

# FY 2026-27 Provider Capacity Measure

January 13, 2026



# HOUSEKEEPING



Interpretación en español: haga clic en el globo blanco en la parte inferior de la pantalla con la etiqueta "Interpretation." Luego haga clic en "Spanish" y seleccione "Mute original audio."



ASL interpreters have been "Spotlighted" and live closed captioning is active



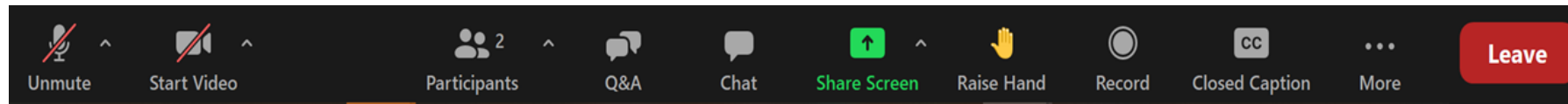
This meeting is being recorded



Materials are available at: <https://www.dds.ca.gov/initiatives/stakeholder-events/>

# PROVIDING COMMENTS

Please use Q&A for questions or comments, we will answer questions during the live questions period at the end of the webinar.



# AGENDA

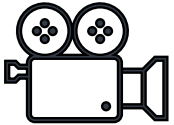
- Welcome
- Things to Know
- Overview of QIP
- Provider Capacity Measure
- Reporting and Logistics
- Questions and Supports



# THINGS TO KNOW



- [QIP Webpage](#)



- Training is recorded



- Type questions into the Q&A



- Email questions about the QIP or the Provider Capacity reporting measure to: [QIPquestions@dds.ca.gov](mailto:QIPquestions@dds.ca.gov)

# QUALITY INCENTIVE PROGRAM

- The QIP allows service providers to earn 10% of their benchmark rate by completing quality measures.
- For the current data collection period (began November 3rd, 2025), **all QIP-eligible service providers** were invited to complete:
  - **Provider Capacity measure**
    - Report on provider characteristics and workforce capacity





All service providers delivering QIP-eligible services can participate and earn their Quality Incentive rate. Find the list of services here:

<https://www.dds.ca.gov/wp-content/uploads/2025/10/D-2025-QualityIncentiveProgram-015.pdf>

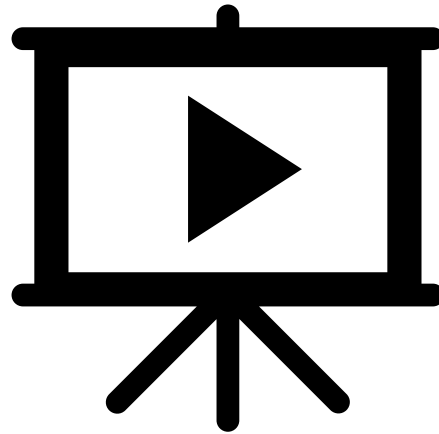
# Provider Capacity Reporting:

- Agency-level characteristics
  - Zip codes in which services are provided and provider is willing to provide services
  - Languages in which agency provides services
  - Ownership structure (i.e., agency/corporation or independent provider)
- Operational data about FY 2024-25 services:
  - Number of part-time and full-time staff on payroll
  - Length of continuous employment for staff on payroll
  - Average starting and average hourly wage for staff, excluding executive and managerial staff
  - Number of vacant full-time and part-time positions
  - Number of staff who permanently left/separated from the service



# Walkthrough data collection tool

LIVE DEMONSTRATION



# OTHER REQUIREMENTS FOR EARNING QUALITY INCENTIVE



- Service providers must **meet criteria for vendorization\***, and have been validated in the Provider Directory by October 30, 2025.
- Service providers must **maintain compliance** with
  - **Electric Visit Verification (EVV)**
  - **Home and Community Based Services (HCBS) Settings Final Rule**
  - **Independent audits**

*\* Subchapter 2, Chapter 3, Division 2 of Title 17 of the California Code of Regulations,*

# ISSUING QUALITY INCENTIVE PAYMENTS



*The Department will review the survey data, determine provider QIP rates earned, and direct regional centers to program rates for FY 2026-27 once all requirements are confirmed.*

# PROVIDER RESOURCES

**DDS has posted resources for each of the three reporting measures (Prevention and Wellness, Employment, and Provider Capacity).**



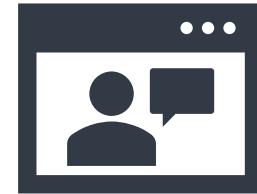
**FACT SHEET**



**FAQ**



**WORKSHEET**



**Recorded  
Trainings**

# 5 Minute Break



# QUESTIONS & SUPPORT

Email QIP questions to:

[QIPquestions@dds.ca.gov](mailto:QIPquestions@dds.ca.gov)

***Thank you for attending!***