

Eastern Los Angeles Regional Center

Targeted Case Management and Nursing Home Reform Monitoring Report

Conducted by: Department of
Developmental Services

Review Dates: March 24 – April 4,
2025



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SECTION I: TARGETED CASE MANAGEMENT

Thirty-one records of individuals supported by Eastern Los Angeles Regional Center (ELARC), containing 3,022 billed units, were reviewed for the review period of November 1, 2023, through October 31, 2024 to ensure that the regional center is in compliance with the Federal and State laws and regulations and the Centers for Medicare & Medicaid Services’ guidelines relating to the provision of Targeted Case Management (TCM).

The sample records were 100 percent in compliance for criterion 1 (TCM service and unit documentation matches the information transmitted to the Department), 89 percent in compliance for criterion 2 (TCM service documentation is consistent with the definition of TCM service), and 100 percent in compliance for criterion 3 (TCM service documentation identifies the individual who wrote the note and the date the note was completed).

Findings

Criterion 2: The sample of 31 records contained 3,022 billed TCM units. Of this total, 2,685 (89 percent) of the units contained descriptions that were consistent with the definition of TCM services.

Recommendation	Regional Center Plan/Response
ELARC should ensure that the time spent on the identified activities that are inconsistent with TCM claimable services (sent separately) is reversed.	Units claimed will be changed to 0 (zero) if the activity did occur but was an administrative task. Other claims have been reduced and additional descriptions added to clarify the case management activities or deleted. Training on Targeted Case Management has been incorporated into the Medicaid Wavier Training for new staff and is held on a monthly basis. This training will be open as well to senior staff who may need a refresher. Supervisors are directed to select random samples of TCM’s from their Service Coordinators when conducting supervision to assess if the Service Coordinators are claiming the correct types of activities. If the Supervisor identifies any concerns or patterns from a Service Coordinator, that Service Coordinator will be instructed to retake the TCM portion of the Medicaid Waiver training. A separate, stand-alone training specifically related to

	TCM's will be developed and incorporated into the curriculum for new staff. Targeted Case Management activities are discussed periodically during the Consumer Services all staff trainings.
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SECTION II: NURSING HOME REFORM

A sample of 10 records of individuals who were referred to ELARC for the Pre-Admission Screening/Resident Review (PAS/RR) program were reviewed for the period of November 1, 2023, through October 31, 2024 to ensure that the regional center is in compliance with the Centers for Medicare & Medicaid Services' guidelines relating to Nursing Home Reform (NHR) to determine whether an individual in a nursing facility with suspected developmental disabilities, has a developmental disability and requires specialized services.

The 10 sample records were 100 percent in compliance for criterion 1 (records contained a copy of the PAS/RR Level I form, or NHR automated printout), criterion 2 (records of individuals served contained a PAS/RR Level II document or written documentation responding to the Level I referral), and criterion 3 (the billing information for the 10 sample of individuals served had been entered into the AS 400 computer system and electronically transmitted to the Department).

Findings

None