>Incentive: Baseline</i>

Focus Area <i>Measure</i>	Details
Employment Data Points and Reporting for Competitive Integrated Employment (CIE) Updated for 2025-26	Of individuals who have an interest in employment, the percentage of them who are actively participating in CIE. Data SOURCE: CMF and IPP Data TIME CYCLE: July 1, 2025 – June 30, 2026 Data PULL DATES: January 15, 2026 and July 15, 2026 Data FREQUENCY: Semi-annual <i>Incentive: Baseline</i>
Employment Data Updates and Reporting New Measure for 2025-26	Percentage of individuals ages 16 and older who have updated employment-related information documented in the Client Development Evaluation Report (CDER). Data SOURCE: CDER Data TIME CYCLE: January 1, 2026 – June 30, 2026 Data PULL DATE(S): July 31, 2026 Data FREQUENCY: Semi-annual <i>Incentive: Baseline</i>
Employment Development and Outreach New Measure for 2025-26	Submission of Employment Development and Outreach Plan to increase employment opportunities and outcomes for individuals. Data SOURCE: RC Reported Data TIME CYCLE: N/A Data DUE DATE: February 1, 2026 Data FREQUENCY: Annual <i>Incentive: Recognition</i>
Equity and Cultural Competency Linguistic Diversity	Increase number of bilingual staff, including service coordinators, intake staff and first line supervisors, over FY 2024-25 in one of the RC's top 5 language spoken. Data SOURCE: CMF and RC Reported Data TIME CYCLE: July 1, 2025 – June 30, 2026 Data DUE DATE: July 31, 2026 Data FREQUENCY: Annual <i>Incentive: Pay-for-Performance</i>

Focus Area <i>Measure</i>	Details
Individual & Family Experience and Satisfaction Individual/Family Satisfaction with Regional Center Services Updated for 2025-26	Percentage of IPP surveys received compared to total IPPs completed (i.e., locked and distributed) by regional centers. Data SOURCE: CMF and Department IPP survey instrument Data TIME CYCLE: July 1, 2025 - June 30, 2026 Data PULL DATES: January 15, 2026, and July 15, 2026 Data FREQUENCY: Semi-annual <i>Incentive: Recognition</i>
Person-Centered Services Planning Service Coordinator Facilitation Skills	Number of certified Person-Centered Plan Facilitation Trainers employed by the RC and who are qualified to deliver plan facilitation training. <i>Note: RCs must have a minimum of one certified trainer per 10,000 individuals served in the RC service area in each quarter.</i> Data SOURCE: CMF and RC Reported Data TIME CYCLE: July 1, 2025 – June 30, 2026 Data PULL DATE: July 15, 2026 Data DUE DATE: July 31, 2026 Data FREQUENCY: Annual <i>Incentive: Pay-for-Reporting</i>
Person-Centered Services Planning Informational Outreach to Individuals and Families New Measure for 2025-26	Number of informational outreach activities focused on person centered service practices to individuals and family members, completed per quarter. Data SOURCE: RC Reported Data TIME CYCLE: October 1, 2025 – June 30, 2026 Data DUE DATE: January 15, 2026, April 15, 2026 and July 15, 2026 Data FREQUENCY: Quarterly <i>Incentive: Recognition</i>
Service Coordination & Regional Center Operations Choice of Services within Regional Centers	Number of vendors for each service type, delivering services within the RC catchment area, reported by zip code. <i>In Development</i>

Focus Area <i>Measure</i>	Details
Service Coordination & Regional Center Operations Timely Service Authorizations	<p>Number of days between annual individual program plan (IPP) review and service authorization, reported as an average and range.</p> <p><i>In Development</i></p>
Service Coordination & Regional Center Operations Service Coordinator Competency	<p>Number of new service coordinators who completed all requirements within the training standards and competencies.</p> <p>Data SOURCE: ARCA Learning Management System Data TIME CYCLE: July 1, 2025 – June 30, 2026 Data DUE DATE: July 31, 2026 Data FREQUENCY: Annual</p> <p><i>Incentive: Baseline</i></p>
Service Coordination & Regional Center Operations Website Accessibility New Measure for 2025-26	<ol style="list-style-type: none"> 1. Regional center website meets 100% of Web Contents Accessibility Guidelines 2.1 (WCAG 2.1). 2. Regional center website meets WCAG 2.2 Guidelines. <p>Data SOURCE: RC Self-Assessment and RC Reported – validation by Department Data TIME CYCLE: October 1, 2025 – January 31, 2026 Data DUE DATE: March 31, 2026 (assessment) Data FREQUENCY: One Time Only</p> <p><i>Incentive: Recognition/Pay-for-Performance</i></p>
Service Coordination & Regional Center Operations Benefits - Medical Insurance Information New Measure for 2025-26	<p>Percentage of individuals enrolled in the regional center for whom complete and up-to-date medical insurance information is documented in the regional center case management system. The data on medical insurance must follow the standard format that is available in the SANDIS ID#s/Insurance field.</p> <p>Additional information regarding this measure will be provided in future correspondence.</p>

LEGEND OF TERMS:

SOURCE: refers to where the data will originate

TIME CYCLE: refers to the time period of the data

PULL DATE: refers to the date the Department intends to extract the data for this measure

DUE DATE: refers to the date that the requested information must be received by the Department

FREQUENCY: refers to the number of times this data is reviewed during the fiscal year