

October 9, 2025

D-2025-Quality Incentive Program-018

TO: REGIONAL CENTER EXECUTIVE DIRECTORS

SUBJECT: QUALITY INCENTIVE PROGRAM – PROVIDER CAPACITY MEASURE  
FOR FISCAL YEAR 2026-27

In the Fall of 2025, the Department of Developmental Services (Department) will begin collecting data from service providers through three reporting measures as part of the [Quality Incentive Program \(QIP\)](#). One of these measures is the FY 2026-27 Provider Capacity reporting measure, which collects information on service delivery and workforce capacity. Service providers with QIP-eligible purchase of service (POS) authorizations during FY 2024-25 (existing service providers) can earn up to 10% of their [Quality Incentive rate](#) effective July 1, 2026, through June 30, 2027.

Service providers who were vendored or re-activated on or after July 1, 2025, are not eligible to participate in this Provider Capacity measure. Guidance for them to participate in the QIP will be provided in a separate directive.

### **QIP Provider Capacity Eligibility**

Eligibility requirements to participate in the QIP Provider Capacity data collection are detailed in the October 2025 [directive](#) D-2025-Quality Incentive Program-015. As described in the directive, existing service providers must meet the following criteria to participate in the data collection to earn their Quality Incentive rate component beginning on July 1, 2026:

- Service providers who delivered services and have Purchase of Service (POS) authorizations on QIP-eligible service codes during FY 2024-25. See Table 1 for a full list of service codes eligible for participation in the Provider Capacity reporting measure.
- Service providers who are validated within the [Provider Directory](#) by **October 30, 2025**.

### **Quality Measure and Desired Outcome**

The desired outcome of this measure is to collect data which will be used to enhance the Provider Directory, which is the database of service providers operating across California. Additionally, the data collected on provider capacity will be used to support a deeper understanding of services and service providers in California and to identify areas of need, which will inform policy and resource development to support service providers. The data will also be used to assist in planning future reporting and quality measures as part of the QIP.

Eligible service providers will be asked to report on the following provider characteristics and aspects of workforce capacity:

- *Provider Directory:* Service providers will submit information regarding the zip codes in which they provide and are willing to provide services, the languages in which they provide services, and their ownership structure (i.e., agency/corporation or independent provider).
- *Service Access and Workforce Capacity:* Service providers will submit information on several aspects of operation, including:
  - The number of part-time and full-time staff on payroll at the beginning and end of FY 2024-25.
  - The length of continuous employment for staff on payroll at the end of FY 2024-25.
  - The average starting and average hourly wage for staff, not including executive and managerial staff, across all services and supports during FY 2024-25.
  - The number of vacant full-time and part-time positions at the end of FY 2024-25.
  - The number of staff who permanently left/separated from the service provider during FY 2024-25.

### **Incentive Amount for Reporting**

Most eligible service providers can earn their full Quality Incentive rate component for the period of July 1, 2026, through June 30, 2027, by participating in this measure and providing complete and accurate reporting. For employment and residential services providers, participating in this measure will allow them to earn half (5%) of their FY 2026-27 Quality Incentive rate, with the other half (5%) being earned through participation in the QIP Employment measure (employment providers) or in the QIP Prevention and Wellness measure (residential services providers).

### **Required Reporting Criteria**

Beginning on November 3, 2025, all eligible service providers (see the “QIP Provider Capacity Eligibility” section above) will receive a hyperlink from the Department to an online survey at the email address they registered in the Provider Directory. Service providers must submit complete reporting by January 31, 2026, and meet all compliance requirements in directive D-2025-Quality Incentive Program-015, to qualify for their Quality Incentive rate component in FY 2026-27.

### **Data Validation and Incentive Rate Processing**

Once the data has been reviewed and validated by the Department, regional centers will program the rate earned by the service provider, inclusive of the earned Quality Incentive rate component, for FY 2026-27.

### **Training and Information**

The Department will hold training webinars for regional centers and eligible service providers, which will be announced on the Department’s [QIP webpage](#). The training

webinars will include information on the FY 2026-27 Provider Capacity measure and reporting requirements, instructions on how to report data using the data collection tool, and other relevant information. The Department encourages all eligible service providers to attend the training webinars.

Questions from service providers should be directed to their vendoring regional center. Regional centers may submit questions to [QIPquestions@dds.ca.gov](mailto:QIPquestions@dds.ca.gov).

Sincerely,

*Original Signed by:*

AARON CHRISTIAN  
Chief, Population Risk, Quality Assurance, and Data Operations

cc: Regional Center Administrators  
Regional Center Directors of Consumer Services  
Regional Center Community Service Directors  
Association of Regional Center Agencies

**TABLE 1. LIST OF ALL SERVICE CODES ELIGIBLE TO PARTICIPATE IN THE PROVIDER CAPACITY MEASURE FOR FY 2026-27**

<b>Service Code</b>	<b>Type of Service</b>
025	Tutor Services – Group
048	Client/Parent Support Behavior Intervention Training
055	Community Integration Training Program
062	Personal Assistance
063	Community Activities Support Services
073	Parent Coordinated Supported Living
091	In-home/Mobile Day Program
093	Parent Coordinated Personal Assistance
096	Residential Care Facilities for the Elderly
103	Specialized Health, Treatment & Training Services
108	Parenting Support Services
109	Supplemental Residential Program Support
110	Supplemental Day Program Support
111	Supplemental Program Support – Other Services
113	ARFPSHN
115	Specialized Therapeutic Services
116	Early Specialized Therapeutic Services
117	Specialized Therapeutic Services
163	GHCSHN
456	Participant-Directed Personal Assistance
457	Participant-Directed Independent Living
458	Participant-Directed Supported Employment
465	Participant-Directed Respite
475	Participant-Directed Community-Based Training
505	Activity Center

510	Adult Development Center
515	Behavior Management Program
520	Independent Living Program
531	Day Services
532	Behavioral Day Services
533	Medical Day Services
605	Adaptive Skills Training
612	Behavior Analyst
613	Associate Behavior Analyst
615	Behavior Management Assistant
616	Behavioral Technician – Paraprofessional
620	Behavior Management Consultant
635	Independent Living Specialist
645	Mobility Training Services Agency
650	Mobility Training Services Specialist
680	Tutor Services
805	Infant Development Program
858	Homemaker
860	Housekeeping
862	Respite
864	In-home Respite Worker
875	Transportation Company
880	Transportation – Additional Component
882	Transportation Assistant
883	Transportation Broker
894	Supported Living Services – Administrative
896	Supported Living Services

900 & 901	Enhanced Behavioral Supports Home – Facility and Individual Services
904	Family Home Agency
905	Residential Facility Serving Adults – Owner Operated
910	Residential Facility Serving Children – Owner Operated
915	Residential Facility Serving Adults – Staff Operated
920	Residential Facility Serving Children – Staff Operated
950	Supported Employment – Group
952	Supported Employment – Individual
954	Work Activity Program