

Regional Center of the East Bay

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Performance Report for Regional Center of the East Bay

Every year, the Department of Developmental Services (DDS) contracts with regional centers in California to serve individuals and families. And, every year DDS looks at how well the regional centers are doing. This report will give you information about Regional Center of the East Bay (RCEB).

Last year, RCEB served about 27,550 individuals. The charts on page two tell you about the individuals RCEB serves. You will also see how well RCEB is doing in meeting goals and in fulfilling our contract with DDS.

At RCEB, we want to improve every year, do better than the state average, and meet or exceed the DDS standard. As you can see in this report, RCEB maintained or improved its performance on metrics related to where children and adults live, indicating a continued decrease in the number of individuals residing in large residential facilities. RCEB also met the majority of compliance metrics, including successful audit outcomes, staying within budget and participation in the federal Medicaid Waiver. One area targeted for improvement in the coming year is meeting Intake & Assessment timelines over the age of 3. This has been an ongoing challenge, largely due to a statewide shortage of qualified professionals to conduct assessments for a growing population. RCEB is reviewing our internal processes to meet this challenge.

In the area of Employment, RCEB continues to outperform statewide averages in both the percentage of individuals employed and in annual wages earned. These outcomes likely reflect both the high cost of living and greater wage potential in the Bay Area.

In reviewing our data on reducing disparities and increasing equity, we observed minimal change in expenditure across demographic groups, with distributions remaining somewhat constant with each group's representation in the regional center population by age and over time. This remains an area of focused attention as we continue monitoring trends all across age groups.

We hope this report helps you learn more about RCEB. If you have any questions or comments, please contact us!

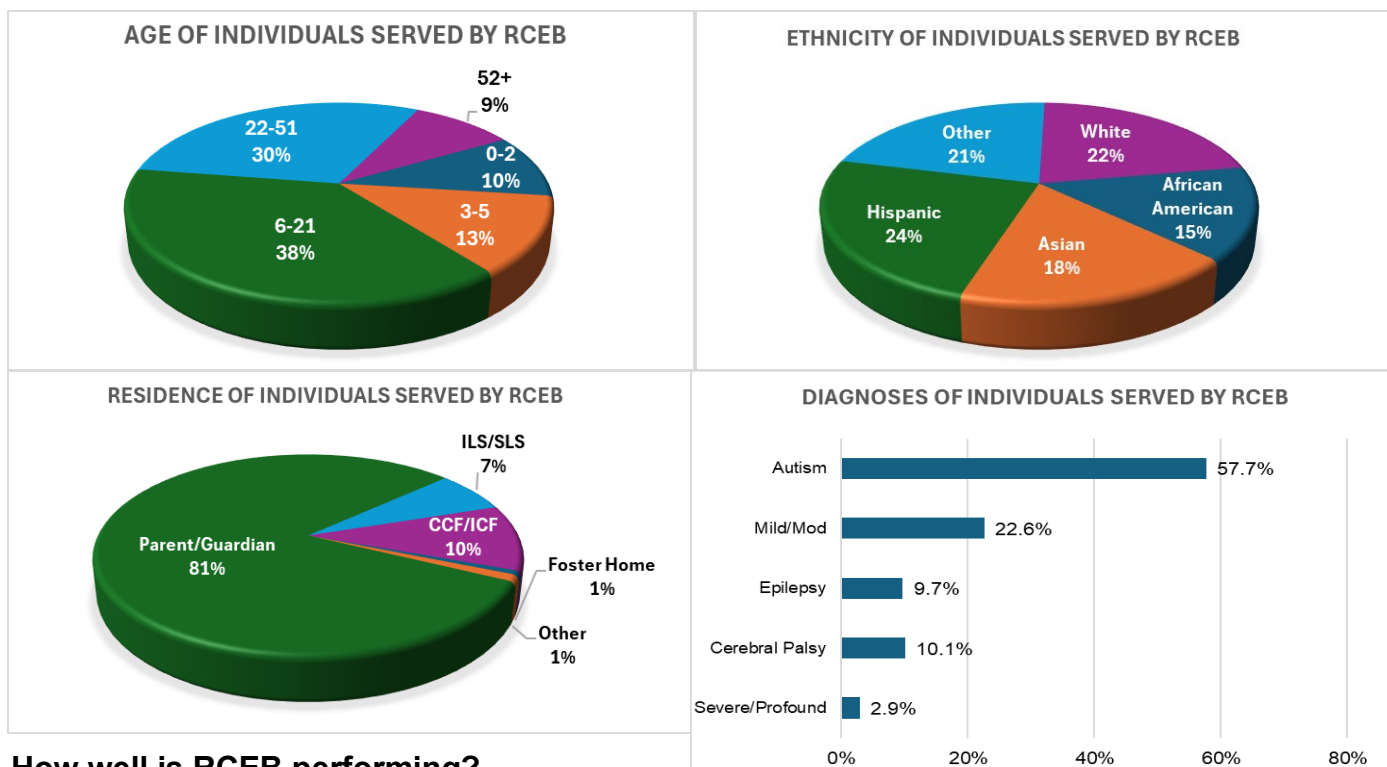
This report is a summary. To learn more about this report, go to: www.rceb.org or contact Ronke Sodipo at (510) 618-7708.

Rebecca Nanyonjo

Executive Director
Regional Center of the East Bay

Who uses RCEB?

These charts tell you about who RCEB individuals are and where they live.



How well is RCEB performing?

This chart tells you five areas where DDS wants each regional center to keep improving.

The first column tells you how RCEB was doing last reporting period, and the second column shows how RCEB was doing at the end of fiscal year 2024-25.

To see how RCEB compares to the other regional centers in the state, compare the numbers to the state averages (in the shaded columns).

Regional Center Goals (based on Lanterman Act)	June 2024		June 2025	
	State Average	RCEB	State Average	RCEB
More children live with families	99.69%	99.58%	99.71%	99.64%
More adults in home settings	83.86%	80.44%	84.29%	81.12%
Fewer children living in large facilities (more than 6 people)	0.02%	0.00%	0.03%	0.00%
Fewer adults live in large facilities (more than 6 people)	1.46%	1.44%	1.36%	1.34%

Notes: 1) Individuals can be included in more than one diagnosis category. 2) Residence Types: CCF/ICF is Community Care Facility/Intermediate Care Facility; ILS/SLS is Independent Living Services/Supported Living Services. 3) Home settings include independent living, supported living, Adult Family Home Agency homes, and individuals' family homes. 4) Green text indicates the RC remained the same or improved from the previous year, red indicates the RC did not improve.

Did RCEB meet DDS standards?

Read below to see how well RCEB did in meeting DDS compliance standards:

Areas Measured	Last Reporting Period	Current Reporting Period
Passes independent audit	Yes	Yes
Passes DDS financial audit ¹	Yes	Yes
Audits vendors as required	Met	Met
Didn't overspend operations budget	Yes	Yes
Participates in the federal waiver ²	Yes	Yes
CDERs and ESRs are updated as required (CDER is the Client Development Evaluation Report and ESR is the Early Start Report. Both contain information about individuals, including diagnosis.) ³	99.33%	91.03%
Intake/Assessment timelines for individuals age 3 or older met	70.53%	64.01%
IPP (<i>Individual Program Plan</i>) requirements met	94.41%	N/A ⁴
IFSP (<i>Individualized Family Service Plan</i>) requirements met	90.1%	91.5%

Notes: ¹ [Link to DDS financial audit for fiscal years 2021-22 and 2022-23](#)

² The federal waiver refers to the Medicaid Home and Community-Based Services Waiver program that allows California to offer services not otherwise available through the Medi-Cal program to serve people (including individuals with developmental disabilities) in their own homes and communities.

³ The CDER and ESR currency percentages are weighted based on the RC's Status 1 and Status 2 June 2025 caseloads to arrive at a composite score.

⁴ N/A indicates that the regional center was not reviewed for the measure during the current period.

How well is RCEB doing at getting individuals working?

The chart below shows how well RCEB is performing on increasing individual employment performance compared to their prior performance and statewide averages:

Areas Measured		Time Period			
		CA	RCEB	CA	RCEB
Consumer Earned Income (Age 16 to 64 years):		Jan through Dec 2023		Jan through Dec 2024	
Data Source: Employment Development Department					
Quarterly number of consumers with earned income		32,132	2,326	32,936	2,301
Percentage of consumers with earned income		15.20%	17.53%	15.60%	16.61%
Average annual wages		\$14,251	\$17,120	\$14,902	\$17,939
Annual earnings of consumers compared to people with all disabilities in California		2022		2023	
Data Source: American Community Survey, 2022 five-year estimate		\$29,382		\$31,436	
Paid Internship Program		2022-23		2023-24	
Data Source: Paid Internship Program Survey		CA Average	RCEB	CA Average	RCEB
Number of adults who were placed in competitive, integrated employment following participation in a Paid Internship Program		12	10	13	14
Percentage of adults who were placed in competitive, integrated employment following participation in a Paid Internship Program		10%	9%	9%	9%
Average hourly or salaried wages for adults who participated in a Paid Internship Program		\$15.96	\$16.55	\$16.74	\$17.57
Average hours worked per week for adults who participated in a Paid Internship Program		14	16	14	18
Competitive Integrated Employment					
Data Source: Competitive Integrated Employment Incentive Program Survey					
Average wages for adults engaged in competitive, integrated employment, on behalf of whom incentive payments have been made		\$16.51	\$17.35	\$17.33	\$18.24
Average hours worked for adults engaged in competitive, integrated employment, on behalf of whom incentive payments have been made		21	22	21	21
Total number of Incentive payments made for the fiscal year for the following amounts:	\$3,000	38	41	35	58
	\$2,500	40	6	40	55
	\$2,000	49	52	51	78

Notes: 1) The National Core Indicator Survey question "Percentage of Adults who Reported having integrated employment as a goal on their IPP" is no longer asked and therefore could not be included on the report. 2) Differences in regional center population sizes may affect the number of individuals participating in employment programs.

How well is RCEB doing at reducing disparities and improving equity?

These tables show you how well the regional center is doing at providing services equally for all individuals.

Percent of total annual purchase of service expenditures by individual's ethnicity and age

Age Group	Measure	American Indian or Alaska Native		Asian		Black/African American		Hispanic		Native Hawaiian or Other Pacific Islander		White		Other Ethnicity or Race	
		22-23	23-24	22-23	23-24	22-23	23-24	22-23	23-24	22-23	23-24	22-23	23-24	22-23	23-24
Birth to 2	Individuals	0%	0%	15%	16%	9%	10%	35%	36%	0%	0%	13%	12%	27%	25%
	Expenditures	0%	0%	14%	16%	9%	12%	37%	32%	0%	0%	12%	12%	28%	27%
3 to 21	Individuals	0%	0%	21%	21%	12%	12%	29%	30%	0%	0%	17%	16%	20%	21%
	Expenditures	0%	0%	20%	21%	16%	17%	21%	20%	1%	0%	22%	21%	19%	21%
22 and older	Individuals	0%	0%	16%	16%	21%	21%	17%	17%	0%	0%	36%	35%	10%	10%
	Expenditures	0%	0%	13%	13%	20%	21%	11%	12%	0%	0%	47%	46%	9%	9%

Per capita purchase of service expenditures by individual's primary language
(for primary languages chosen by 30 or more individuals only)

Language	Count of UCI		Per Capita Purchase of Service Expenditures	
	22-23	23-24	22-23	23-24
English	20,413	21,237	\$27,310	\$29,518
Spanish	4,493	4,581	\$9,546	\$10,997
Cantonese Chinese	452	418	\$25,793	\$30,197
All Other Languages	444	371	\$9,104	\$13,324
Mandarin Chinese	297	290	\$22,194	\$28,856
Vietnamese	293	285	\$12,267	\$12,437
Tagalog	285	274	\$24,935	\$25,611
American Sign Language	172	186	\$61,083	\$67,850
Arabic	155	153	\$6,201	\$7,112
Farsi (Persian)	111	111	\$23,011	\$27,199
Hindi (Northern India)	113	107	\$11,648	\$16,179
Korean	85	88	\$24,410	\$26,788
Other Asian	85	72	\$13,363	\$14,850
Other Indo-Iranian Language	46	67	\$15,125	\$13,432
Portuguese	63	59	\$7,017	\$11,791
Urdu (Pakistan India)	48	54	\$16,509	\$12,975
Cambodian	51	50	\$13,719	\$15,186
Mien	41	40	\$9,392	\$7,580
Other Latin	33	39	\$8,353	\$9,673

The tables below provide information on National Core Indicator survey results regarding services, satisfaction, and family outcomes, analyzed by race and ethnicity.

Overall, are you satisfied with the services and supports your family currently receives? (Response: Always/Usually, Adult Family Survey 2021-2022)		
Race/Ethnicity ¹	RCEB ^{2,3}	All California Regional Centers ^{2,3}
Total Number of Respondents	442	7259
American Indian/Alaska Native	N/A	81%
Asian	73%	77%
Black/African-American	68%	82%
Native Hawaiian/Pacific Islander	N/A	74%
White	65%	77%
Other	43%	75%
Hispanic or Latino	76%	80%
Overall	68%	78%

Overall, are you satisfied with the services and supports your child currently receives? (Response: Always/Usually, Child Family Survey 2021-2022)		
Race/Ethnicity ¹	RCEB ^{2,3}	All California Regional Centers ^{2,3}
Total Number of Respondents	249	5100
American Indian/Alaska Native	N/A	84%
Asian	64%	67%
Black/African-American	N/A	73%
Native Hawaiian/Pacific Islander	N/A	93%
White	59%	64%
Other	60%	70%
Hispanic or Latino	57%	68%
Overall	59%	68%

Overall, are you satisfied with the services and supports your family currently receives? (Response: Always/Usually, Family Guardian Survey 2021-2022)		
Race/Ethnicity ¹	RCEB ^{2,3}	All California Regional Centers ^{2,3}
Total Number of Respondents	429	4171
American Indian/Alaska Native	N/A	71%
Asian	91%	88%
Black/African-American	76%	76%
Native Hawaiian/Pacific Islander	N/A	N/A
White	87%	86%
Other	81%	81%
Hispanic or Latino	74%	80%
Overall	85%	84%

Notes on NCI Data: 1. Race/Ethnicity information was recoded into seven (7) mutually exclusive categories: American Indian/Alaska Native, Asian, Black/African American, Hawaiian/Pacific Islander, Hispanic/Latino, White, Other. Asian category included Asian Indian, Chinese, Filipino, Japanese, Korean, Vietnamese, Middle Eastern, Other Asian. Hawaiian/Pacific Islander category included Native Hawaiian, Guamanian or Chamorro, Samoan, or Other Pacific Islander. Hispanic/Latino category included Mexican, Mexican-American, Chicano, Puerto Rican, Cuban, or Other Spanish/Hispanic/Latino. White category included European, Eastern European, and Russian. Other includes Mixed Race category of individuals who selected more than one racial/ethnic category and those who selected Other for their race. 2. Response option "Does Not Apply", and missing responses are excluded from the percentage calculation. 3. To protect confidentiality, cell sizes with 11 or fewer individuals have been suppressed with a notation of N/A, in accordance with Department of Health Care Services data de-identification guidelines. 4. Race/Ethnicity categories have been revised to align with state and national reporting.

Want more information?

To see the complete report, go to: www.rceb.org

Or contact Ronke Sodipo at (510) 618-7708

Additional information can be found on the: [DDS Regional Center Dashboard](#)