

Harbor Regional Center
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Performance Report for Harbor Regional Center

Every year, the Department of Developmental Services (DDS) contracts with regional centers in California to serve individuals and families. And, every year DDS looks at how well the regional centers are doing. This report will give you information about Harbor Regional Center (HRC).

Last year, at HRC we served about 19,030 individuals. The charts on page two tell you about the individuals HRC serves. You'll also see how well we are doing in meeting goals and in fulfilling our contract with DDS.

At HRC, we want to improve every year, do better than the state average, and meet or exceed the DDS standard. At the end of fiscal year 2024-25, HRC continued to support more children living with their families and more adults who live in home settings compared to state averages and were successful in having fewer children and adults reside in large facilities, compared to state averages. HRC continues to develop specialized homes (Enhanced Behavioral Support Homes (EBSHs) and Adult Residential Facility for Person with Special Health Care Needs (ARFPSHN) to better meet the needs of individuals in the local community.

Employment data for 2023-24 suggest modest increases in the number of people between the ages of 16 to 64 years with earned income. We also saw increases in the number of adults who were placed in competitive, integrated employment following participation in a Paid Internship Program. In order to improve employment outcomes, we are working with existing programs to continue to embed person-centered approaches and provide customized employment support because we know that many individuals need different supports to be successful in their work.

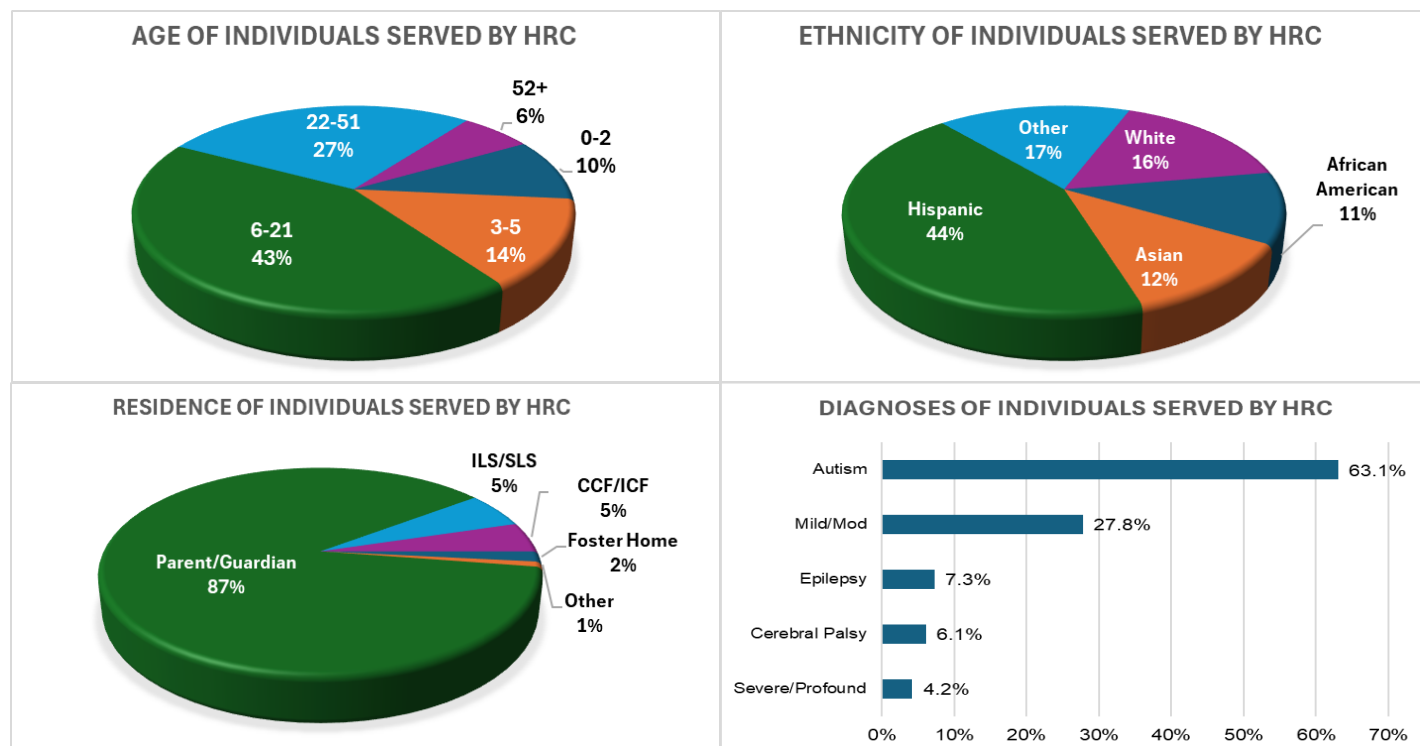
We hope this report helps you learn more about HRC. If you have any questions or comments, please contact us!

This report is a summary. To learn more about this report go to: www.harborrc.org or contact Thao Mailloux at (310) 543-0154.

Executive Director
Harbor Regional Center

Who uses HRC?

These charts tell you about who HRC individuals are and where they live.



How well is HRC performing?

This chart tells you five areas where DDS wants each regional center to keep improving.

The first column tells you how HRC was doing last reporting period, and the second column shows how HRC was doing at the end of fiscal year 2024-25.

To see how HRC compares to the other regional centers in the state, compare the numbers to the state averages (in the shaded columns).

Regional Center Goals (based on Lanterman Act)	June 2024		June 2025	
	State Average	HRC	State Average	HRC
More children live with families	99.69%	99.88%	99.71%	99.81%
More adults in home settings	83.86%	86.36%	84.29%	86.59%
Fewer children living in large facilities (more than 6 people)	0.02%	0.00%	0.03%	0.01%
Fewer adults live in large facilities (more than 6 people)	1.46%	0.60%	1.36%	0.54%

Notes: 1) Individuals can be included in more than one diagnosis category. 2) Residence Types: CCF/ICF is Community Care Facility/Intermediate Care Facility; ILS/SLS is Independent Living Services/Supported Living Services. 3) Home settings include independent living, supported living, Adult Family Home Agency homes, and individuals' family homes. 4) Green text indicates the RC remained the same or improved from the previous year, red indicates the RC did not improve.

Did HRC meet DDS standards?

Read below to see how well HRC did in meeting DDS compliance standards:

Areas Measured	Last Reporting Period	Current Reporting Period
Passes independent audit	Yes	Yes
Passes DDS financial audit ¹	Yes	Yes
Audits vendors as required	Met	Met
Didn't overspend operations budget	Yes	Yes
Participates in the federal waiver ²	Yes	Yes
CDERs and ESRs are updated as required (CDER is the Client Development Evaluation Report and ESR is the Early Start Report. Both contain information about individuals, including diagnosis.) ³	99.91%	98.03%
Intake/Assessment timelines for individuals ages 3 or older met	100%	99.79%
IPP (<i>Individual Program Plan</i>) requirements met	99.70%	N/A ⁴
IFSP (<i>Individualized Family Service Plan</i>) requirements met	89.8%	90.2%

Notes: ¹ [Link to DDS financial audit for fiscal years 2021-22 and 2022-23](#)

² The federal waiver refers to the Medicaid Home and Community-Based Services Waiver program that allows California to offer services not otherwise available through the Medi-Cal program to serve people (including individuals with developmental disabilities) in their own homes and communities.

³ The CDER and ESR currency percentages are weighted based on the RC's Status 1 and Status 2 June 2025 caseloads to arrive at a composite score.

⁴ N/A indicates that the regional center was not reviewed for the measure during the current period.

How well is HRC doing at getting individuals working?

The chart below shows how well HRC is performing on increasing individual employment performance compared to their prior performance and statewide averages:

Areas Measured		Time Period			
		CA	HRC	CA	HRC
Consumer Earned Income (Age 16 to 64 years):		Jan through Dec 2023		Jan through Dec 2024	
Data Source: Employment Development Department					
Quarterly number of consumers with earned income		32,132	1,186	32,936	1,221
Percentage of consumers with earned income		15.20%	13.77%	15.60%	13.75%
Average annual wages		\$14,251	\$18,393	\$14,902	\$18,493
Annual earnings of consumers compared to people with all disabilities in California		2022		2023	
Data Source: American Community Survey, five-year estimate		\$29,382		\$31,436	
Paid Internship Program		2022-23		2023-24	
Data Source: Paid Internship Program Survey		CA Average	HRC	CA Average	HRC
Number of adults who were placed in competitive, integrated employment following participation in a Paid Internship Program		12	22	13	30
Percentage of adults who were placed in competitive, integrated employment following participation in a Paid Internship Program		10%	31%	9%	44%
Average hourly or salaried wages for adults who participated in a Paid Internship Program		\$15.96	\$15.95	\$16.74	\$17.08
Average hours worked per week for adults who participated in a Paid Internship Program		14	19	14	19
Competitive Integrated Employment					
Data Source: Competitive Integrated Employment Incentive Program Survey					
Average wages for adults engaged in competitive, integrated employment, on behalf of whom incentive payments have been made		\$16.51	\$16.44	\$17.33	\$17.36
Average hours worked for adults engages in competitive, integrated employment, on behalf of whom incentive payments have been made		21	26	21	27
Total number of Incentive payments made for the fiscal year for the following amounts:	\$3,000	38	77	35	92
	\$2,500	40	86	40	72
	\$2,000	49	117	51	103

Notes: 1) The National Core Indicator Survey question "Percentage of Adults who Reported having integrated employment as a goal on their IPP" is no longer asked and therefore could not be included on the report. 2) Differences in regional center population sizes may affect the number of individuals participating in employment programs.

How well is HRC doing at reducing disparities and improving equity?

These tables show you how well the regional center is doing at providing services equally for all individuals.

Indicator showing the relationship between annual authorized services and expenditures by individual's residence type and ethnicity

Residence Type	American Indian or Alaska Native		Asian		Black/African American		Hispanic		Native Hawaiian or Other Pacific Islander		White		Other Ethnicity or Race	
	22-23	23-24	22-23	23-24	22-23	23-24	22-23	23-24	22-23	23-24	22-23	23-24	22-23	23-24
Community Care Facility	N/A	✔ 0.80	✔ 0.78	✔ 0.86	✔ 0.87	✔ 0.83	✔ 0.86	✔ 0.83	✔ 0.89	✔ 0.84	✔ 0.86	✔ 0.83	✔ 0.91	✔ 0.79
Family Home Agency/Family Teaching Home	N/A	✔ 0.75	⚠ 0.65	⚠ 0.75	✔ 0.80	⚠ 0.70	⚠ 0.72	⚠ 0.61	N/A	✔ 0.79	⚠ 0.55	✔ 0.76	⚠ 0.72	✔ 0.78
Intermediate care facilities	N/A	⚠ 0.67	⚠ 0.72	⚠ 0.67	✔ 0.76	✔ 0.78	⚠ 0.60	⚠ 0.62	N/A	⚠ 0.73	⚠ 0.63	⚠ 0.66	⚠ 0.53	⚠ 0.55
Independent living skills	N/A	⚠ 0.59	⚠ 0.69	⚠ 0.70	✔ 0.78	⚠ 0.60	⚠ 0.71	⚠ 0.74	✖ 0.17	⚠ 0.71	⚠ 0.74	⚠ 0.64	⚠ 0.65	✖ 0.47
In-Home	⚠ 0.57	✖ 0.48	⚠ 0.57	⚠ 0.60	⚠ 0.57	⚠ 0.58	⚠ 0.60	⚠ 0.61	⚠ 0.59	⚠ 0.56	⚠ 0.57	⚠ 0.56	⚠ 0.55	⚠ 0.59
Supported living services	✔ 0.80	⚠ 0.52	✔ 0.82	⚠ 0.58	✔ 0.78	⚠ 0.62	✔ 0.77	⚠ 0.62	✔ 0.77	✔ 0.80	✔ 0.79	⚠ 0.60	⚠ 0.68	✔ 0.75
Skilled Nursing Facility	✔ 0.89	✔ 0.76	⚠ 0.74	✔ 0.85	✔ 0.76	✔ 0.82	✔ 0.81	✔ 0.84	✔ 0.86	⚠ 0.70	✔ 0.79	⚠ 0.69	⚠ 0.74	⚠ 0.72
State-Operated Facility	N/A	⚠ 0.66	N/A	⚠ 0.58	✔ 0.91	✔ 0.78	✔ 0.76	⚠ 0.66	✔ 0.89	⚠ 0.51	⚠ 0.70	✔ 0.77	N/A	✖ 0.35
Other	N/A	✖ 0.40	N/A	✔ 0.83	✖ 0.39	⚠ 0.61	✔ 0.91	⚠ 0.71	N/A	✔ 1.00	N/A	⚠ 0.58	N/A	⚠ 0.53

Note: Green check marks are indicated by values less than 1.25 and greater than or equal to 0.75. Yellow warning signs are indicated by values less than 1.5 and greater than or equal to 1.25 and less than .75 and greater than 0.5. Red x's are indicated by values less than or equal to 0.5 and greater than or equal to 1.5. A perfect ratio is indicated as 1.0.

Percent of total annual purchase of service expenditures by individual's ethnicity and age

Age Group	Measure	American Indian or Alaska Native		Asian		Black/African American		Hispanic		Native Hawaiian or Other Pacific Islander		White		Other Ethnicity or Race	
		22-23	23-24	22-23	23-24	22-23	23-24	22-23	23-24	22-23	23-24	22-23	23-24	22-23	23-24
Birth to 2	Individuals	0%	0%	6%	7%	8%	7%	46%	44%	0%	0%	14%	12%	25%	30%
	Expenditures	0%	0%	8%	7%	8%	7%	47%	48%	0%	0%	11%	12%	25%	27%
3 to 21	Individuals	0%	0%	12%	11%	10%	10%	48%	47%	0%	0%	12%	12%	18%	19%
	Expenditures	0%	0%	12%	12%	13%	12%	47%	45%	0%	0%	13%	15%	15%	15%
22 and older	Individuals	0%	0%	14%	14%	14%	14%	34%	35%	1%	1%	29%	28%	8%	9%
	Expenditures	0%	0%	13%	13%	14%	14%	25%	26%	1%	0%	42%	40%	6%	7%

Want more information?

To see the complete report, go to: www.harborrc.org

Or contact Thao Mailloux at (310) 543-0154

Additional information can be found on the: [DDS Regional Center Dashboard](#)