

May 1, 2026

G-2026-Regional Center Operations-001

TO: REGIONAL CENTER EXECUTIVE DIRECTORS

SUBJECT: TRACKING THE PROVISION OF REMOTE SERVICES

The purpose of this letter is to inform regional centers of an enhancement to the eBilling application for the purposes of tracking the provision of remote services.

On March 6, 2025, the Department issued directive [D-2025 Community Services Division-003](#) about the provision of remote services. That directive provides individuals with the ability to voluntarily choose remote delivery of day program, look-a-like day program, independent living, behavioral therapy services and clinical assessment activities for Lanterman Act eligibility, through December 31, 2026.

There now is a field within the eBilling application that requires these vendors to report the number of days in the month the vendor provided remote services to an individual (see the Attachment). A separate Technical Bulletin will be issued by the Department providing additional details about this new eBilling field. This enhancement will allow regional centers and the Department to monitor the provision of remote services across the different services listed above that are allowed to be delivered remotely. Early start vendors delivering remote services consistent with [Government Code Section 95020\(d\)\(5\)\(A\)](#) and vendors providing tailored day services and delivering the service remotely consistent with [WIC Section 4688.21\(b\)\(1\)\(B\)](#) also shall report on the provision of remote services in eBilling.

These service providers must use the new eBilling field to report remote services when billing for services provided on or after June 1, 2026 (billing completed in July 2026). The field is established for service providers to report the number of days remote services were provided, regardless of the billing unit.

The Department requests regional centers distribute and make service providers aware of this change in eBilling as soon as possible. The Department will be scheduling meetings with service provider groups to review this enhancement to eBilling and the requirement to report on the provision of remote services. Additional details will be provided in a Technical Bulletin following this communication.

Regional center questions related to remote services should be directed to your Primary Regional Center Liaison, or the Community Operations Branch at (916) 654-1690 or [cob@dds.ca.gov](mailto:cob@dds.ca.gov).

For any technical questions regarding eBilling please contact the Application Support Team via email at [ast@dds.ca.gov](mailto:ast@dds.ca.gov).

Sincerely,

*Original signed by:*

ERNIE CRUZ  
Deputy Director  
Community Services Division

Attachment

cc: Regional Center Administrators  
Regional Center Directors of Client Services  
Regional Center Directors of Community Services  
Association of Regional Center Agencies