

September 11, 2026

Important Notice: Manufacturer's Recall of Certain Backup Batteries Provided in Disability Disaster Access and Resources Program

There has been a voluntary manufacturer's recall involving the **Goal Zero YETI 3000x Portable Power Station**. Since 2021, nearly 600 people who receive regional center services were provided with the power station through the Disability Disaster Access and Resources Program, in consultation with the Department of Developmental Services. If you received one of the Goal Zero YETI 3000x Portable Power Stations, **please read and take the following steps to prevent injury or fire hazard.**

Read the Goal Zero Recall Notice

[Goal Zero's recall says the YETI 3000X Portable Power Station](#) may overheat, posing a risk of serious burn injury and fire hazard. No injuries have been reported as a result of this fault. The recall notice also includes:

- important safety information
- firmware update information
- recall details including product identification number
- Goal Zero contact options

What do I need to do to fix the issue?

Follow the steps provided in the video and Goal Zero webpage below to update the firmware through the Goal Zero app. Steps include verifying the model of your power station and installing the app update.

- Goal Zero Recall Webpage: goalzero.com/pages/yeti-3000x-firmware-update-voluntary-recall
- Firmware Update Steps Video: www.youtube.com/watch?v=XocfkFXB8F8

How can I get help?

You can contact your regional center service coordinator for support on the steps above. You also can contact the manufacturer directly using their [customer support form](https://recallsupport.goalzero.com/hc/en-us/requests/new) at recallsupport.goalzero.com/hc/en-us/requests/new.

Thank you for your prompt attention to this important safety matter.