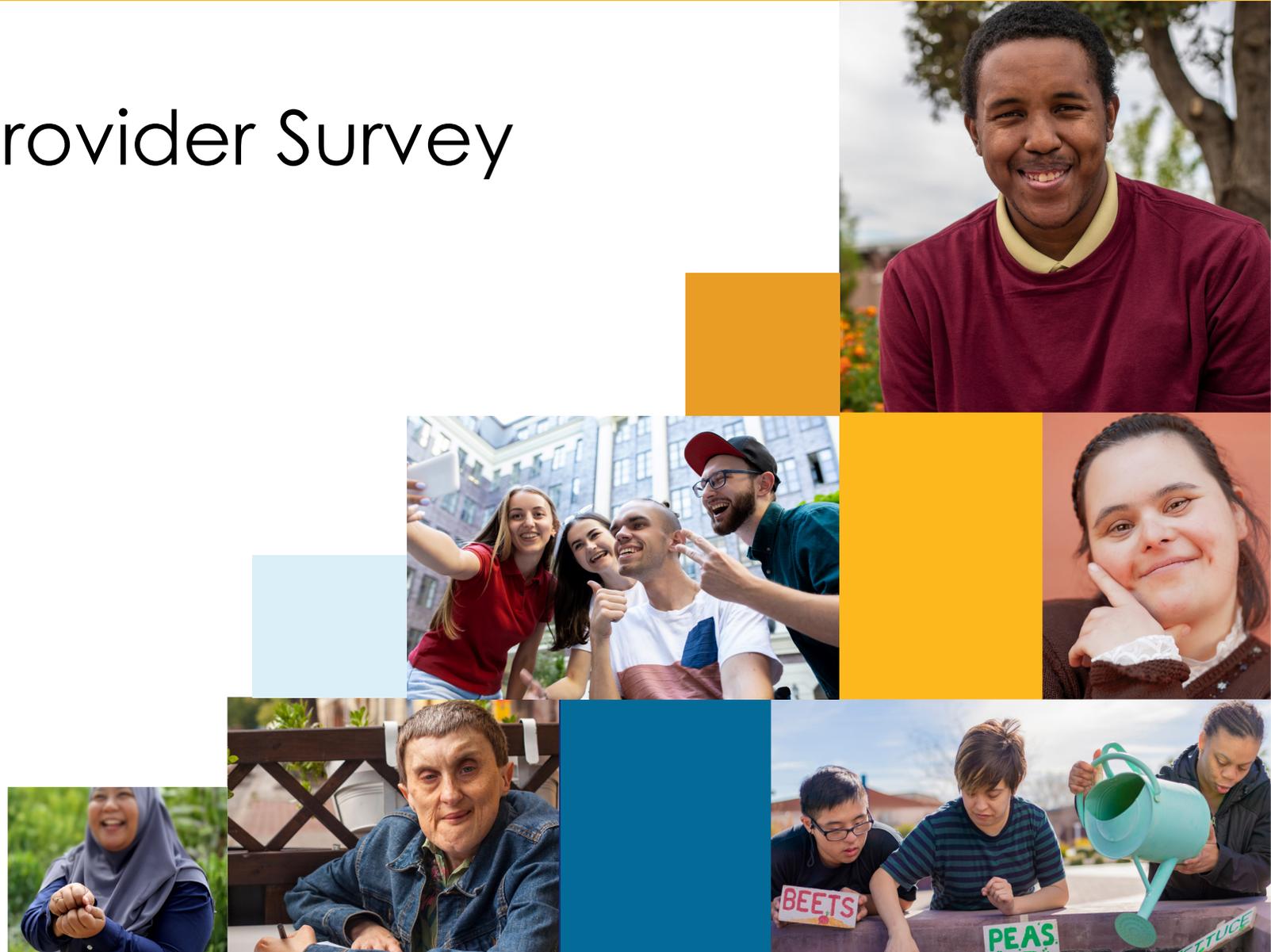


# FY 2026-27 Initial Provider Survey

March 5, 2026



# HOUSEKEEPING



Interpretación en español: haga clic en el globo blanco en la parte inferior de la pantalla con la etiqueta "Interpretation." Luego haga clic en "Spanish" y seleccione "Mute original audio."



ASL interpreters have been "Spotlighted" and live closed captioning is active



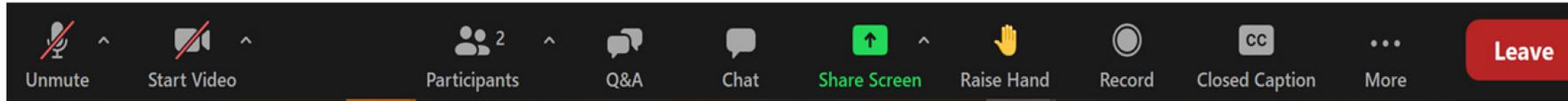
This meeting is being recorded



Materials are available at: <https://www.dds.ca.gov/initiatives/stakeholder-events/>

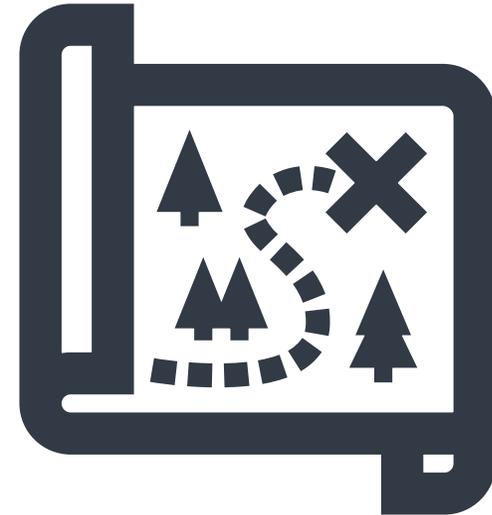
# PROVIDING COMMENTS

Please use Q&A for questions or comments, we will answer questions during the live questions period at the end of the webinar.



# AGENDA

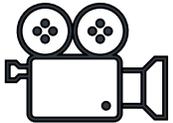
- Welcome
- Things to Know
- Overview of QIP
- Initial Provider Survey
- Reporting and Logistics
- Questions and Supports



# THINGS TO KNOW



- [QIP Webpage](#)



- Training is recorded



- Type questions into the Q&A



- Email questions to: [QIPquestions@dds.ca.gov](mailto:QIPquestions@dds.ca.gov)

# QUALITY INCENTIVE PROGRAM

- The QIP allows service providers to earn 10% of their benchmark rate by completing quality measures.
- Service providers who provided **QIP-eligible services in FY 24/25** were invited to participate in a data collection period that began November 3rd, 2025, and ran through February 27, 2026.
  - **Provider Capacity Measure**
  - **Prevention and Wellness Measure**
  - **Employment Measure**



Find the list of eligible services here:

<https://www.dds.ca.gov/wp-content/uploads/2025/10/D-2025-QualityIncentiveProgram-015.pdf>



The following providers received an Initial Provider Survey:

- Were vendored on or after July 1, 2025;
- Were re-vendored as part of rate reform or for other reasons;
- Were reactivated during FY 2025-26;
- Become vendored during FY 2026-27; or
- Were active but did not provide or bill for services during FY 2024-25

Initial Provider Surveys were initially sent on February 23 & 24, 2026, and will be sent monthly ongoing for new providers.

# INITIAL PROVIDER SURVEY REPORTING:

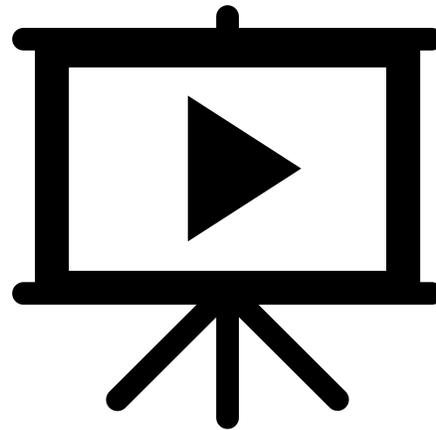
- Agency-level characteristics:
  - Languages in which agency provides/will provide services
  - Ownership structure (i.e., agency/corporation or independent provider) and whether you are site-based, community-based, or other.
- Workforce characteristics:
  - Proposed number of part-time and full-time staff on payroll
  - Average starting and average hourly wage for staff, excluding executive and managerial staff

# INITIAL PROVIDER SURVEY REPORTING:

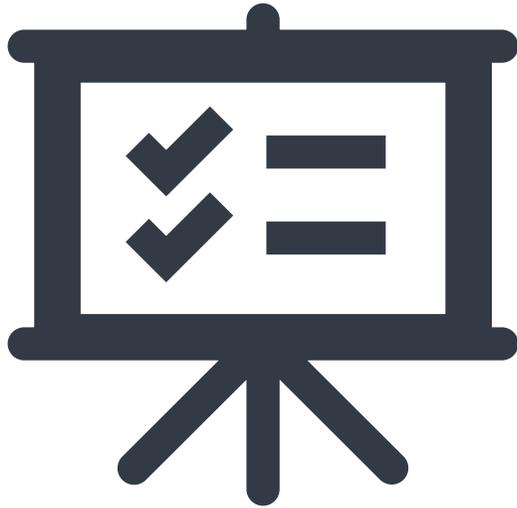
## Important Definitions

- Direct care staff refers to staff members who spend majority (greater than 50%) of their time working directly with individuals served. This includes professional staff who might have specialized certifications or credentials and provide direct care to individuals. (ex: behavioral specialists)
- Starting wage refers to the hourly pay that a new staff member receives when beginning a direct care position providing services at your agency.
- Hourly wage refers to the hourly amount of pay that any given direct care staff receives for services provided by your agency.
- Questions refer to the calendar year following the day the survey is being completed.  
*(Previous surveys collected data on previous fiscal years)*

## LIVE DEMONSTRATION



# OTHER REQUIREMENTS FOR EARNING QUALITY INCENTIVE RATE



- Service providers must **meet criteria for vendorization\***, and have been validated in the Provider Directory.
- Service providers must **maintain compliance** with
  - **Electric Visit Verification (EVV)**
  - **Home and Community Based Services (HCBS) Settings Final Rule**
  - **Independent audits**

*\* Subchapter 2, Chapter 3, Division 2 of Title 17 of the California Code of Regulations,*

# ISSUING QUALITY INCENTIVE PAYMENTS

**DDS**



*The Department will review the survey data, determine provider QIP rates earned, and direct regional centers to program rates for FY 2026-27 once all requirements are confirmed.*

# PROVIDER RESOURCES

**DDS has posted resources for all reporting measures including the Initial Provider Survey**



**FACT SHEET**



**FAQ**



**WORKSHEET**



**Recorded  
Trainings**

# 5 Minute Break



Email QIP questions to:

[QIPquestions@dds.ca.gov](mailto:QIPquestions@dds.ca.gov)

***Thank you for attending!***