

**April 10, 2025**

*Important notice from the Department of Developmental Services about:*

# QUALITY INCENTIVE PROGRAM PROVIDER DIRECTORY

D-2025-Quality Incentive Program-004

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## What to Know

The Quality Incentive Program (QIP) helps make sure service providers give good services. Providers can earn extra payments when they meet important QIP goals. To receive their full payment rate, providers must join the new online Provider Directory and make sure their directory information is correct. The Provider Directory is an online system that helps people find information about service providers. DDS, regional centers and providers are working together to collect and check this information.

## What's Changing

Nothing is changing for individuals and families who receive services. Starting January 1, 2025, providers must participate in the Provider Directory to receive their full payment rate. Providers fall into three groups:

- **QIP Eligible** – Receive their full rate, but must complete their directory steps.
- **Need Survey** – Must create a Provider Directory account and submit their information to receive their full rate.
- **New Providers** – Must register for the directory within 45 days of vendorization to keep their full rate.

Regional centers must send incentive payments within 90 days after they receive a list of eligible providers.

## Questions?

Email [QIPQuestions@dds.ca.gov](mailto:QIPQuestions@dds.ca.gov) for questions about the Quality Incentive Program.

## Learn More

Learn more at [Provider Directory](https://www.dds.ca.gov/initiatives/provider-directory/) and at [Quality Incentive Program](https://www.dds.ca.gov/rc/vendor-provider/quality-incentive-program/) webpages. (<https://www.dds.ca.gov/initiatives/provider-directory/> and <https://www.dds.ca.gov/rc/vendor-provider/quality-incentive-program/>)

