

Regional Center of the East Bay Targeted Case Management and Nursing Home Reform Monitoring Report

Conducted by: Department of
Developmental Services

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SECTION I: TARGETED CASE MANAGEMENT

Fifty records of individuals supported by Regional Center of the East Bay (RCEB), containing 2,908 billed units, were reviewed for the review period of November 1, 2023, through October 31, 2024, to ensure that the regional center is in compliance with the Federal and State laws and regulations and the Centers for Medicare & Medicaid Services’ guidelines relating to the provision of Targeted Case Management (TCM).

The sample records were 100 percent in compliance for criterion 1 (TCM service and unit documentation matches the information transmitted to the Department), 98 percent in compliance for criterion 2 (TCM service documentation is consistent with the definition of TCM service), and 100 percent in compliance for criterion 3 (TCM service documentation identifies the individual who wrote the note and the date the note was completed).

Findings

Criterion 2: The sample of 50 records contained 2,908 billed TCM units. Of this total, 2,906 (98 percent) of the units contained descriptions that were consistent with the definition of TCM services.

Recommendation	Regional Center Plan/Response
RCEB should ensure that the time spent on the identified activities that are inconsistent with TCM claimable services (sent separately) is reversed.	RCEB has reversed or adjusted all identified TCM units. RCEB maintains ongoing training with case management around claimable TCM services.

SECTION II: NURSING HOME REFORM

A sample of 10 records of individuals who were referred to RCEB for the Pre-Admission Screening/Resident Review (PAS/RR) program were reviewed for the period of November 1, 2023, through October 31, 2024 to ensure that the regional center is in compliance with the Centers for Medicare & Medicaid Services' guidelines relating to Nursing Home Reform (NHR) to determine whether an individual in a nursing facility with suspected developmental disabilities, has a developmental disability and requires specialized services.

The 10 sample records were 100 percent in compliance for criterion 1 (records contained a copy of the PAS/RR Level I form, or NHR automated printout), criterion 2 (records of individuals served contained a PAS/RR Level II document or written documentation responding to the Level I referral), and criterion 3 (The billing information for the 10 sample of individuals served had been entered into the AS 400 computer system and electronically transmitted to the Department).

Findings

None