

**Department of Developmental Services
Proposed Trailer Bill Legislation
Fiscal Year 2026-27**

**Life Outcomes Improvement System
Fact Sheet**

1. Proposal:

This proposal will codify requirements for regional centers to facilitate the transition from their existing information technology systems to the Life Outcomes Improvement System (LOIS), upon its implementation.

2. Background:

LOIS is a modernization initiative designed to replace the current case management and financial systems used by the Department of Developmental Services (Department) and regional centers. It will enable individuals and service providers to access information, as well as provide transparency to available services and supports.

Existing law requires regional centers to use a uniform accounting system to make sure there is continuity and standardization of accounting processes. The Uniform Fiscal System (UFS) was implemented at each regional center in 1984. The UFS interfaces with each regional center's case management system to coordinate service authorizations with invoices and payments. The Department maintains, fixes, and enhances a development copy at its headquarters office. These changes are then updated from headquarters to the regional center production copies on a coordinated schedule. Each regional center system must be updated individually.

San Diego Regional Center's case management system, known as the San Diego Information System or SANDIS, was developed in the late 1980s using the UFS platform. Over time, this system became the standard for collecting and submitting monthly data to the Department. As regional centers identified additional needs, several developed their own case management systems. All regional centers are required to submit their data to the Department via SANDIS, necessitating interfaces to transfer required data. As a result of these independent developments over the past four decades, there are now disparate data sources, resulting in poor data integrity non-standardized information across systems, and no or limited access for individuals and families and service providers.

3. Justification for the Change:

In order to improve the user experience, data quality, and functionality for the developmental disabilities services system, a single unified case management and fiscal system is essential. LOIS is being designed to:

- Collect reliable information
- Give individuals, families, and service providers access to their information
- Improve how service coordinators do their work and how they interact with individuals and families
- Run fiscal and case management reports
- Establish and monitor fair performance expectations for regional centers
- Require regional centers to notify the department when a third-party intends to access any information regarding individuals receiving services, service provider information, or regional center information

4. Summary of Arguments in Support:

Codifying the requirement to use one system will provide clear expectations to regional centers about the future and allow for a higher level of transparency in program monitoring and administration during the modernization process. It will also focus efforts on developing and maintaining one system rather than supporting multiple interfaces across several systems.

5. BCP or Estimate Issue # and Title: 4300-001-BCP-2026-GB