

Kern Regional Center Targeted Case Management and Nursing Home Reform Monitoring Report

Conducted by: Department of
Developmental Services

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2025

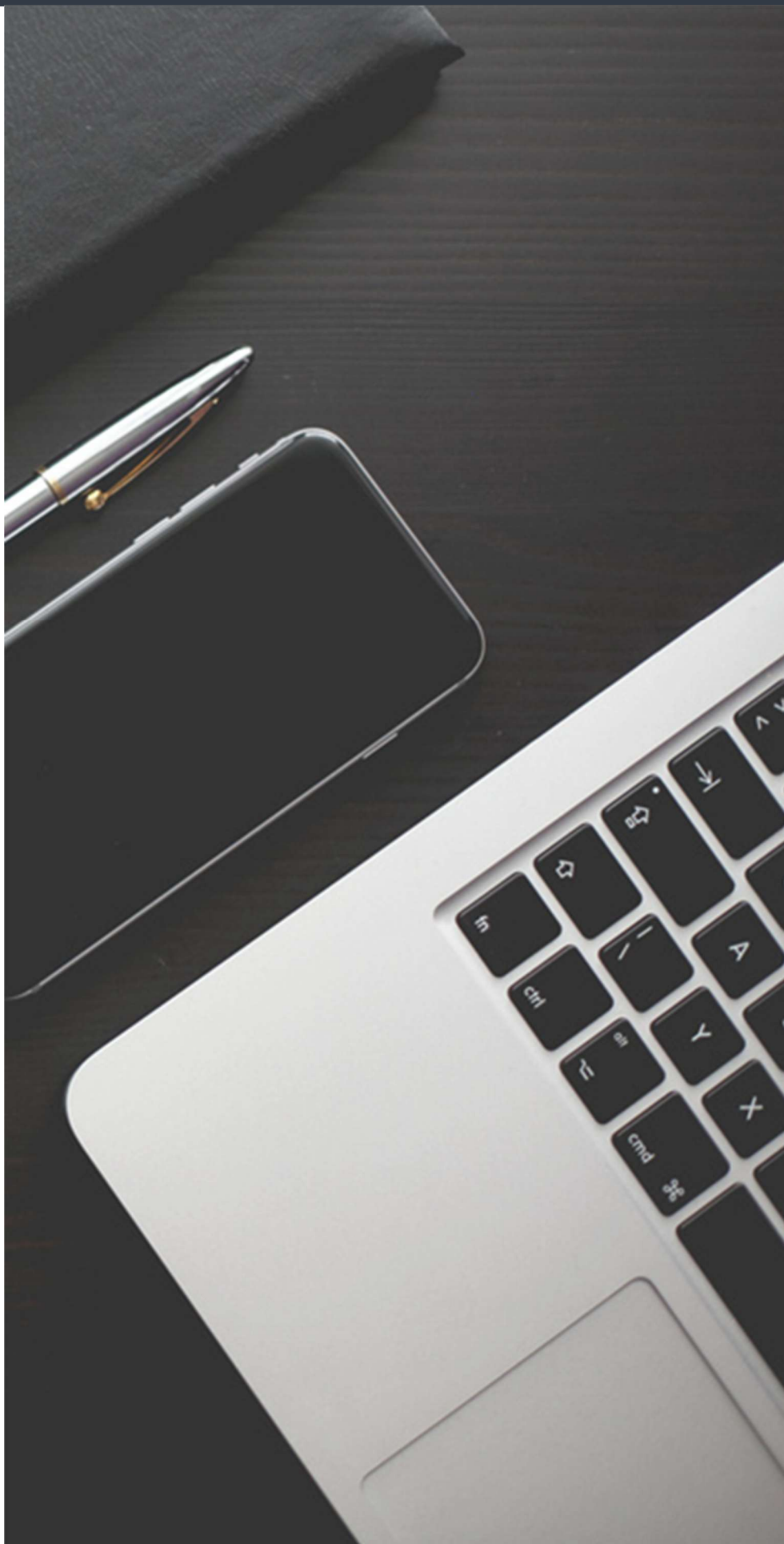


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SECTION I: TARGETED CASE MANAGEMENT

Twenty-six records of individuals supported by Kern Regional Center (KRC), containing 2,163 billed units, were reviewed for the review period of August 1, 2024, through July 31, 2025, to ensure that the regional center is in compliance with the Federal and State laws and regulations and the Centers for Medicare & Medicaid Services’ guidelines relating to the provision of Targeted Case Management (TCM).

The sample records were 100 percent in compliance for criterion 1 (TCM service and unit documentation matches the information transmitted to the Department), 99 percent in compliance for criterion 2 (TCM service documentation is consistent with the definition of TCM service), and 100 percent in compliance for criterion 3 (TCM service documentation identifies the individual who wrote the note and the date the note was completed).

Findings

Criterion 2: The sample of 26 records contained 2,163 billed TCM units. Of this total, 2,152 (99 percent) of the units contained descriptions that were consistent with the definition of TCM services.

Recommendation	Regional Center Plan/Response
KRC should ensure that the time spent on the identified activities that are inconsistent with TCM claimable services (sent separately) is reversed.	Kern Regional Center has reversed all units that are inconsistent with TCM claimable services and were identified as not claimable. Kern Regional Center (KRC) will host trainings at least bi-annually for service coordinators on best practices for Targeted Case Management (TCM) and unit documentation, with an emphasis on distinguishing claimable TCM activities from administrative tasks and ensuring sufficient documentation to support billed units.

SECTION II: NURSING HOME REFORM

A sample of 10 records of individuals who were referred to KRC for the Pre-Admission Screening/Resident Review (PAS/RR) program were reviewed for the period of August 1, 2024, through July 31, 2025 to ensure that the regional center is in compliance with the Centers for Medicare & Medicaid Services' guidelines relating to Nursing Home Reform (NHR) to determine whether an individual in a nursing facility with suspected developmental disabilities, has a developmental disability and requires specialized services.

The 10 sample records were 100 percent in compliance for criterion 1 (records contained a copy of the PAS/RR Level I form, or NHR automated printout), criterion 2 (records of individuals served contained a PAS/RR Level II document or written documentation responding to the Level I referral), and criterion 3 (the billing information for the 10 sample of individuals served had been entered into the AS 400 computer system and electronically transmitted to the Department).

Findings

None