

Department of Developmental Services
Language Access and Cultural Competency (LACC) Program
FY 2025/26

Regional Center (RC)	Plan Summary	Ethnicity & Culture	Languages
Alta California Regional Center (ACRC)	<ul style="list-style-type: none">• Collaborate with Vision y Compromiso Arte y Culturas to offer classes to empower community members while engaging in social recreation.• Contract with Futures Explored to produce and promote culturally sensitive videos in 9 targeted languages.• Enhance accessibility for Deaf and Hard of Hearing Communities by developing toolkits and training materials.• Implement Cultural Competency Training for ACRC staff to effectively engage with individuals served.• Partner with CareConnections LLC, to offer a multilingual digital platform in 11 languages and in-person registration and online assistance to increase usage of Respite, IHSS and SDP within rural communities.• Strengthen internal capacity by hiring and retaining bilingual staff to reflect community diversity, improving access to information and services.	American Indian or Alaska Native, Asian, Black/African American, Deaf and Hard of Hearing, Hispanic, LGBTQIA+, Native Hawaiian or Pacific Islander	American Sign Language, Arabic, Cantonese Chinese, Farsi Persian, Hmong, Russian, Spanish, Vietnamese
Central Valley Regional Center (CVRC)	<ul style="list-style-type: none">• Create a culturally and linguistically competent Spanish Glossary for consistent translation of common Regional Center service system terms.• Develop media campaign of informational videos in multiple languages to promote Regional Center services and resources.• Enhance access to information and services by providing interpretation and translation to better meet the communities' needs.• Host Passport to the World Cultural Resource Vendor Fair to provide information and foster community inclusivity.• Implement Cultural/Language Competency and Capacity Building training for staff to effectively engage with diverse communities.• Partner with other Regional Centers and Community-Based Organizations to build a stronger presence and provide educational resources and information on Regional Center services.• Recruit a Northern Outreach Coordinator and retain current LACC staff to ensure competent service delivery in catchment area.	American Indian or Alaska Native, Asian, Black/African American, Deaf and Hard of Hearing, Hispanic, LGBTQIA+, Native Hawaiian or Pacific Islander	American Sign Language, Hmong, Spanish
Eastern Los Angeles Regional Center (ELARC)	<ul style="list-style-type: none">• Build internal capacity with dedicated bilingual LACC staff to implement activities, including a Learning Management System Specialist, & three bilingual Community Access Coordinators to work with the Cantonese/Mandarin, Spanish and Vietnamese communities.• Contract with a marketing media consultant to maintain linguistically appropriate social media and enhance ELARC's communications.• Develop the ELARC Connect Portal to enhance communication, engagement, and collaboration with individuals, families, in several languages.• Engage in outreach efforts with the Hispanic, Asian, and Deaf and Hard of Hearing communities to better understand and meet their needs.• Improve access by providing interpretation and translation services to ensure inclusivity for all individuals, regardless of language.• Offer orientation sessions for new families in Cantonese, Spanish, Mandarin, and Vietnamese to help better understand Regional Center services.• Partner with grassroots Community-Based Organizations to provided information and training on the Regional Center delivery system.	Asian, Black/African American, Deaf and Hard of Hearing and Hispanic	American Sign Language, Cantonese Chinese, Mandarin Chinese, Spanish, Vietnamese
Far Northern Regional Center (FNRC)	<ul style="list-style-type: none">• Build internal capacity with dedicated LACC staff, with a Diversity & Inclusion Specialist and a Tribal Liaison, to strengthen community engagement.• Host Parent Café meetings to connect and guide Hispanic, Hmong, and Native American communities in navigating Regional Center services and generic resources.• Implement Cultural Sensitivity Training for vendors and FNRC staff to promote equitable service delivery to diverse communities.• Offer translation and interpretation services to meet the diverse linguistic needs of the community, ensuring accessibility and inclusivity.• Organize/attend outreach events to engage with diverse communities and strengthen community connections.• Partner with Community-Based Organizations focusing on Hmong, Spanish, and Native American families.	American Indian or Alaska Native, Asian, Black/African American, Deaf and Hard of Hearing and Hispanic	American Sign Language, Hmong, Spanish
Frank D. Lanterman Regional Center (FDLRC)	<ul style="list-style-type: none">• Build internal capacity by implementing Cultural Humility training for staff to effectively engage with diverse communities.• Enhance accessibility by updating and maintaining the Regional Center's multilingual resources, website, social/print media, and materials.• Host "Coffee with Lanterman," New Family Orientation sessions and Resource Fairs to increase access to services for consumers and families.• Offer parent education and training workshops to enhance Person-Centered planning for individuals served.• Partner with Community-Based Organizations to conduct listening sessions, focus groups, and surveys, to gather feedback and tailor community engagement activities that reflect the diverse needs of the served population.• Provide interpretation and translation services to better meet the local community's needs.• Retain dedicated multi-lingual staff, includeing two Outreach Specialists and a LACC Supervisor to implement LACC activities.	Armenian, Asian, Black/African American, Deaf and Hard of Hearing, Filipino, Hispanic, LGBTQIA+, indigenous communities, Russian	American Sign Language, Armenian, Cantonese Chinese, Korean, Mandarin Chinese, Russian, Spanish, Tagalog

Department of Developmental Services
Language Access and Cultural Competency (LACC) Program
FY 2025/26

Golden Gate Regional Center (GGRC)	<ul style="list-style-type: none">• Build internal capacity with dedicated LACC staff to conduct outreach and engagement and bilingual GGRC staff to enhance service delivery.• Contract with The ARC to offer "The Future is Now" course in Cantonese for families and caregivers in GGRC's catchment area.• Host Rainbow Club Listening Sessions for the LGBTQIA+ Community to learn about challenges and barriers to Regional Center services.• Improve accessibility for those who need visual references to better navigate GGRC's website.• Partner with Regional Center of the East Bay to host a conference, to increase awareness and understanding of the Deaf+ community.• Promote education by hosting the Spanish "Congresito Conference" and the Multicultural Early Start Resource Fair in multiple languages.• Provide interpretation and translation services to better meet the needs of the local community.	American Indian or Alaska Native, Asian, Black/African American, Deaf and Hard of Hearing, Hispanic, LGBTQIA+, Native Hawaiian or other Pacific Islander	American Sign Language, Arabic, Cantonese Chinese, Mandarin Chinese, Russian, Spanish, Tagalog, Vietnamese
Harbor Regional Center (HRC)	<ul style="list-style-type: none">• Collaborate with cultural experts to enhance education and cultural competency on various ethnicities and LGBTQIA+ identities.• Connect families with HRC's Parent Mentors to encourage participation and engagement in Regional Center services through 1:1 support to families.• Develop resources (videos, documents, website) in multiple languages to promote access to services for all.• Enhance inclusivity for the Deaf+ community by hosting events and classes for individuals served, families, service providers, and Regional Center staff.• Partner with local Community-Based Organizations to support at-risk and underserved communities through developmental screenings.• Promote language accessibility and cultural competency through outreach activities like listening sessions, focus groups, and trainings.• Sustain internal capacity with dedicated bilingual LACC staff, including a Language Accessibility Cultural Specialist and a Community Outreach Specialist.	Asian, Black/African American, Deaf and Hard of Hearing, Hispanic, LGBTQIA+, Native Hawaiian or other Pacific Islander	American Sign Language, Cantonese Chinese, Japanese, Khmer (Cambodian), Korean, Mandarin Chinese, Spanish, Tagalog, Vietnamese
Inland Regional Center (IRC)	<ul style="list-style-type: none">• Contract with an ASL Consultant for expanding American Sign Language resources to enhance accessibility for the Deaf+ community.• Develop bilingual newsletters, and multilingual video libraries including American Sign Language to increase access to IRC's services.• Expand American Sign Language and English as a Second Language class offerings for individuals, families, and vendors.• Host the annual Service Access and Equity Conference and Fall Festival to promote information and resources for IRC catchment area.• Implement Cultural Humility Training for Regional Center staff to effectively engage with diverse communities.• Partner with local agencies for the Native American Outreach & Data Collection Project to develop a culturally appropriate intake assessment tool.• Provide interpretation and translation services in low-frequency languages to enhance access to information and services.	American Indian or Alaska Native, Asian, Black/African American, Deaf and Hard of Hearing, Hispanic, Middle Eastern, and Native Hawaiian or other Pacific Islander	American Sign Language, Arabic, Korean, Mandarin Chinese, Spanish, Tagalog, Vietnamese
Kern Regional Center (KRC)	<ul style="list-style-type: none">• Build internal capacity with dedicated LACC staff, including a Language Access Specialist & two Community Development Specialists.• Contract with a website developer to enhance accessibility of KRC's website ensuring users can easily navigate and access information and services.• Enhance engagement within Kern, Inyo, and Mono counties by utilizing culturally competent methods to better serve the community.• Host a Vendor and Resource Fair and the 2026 KRC Conference to promote awareness and understanding of the Regional Center service system.• Participate in conferences and outreach events that meet LACC deliverables to strengthen community connections.• Partner with local agencies to offer Advocacy Empowerment Trainings to increase service access for diverse communities.• Provide interpretation and translation services to better meet the local community needs.	American Indian or Alaska Native, Asian, Black/African American, Deaf and Hard of Hearing, Hispanic, LGBTQIA+	American Sign Language, Arabic, Hindi Punjabi, Spanish, Tagalog, Vietnamese
North Bay Regional Center (NBRC)	<ul style="list-style-type: none">• Build internal capacity with dedicated LACC staff, including Community Outreach and Generic Resource Specialists, and contract with a LACC Assistant.• Connect families with NBRC's Parent Mentors to provide 1:1 support and encourage participation in Regional Center activities.• Contract with Botanical Bus to conduct self-care workshop series and provide access to Regional Center information for Spanish speaking caregivers.• Host focus groups to foster connection and address challenges faced by the Deaf+ community in accessing Regional Center services.• Implement technology training sessions to increase access to Region Center services and generic resources.• Increase service access awareness by hosting listening sessions to better understand diverse community needs.• Partner with Alift LLC to host workshops related to self-advocacy and Regional Center system navigation for Spanish speaking consumers and families.	American Indian or Alaska Native, Asian, Black/African American, Deaf and Hard of Hearing, Hispanic, LGBTQIA+	American Sign Language, Spanish, Tagalog

Department of Developmental Services
Language Access and Cultural Competency (LACC) Program
FY 2025/26

North Los Angeles County Regional Center (NLACRC)	<ul style="list-style-type: none">• Build internal capacity with Armenian, Farsi, Russian, Spanish, and Tagalog Language Specialists, and Black & African American and LGBTQ+ Specialists.• Enhance outreach efforts by offering educational materials in the NLACRC digital library, podcasts, and Parent University videos in multiple languages.• Host inclusive community meetings and focus groups for Armenian, Farsi, LGBTQIA+, Spanish and Tagalog-speaking communities.• Implement culturally competent surveys to strengthen community engagement and improve the quality of data collection.• Partner with EveryoneOn to provide in-person device and online technology training in multiple languages for adult consumers and families.• Provide interpretation and translation services to enhance accessibility, foster inclusivity, and promote engagement among diverse communities.• Raise awareness of Regional Center services by advertising in local media, in all threshold languages, to promote resources and community events.	Afghan, Armenian, Asian, Black/African American, Deaf and Hard of Hearing, Filipino, Hispanic, LGBTQIA+, Russian	American Sign Language, Armenian, Farsi Persian, Russian, Spanish, Tagalog, Vietnamese
Regional Center of the East Bay (RCEB)	<ul style="list-style-type: none">• Build internal capacity with dedicated LACC staff to implement activities and outreach, including the Director of Equity and Engagement, Cultural Community Engagement Manager, and Cultural and Community Specialists (Trilingual Asian American, and African American).• Conduct community listening sessions to gather feedback and better understand the needs of the communities in RCEB's catchment area.• Contract with Community-Based Organizations such as East Bay Sanctuary Covenant, Diversity in Health Training Institute, and Helping Hands East Bay to conduct outreach and provide community-centered support for individuals and families.• Partner with Golden Gate Regional Center to host a conference to increase awareness and understanding of the Deaf+ community.• Promote outreach and access to information and resources by hosting the Asian American Forum and the Latino Conferences.• Provide interpretation and translation services to better meet the local community needs.	American Indian or Alaska Native, Asian, Black/African American, Deaf and Hard of Hearing, Hispanic, LGBTQIA+, Native Hawaiian or Pacific Islander	American Sign Language, Arabic, Cantonese Chinese, Farsi Persian, Hindi Northern India, Korean, Mam (Indigenous language of Guatemala), Mandarin Chinese, Portuguese, Spanish, Tagalog, Vietnamese
Regional Center of Orange County (RCOC)	<ul style="list-style-type: none">• Build internal capacity by recruiting a Bilingual Training Support & LACC Coordinator to oversee LACC activities.• Collaboration with local Family Resource Centers and school liaisons to raise awareness of services for underserved families.• Contract with Family Support Network to conduct developmental screenings for Early Start, Provisional to Lanterman, and Lanterman services.• Engage an agency to develop and deliver a crisis-training program for first responders aimed at fostering trust and understanding of diverse communities.• Foster a culturally responsive network by hosting Parent Support Group Leader meetings to strengthen connections and share best practices.• Host outreach events: Multicultural Autumn Festival, DHH Resource Fair, Summer Carnival, Symposium on IDD, Hispanic Heritage, Korean New Year.• Implement Cultural Humility Training for vendors to ensure equitable service delivery to the local RCOC catchment area.• Produce a series of short educational videos in multiple languages to enhance outreach and access to services.	Asian, Black/African American, Deaf and Hard of Hearing, Hispanic, Native Hawaiian or Pacific Islander	American Sign Language, Arabic, Farsi Persian, Korean, Mandarin Chinese, Spanish, Vietnamese
Redwood Coast Regional Center (RCRC)	<ul style="list-style-type: none">• Conduct orientations and technology training classes for the Spanish-speaking and Tribal communities.• Contract with Project Assistants to conduct outreach and engagement across RCRC's rural and geographically large catchment area.• Develop and refine resources (videos, documents, websites, new vendors, etc.) for diverse cultures and languages.• Hold listening sessions with Native American and Spanish-speaking populations to gather feedback and foster open dialogue.• Improve access to services by developing, distributing, and analyzing language surveys to better meet the communities needs.• Partner with a Diversity Equity and Inclusion Consultant to implement training for Regional Center staff and Board members.• Provide interpretation and translation services in American Sign Language and Spanish to promote inclusivity.	American Indian or Alaska Native, Asian, Black/African American, Deaf and Hard of Hearing, Hispanic	American Sign Language, Hmong, Spanish
San Andreas Regional Center (SARC)	<ul style="list-style-type: none">• Retain LACC staff: Diversity & Inclusion Supervisor, Regional Parent Coordinators, LACC Program Coordinator and a Diversity & Inclusion Administrator.• Conduct outreach by participating in community resource fairs and tabling events, such as Disability Awareness Day.• Contract with Options for All to produce an informational podcast series on Regional Center services for diverse communities.• Expand digital accessibility and user-friendly experiences by developing a family-centered mobile App and SARC website redesign.• Facilitate parent support groups for the African American, Chinese, Filipino, LGBTQIA+, Hispanic, and Vietnamese communities.• Host Spanish-language conferences in San Jose & Salinas, and Deaf and Hard of Hearing and Filipino Community Conferences.• Partner with Special Kids Connect, Friends of Children with Special Needs and Parents Helping Parents, to enhance outreach to local communities.• Provide Cultural Competency Training for SARC staff to engage effectively with diverse communities and ensure culturally appropriate service delivery.	American Indian or Alaska Native, Asian, Black/African American, Deaf and Hard of Hearing, Hispanic, LGBTQIA+, Native Hawaiian or Other Pacific Islander	American Sign Language, Cantonese Chinese, Hindi Northern India, Korean, Mandarin Chinese, Spanish, Tagalog, Vietnamese

Department of Developmental Services
Language Access and Cultural Competency (LACC) Program
FY 2025/26

South Central Los Angeles Regional Center (SCLARC)	<ul style="list-style-type: none">• Build internal capacity by retaining the Cultural Community Coordinator to conduct outreach and engagement activities.• Collaborate with community consultants to provide support to Spanish-speaking families on the use of the SCLARC Family App.• Contract with 211 LA County to provide information and resources to families in their primary language and referrals to Regional Center services.• Enhance language accessibility by providing American Sign Language and Spanish interpretation at all public meetings.• Partner with EveryoneOn for Parent Technology Access Training classes for Spanish-speaking families.• Provide American Sign Language classes for individuals served and families to reduce barriers and increase communication with Regional Center staff.• Raise awareness of Regional Center services by advertising on local media channels in multiple languages.	Asian, Black/African American, Deaf and Hard of Hearing, Hispanic	American Sign Language, Spanish
San Diego Regional Center (SDRC)	<ul style="list-style-type: none">• Conduct bilingual developmental screenings for children focusing on Native American and Hispanic underserved or unsheltered families.• Connect with local Tribal communities to provide education and identify gaps to improve access to Regional Center services and support.• Develop culturally sensitive resources and use SDRC social media and local advertising to promote outreach and engagement events.• Establish partnerships with local agencies to reach out to diverse communities to enhance access to Regional Center services.• Facilitate culturally competent workshops for families, service providers and staff, related to SDRC's work with Tribal and Deaf+ communities.• Host the SDRC Annual Family Vendor Resource Fair, focusing on increasing access and reducing barriers for underserved communities.• Provide interpretation and translation services to ensure accessibility for Deaf/Hard-of-Hearing and families with limited english proficiency.• Retain dedicated LACC staff including, Early Start Service Coordinator, Tribal Outreach Specialist, Language Accessibility Specialist, and DEIA Manager.	American Indian or Alaska Native, Asian, Black/African American, Deaf and Hard of Hearing, Hispanic, LGBTQIA+, Middle Eastern, Native Hawaiian or Other Pacific Islander	American Sign Language, Arabic, Aramaic/Chaldean, Farsi Persian, Mandarin Chinese, Spanish, Tagalog, Vietnamese
San Gabriel/Pomona Regional Center (SGPRC)	<ul style="list-style-type: none">• Build internal capacity with dedicated LACC staff to conduct outreach, including Bilingual Spanish/English and Chinese/English LACC Specialists.• Connect with diverse communities to provide vital information on services at the annual Empowerment Conference and Sirens of Silence event.• Develop culturally sensitive video resources and publications in American Sign Language, Chinese, Korean, Spanish and Vietnamese.• Host New Family Orientations, American Sign Language classes & Special Education Parent Training and the Community Information Forum.• Implement Language and Cultural Competency Training for new Regional Center staff to ensure effective communication and service delivery.• Increase consumer experience by hiring and retaining bilingual staff to reflect community diversity, improving access to information and services.• Provide interpretation in all public meetings and workshops and translate materials into threshold languages.	American Indian or Alaska Native, Asian, Black/African American, Deaf and Hard Of Hearing, Hispanic, LGBTQIA+, Native Hawaiian or Other Pacific Islander	American Sign Language, Cantonese Chinese, Korean, Mandarin Chinese, Spanish, Tagalog, Vietnamese
Tri-Counties Regional Center (TCRC)	<ul style="list-style-type: none">• Strengthen internal capacity with key LACC staff, including a Training Director, Training Coordinator, Multicultural and Outreach Specialists.• Collaborate with Kinetic Flow to administer a Languages & Cultures Family Survey to evaluate the long-term impact of LACC initiatives.• Conduct orientations, workshops and outreach events for diverse communities to increase understanding of Regional Center information and services.• Contract with ASL Shop to offer American Sign Language classes for day program staff to enhance support for the Deaf+ community.• Partner with Amigo Baby, Family Resource Centers and MICOP to host two Child Development Fairs for the Mixteco community.• Provide interpretation in American Sign Language, Mixteco and Spanish at meetings, ensure culturally sensitive translation of Regional Center materials.• Work with Kinetic Flow, Herencia Indigena and MICOP to survey the Mixteco community on their experiences and barriers to service access.	American Indian or Alaska Native, Asian, Black/African American, Deaf and Hard of Hearing, Hispanic, LGBTQIA+, Mixteco, Native Hawaiian or Other Pacific Islander	American Sign Language, Mixteco, Spanish, Other (Indigenous languages)
Valley Mountain Regional Center (VMRC)	<ul style="list-style-type: none">• Build internal capacity by hiring an Outreach and Language Access Coordinator and retaining bilingual/bicultural Regional Center staff.• Contract with a language access consultant to modernize VMRC's website to improve accessibility for monolingual families.• Enhance communication by providing culturally competent interpretation and translation services to ensure families can access vital information.• Facilitate American Sign Language classes for families, Service Coordinators, and vendors to enhance communication.• Hold listening sessions for the Black/African American, South Asian, and Hispanic communities to gather feedback and build trust.• Host the annual Cultural Disability Resource Fair to share Regional Center information and generic resources with the local community.• Partner with local Community-Based Organizations to engage with African American, Southeast Asian, Hispanic/Latino and Tribal communities.• Provide cultural and linguistic competency training for Regional Center staff to better support the individuals served and families.	American Indian or Alaska Native, Asian, Black/African American, Cambodian, Hmong, Deaf and Hard of Hearing, Native Hawaiian, and other Pacific Islander (Filipino), Hispanic, Vietnamese	Cambodian, Hmong, Spanish, Tagalog, Vietnamese

Department of Developmental Services
Language Access and Cultural Competency (LACC) Program
FY 2025/26

Westside Regional Center (WRC)	<ul style="list-style-type: none">• Develop partnerships to understand and promote WRC staff's multilingual capacity to ensure effective communication and service delivery.• Facilitate interpretation and translation for meetings, resource fairs, and informational sessions in American Sign Language and Spanish as requested.• Partner with Yukon Learning to develop Articulate 360 e-learning courses in English and Spanish to enhance accessibility and engagement• Provide Cultural Humility training for the WRC Board of Directors to promote understanding, respect for diversity, and inclusivity.• Strengthen internal capacity with dedicated LACC staff, including a Service Access & Training Specialist and a Language Access Specialist.• Refine WRC's Services and Supports flyers and brochures and translate materials to Spanish and Farsi to provide information to the community.	Asian, Black/African American, Deaf and Hard of Hearing, Ethiopian, Hispanic, Persian	American Sign Language, Amharic, Farsi, Spanish
-----------------------------------	--	---	--