

December 31, 2025

D-2025-Reporting Requirements-004

TO: REGIONAL CENTER EXECUTIVE DIRECTORS

SUBJECT: REPORTING REQUIREMENTS FOR SERVICE DISAGREEMENTS,
DENIALS AND NOTICES OF ACTION DURING THE INDIVIDUAL PROGRAM
PLAN MEETING

Welfare and Institutions Code (WIC) Section 4639.6 authorizes the Director of the Department of Developmental Services (Department) to issue directives to regional centers as the Director deems necessary to protect individual rights, health, safety, or welfare. Regional centers must comply with any directive issued by the Director pursuant to this section.

The purpose of this directive is to provide additional transparency related to the individual program plan (IPP) process as part of the standardized IPP that became effective on January 1, 2025. The Department recognizes that while the standardized IPP captures information about service disagreements, denials and notices of action, there is currently no public reporting of this data.

Beginning with data for the 2026-27 fiscal year, this directive requires the Department and regional centers to collaborate annually to compile and report the number of disagreements or denials of service and requests for notice of action made during the IPP meeting in a uniform manner, consistent with applicable federal and state privacy laws. The data reported shall include the types of services that were disagreed upon or denied, and requests for notices of action made during the IPP meeting and must be disaggregated and categorized consistent with the requirements of WIC Section 4519.5, subdivision (a), subsections (1) through (5).

This data will be included as part of the annual purchase of service reporting requirements under WIC Section 4519.5 and will be posted on the Department website starting December 31, 2027. Regional centers shall also include this data as part of their meeting(s) with stakeholders pursuant to WIC Section 4519.5, subdivision (g) or may elect to have a separate meeting to present the data specific to disagreements, denials and notices of action.

Individuals, family members or service providers should contact their local regional center with any questions regarding this directive. Questions from regional centers should be directed to oco@dds.ca.gov.

Sincerely,

Original Signed by:

ERNIE CRUZ
Deputy Director, Community Services Division

cc: Regional Center Administrators
Regional Center Directors of Client Services
Regional Center Community Services Directors
Association of Regional Center Agencies