

Frank D. Lanterman Regional Center

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Performance Report for Frank D. Lanterman Regional Center

Every year, the Department of Developmental Services (DDS) contracts with regional centers in California to serve individuals and families. And, every year DDS looks at how well the regional centers are doing. This report will give you information about Frank D. Lanterman Regional Center (FDLRC).

Last year, FDLRC served about 14,100 individuals. The charts on page two tell you about the individuals FDLRC serves. You will also see how well FDLRC is doing in meeting goals and in fulfilling our contract with DDS.

At FDLRC, we want to improve every year, do better than the state average, and meet or exceed the DDS standard. As you can see in this report, we did well in most areas. We continued to support and coordinate trainings to 15 support groups as well as provided 97 educational presentations to over 2900 individuals. The Koch-Young Resource Center responded to over 700 Information & Referral requests and presented our Service Coordination & Advocacy Training to 73 people in English, Spanish and Korean.

We grew by more than 1,020 individuals served since last year and we expanded our satellite office in Glendale, located at 611 N. Brand Blvd., where a second Family Resource Center and case management teams provide accessible and proximate support to individuals and families in the Foothill areas. The Center has 224 Service Coordinators of which 12% overall are monolingual English, 88% are bilingual (of which 73% are bilingual/Spanish, 7% bilingual/Armenian, 4% bilingual/Korean). Overall, service coordinators speak 10 different languages.

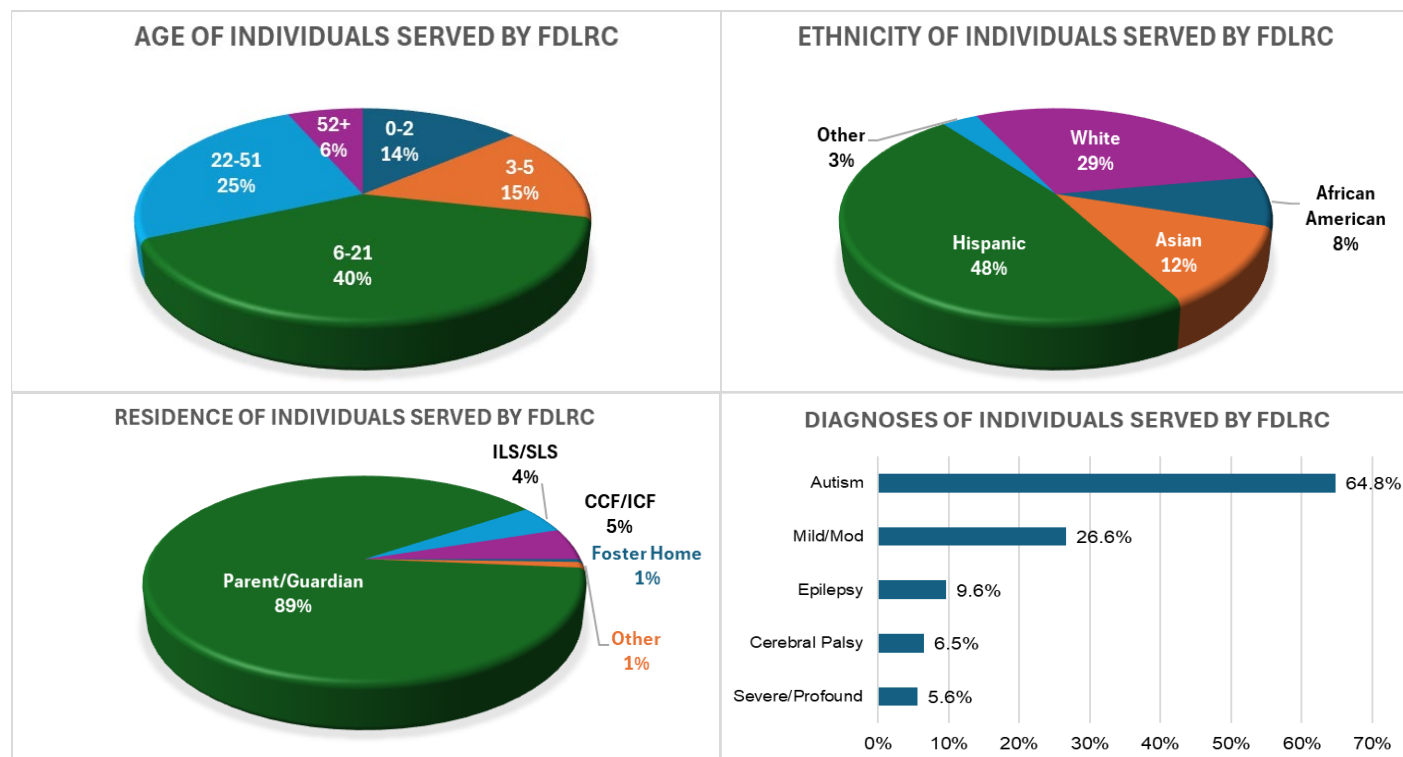
We hope this report helps you learn more about FDLRC. If you have any questions or comments, please contact us! This report is a summary. To learn more about the report, go to: www.lanterman.org or contact Lanterman Regional Center at (213) 383-1300. We also invite you to sign up for our e-bulletin and follow us on Facebook.

A handwritten signature in black ink, appearing to read "Srbui Ovsepyan".

Srbui Ovsepyan, MA, LMFT
Executive Director
Frank D. Lanterman Regional Center

Who uses FDLRC?

These charts tell you about who FDLRC individuals are and where they live.



How well is FDLRC performing?

This chart tells you five areas where DDS wants each regional center to keep improving.

The first column tells you how FDLRC was doing last reporting period, and the second column shows how FDLRC was doing at the end of fiscal year 2024-25.

To see how FDLRC compares to the other regional centers in the state, compare the numbers to the state averages (in the shaded columns).

Regional Center Goals (based on Lanterman Act)	June 2024		June 2025	
	State Average	FDLRC	State Average	FDLRC
More children live with families	99.69%	99.84%	99.71%	99.85%
More adults in home settings	83.86%	84.44%	84.29%	85.30%
Fewer children living in large facilities (more than 6 people)	0.02%	0.03%	0.03%	0.00%
Fewer adults live in large facilities (more than 6 people)	1.46%	4.35%	1.36%	4.00%

Notes: 1) Individuals can be included in more than one diagnosis category. 2) Residence Types: CCF/ICF is Community Care Facility/Intermediate Care Facility; ILS/SLS is Independent Living Services/Supported Living Services. 3) Home settings include independent living, supported living, Adult Family Home Agency homes, and individuals' family homes. 4) Green text indicates the RC remained the same or improved from the previous year, red indicates the RC did not improve.

Did FDLRC meet DDS standards?

Read below to see how well FDLRC did in meeting DDS compliance standards:

Areas Measured	Last Reporting Period	Current Reporting Period
Passes independent audit	Yes	Yes
Passes DDS financial audit ¹	Yes	Yes
Audits vendors as required	Partially Met ²	Met
Didn't overspend operations budget	Yes	Yes
Participates in the federal waiver ³	Yes	Yes
CDERs and ESRs are updated as required (CDER is the Client Development Evaluation Report and ESR is the Early Start Report. Both contain information about individuals, including diagnosis.)	100%	90.76%
Intake/Assessment timelines for individuals age 3 or older met	97.92%	96.81%
IPP (<i>Individual Program Plan</i>) requirements met	99.24%	N/A ⁴
IFSP (<i>Individualized Family Service Plan</i>) requirements met	89.6%	90.0%

Notes: ¹ [Link to DDS financial audit for fiscal years 2020-21 and 2021-22](#)

² Regional center submitted its vendor audit summary on 10/3/23, missing the required deadline of 10/1/23.

³ The federal waiver refers to the Medicaid Home and Community-Based Services Waiver program that allows California to offer services not otherwise available through the Medi-Cal program to serve people (including individuals with developmental disabilities) in their own homes and communities.

⁴ N/A indicates that the regional center was not reviewed for the measure during the current period.

How well is FDLRC doing at getting individuals working?

The chart below shows how well FDLRC is performing on increasing individual employment performance compared to their prior performance and statewide averages:

Areas Measured		Time Period			
		CA	FDLRC	CA	FDLRC
Consumer Earned Income (Age 16 to 64 years):		Jan through Dec 2023		Jan through Dec 2024	
Data Source: Employment Development Department					
Quarterly number of consumers with earned income		32,132	772	32,936	799
Percentage of consumers with earned income		15.20%	13.28%	15.60%	13.06%
Average annual wages		\$14,251	\$16,054	\$14,902	\$18,168
Annual earnings of consumers compared to people with all disabilities in California		2022		2023	
Data Source: American Community Survey, five-year estimate		\$29,382		\$31,436	
Paid Internship Program		2022-23		2023-24	
Data Source: Paid Internship Program Survey		CA Average	FDLRC	CA Average	FDLRC
Number of adults who were placed in competitive, integrated employment following participation in a Paid Internship Program		12	1	13	6
Percentage of adults who were placed in competitive, integrated employment following participation in a Paid Internship Program		10%	2%	9%	12%
Average hourly or salaried wages for adults who participated in a Paid Internship Program		\$15.96	\$16.04	\$16.74	\$16.99
Average hours worked per week for adults who participated in a Paid Internship Program		14	17	14	17
Competitive Integrated Employment					
Data Source: Competitive Integrated Employment Incentive Program Survey					
Average wages for adults engaged in competitive, integrated employment, on behalf of whom incentive payments have been made		\$16.51	\$16.45	\$17.33	\$17.69
Average hours worked for adults engages in competitive, integrated employment, on behalf of whom incentive payments have been made		21	25	21	22
Total number of Incentive payments made for the fiscal year for the following amounts:	\$3,000	38	21	35	21
	\$2,500	40	24	40	22
	\$2,000	49	24	51	18

Notes: 1) The National Core Indicator Survey question "Percentage of Adults who Reported having integrated employment as a goal on their IPP" is no longer asked and therefore could not be included on the report. 2) Differences in regional center population sizes may affect the number of individuals participating in employment programs.

How well is FDLRC doing at reducing disparities and improving equity?

These tables show you how well the regional center is doing at providing services equally for all individuals.

Percent of total annual purchase of service expenditures by individual's ethnicity and age

Age Group	Measure	American Indian or Alaska Native		Asian		Black/African American		Hispanic		Native Hawaiian or Other Pacific Islander		White		Other Ethnicity or Race	
		22-23	23-24	22-23	23-24	22-23	23-24	22-23	23-24	22-23	23-24	22-23	23-24	22-23	23-24
Birth to 2	Percent of individuals	0%	0%	11%	10%	7%	6%	44%	45%	0%	0%	32%	32%	5%	6%
	Percent of Expenditures	0%	0%	11%	11%	7%	6%	45%	46%	0%	0%	32%	31%	5%	6%
3 to 21	Percent of individuals	0%	0%	13%	12%	6%	7%	52%	52%	0%	0%	27%	26%	2%	2%
	Percent of Expenditures	0%	0%	16%	14%	7%	8%	45%	46%	0%	0%	28%	28%	2%	2%
22 and older	Percent of individuals	0%	0%	14%	14%	9%	9%	39%	39%	0%	0%	36%	35%	3%	3%
	Percent of Expenditures	0%	0%	13%	14%	12%	11%	28%	29%	0%	0%	44%	43%	3%	3%

Per capita purchase of service expenditures by individual's primary language
(for primary languages chosen by 30 or more individuals only)

Language	Count of UCI		Per Capita Purchase of Service Expenditures	
	22-23	23-24	22-23	23-24
English	10,386	10,467	\$19,633	\$23,644
Spanish	3,438	3,529	\$14,031	\$16,579
Armenian	521	510	\$22,713	\$27,433
Korean	316	309	\$30,287	\$39,331
Russian	51	80	\$12,540	\$15,593
Tagalog	52	55	\$26,492	\$30,665
Other Asian	30	33	\$12,498	\$11,607
Cantonese Chinese	36	31	\$21,786	\$27,304

The tables below provide information on National Core Indicator (NCI) survey results regarding services, satisfaction, and family outcomes, analyzed by race and ethnicity.

Overall, are you satisfied with the services and supports your family currently receives? (Response: Always/Usually, Adult Family Survey 2021-2022)		
Race/Ethnicity ¹	FDLRC ^{2,3}	All California Regional Centers ^{2,3}
Total Number of Respondents	312	7259
American Indian/Alaska Native	N/A	81%
Asian	65%	77%
Black/African-American	83%	82%
Native Hawaiian/Pacific Islander	N/A	74%
White	65%	77%
Other	77%	75%
Hispanic or Latino	75%	80%
Overall	72%	78%

Does the plan include all the services and supports your family member needs? (Response: Yes, Adult Family Survey 2021-2022)		
Race/Ethnicity ¹	FDLRC ^{2,3}	All California Regional Centers ^{2,3}
Total Number of Respondents	183	4628
American Indian/Alaska Native	N/A	79%
Asian	70%	76%
Black/African-American	N/A	72%
Native Hawaiian/Pacific Islander	N/A	64%
White	67%	67%
Other	65%	69%
Hispanic or Latino	79%	78%
Overall	72%	72%

Do you feel that services and supports have made a positive difference in the life of your family member?
(Response: **Yes, Adult Family Survey 2021-2022**)

Race/Ethnicity ¹	FDLRC ^{2,3}	All California Regional Centers ^{2,3}
Total Number of Respondents	314	7254
American Indian/Alaska Native	N/A	84%
Asian	78%	80%
Black/African-American	83%	83%
Native Hawaiian/Pacific Islander	N/A	83%
White	84%	86%
Other	80%	82%
Hispanic or Latino	85%	85%
Overall	82%	84%

Overall, are you satisfied with the services and supports your child currently receives?
(Response: **Always/Usually, Child Family Survey 2021-2022**)

Race/Ethnicity ¹	FDLRC ^{2,3}	All California Regional Centers ^{2,3}
Total Number of Respondents	248	5100
American Indian/Alaska Native	N/A	84%
Asian	61%	67%
Black/African-American	N/A	73%
Native Hawaiian/Pacific Islander	N/A	93%
White	64%	64%
Other	73%	70%
Hispanic or Latino	62%	68%
Overall	64%	68%

Does the plan include all the services and supports your child needs? (Response: Yes, Child Family Survey 2021-2022)		
Race/Ethnicity ¹	FDLRC ^{2,3}	All California Regional Centers ^{2,3}
Total Number of Respondents	136	2974
American Indian/Alaska Native	N/A	N/A
Asian	N/A	66%
Black/African-American	N/A	64%
Native Hawaiian/Pacific Islander	N/A	N/A
White	N/A	56%
Other	59%	60%
Hispanic or Latino	66%	73%
Overall	60%	66%

Do you feel that services and supports have made a positive difference in the life of your child? (Response: Yes, Child Family Survey 2021-2022)		
Race/Ethnicity ¹	FDLRC ^{2,3}	All California Regional Centers ^{2,3}
Total Number of Respondents	247	5073
American Indian/Alaska Native	N/A	90%
Asian	79%	79%
Black/African-American	N/A	78%
Native Hawaiian/Pacific Islander	N/A	93%
White	81%	83%
Other	71%	80%
Hispanic or Latino	82%	80%
Overall	81%	81%

Overall, are you satisfied with the services and supports your family currently receives? (Response: Always/Usually, Family Guardian Survey 2021-2022)		
Race/Ethnicity ¹	FDLRC ^{2,3}	All California Regional Centers ^{2,3}
Total Number of Respondents	88	4171
American Indian/Alaska Native	N/A	71%
Asian	N/A	88%
Black/African-American	N/A	76%
Native Hawaiian/Pacific Islander	N/A	N/A
White	88%	86%
Other	N/A	81%
Hispanic or Latino	N/A	80%
Overall	83%	84%

Does the plan include all the services and supports your family member needs? (Response: Yes, Family Guardian Survey 2021-2022)		
Race/Ethnicity ¹	FDLRC ^{2,3}	All California Regional Centers ^{2,3}
Total Number of Respondents	55	2971
American Indian/Alaska Native	N/A	76%
Asian	N/A	83%
Black/African-American	N/A	74%
Native Hawaiian/Pacific Islander	N/A	N/A
White	81%	77%
Other	N/A	69%
Hispanic or Latino	N/A	81%
Overall	84%	77%

Do you feel that services and supports have made a positive difference in the life of your family member? (Response: Yes, Family Guardian Survey 2021-2022)		
Race/Ethnicity ¹	FDLRC ^{2,3}	All California Regional Centers ^{2,3}
Total Number of Respondents	88	4,175
American Indian/Alaska Native	N/A	73%
Asian	N/A	88%
Black/African-American	N/A	83%
Native Hawaiian/Pacific Islander	N/A	N/A
White	88%	90%
Other	N/A	86%
Hispanic or Latino	N/A	86%
Overall	82%	88%

Notes on NCI Data: 1. Race/Ethnicity information was recoded into seven (7) mutually exclusive categories: American Indian/Alaska Native, Asian, Black/African American, Hawaiian/Pacific Islander, Hispanic/Latino, White, Other. Asian category included Asian Indian, Chinese, Filipino, Japanese, Korean, Vietnamese, Middle Eastern, Other Asian. Hawaiian/Pacific Islander category included Native Hawaiian, Guamanian or Chamorro, Samoan, or Other Pacific Islander. Hispanic/Latino category included Mexican, Mexican-American, Chicano, Puerto Rican, Cuban, or Other Spanish/Hispanic/Latino. White category included European, Eastern European, and Russian. Other includes Mixed Race category of individuals who selected more than one racial/ethnic category and those who selected Other for their race. 2. Response option "Does Not Apply", and missing responses are excluded from the percentage calculation. 3. To protect confidentiality, cell sizes with 11 or fewer individuals have been suppressed with a notation of N/A, in accordance with Department of Health Care Services data de-identification guidelines. 4. Race/Ethnicity categories have been revised to align with state and national reporting.

Want more information?

To see the complete report, go to: www.lanterman.org

Or contact kyrc@lanterman.org or (213) 383-1300

Additional information can be found on the: [DDS Regional Center Dashboard](#)