

September 8, 2026

G-2026-Workforce-002

TO: REGIONAL CENTER EXECUTIVE DIRECTORS

SUBJECT: EMPLOYEE DEVELOPMENT, GROWTH, AND EDUCATION LEARNING  
MANAGEMENT SYSTEM

This letter provides information on the Department of Developmental Services' (Department's) new learning management system known as Employee Development, Growth, and Education, or EDGE. This letter defines EDGE roles, responsibilities, system access, and available resources.

### **Background**

California [Welfare Institution Code \(WIC\) 4511.5](#) recognizes that direct support professionals (DSPs) are critical to providing services and supports to individuals with intellectual and developmental disabilities and identifies the need for enhanced DSP training to assure high-quality services. To fulfill this need, EDGE was established to deliver coursework and track learner participation. EDGE hosts the newly developed Direct Support Professional University (DSPU) [G-2026-Workforce-001](#) and has the ability to expand to support additional training.

### **Employee Development, Growth and Education (EDGE) Overview**

EDGE provides a structured environment to access coursework, complete assigned training, and track progress towards completion. The system can support both required and voluntary training and organizes learning into specific courses and training pathways. Learners access the system securely for participation in training activities, and the platform maintains records of training completion to support administration and reporting needs.

EDGE is administered by the Department, with platform hosting, technical implementation, and user support services provided through California State University, Sacramento – College of Continuing Education (CSUS-CCE).

### **Roles and Responsibilities**

#### ***Department***

- Primary administrator of EDGE and provides oversight on all matters concerning EDGE
- Establish and maintain a centralized EDGE support desk to receive, track and respond to inquiries
- Respond to and coordinate all requests for EDGE data
- Coordinate EDGE maintenance, updates, and enhancements

### **Regional Centers**

- Direct all EDGE related questions to the [EDGE@dds.ca.gov](mailto:EDGE@dds.ca.gov) inbox for centralized tracking and consistent responses
- Share the attached Frequently Asked Questions with their service providers
- Share this guidance with regional center service provider advisory committees
- Within 14 days of the date of this guidance, provide contact information for a primary and secondary point of contact for this program to [EDGE@dds.ca.gov](mailto:EDGE@dds.ca.gov)

### **Accessing EDGE and Account Creation for DSPs**

#### *For DSPs*

- To access EDGE, DSPs should follow the account creation process provided in the DSPU materials available at [DSP University](#).
- **Requirement:** DSP learners are required to use a personal email address when creating an account to ensure continuous access, such as if they change employers.

#### *For non-DSPs*

- For all other learners who are not DSPs, such as regional center and Department employees, providers, and community members, EDGE accounts can be created by completing the following [form](#).
- **Requirement:** Regional center employees must use their official regional center email address when creating an account.

### **Data Privacy and Protection**

EDGE collects individualized information necessary for enrollment, training administration, and reporting. All data collected and stored complies with the Department's privacy and security requirements including the [Notice of Personal Information Collection](#). Access to learner information is restricted to authorized Department personnel and contractors and may not be used for unrelated purposes.

### **Help Desk and Support**

Support for people using EDGE is structured as follows:

- For technical troubleshooting including requests for assistance with login and navigation of the system, contact the CSUS-CCE Help Desk at [cce-dds-support@csus.edu](mailto:cce-dds-support@csus.edu).
- Curriculum/Training content related questions should be directed to the originating Department program.
- The Service and Workforce Development Branch at [EDGE@dds.ca.gov](mailto:EDGE@dds.ca.gov) will address:
  - All requests for coordination with CSUS-CCE, except for those regarding technical troubleshooting noted above.
  - Requests for information including course participation and completion reports, course analytics, data privacy, and data usage.

Regional centers, regional center service providers, and DSPs can direct questions to [EDGE@dds.ca.gov](mailto:EDGE@dds.ca.gov).

For additional information please contact Service Innovation and Oversight Division, Service and Workforce Development Branch at [Workforce@dds.ca.gov](mailto:Workforce@dds.ca.gov).

Sincerely,

*Original Signed by:*

JENNIFER PARSONS  
Deputy Director  
Service Innovation and Oversight Division

Attachment

cc: Regional Center Administrators  
Regional Center Community Services Directors  
Regional Center Directors of Consumer Services  
Association of Regional Center Agencies