

**North Bay Regional Center**  
Gabriel Rogin, Executive Director  
610 Airpark Road  
Napa, CA 94558  
Phone: (707) 256-1100  
E-mail: [gabrieler@nbrc.net](mailto:gabrieler@nbrc.net)



*Summer 2025*

## **Performance Report for North Bay Regional Center**

Every year, the Department of Developmental Services (DDS) contracts with regional centers in California to serve individuals and families. And, every year DDS looks at how well the regional centers are doing. This report will give you information about North Bay Regional Center (NBRC).

Last year, NBRC we served about 11,570 individuals. The charts on page two tell you about the individuals NBRC serves. You will also see how well NBRC is doing in meeting goals and in fulfilling our contract with DDS.

At NBRC, we want to improve every year, do better than the state average, and meet or exceed the DDS standard. As you can see, we did well in the following areas:

- Exceeded the statewide average of fewer adults living in large settings (6 beds or more)
- Passed our Department of Developmental Services audit and independent financial audit
- Completed vendor audits as required.

But we still need to improve in the following areas:

- Continue to prioritize providing equitable services to individuals served by NBRC
- Increasing the number of individuals who gain employment following a paid internship
- Intake/Assessments completed in a timely manner (240 days or less)

We hope this report helps you learn more about NBRC. If you have any questions or comments, please contact us!

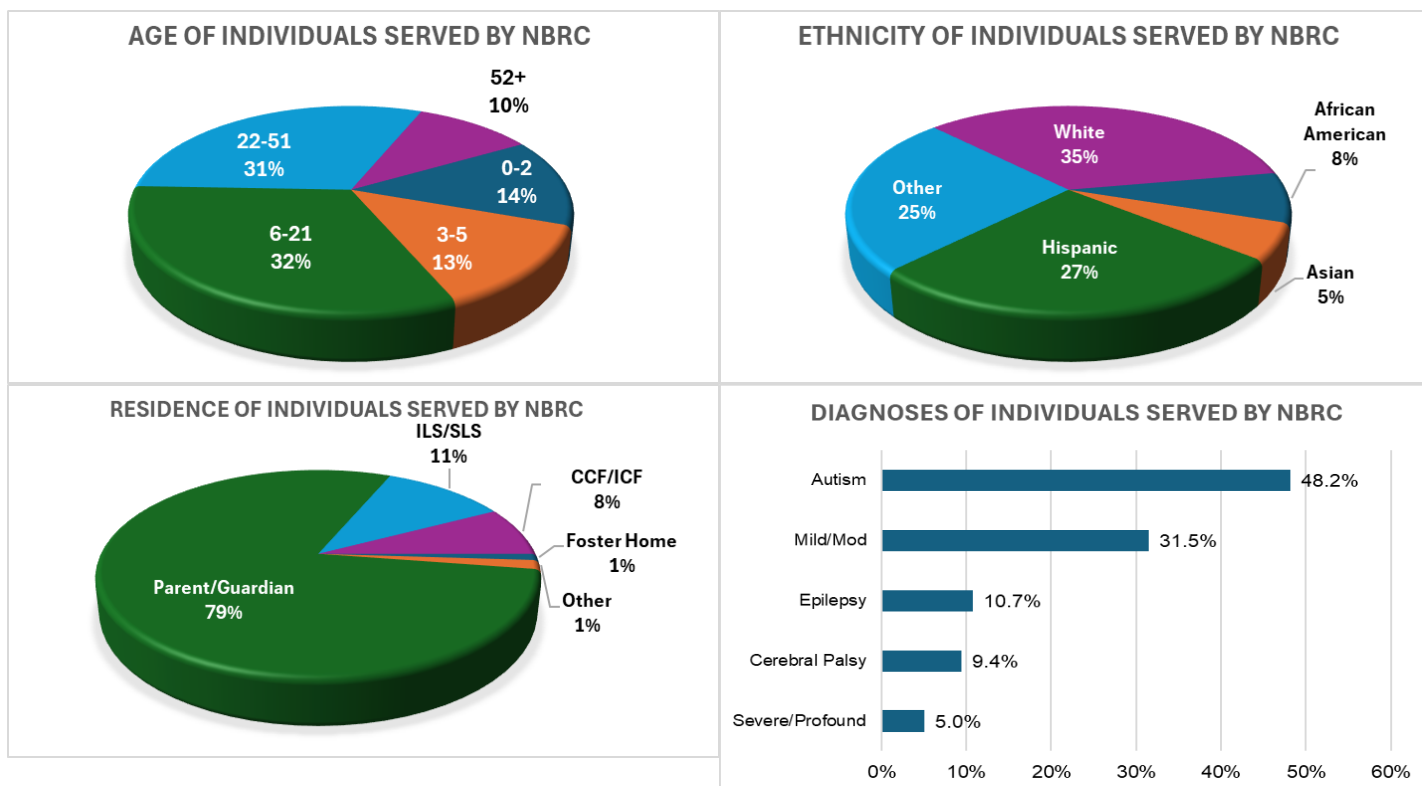
This report is a summary. To see the complete report, go to: [www.nbrc.net](http://www.nbrc.net) or contact Courtney Singleton at 707-256-1227 or [courtneys@nbrc.net](mailto:courtneys@nbrc.net).

A handwritten signature in black ink, appearing to read "GR", is positioned above the printed name of Gabriel Rogin.

Gabriel Rogin  
Executive Director  
North Bay Regional Center

## Who uses NBRC?

These charts tell you about who NBRC individuals are and where they live.



## How well is NBRC performing?

This chart tells you five areas where DDS wants each regional center to keep improving.

The first column tells you how NBRC was doing last reporting period, and the second column shows how NBRC was doing at the end of fiscal year 2024-25.

To see how NBRC compares to the other regional centers in the state, compare the numbers to the state averages (in the shaded columns).

Regional Center Goals (based on Lanterman Act)	June 2024		June 2025	
	State Average	NBRC	State Average	NBRC
More children live with families	99.69%	99.57%	99.71%	99.54%
More adults in home settings	83.86%	82.20%	84.29%	82.24%
Fewer children living in large facilities (more than 6 people)	0.02%	0.00%	0.03%	0.02%
Fewer adults live in large facilities (more than 6 people)	1.46%	0.32%	1.36%	0.46%

Notes: 1) Individuals can be included in more than one diagnosis category. 2) Residence Types: CCF/ICF is Community Care Facility/Intermediate Care Facility; ILS/SLS is Independent Living Services/Supported Living Services. 3) Home settings include independent living, supported living, Adult Family Home Agency homes, and individuals' family homes. 4) Green text indicates the RC remained the same or improved from the previous year, red indicates the RC did not improve.

## Did NBRC meet DDS standards?

Read below to see how well NBRC did in meeting DDS compliance standards:

Areas Measured	Last Reporting Period	Current Reporting Period
Passes independent audit	Yes	Yes
Passes DDS financial audit <sup>1</sup>	Yes	Yes
Audits vendors as required	Partially Met <sup>2</sup>	Met
Didn't overspend operations budget	Yes	Yes
Participates in the federal waiver <sup>3</sup>	Yes	Yes
CDERs and ESRs are updated as required (CDER is the Client Development Evaluation Report and ESR is the Early Start Report. Both contain information about individuals, including diagnosis.) <sup>4</sup>	99.94%	98.67%
Intake/Assessment timelines for individuals age 3 or older met	66.61%	47.03%
IPP ( <i>Individual Program Plan</i> ) requirements met	97.80%	N/A <sup>5</sup>
IFSP ( <i>Individualized Family Service Plan</i> ) requirements met	87.3%	87.5%

Notes: <sup>1</sup> [Link to DDS financial audit for fiscal years 2022-23 and 2023-24](#)

<sup>2</sup> Regional center did not complete the minimum number of billing audits required for FY 2022-23 and did not submit vendor audit summary by deadline.

<sup>3</sup> The federal waiver refers to the Medicaid Home and Community-Based Services Waiver program that allows California to offer services not otherwise available through the Medi-Cal program to serve people (including individuals with developmental disabilities) in their own homes and communities.

<sup>4</sup> The CDER and ESR currency percentages were weighted based on the RC's Status 1 and Status 2 caseloads to arrive at a composite score.

<sup>5</sup> N/A indicates that the regional center was not reviewed for the measure during the current period.

NBRC is working to improve Intake/Assessment timeliness for individuals age 3 and older. NBRC recently vendored two psychologists and a physician to assist with the intake process. NBRC is currently in discussion with the physician about extending their practice to add additional assistance to NBRC with intake timelines.

## How well is NBRC doing at getting individuals working?

The chart below shows how well NBRC is performing on increasing individual employment performance compared to their prior performance and statewide averages:

Areas Measured		Time Period			
		CA	NBRC	CA	NBRC
<b>Consumer Earned Income ( Age 16 to 64 years):</b> Data Source: Employment Development Department		<b>Jan through Dec 2023</b>		<b>Jan through Dec 2024</b>	
Quarterly number of consumers with earned income		32,132	1,268	32,936	1,345
Percentage of consumers with earned income		15.20%	22.20%	15.60%	22.75%
Average annual wages		\$14,251	\$13,142	\$14,902	\$13,555
<b>Annual earnings of consumers compared to people with all disabilities in California</b> Data Source: American Community Survey, 2022 five-year estimate		<b>2022</b>		<b>2023</b>	
		\$29,382		\$31,436	
<b>Paid Internship Program</b> Data Source: Paid Internship Program Survey		<b>2022-23</b>		<b>2023-24</b>	
		<b>CA Average</b>	<b>NBRC</b>	<b>CA Average</b>	<b>NBRC</b>
Number of adults who were placed in competitive, integrated employment following participation in a Paid Internship Program		12	1	13	1
Percentage of adults who were placed in competitive, integrated employment following participation in a Paid Internship Program		10%	2%	9%	1%
Average hourly or salaried wages for adults who participated in a Paid Internship Program		\$15.96	\$15.76	\$16.74	\$16.88
Average hours worked per week for adults who participated in a Paid Internship Program		14	12	14	11
<b>Competitive Integrated Employment</b> Data Source: Competitive Integrated Employment Incentive Program Survey					
Average wages for adults engaged in competitive, integrated employment, on behalf of whom incentive payments have been made		\$16.51	\$16.53	\$17.33	\$17.38
Average hours worked for adults engages in competitive, integrated employment, on behalf of whom incentive payments have been made		21	15	21	17
Total number of Incentive payments made for the fiscal year for the following amounts:**	\$3,000	38	11	35	10
	\$2,500	40	10	40	16
	\$2,000	49	15	51	28

Notes: 1) The National Core Indicator Survey question "Percentage of Adults who Reported having integrated employment as a goal on their IPP" is no longer asked and therefore could not be included on the report. 2) Differences in regional center population sizes may affect the number of individuals participating in employment programs.

## How well is NBRC doing at reducing disparities and improving equity?

These tables show you how well the regional center is doing at providing services equally for all individuals.

Number and percent of individuals receiving only case management services by age and ethnicity

Measure	Year	Number of Eligible individuals Receiving Case Management Only			Percent of Eligible individuals Receiving Case Management Only		
		Birth to 2	3 to 21	22 and Older	Birth to 2	3 to 21	22 and Older
American Indian or Alaska Native	22-23	0	*	*	0%	33%	9%
	23-24	0	**	*	N/A	39%	14%
Asian	22-23	*	95	56	7%	35%	**
	23-24	*	81	**	5%	25%	**
Black/African American	22-23	*	104	52	10%	32%	**
	23-24	*	94	**	5%	26%	**
Hispanic	22-23	63	348	81	6%	22%	11%
	23-24	43	456	94	5%	25%	12%
Native Hawaiian or Other Pacific Islander	22-23	*	*	*	33%	31%	18%
	23-24		*	*	N/A	27%	22%
White	22-23	40	473	272	5%	35%	10%
	23-24	27	363	258	4%	25%	9%
Other Ethnicity or Race	22-23	54	383	76	9%	35%	17%
	23-24	62	360	74	7%	28%	15%
Total	22-23	175	1,416	541	7%	30%	11%
	23-24	141	1,369	541	5%	26%	11%

\* In accordance with California Health and Human Services de-identification guidelines, counts of one through ten have been suppressed.

\*\* In accordance with California Health and Human Services de-identification guidelines, complementary cells have been suppressed.

Per capita purchase of service expenditures by individual's primary language  
(only languages chosen by 30 or more individuals included)

Language	Count of UCI		Per Capita Purchase of Service Expenditures	
	22-23	23-24	22-23	23-24
English	10,103	10,469	\$34,312	\$37,966
Spanish	2,077	2,178	\$10,827	\$12,161
Tagalog	56	58	\$26,680	\$32,387

### Want more information?

To see the complete report, go to: [www.nbrc.net](http://www.nbrc.net)

Or contact Courtney Singleton [courtneys@nbrc.net](mailto:courtneys@nbrc.net) or 707-256-1227

Additional information can be found on the: [DDS Regional Center Dashboard](#)