

July 2, 2026

Important notice from the Department of Developmental Services about:

POST-INTAKE SURVEY

D-2026-Case Management-004

What to Know

Starting August 1, 2026, anyone who applies for regional center services and completes the intake process can take an anonymous online survey to help improve the intake process statewide.

The intake process begins when a person contacts the regional center and is completed when the regional center decides whether the person is eligible for services.

The survey will ask about the person's or family's experience. The survey is anonymous, but people can choose to give their contact information if they want someone from the Department to contact them.

What's Changing

Nothing is changing for individuals and families who receive services. Starting August 1, 2026, regional centers will include a flyer about the intake survey when they send someone written notice about whether or not they are eligible for services. The flyer explains the survey and how to take it.

Questions?

Please email the Department at intake@dds.ca.gov.

Learn More

Two information packets about the intake process are available in many languages and formats on the [Department's website](https://www.dds.ca.gov/individuals-and-families/new-information-packet).
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