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**WESTSIDE**  
REGIONAL CENTER

*Summer 2025*

## **Performance Report for Westside Regional Center**

Every year, the Department of Developmental Services (DDS) contracts with regional centers in California to serve individuals and families. And, every year DDS looks at how well the regional centers are doing. This report will give you information about Westside Regional Center (WRC).

Last year, WRC served about 11,910 individuals. The charts on page two tell you about the individuals WRC serves. You will also see how well WRC is doing in meeting goals and in fulfilling our contract with DDS.

At WRC, we want to improve every year, do better than the state average, and meet or exceed the DDS standard. WRC continues to be committed to working directly with people with developmental disabilities, their families, and communities. WRC provides choice by facilitating access to person-centered, culturally responsive services and resources. In carrying out this mission WRC listens, informs, and supports families. Lastly, WRC encourages total participation, builds power and empowers individuals with developmental disabilities and their families to take control of and responsibility for their lives.

As you can see from this report, we did well in:

1. WRC surpasses (89.52%) the state average (89.31%) of adults living in home settings.
2. WRC surpasses (0%) the state average (.03%) of children living in large facilities (6 or more).
3. WRC is lower than (.57%) the state average (1.36%) of adults living in large facilities (6 or more).
4. WRC passed the DDS vendor audit.
5. WRC didn't overspend on operations budget and participated in the federal waiver program.
6. WRC improved (97.38%) regarding intake assessment timelines for individuals age 3 or older compared to the last reporting period (94.44%).
7. WRC improved (84.4%) regarding IFSP timelines compared to the last reporting period (77.8%).

But we still need to improve in:

1. Increasing CDERs and ESRs as required in the early start report.
2. Passing independent audit
3. Passing DDS financial audit
4. Continuing to reduce disparity in WRC POS data

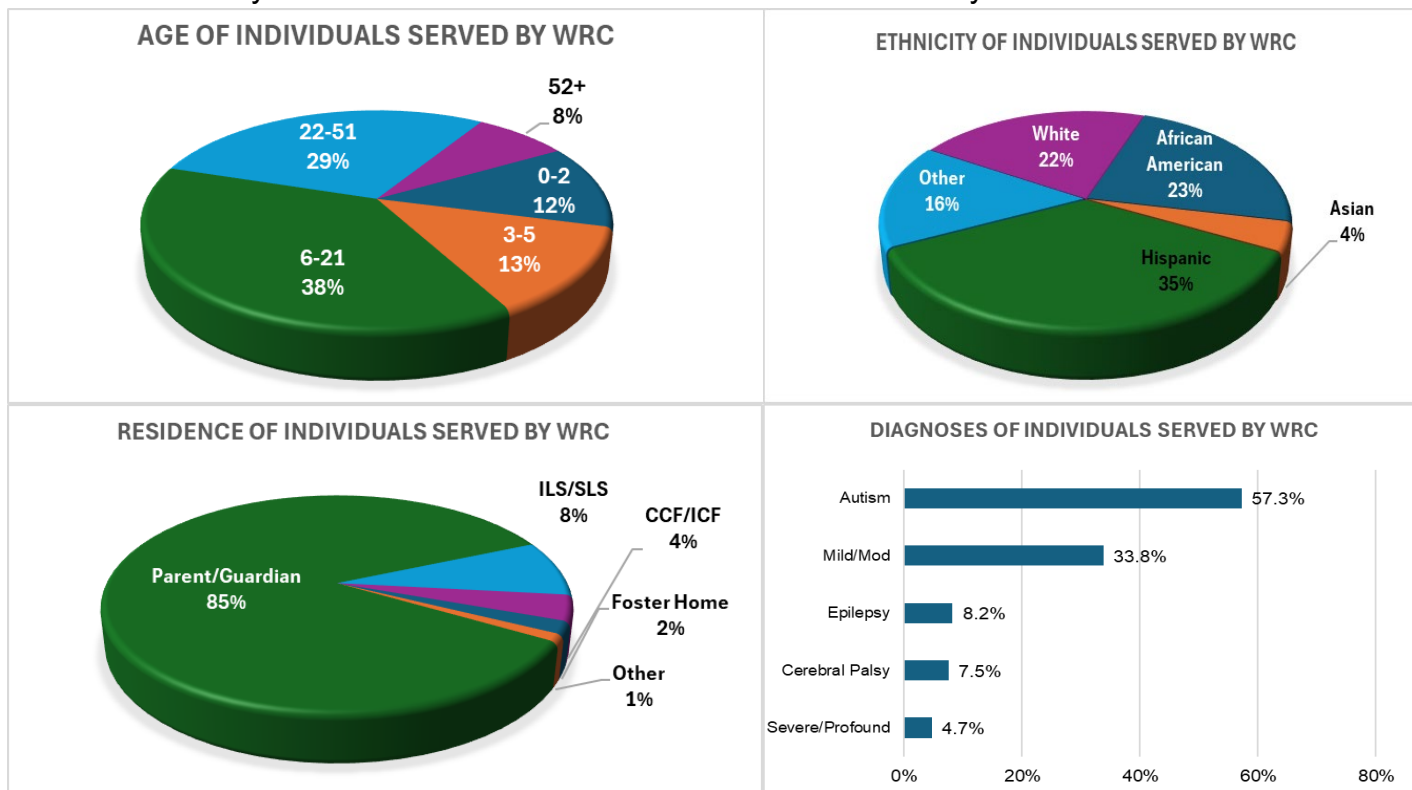
We hope this report helps you learn more about WRC. If you have any questions or comments, please contact us!

This report is a summary. To learn more about this report, go to [www.westsiderc.org](http://www.westsiderc.org) or contact Westside Regional Center at (310) 258-4000.

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Executive Director  
Westside Regional Center

## Who uses WRC?

These charts tell you about who WRC individuals are and where they live:



## How well is WRC performing?

This chart tells you five areas where DDS wants each regional center to keep improving.

The first column tells you how WRC was doing last reporting period, and the second column shows how WRC was doing at the end of fiscal year 2024/2025.

To see how WRC compares to the other regional centers in the state, compare the numbers to the state averages (in the shaded columns):

Regional Center Goals (based on Lanterman Act)	June 2024		June 2025	
	State Average	WRC	State Average	WRC
More children live with families	99.69%	99.83%	99.71%	99.68%
More adults live in home settings	83.86%	89.31%	84.29%	89.52%
Fewer children live in large facilities (more than 6 people)	0.02%	0.00%	0.03%	0.00%
Fewer adults live in large facilities (more than 6 people)	1.46%	0.68%	1.36%	0.57%

Notes: 1) Individuals can be included in more than one diagnosis category. 2) Residence Types: CCF/ICF is Community Care Facility/Intermediate Care Facility; ILS/SLS is Independent Living Services/Supported Living Services. 3) Home settings include independent living, supported living, Adult Family Home Agency homes, and individuals' family homes. 4) Green text indicates the RC remained the same or improved from the previous year, red indicates the RC did not improve.

## Did WRC meet DDS standards?

Read below to see how well WRC did in meeting DDS compliance standards:

Areas Measured	Last Reporting Period	Current Reporting Period
Passes independent audit	Yes	No <sup>1</sup>
Passes DDS financial audit <sup>2</sup>	Yes	No <sup>3</sup>
Audits vendors as required	Met	Met
Didn't overspend operations budget	Yes	Yes
Participates in the federal waiver <sup>4</sup>	Yes	Yes
CDERs and ESRs are updated as required (CDER is the Client Development Evaluation Report and ESR is the Early Start Report. Both contain information about individuals, including diagnosis.) <sup>5</sup>	99.99%	97.92%
Intake/Assessment timelines for individuals age 3 or older met	94.44%	97.38%
IPP ( <i>Individual Program Plan</i> ) requirements met	92.78%	N/A <sup>6</sup>
IFSP ( <i>Individualized Family Service Plan</i> ) requirements met	77.8%	84.4%

Notes: <sup>1</sup> RC's FY 2023-24 CPA report has not been completed.

<sup>2</sup> [Link to DDS financial audit for fiscal years 2020-21 and 2021-22](#)

<sup>3</sup> Not in substantial compliance per DDS audit report for FYs 2020-21 and 2021-22.

<sup>4</sup> The federal waiver refers to the Medicaid Home and Community-Based Services Waiver program that allows California to offer services not otherwise available through the Medi-Cal program to serve people (including individuals with developmental disabilities) in their own homes and communities.

<sup>5</sup> The CDER and ESR currency percentages were weighted based on the RC's Status 1 and Status 2 caseloads to arrive at a composite score.

<sup>6</sup> N/A indicates that the regional center was not reviewed for the measure during the current period.

## How well is WRC doing at getting individuals working?

The chart below shows how well WRC is performing on increasing individual employment performance compared to their prior performance and statewide averages:

Areas Measured		Time Period			
		CA	WRC	CA	WRC
<b>Consumer Earned Income ( Age 16 to 64 years):</b> Data Source: Employment Development Department		<b>Jan through Dec 2023</b>		<b>Jan through Dec 2024</b>	
Quarterly number of consumers with earned income		32,132	964	32,936	1,008
Percentage of consumers with earned income		15.20%	17.71%	15.60%	17.80%
Average annual wages		\$14,251	\$15,209	\$14,902	\$17,218
<b>Annual earnings of consumers compared to people with all disabilities in California</b> Data Source: American Community Survey, 2022 five-year estimate		<b>2022</b>		<b>2023</b>	
		\$29,382		\$31,436	
<b>Paid Internship Program</b> Data Source: Paid Internship Program Survey		<b>2022-23</b>		<b>2023-24</b>	
		<b>CA Average</b>	<b>WRC</b>	<b>CA Average</b>	<b>WRC</b>
Number of adults who were placed in competitive, integrated employment following participation in a Paid Internship Program		12	8	13	11
Percentage of adults who were placed in competitive, integrated employment following participation in a Paid Internship Program		10%	13%	9%	13%
Average hourly or salaried wages for adults who participated in a Paid Internship Program		\$15.96	\$16.36	\$16.74	\$17.40
Average hours worked per week for adults who participated in a Paid Internship Program		14	16	14	10
<b>Competitive Integrated Employment</b> Data Source: Competitive Integrated Employment Incentive Program Survey					
Average wages for adults engaged in competitive, integrated employment, on behalf of whom incentive payments have been made		\$16.51	\$16.68	\$17.33	\$18.26
Average hours worked for adults engages in competitive, integrated employment, on behalf of whom incentive payments have been made		21	21	21	21
Total number of Incentive payments made for the fiscal year for the following amounts:	\$3,000	38	23	35	14
	\$2,500	40	22	40	25
	\$2,000	49	27	51	38

Notes: 1) The National Core Indicator Survey question "Percentage of Adults who Reported having integrated employment as a goal on their IPP" is no longer asked and therefore could not be included on the report. 2) Differences in regional center population sizes may affect the number of individuals participating in employment programs.

## How well is WRC doing at reducing disparities and improving equity?

These tables show you how well the regional center is doing at providing services equally for all individuals.

Percent of total annual purchase of service expenditures by individual's ethnicity and age

Age Group	Measure	American Indian or Alaska Native		Asian		Black/African American		Hispanic		Native Hawaiian or Other Pacific Islander		White		Other Ethnicity or Race	
		22-23	23-24	22-23	23-24	22-23	23-24	22-23	23-24	22-23	23-24	22-23	23-24	22-23	23-24
Birth to 2	Individuals	0%	0%	4%	7%	15%	5%	33%	47%	0%	0%	26%	16%	21%	25%
	Expenditures	0%	0%	4%	8%	14%	5%	35%	49%	0%	0%	24%	16%	23%	22%
3 to 21	Individuals	0%	0%	4%	9%	21%	7%	40%	47%	0%	0%	19%	19%	15%	17%
	Expenditures	0%	0%	5%	10%	21%	9%	34%	42%	0%	0%	25%	24%	15%	14%
22 and older	Individuals	0%	0%	5%	9%	29%	11%	29%	34%	0%	0%	29%	38%	9%	7%
	Expenditures	0%	0%	4%	8%	29%	12%	22%	24%	0%	0%	36%	49%	9%	6%

Per capita purchase of service expenditures by individual's primary language (for languages chosen by 30 or more individuals only)

Language	Count of UCI		Per Capita Purchase of Service Expenditures	
	2022-23	2023-24	2022-23	2022-24
English	11,069	11,151	\$27,584	\$32,737
Spanish	2,000	2,059	\$21,303	\$24,745
Farsi (Persian)	50	50	\$69,841	\$74,857

Number and percent of individuals receiving only case management services by age and ethnicity

Measure	Year	Number of Eligible individuals Receiving Case Management Only			Percent of Eligible individuals Receiving Case Management Only		
		Birth to 2	3 to 21	22 and Older	Birth to 2	3 to 21	22 and Older
American Indian or Alaska Native	22-23	0	*	0	0%	40%	0%
	23-24	N/A	*	N/A	N/A	17%	N/A
Asian	22-23	0	70	21	0%	28%	11%
	23-24	*	59	**	*	21%	**
Black/African American	22-23	*	280	88	2%	24%	7%
	23-24	*	303	**	*	23%	**
Hispanic	22-23	*	686	112	1%	29%	9%
	23-24	20	699	128	2%	27%	10%
Native Hawaiian or Other Pacific Islander	22-23	0	*	0	0%	*	0%
	23-24	N/A	*	N/A	N/A	*	N/A
White	22-23	14	284	125	2%	26%	11%
	23-24	17	262	113	2%	22%	9%
Other Ethnicity or Race	22-23	*	230	44	*	26%	12%
	23-24	11	254	39	2%	26%	10%
Total	22-23	36	1,555	390	1%	27%	9%
	23-24	58	1,580	403	2%	25%	9%

\* In accordance with California Health and Human Services de-identification guidelines, counts of one through ten have been suppressed.

\*\* In accordance with California Health and Human Services de-identification guidelines, complementary cells have been suppressed.

### Want more information?

To see the complete report, go to: [www.westsiderc.org](http://www.westsiderc.org)

Or contact Westside Regional Center at (310) 258-4200

Additional information can be found on the: [DDS Regional Center Dashboard](#)