

Regional Center Emergency Response Learning Session

Pacific Gas and Electric Company Backup Power Programs

June 10, 2026



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Introductions and Agenda

1 Community Wildfire
Safety Program

.....

2 Support Before and
During an Outage

.....

3 Backup Power
Programs

Presenters

Megan Geraci

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Access and Functional Needs
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CA Department of Development Services

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Emergency Management Coordinator, Golden
Gate Regional Center

Opening Remarks from Tamara Rodriguez

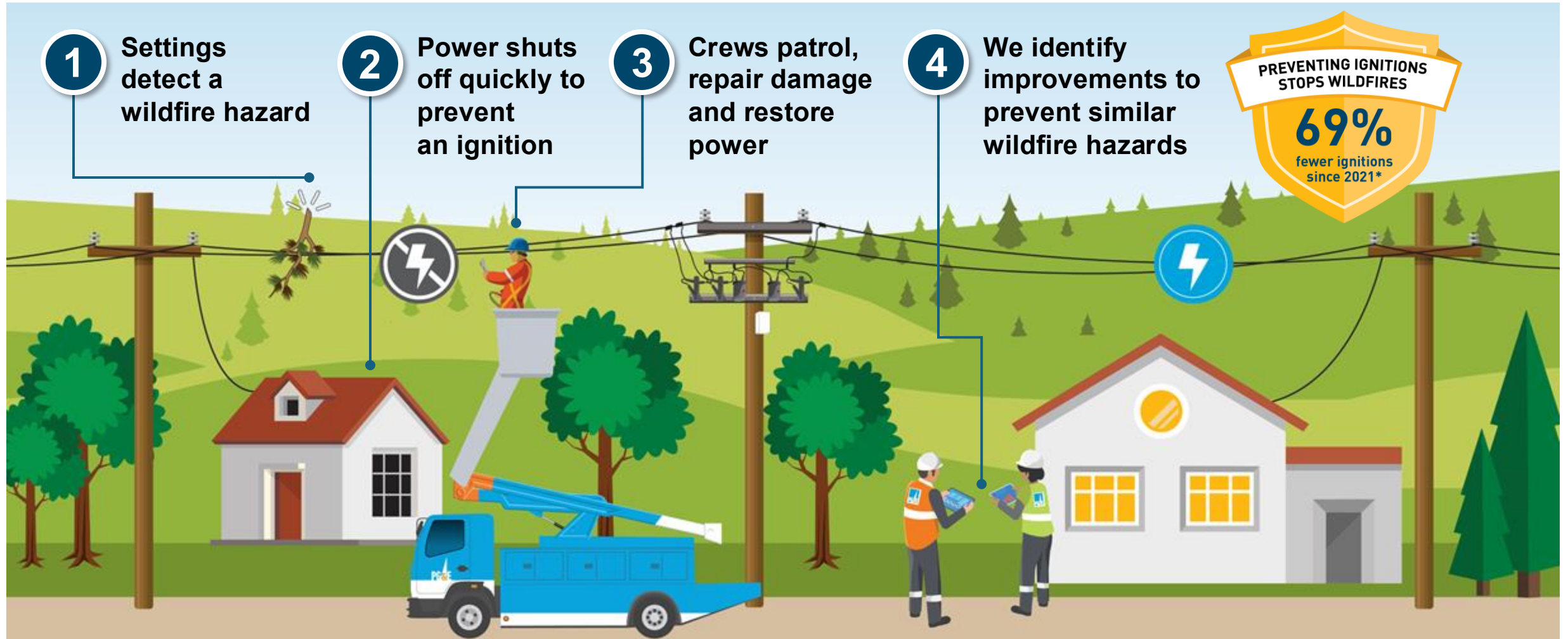
Emergency Preparedness and Response Officer,
California Department of Developmental Services

An Introduction to Backup Power Support

Megan Geraci and Jenny Limones



How EPSS Works



For illustrative purposes only.

*Based on an evaluation of the effectiveness of EPSS under conditions of elevated likelihood of destructive fire outcomes in high fire-risk areas (R3 Fire Potential Index rating).

To learn more about Enhanced Powerline Safety Settings, visit pge.com/epss.

Public Safety Power Shutoff (PSPS)

High winds can cause tree branches and debris to contact energized electric lines, damage our equipment and cause a wildfire. **To prevent wildfires, we may need to turn off power as a last resort.**

Conditions that may lead to a Public Safety Power Shutoff



Low humidity levels of 30% and below



Forecasted high winds above 19 mph with gusts above 25-40 mph



A Red Flag Warning issued by the National Weather Service



Condition of dry material on the ground and low moisture content of vegetation



On-the-ground, real-time observations

Comparing Wildfire Safety Outages

Enhanced Powerline Safety Settings

vs.

Public Safety Power Shutoffs



WHY

Automatically turning off power quickly if a hazard is detected on a powerline.

Proactively turning off power to prevent tree branches and debris from contacting energized lines.



MEDIA

Reactive

Proactive



NOTIFICATIONS

No advance notification can be provided because the safety settings are reacting to the presence of a hazard on the line.

Ahead of potential power shutoff through automated calls, texts and emails with updates provided until power is restored.

Customers can find updates and information on both planned and unplanned outages at pge.com/outages.

Backup Power Programs



How Backup Power Can Support Customers

We are working hard to improve reliability. If safety outages do occur, we have multiple backup power programs to help customers keep their power on. They include free and reduced-cost battery, generator and transfer meter options.



Generator

A device that acts as a standalone power source, providing you with power during an outage.



Battery

An energy storage system that allows you to store energy from solar panels or from the electric grid.



Transfer Switch

During a power outage, this device allows you to quickly switch to generator power and it will automatically switch back to utility power once it's available.



Backup Power Programs Overview

Portable Battery Program

Supporting eligible customers with fully subsidized portable battery solutions



pge.com/portablebattery

Generator and Battery Rebate Program

Rebates for eligible customers to purchase a qualified generator or battery



pge.com/gbrp

Backup Power Transfer Meter Program

Provides a free transfer meter to help connect to backup power during an outage



pge.com/backuppower

Permanent Battery Storage Rebate Program

Offers rebates for the installation of a permanent battery storage system



pge.com/permanentbatterystorage

Residential Storage Initiative

Permanent, long-term backup power solutions for the most impacted customers



pge.com/rsi

Portable Battery Program

Providing fully subsidized portable batteries to eligible customers.

This program is implemented through Resource Innovations.

They perform outreach, assessments and battery deliveries to qualified individuals.

Program eligibility requirements*:

- ✓ Enrolled in PG&E's Medical Baseline Program or Self-Identified Vulnerable Customer Status
- ✓ Experienced at least three EPSS related outages since 2024 or at least one PSPS outage since 2024

*Must satisfy all requirements to qualify

PROGRESS

Installations through 3/31/26

28,073

Batteries



Learn more at
pge.com/portablebattery



Generator and Battery Rebate Program

Add a portable battery or generator to your home and apply for a rebate.

Eligible customers can receive a \$300 rebate with the purchase of a qualifying portable generator or battery for power outages.

An additional \$200 rebate is available to eligible customers who are also on CARE/FERA Programs.

Program eligibility requirements*:

- ✓ Must be located in a Tier 2/3 HFTD or served by an EPSS circuit
- ✓ Product must be in the Qualified Products List

*Must satisfy all requirements to qualify

PROGRESS

Installations through 3/31/26

13,763

Rebates



Learn more at
pge.com/gbrp

Backup Power Transfer Meter Program

Receive a free transfer meter to help connect to backup power during an outage.

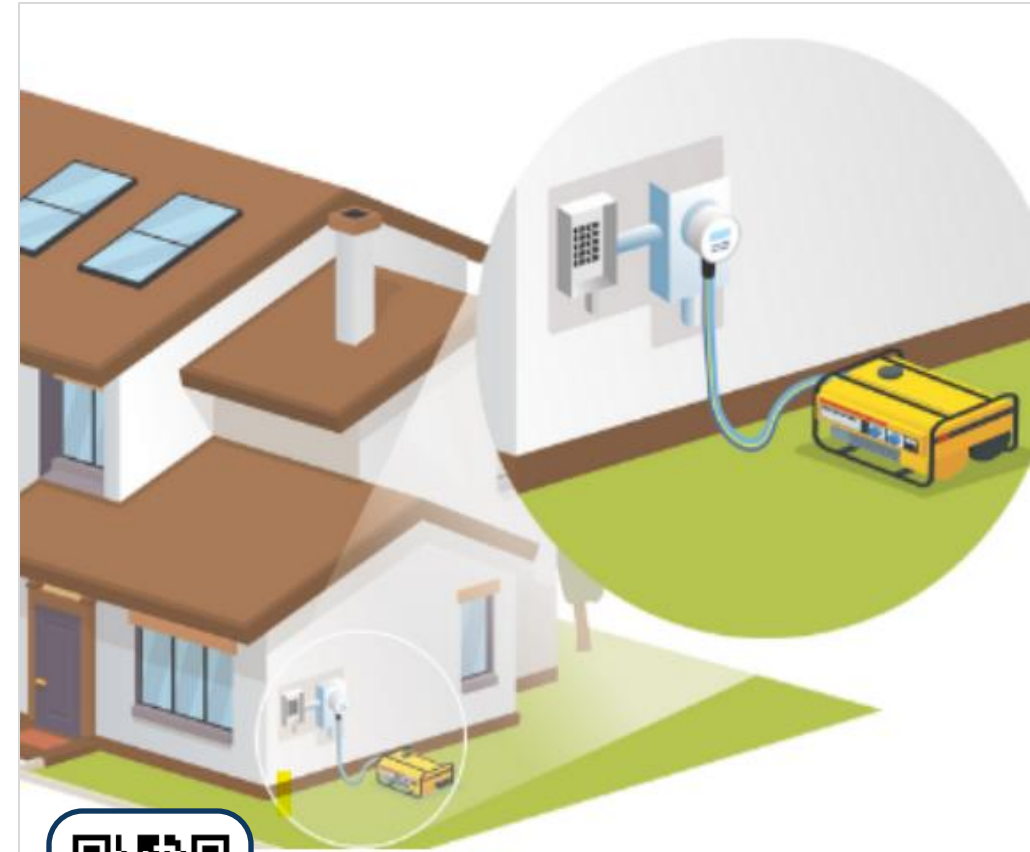
Provides a solution for customers who are unable to afford solar or backup batteries.

Pair this program with the Generator and Battery Rebate Program to help with the purchase of a qualifying generator.

Program eligibility requirements*:

- ✓ Reside in a Tier 2 or 3 HFTD or are served by a circuit protected by EPSS
- ✓ Have a 2S-socket meter to monitor your energy consumption
- ✓ **NOTE:** Additional requirements listed on website

*Must satisfy all requirements to qualify



Learn more at
pge.com/transfERMeter



Permanent Battery Storage Rebate Program

Get a rebate for the purchase and installation of a permanent battery storage system.

This program offers eligible customers a \$7,500 rebate for the installation of permanent battery storage system.

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Program eligibility requirements*:

- ✓ First-time PG&E Permanent Battery Storage Customer
- ✓ Experienced five or more EPSS related outages since 2024
- ✓ Product must be in the Qualified Products List

*Must satisfy all requirements to qualify

PROGRESS

Installations through 3/31/26

1,171

Rebates



Learn more at
pge.com/permanentbatterystorage



Residential Storage Initiative

Qualifying customers can have a free battery storage system installed in their home.

A residential battery can extend the home's electrical power for three to five hours during an outage.

Through this program you can receive one battery that powers critical circuits – solar is not included.

Program eligibility requirements*:

- ✓ Customers must have experienced five or more EPSS related outages since 2024 and meet at least one of the following criteria:
 - Enrolled in the California Alternate Rates for Energy Program
 - Enrolled in the Family Electric Rate Assistance Program
 - Enrolled in either the SIV or MBL Program

*Must satisfy all requirements to qualify

PROGRESS

Installations through 3/31/26

4,308

Systems Installed



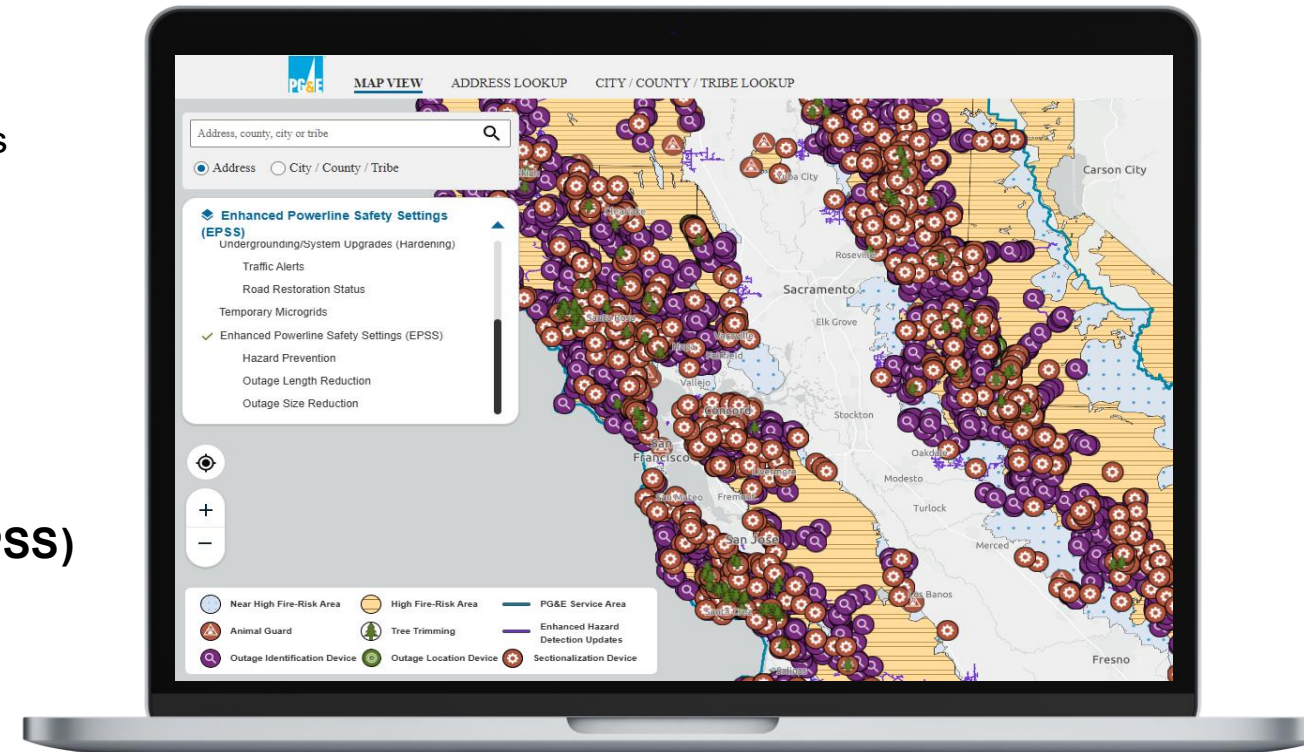
Learn more at pge.com/rsi
or by calling [\(559\) 500-3550](tel:5595003550)

Wildfire Safety Progress Map Overview

The Wildfire Safety Progress Map is a comprehensive, interactive map of PG&E's wildfire safety work and progress.

Today, the map shows:

- ✓ **System Upgrades**
 - Installing Strong Poles and Covered Powerlines
 - Undergrounding
 - Line Removal
 - Traffic Alerts
 - Road Restoration Status
- ✓ **Sectionalizing Devices**
- ✓ **Temporary Microgrids**
- ✓ **Enhanced Powerline Safety Settings (EPSS)**
- ✓ **Public Safety Power Shutoffs (PSPS)**
- ✓ **High Fire-Risk Area (HFRA)**
- ✓ **Customer Assistance Programs**
 - Self-Generation Incentive Program (SGIP)
 - Permanent Battery Storage Rebate (PBSR)
 - Portable Battery Program (PBP)



Visit pge.com/progressmap to learn more.

Wildfire Safety Customer Support Programs and Resources

Support Before and During an Outage



Our Partnership with 211 California

Customers don't have to plan for outages alone. We partner with 211 to provide all customers in high fire-risk areas with free live, personalized guidance to:

- ✓ Identify a customer's household needs and build a safety plan
- ✓ Refer customers to backup power, health and safety programs
- ✓ Connect customers with local support, like food banks, hotels, generators and financial programs

To learn more, customers can call **211**, text 'PREPARE' to **211-211** or visit pge.com/211.



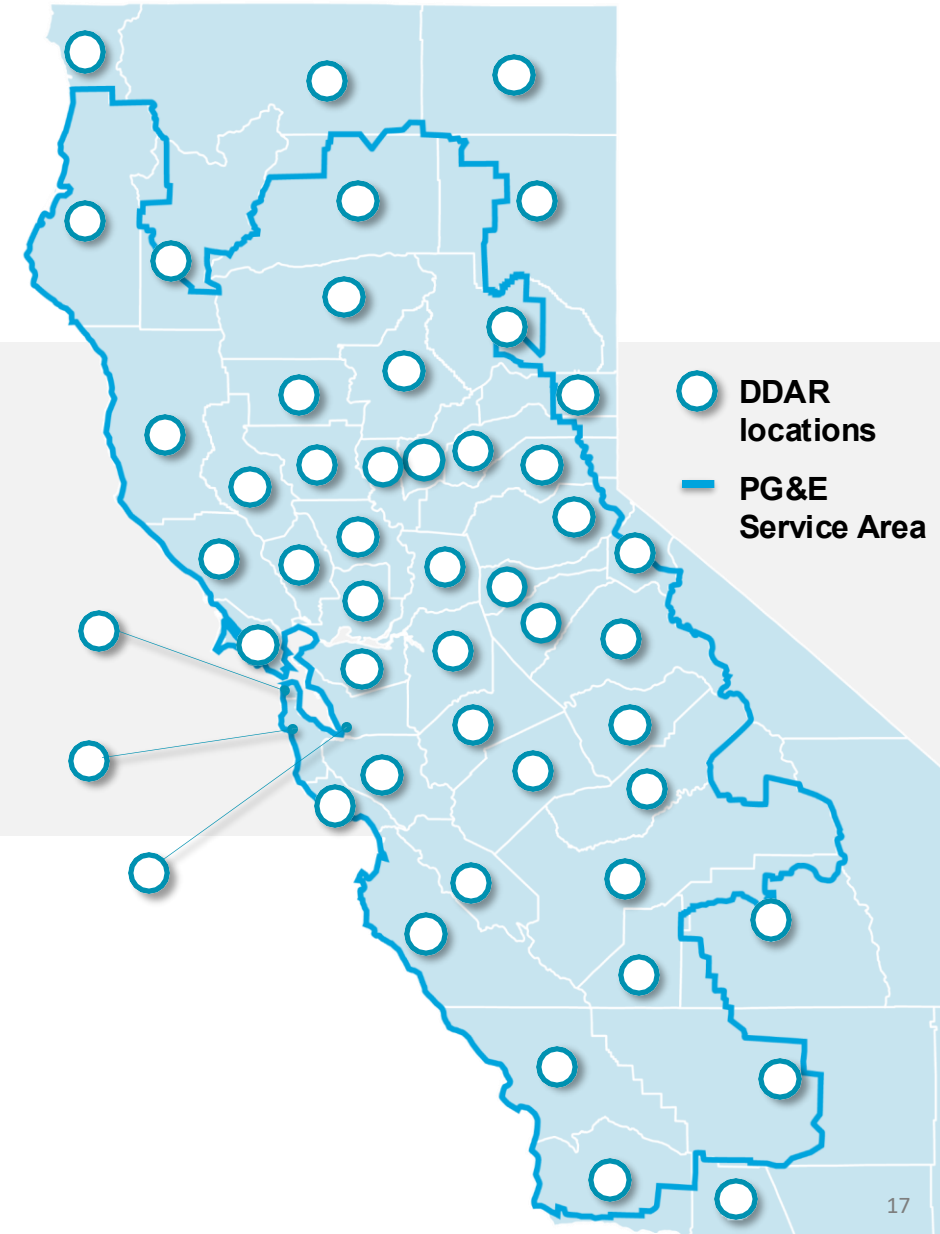
Disability Disaster Access and Resources (DDAR)

The DDAR Program can support people with disabilities and chronic conditions who are electricity dependent.

Resources Provided:

- ✓ Emergency planning assistance
- ✓ Portable backup batteries during PSPS outages
- ✓ Accessible hotel accommodations and transportation
- ✓ Food vouchers
- ✓ Fuel cards for generators

For more information, visit: pge.com/ddar.



Upcoming Engagements



Join us!

Attend the following webinars to hear more about resources for customers with access and functional needs!

Wednesday, July 15

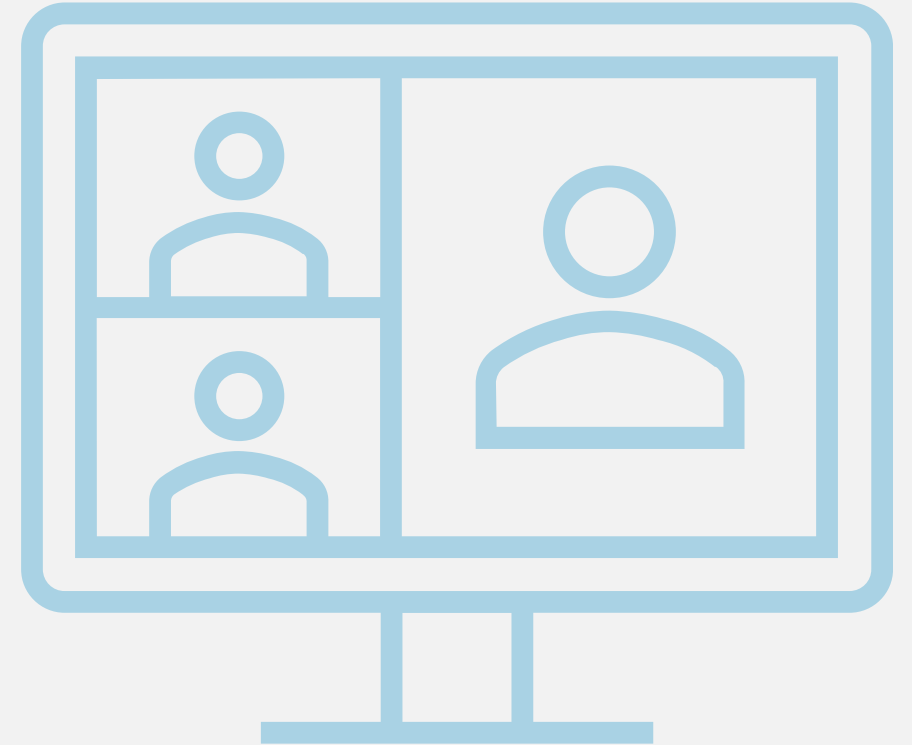
Regional Center
Emergency Response
Learning Session:
Support Through
211 and DDAR*

Tuesday, August 18

Access and Functional
Needs Webinar for
Customers

**Get information on the Regional Center Emergency Response Learning Sessions, by contacting your local center.*

Learn more about the Access and Functional Needs webinar sessions, by visiting pge.com/webinars.



Contact Us

To find a Regional Center that can help you access these resources, please visit, dds.ca.gov/rc/listings.



Thank You

