November 6, 2026

Important notice from the Department of Developmental Services about:

QUALITY INCENTIVE PROGRAM – FISCAL YEAR 2027-28

D-2026-Quality Incentive Program-005

What to Know

Providers who offer services that can earn the Quality Incentives Program (QIP) rate using their data from 2025–2026 must follow all the rules and send their information to the Department. The Department will check the information to make sure it is correct, which helps decide if providers can get the QIP rate in 2027–2028, starting July 1, 2027.

What's Changing

Providers must complete these steps to earn the QIP rate for 2027–28:

- By November 13, 2026, make sure your Provider Directory vendor records and contact information are complete and correct. Always keep the parent organization's Primary Email Contact updated and check that email regularly.
- Meet the rules that apply to you for Electronic Visit Verification, Home and Community-Based Services and independent financial reviews or audits. Regional centers can help, based upon information in this directive.
- QIP surveys will be sent out through the Provider Directory beginning November 30, 2026. Reporting areas include Provider Capacity, Prevention and Wellness, Employment and the Initial Provider Survey. Required surveys depend on your service code. Annual reporting covers services provided from July 1, 2025, through June 30, 2026.
- Submit accurate, complete information for each eligible vendor number by February 26, 2027. Missing required steps or email notices may mean losing the QIP part of your rate.

Questions?

Service providers with questions should first contact their vendoring regional center. For more complex issues beyond the regional center's ability to assist, service providers and regional centers may contact the DDS Program Help Desk. For issues not covered by the Help Desk's available topics or options, regional centers may contact qipquestions@dds.ca.gov for assistance.

Learn More

Visit the Department's QIP webpage for training, instructions and updates.
Read W&I Code Sect. 4652.5 requirements online.
https://california.public.law/codes/welfare_and_institutions_code_section_4652.5