

October 22, 2025

D-2025-Rate Reform-011

TO: REGIONAL CENTER EXECUTIVE DIRECTORS

SUBJECT: UPDATED BILLING INSTRUCTIONS FOR BROKER SERVICES

As part of continued rate reform implementation, this letter revises guidance for transportation broker services rates previously outlined in the September 9, 2025 Transportation Services directive, [D-2025-Rate Reform-009](#).

Rather than follow the D-2025-Rate Reform-009 instructions, regional centers instead will pay providers according to the original rate reform implementation guidance outlined in [D-2024-Rate Reform-001](#). Pursuant to that guidance, providers will receive the original January 1, 2025 rate (Phase 3 rate) for services provided between January 1, 2025 and October 31, 2025. Beginning November 1, 2025, regional centers will utilize the rate model posted [here](#) to reimburse for these services.

This letter should be shared with involved regional center personnel and transportation broker providers. If providers have questions regarding this letter, they should contact their regional center. Questions from regional centers should be directed to ratesquestions@dds.ca.gov.

Sincerely,

Original Signed by:

DANA SIMON
Deputy Director
Waiver and Rates Division

cc: Regional Center Administrators
Regional Center Directors of Consumer Services
Regional Center Community Services Directors
Association of Regional Center Agencies